




ASSESSOR:

We would appreciate feedback about your ICAP assessment experience. **To submit this survey to Maximus, you can fax it to 877.431.9568, or mail it to: Maximus, 840 Crescent Centre Dr. Suite 400 Franklin, TN. 37067. You can also complete and submit this survey online at**

<https://www.surveymonkey.com/r/MSICAPSatisfactionSurvey>

Your Name:		Name of Person Assessed in the ICAP:	
Your Phone #:		Assessment Date:	
Relationship to the individual:		Did the person assessed in the ICAP attend?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Did you receive a reminder call about the meeting time?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Did the assessor arrive on time?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Length of Assessment:	<input type="checkbox"/> Less than 1 hour <input type="checkbox"/> 2 to 2.5 hours	<input type="checkbox"/> 1 to 1.5 hours <input type="checkbox"/> 2.5 to 3 hours	<input type="checkbox"/> 1.5 to 2 hours <input type="checkbox"/> More than 3 hours

Please rate your agreement with the following statements:	1 Disagree 	2 Somewhat Disagree	3 Neutral 	4 Somewhat Agree	5 Agree 
The assessment happened at a time, date, and location that worked well for me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The scheduler was polite and spoke clearly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The assessor took the time to learn about the person's support needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any other feedback about the assessment, the assessor, the scheduling process, or anything else?

Comments:

If you would like to speak to a Maximus Representative, please contact the MS ICAP Help Desk at 844.967.4227 and ask to speak to the Program Manager.