

1/26/2023

TN PASR Program – Quarterly Newsletter: Important Best Practice Reminders | Review Helpful Provider Tools & Reminders

Happy New Year! For this first Tennessee PASRR Provider Newsletter of 2023, we cover some **important best practice reminders**, and share some helpful **Provider training resources** available through the TN PASRR Tools & Resources site. As always, thank you for all you do to improve the lives of those we serve across the state.

BEST PRACTICES: Assessment Tips & Reminders

1. Be sure to **consistently check your queue for requested documents** for both Level I and Level of Care.
2. Please be aware that the **Public Health Emergency in Tennessee has been extended until April 11, 2023**.
3. Be sure to **double-check that we have the correct phone number on record** for your facility.
4. Be on the lookout for information regarding our **Spring Provider Training** coming your way soon!

REVIEW: Training Sessions on Tools & Resources Site

Keep in mind that recordings and slideshows from previous training opportunities are available 24/7 via the TN PASRR Provider Tools & Resources site. If you've yet to do so, be sure to review these materials, under the Education & Training header on the site.

- [October 2022 Provider Training | Day One – 10/25/22: PASRR 101: Recording](#) (Passcode: n=5^yDkx)
- [October 2022 Provider Training | Day One – 10/25/22: LOC and Payer Source: Recording](#) (Passcode: 3%p8.LNM)
- [October 2022 Provider Training | Day Two – 10/26/22: Hospital Exemptions, Categoricals, and Status Changes: Recording](#) (Passcode: 4*=Y53g@)
- [October 2022 Provider Training | Day Two – 10/26/22: Safety Determinations, ERC, and Skilled Services: Recording](#) (Passcode: 2pTgb3^K)
- [2022 TN PASRR Webinar Series August Part 2- LOC Scenarios - Recording](#) (Passcode:5.JPBSo=)

- [2022 TN PASRR Webinar Series August Part 2- LOC Scenarios - Slides](#)
- [2022 TN PASRR Webinar Series August Part 1-LI Scenarios - Recording](#) (Passcode: .#Fb\$qi4)
- [2022 TN PASRR Webinar Series August Part 1-LI Scenarios - Slides](#)

SUPPORT: Contact the Tennessee PASRR Help Desk

Do you have PASRR process or system related questions? Contact the Tennessee PASRR Help Desk team from 7:00 a.m. to 4:00 p.m. CST, Monday - Friday to learn more:

- Email: Ascend-TNPASRR@maximus.com
- Phone: 833.617.2777

2/23/2023

TN PASRR Program – Event Announcement: Register for Important PASRR Training Sessions in April

TennCare and Maximus continue planning the next sessions in the popular Tennessee PASRR Provider Webinar Series! Be sure to join the Training team for these informative events, taking place on April 25 – 26. Explore the information shown below to learn more about the PASRR process from the convenience of your own device.

TUESDAY, APRIL 25 | PASRR 101

This session will introduce learners to the purpose, process, and goal of PASRR.

9:00 - 10:45 AM CT | Tuesday, 4/25/23

[Click Here to Sign Up](#)

TUESDAY, APRIL 25 | LOC and Payer Source 101

This session will introduce learners to the purpose, process, and goal of Level of Care (LOC) and Payer Source.

1:00 - 2:30 PM CT | Tuesday, 4/25/23

[Click Here to Sign Up](#)

WEDNESDAY, APRIL 26 | Hospital Exemption and Categorical Determinations and Status Changes

This more advanced session will highlight the Level I and Level II status change process and offer key highlights for providers to keep in mind for future submissions.

9:00 - 10:30 AM CT | Wednesday, 4/26/23

[Click Here to Sign Up](#)

WEDNESDAY, APRIL 26 | Safety Determinations, ERC, and Skilled Services

This session will verbalize the safety determinations, ERC, and skilled services process within TennCare.

1:00 - 2:30 PM CT | Wednesday, 4/26/23

[Click Here to Sign Up](#)

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