

REVISED - 2024
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Maine ASA - Quarterly Newsletter: Assessment Best Practice Reminders | Review PASRR Tools, Resources, and Help Desk Information

BEST PRACTICES: Assessment Tips & Reminders

1. Please remember to respond to Maine PASRR staff who reach out to confirm locations, and be sure to review the [ServiceMatters User Guide](#).
2. Remember to click the claim button in AssessmentPro to complete the ServiceMatters form. If you fail to claim the review, you will be able to view the form with no ability to edit and complete it.
3. The Maine-ASA@maximus.com email is only for submitting referrals and supporting documentation. For general assessment questions, Providers should email Ask-MaineASA@maximus.com.

TOOLKIT: Helpful PASRR Tools & Resources

Please review a couple of important reminders regarding our contact information and essential resources below:

- [PASRR Technical Assistance Center \(PTAC\)](#) - this vital resource helps states fulfill the goals of Preadmission Screening and Resident Review, offering webinars (some of which offer free CEUs) as well as Frequently Asked Questions (FAQs), tools, and other helpful resources
- [State Requirements for PASRR Review](#)
- [AssessmentPro PASRR Provider Training Checklist](#)
- [Maine PASRR Glossary of Terms](#)
- [Maine PASRR Frequently Asked Questions \(FAQs\)](#)

ASK MAINE ASA: Reach Out to the Maine Help Desk with Questions or Suggestions

Do you have questions about any of the programs managed through the Maine Assessing Services Agency (ASA)? Would you like to request a specific topic to be covered in a future edition of the Quarterly Newsletter or maybe in an upcoming program webinar? Don't hesitate to reach out to us for assistance:

For General questions regarding an assessment status or general questions: Ask-MaineASA@maximus.com

To Submit a new Referral request: Maine-ASA@maximus.com

Phone: **833.525.5784**