New Iowa PASRR Program Resource Website Now Available for Providers | Review & Bookmark New URL

The Iowa PASRR program's online resources now have a new home - right here! Last year, MAXIMUS launched a comprehensive website redesign, which features a more user-friendly, responsive layout, with formatting for easier use by a variety of devices. Since that launch, we've been coordinating with Iowa Department of Human Services (DHS) to transition all of the Iowa PASRR program's "provider tools and resources" to this robust new platform.

Be sure to review and bookmark this page (maximus.com/svcs/iowa) for future reference. Your current user name and password will continue to work on the new site.

Currently, IA PASRR resources are available on both the previous PASRR.com and this website. In the coming weeks, content on pasrr.com will be decommissioned. Stay tuned for additional information on this change.

The biggest difference we hope you'll notice is that the layout is more user-friendly and we expect that it will be easier to find what you are looking for! You may also notice that some of the content is password-protected. Over time, this vital new feature will allow us to provide you with even more targeted training materials and instructional videos that can better support your needs. These items are indicated by a small "lock" icon next to each link.

It's a simple 1-2-3 process to access secured content. If an item has a lock next to the text link, follow these steps:

1. Click on the link, which will prompt a login screen
2. Enter your current user login name and current password
3. Proceed with reviewing your document

*You only need to log in once per web session to view all secured program content.

The transition for the Iowa PASRR Website has in no way affected the layout or functionalities of the existing PASRR system. Once logged into your account, you will see no differences from the current layout or existing processes for PASRR submission, ServiceMatters, PathTracker notices, etc.

Please direct any questions you have about this change or how to access content to the Iowa PASRR Help Desk:

Phone: 833.907.2777 (833.90.PASRR)
Email: IowaPASRR@maximus.com

As always, you can continue to reach out to Iowa DHS PASRR Program Manager, Lila Starr, with policy issues, compliance questions, and other matters:
DHS & IME Approve Interim Telehealth Service Options | Spring 2020 Provider Training Cancelled

DHS & IME Release Notice Outlining Interim Telehealth Solutions

In light of the evolving public health situation, Iowa Department of Human Services (DHS) and Iowa Medicaid Enterprise (IME) have issued some important protocol changes that all state providers should review. Effective as of March 13th, these interim updates address necessary services, typically defined as direct contact services, by a transition to telehealth solutions where clinically appropriate.

This includes updates to billing services, premium suspensions, and guidelines for using telehealth when applicable. Click here to download and review these temporary process updates.

Iowa PASRR - Spring 2020 Road Show Cancelled

MAXIMUS and the Iowa Department of Human Services (DHS) urge everyone to be mindful of the many event restrictions now in place throughout the state of Iowa and across the country, as well as the need for social distancing. In keeping with the many precautions that are needed as we all attempt to address the consequences of the COVID-19 situation, the 2020 Spring PASRR Road Show, planned for late April - early May has been cancelled.

The health, safety and well-being of Iowa's providers and the many individuals we serve is our most critical priority. MAXIMUS and DHS will continue to align policies with recommendations put forward by state public health officials, federal agencies offering guidance to us, and the Centers for Disease Control (CDC).

The Iowa PASRR support team will continue to cover engaging topics in our ongoing Tuesday webinar series. In light of the cancellation of the 2020 Spring PASRR Road Show, we're scheduling two additional webinars in the month of April, and will soon announce a schedule of webinars for May and beyond.

Review and register below for these insightful events:

- **2 p.m.** Tue, March 31st
  - PASRR 101
  - [Click here to register](#)

- **2:00 p.m.** Tue, April 7th
  - How to Submit a Level I
  - [Click here to register](#)

- **2:00 p.m.** Tue, April 21st
  - Nursing Facility for persons with Mental Illness (FNMI) Level of Care and Compliance Issues
  - [Click here to register](#)
New Tools and Resources Page on MAXIMUS.com to Replace PASRR.com This Evening, March 18th

As communicated over the last two months, MAXIMUS has launched a comprehensive website redesign, which features a more user-friendly, responsive layout, with formatting for easier use by a variety of devices. Later this evening, March 18th, this new site will replace PASRR.com.

The new IA PASRR Provider Tools and Resources page can be found here:

https://maximus.com/svcs/iowa

If you haven't already, be sure to review and bookmark this new link for future reference. Your current user name and password will continue to work on the new site. Currently, IA PASRR resources are available on both PASRR.com and the new MAXIMUS PASRR websites. Beginning tonight, March 18, the current pasrr.com will be decommissioned and content found there will no longer be available. Users attempting to access that URL will be redirected to the MAXIMUS site.

The biggest difference we hope you'll notice is that it's easier to find what you are looking for! You may also notice that some of the content is password-protected. These items are indicated by a small "lock" icon next to each link.

It's a simple 1-2-3 process to access secured content. If an item has a lock next to the text link, follow these steps:

1. Click on the link, which will prompt a login screen
2. Enter your current user login name and current password
3. Proceed with reviewing your document

*You only need to log in once per web session to view all secured program content.

Have Questions?

Please direct any questions you have about this change or how to access content to the Iowa PASRR Help Desk:

© 2020 Maximus. All rights reserved.
3 / 20 / 2020

Important Program Updates: DHS & IME Approve Interim Transition to Telehealth Service Options
Spring 2020 PASRR Road Show Has Been Cancelled

DHS & IME Release Notice Outlining Interim Telehealth Solutions
In light of the evolving public health situation, Iowa Department of Human Services (DHS) and Iowa Medicaid Enterprise (IME) have issued some important protocol changes that all state providers should review. Effective as of March 13th, these interim updates address necessary services, typically defined as direct contact services, by a transition to telehealth solutions where clinically appropriate.

This includes updates to billing services, premium suspensions, and guidelines for using telehealth when applicable. Click here to download and review these temporary process updates.

Iowa PASRR - Spring 2020 Road Show Cancelled
MAXIMUS and the Iowa Department of Human Services (DHS) urge everyone to be mindful of the many event restrictions now in place throughout the state of Iowa and across the country, as well as the need for social distancing. In keeping with the many precautions that are needed as we all attempt to address the consequences of the COVID-19 situation, the 2020 Spring PASRR Road Show, planned for late April - early May has been cancelled.

The health, safety and well-being of Iowa’s providers and the many individuals we serve is our most critical priority. MAXIMUS and DHS will continue to align policies with recommendations put forward by state public health officials, federal agencies offering guidance to us, and the Centers for Disease Control (CDC).

The Iowa PASRR support team will continue to cover engaging topics in our ongoing Tuesday webinar series. In light of the cancellation of the 2020 Spring PASRR Road Show, we’re scheduling two additional webinars in the month of April, and will soon announce a schedule of webinars for May and beyond. Review and register below for these insightful events:

<table>
<thead>
<tr>
<th>Time</th>
<th>Date</th>
<th>Topic</th>
<th>Register Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>2:00 pm</td>
<td>Tue, March 31st</td>
<td>PASRR 101</td>
<td>Click here to register</td>
</tr>
<tr>
<td>2:00 pm</td>
<td>Tue, April 7th</td>
<td>How to Submit a Level I</td>
<td>Click here to register</td>
</tr>
<tr>
<td>2:00 pm</td>
<td>Tue, April 21st</td>
<td>Nursing Facility for persons with Mental Illness (NFMI) Level of Care and Compliance Issues</td>
<td>Click here to register</td>
</tr>
</tbody>
</table>

© 2020 Maximus. All rights reserved.
Register For Upcoming Provider Webinars: May - September 2020

Last week we kicked off a series of opportunities for providers to learn more about PASRR in the coming months. The first of these, Overview of PASRR Compliance of PASRR Level I Screenings, PASRR Level II Summaries, Service Matters and PathTracker+ was held on 5/12. Below are dates and registration links for these informative webinars, geared toward different aspects of the PASRR process, and the various roles we each play in helping those we serve. These training events are designed to be useful to anyone and everyone who may need to have some understanding of or interaction with PASRR. You are highly encouraged to register and attend one or more these informative sessions, all of which are live, interactive, and will offer you a chance to ask any questions that you may have.

2:00 p.m. - 3:30 p.m. CST | Tuesday, May 26, 2020

PASRR & Individuals with Interest in or History of Child or Dependent Adult Abuse

Please join us on Tuesday, May 26, 2020 at 2:00 p.m. CST for an overview of Preadmission Screening and Resident Review - PASRR and considerations when PASRR is being conducted for someone with a history of Child or Dependent Adult Abuse. PASRR is utilized to identify individuals with serious mental illness, intellectual or developmental disabilities, and related conditions, and identifies services that will be required for them if they enter an Iowa nursing facility. Within the past couple of years, we have seen a significant increase in the number of PASRR assessments involving individuals with some history of child or dependent adult abuse, and where Dependent Adult Abuse assessments are co-occurring with PASRR or have recently been undertaken. In such cases, it can be beneficial for the individual and their support network if/when those involved in PASRR can collaborate more effectively with those involved in child or dependent adult abuse assessment, and the service delivery that may follow.

This webinar will offer guidance on:
- Who/What/When/Why/and How of PASRR
- What information is needed to complete a thorough Level II evaluation and Summary of Findings?
- When PASRR requests Abuse information, what happens with it?
- Why court orders and legal/criminal history become important matters in such cases
- How Dependent Adult Abuse Assessments impact PASRR and service delivery within the nursing facility
- The need to understand determinations of legal capacity/competence, Powers of Attorney, Guardianships, Conservatorships, and the role they play in abuse determination and PASRR

Click Below to Register:

PASRR & Individuals with Interest in or History of Child or Dependent Adult Abuse

2 p.m. - 3 p.m. CST, Tuesday, May 26, 2020

*NOTE: This webinar is an hour and a half long. Please plan accordingly if you attend.

2:00 p.m. - 3:00 p.m. CST | Tuesday, June 9, 2020

PASRR Status Changes & When to Complete Them

© 2020 Maximus. All rights reserved.
Please join us on Tuesday, June 9, 2020 at 2:00 p.m. CST for an Iowa PASRR Webinar, as part of our continuing education series. The webinar will take a deep dive into the issues surrounding when to submit a new PASRR based upon Significant Changes in Status. The Iowa Help Desk and the Iowa PASRR program receive more questions about Status Changes/Resident Reviews in PASRR and when to submit them, than any other single issue in PASRR. This webinar is truly for anyone and everyone who needs to understand a bit about when to submit new PASRRs and the correlations to overall compliance.

This webinar will offer guidance on:

- What might trigger a need for a Status Change for someone with a previous Negative Level I PASRR?
- What might trigger a need for a Status Change for someone who has previously been identified to be in the PASRR population, with a Level II PASRR?
- Ways to ensure you are compliant with Status Change PASRRs
- When in doubt, submit a new PASRR

Click Below to Register:

PASRR Status Changes/Resident Reviews & When to Complete Them

2 p.m. - 3 p.m. CST, Tuesday, June 9, 2020

2:00 p.m. - 3:00 p.m. CST | Tuesday, June 23, 2020

How to Successfully Submit a PASRR Level I Screening

Please join us on Tuesday, June 23, 2020 at 2:00 p.m. CST for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series. This very important Iowa PASRR webinar will get into the weeds and address your questions about exactly how to successfully enter all necessary information to complete and submit a Level I PASRR screen and what documents are needed at the point of submission. This webinar will provide information on:

- Who gets a Level I PASRR Screening
- What information is required in a Level I Screen Submission
- Which documents to provide up front in an effort to help the process work as quickly and efficiently as possible
- What are the best practices for completing thorough and timely screenings
- The various outcomes of Level I screenings in Iowa

If you are a Hospital Administrator, hospital discharge planner, a nursing facility administrator, nursing facility DON or social worker, then this webinar is for you. If you work with other community-based service providers such as in-home health care providers, community mental health centers, group homes, hospice providers, or others who may have a need to learn how to submit Level I PASRR screens, please help us reach out and invite them as well.

Click Below to Register:

How to Successfully Submit a PASRR a Level I Screening

2 p.m. - 3 p.m. CST, Tuesday, June 23, 2020

© 2020 Maximus. All rights reserved.
PASRR Abbreviated Level II Outcomes: Exemptions & Categorical Outcomes

Please join us on Tuesday, July 7, 2020 at 2:00 p.m. CST for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series. This very important Iowa PASRR webinar will get into the weeds and address your questions about exactly how to understand a Level I PASRR screen that leads to an outcome of a 30-day Exemption from a full Level II or a Categorical Outcome, which also delays the full Level II process. This webinar will provide information on:

- When is it appropriate to request an exemption?
- What does it mean to be "exempted" from PASRR for 30 days
- What is a "categorical outcome" and what does this mean?
- Which documents to provide up front in an effort to help the process work as quickly and efficiently as possible?
- What are the best practices for completing thorough and timely screenings
- What to do when you are not reporting a PASRR Condition but PASRR requests that you send a Certification

If you are a Hospital Administrator, hospital discharge planner, a nursing facility administrator, nursing facility DON or social worker, or anyone else who may submit PASRR Level I screens, then this webinar is for you.

Click Below to Register:

PASRR Abbreviated Level II Outcomes: Exemptions & Categorical Outcomes

2 p.m. - 3 p.m. CST, Tuesday, July 7, 2020

____________________________________________________________________________________

Overview of PASRR and Nursing Facilities for persons with Mental Illness (NFMI) Individuals who meet NFMI Level Of Care

Please join us on Tuesday, July 21, 2020 at 2:00 p.m. CST for a special webinar in the Iowa training series regarding individuals who’s PASRR indicates that the person meets NFMI Level of Care (Nursing Facilities for persons with Mental Illness). This webinar will provide an overview of what the expectations are for nursing facilities who accept individuals who have very high behavioral health needs and meet the NFMI level of care.

There are currently 168 nursing facilities in Iowa who have accepted individuals who meet NFMI level of care at the present time, in addition to Iowa’s three NFMI facilities of Davis Center in Bloomfield, Pillar of Cedar (formerly known as Country View) in Waterloo, and Southeast Iowa Behavioral Healthcare center (formerly known as Dave's Place) in Keokuk.

All facilities who are presently caring for someone who meets NFMI level of care are invited to attend this essential webinar. We also wish to invite representatives of any other NFs who are considering self-identifying as a facility that can meet these very high behavioral health needs. The discussion will provide you guidance on definitions of PASRR Identified Specialized Services that are unique to NFMI, including:

- Functional Assessment
- Behaviorally-Based Treatment Plans

As well as a discussion on:

- Expectations of Ascend, DHS and DIA
- Ways to improve care planning
• How to know if you are the right fit for someone with this type of outcome

Click Below to Register:

Overview of PASRR and Nursing Facilities for persons with Mental Illness (NFMI) as the Level Of Care

2 p.m. - 3 p.m. CST, Tuesday, July 21, 2020

2:00 p.m. - 3:00 p.m. CST | Tuesday, August 4, 2020

How to Successfully Complete a PASRR Service Matters Review

Please join us on Tuesday, August 4, 2020 at 2:00 p.m. CST for an Iowa PASRR Technical Assistance webinar, as part of our continuing education. A function of Iowa's PASRR process is that for every PASRR Level II where an individual in the PASRR population is identified as needing one or more "Specialized Services," Ascend will monitor whether the NF has developed a PASRR compliant care plan that includes all PASRR identified services and will ask for specific evidence that documents the delivery of PASRR identified specialized services. This Iowa PASRR webinar will offer specific guidance on how to successfully complete a PASRR Service Matters Review. This webinar will provide you specific information on:

• How to write a PASRR Compliant Care plan
• Where to find the Iowa PASRR NF Level II Care Planning Tool, and the video on how to use it
• How to ensure that PASRR identified services are being provided
• What information is needed to document that PASRR identified Specialized Services (SS) are being delivered
• How to complete the Service Matters Form
• How to ensure full PASRR compliance with regard to service delivery

Click Below to Register:

How to Successfully Complete a PASRR Service Matters Review

2 p.m. - 3 p.m. CST, Tuesday, August 4, 2020

2:00 p.m. - 3:00 p.m. CST | Tuesday, August 18, 2020

PathTracker+ for Nursing Facility Social Workers, Administrators, & Business Office Staff

Please join us on Tuesday, August 18, 2020 at 2:00 p.m. CST for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series. This Iowa PASRR Webinar is specifically designed for the staff in your NF who are involved in making admission, transfer, and discharge notifications to Iowa Medicaid and into PathTracker Plus, which is a feature of the PASRR database. The webinar will include an overview of several critical functionalities of PathTracker Plus, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices. We recommend attendance in this webinar for facility administrators and business office staff, as well as those typically involved in PASRR, within the nursing facility.

The use of PathTracker Plus has been mandatory since February 1, 2016. It is critical that appropriate nursing facility staff are trained and prepared to make necessary entries into the system in a timely manner. It is also critical that the NF stop any and all use of paper Case Activity Reports, also known as CAR forms, and that ALL changes that would have been submitted using a CAR form in the past, must
now be made only in the electronic PathTracker Plus system.

- How to make entries into PathTracker Plus System
- Time Frames for submission of Admission, Discharge, and Transfer notices, and their impact on the individual
- How PathTracker Plus informs Iowa Medicaid and income maintenance workers in the DHS Centralized Facilities Eligibility Unit (CFEU)
- Why your NF should never again submit a "paper CAR" form

Click Below to Register:

PathTracker+ for Nursing Facility Social Workers, Administrators, & Business Office Staff

2 p.m. - 3 p.m. CST, Tuesday, August 18, 2020

2:00 p.m. - 3:00 p.m. CST | Tuesday, Sept. 1, 2020

PASRR 101: an In-depth Look into the Basics of Preadmission Screening and Resident Review

Please join us on Tuesday, September 1, 2020 at 2:00 p.m. CST for the PASRR 101 webinar. It is intended to give those who are new to PASRR or anyone who may need a refresher an opportunity to start from scratch, spend an hour with us, and become familiar with the basics. This webinar is intended to offer an opportunity for nursing facilities, hospitals, hospice and PACE providers, MCOs, community based service providers, community behavioral health agencies, other provider organizations, and interested parties, to learn with us. This webinar should be viewed as a perquisite to other PASRR training offered by DHS and Ascend/Maximus about PASRR in Iowa, although it can also serve as a useful refresher for many.

If you plan to join DHS and Ascend/Maximus in any of the face-to-face full day "PASRR Road Show," training events in the Fall of 2020, we encourage you to attend this PASRR 101 event as it will prepare you to develop a deeper understanding of the topics we'll be discussing in those more advanced training events. The discussion will provide guidance on:

- History and purpose of the federally mandated PASRR program
- Links between PASRR and the Supreme Court Olmstead Decision
- Who receives a PASRR?
- The basics of PASRR Level I and Level II
- Information needed to complete a thorough Level II evaluation and Summary of Findings
- PASRR in Iowa - unique features
- What is PASRR compliance and why is it important?

Click Below to Register:

PASRR 101 an In-depth Look into the Basics of Preadmission Screening and Resident Review

2 p.m. - 3 p.m. CST, Tuesday, September 1, 2020

8 / 13/2020
Exciting Changes Coming to PASRR Online System | Register for Upcoming 8/18 & 9/01 Webinar Sessions | Review New Resource - Getting Started with PASRR

We're pleased to introduce you to AssessmentPro, a game-changing, gold standard web tool slated to replace the state's current PASRR online system later this year. Developed for strict adherence to federal and state compliance guidelines, AssessmentPro is already making a big impact in other PASRR programs across the country. Included is a brief overview of next steps and instructional content you will receive about this important transition in the months ahead.

Be sure to review details below and register for the next two sessions in our ongoing Iowa PASRR Technical Assistance webinar series. These include an August 18th webinar covering several critical functionalities of PathTracker Plus and an In-Depth Look into the Basics of PASRR on September 1st. Also included is a helpful new resource for you to review and share with your team: Getting Started with PASRR for Iowa Health Care Providers.

SNEAK PEEK: New PASRR System Coming Later in 2020!

As we move toward the launch of AssessmentPro, an industry leading online system for management of the PASRR assessment process, keeping you connected with available training resources and transition updates is one of our most critical goals. Stay tuned in the coming weeks for the more information on next steps, including:

- Process Guides: Understand what's changing, with a helpful overview of AssessmentPro processes and procedures.
- System Benefits: Walk-through of the positive impact this new tool can have for the provider community and most importantly, those we serve together across the State of Iowa.
- Account Registration: Review step-by-step instructions to create your new account for the new system.
- Learning Opportunities: Explore dates/times and registration details for information system overview webinars.

REGISTER: Upcoming 8/18 & 9/01 Webinars
PathTracker Plus for Nursing Facility Social Workers, Administrators, & Business Office Staff

Please join us on Tuesday, August 18, 2020 at 2:00 p.m. CST for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series. This Iowa PASRR Webinar is specifically designed for the staff in your NF who are involved in making admission, transfer, and discharge notifications to Iowa Medicaid and into PathTracker Plus, which is a feature of the PASRR database. The webinar will include an overview of several critical functionalities of PathTracker Plus, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices. We recommend attendance in this webinar for facility administrators and business office staff, as well as those typically involved in PASRR, within the nursing facility.

The use of PathTracker Plus has been mandatory since February 1, 2016. It is critical that appropriate nursing facility staff are trained and prepared to make necessary entries into the system in a timely manner. It is also critical that the NF stop any and all use of paper Case Activity Reports, also known as CAR forms, and that ALL changes that would have been submitted using a CAR form in the past, must now be made only in the electronic PathTracker Plus system.

- How to make entries into PathTracker Plus System
- Time Frames for submission of Admission, Discharge, and Transfer notices, and their impact on the individual
- How PathTracker Plus informs Iowa Medicaid and income maintenance workers in the DHS Centralized Facilities Eligibility Unit (CFEU)
- Why your NF should never again submit a "paper CAR" form

Click below to register for the webinar:
PathTracker Plus for Nursing Facility Social Workers, Administrators, & Business Office Staff
2 p.m. - 3 p.m. CST, Tuesday, August 18, 2020
PASRR 101: An In-depth Look into the Basics of Preadmission Screening and Resident Review

Please join us on Tuesday, September 1, 2020 at 2:00 p.m. CST for the PASRR 101 webinar. It is intended to give those who are new to PASRR or anyone who may need a refresher an opportunity to start from scratch, spend an hour with us, and become familiar with the basics. This webinar is intended to offer an opportunity for nursing facilities, hospitals, hospice and PACE providers, MCOs, community based service providers, community behavioral health agencies, other provider organizations, and interested parties, to learn with us. This webinar should be viewed as a per-requisite to other PASRR training offered by DHS and Ascend/Maximus about PASRR in Iowa, although it can also serve as a useful refresher for many.

If you plan to join DHS and Ascend/Maximus in any of the face-to-face full day "PASRR Road Show," training events in the Fall of 2020, we encourage you to attend this PASRR 101 event as it will prepare you to develop a deeper understanding of the topics we'll be discussing in those more advanced training events. The discussion will provide guidance on:

- History and purpose of the federally mandated PASRR program
- Links between PASRR and the Supreme Court Olmstead Decision
- Who receives a PASRR?
- The basics of PASRR Level I and Level II
- Information needed to complete a thorough Level II evaluation and Summary of Findings
- PASRR in Iowa - unique features
- What is PASRR compliance and why is it important?

Click below to register for the webinar:

PASRR 101: An In-depth Look into the Basics of Preadmission Screening and Resident Review
2 p.m. - 3 p.m. CST, Tuesday, September 1, 2020

QUICK TIPS: Getting Started with PASRR for Iowa Health Care Providers

The Iowa Department of Human Services (IA DHS) and Iowa PASRR program team at Maximus have developed a helpful guide covering a broad range of topics to help your new staff get started with PASRR including:

- Who should train on PASRR
- Bookmarking the IA PASRR website, reviewing materials, and requesting database access
- Attending available PASRR trainings
- Learning compliant care planning
- Facility management should make this document available to all employees involved in PASRR - on individual computers and in shared workspaces. Click here to download this useful resource.

Be Ready for the Planned October 1st PASRR System Implementation - Register for AssessmentPro Training Today!
Preadmission Screening and Resident Review (PASRR) is a critical process to safeguard that each individual seeking admission to a nursing facility receives the care and services that best suit their needs. The Iowa Department of Human Services (IA DHS) is taking important next steps to continue improving this process for the vulnerable populations we serve by working with partner, Maximus, to transition PASRR to the web-based AssessmentPro (AP) system.

The cornerstone of the Maximus application "toolkit," AssessmentPro was developed for strict adherence to all federal and state compliance guidelines, as well as industry gold standard best practices. Already making a positive impact in other PASRR programs across the country, this migration will further streamline the evaluation process for Iowa providers when it launches on October 1st.

As we move toward this impactful change, you can expect to receive weekly communications covering timely transition updates, learning opportunities, and helpful resources. Be sure to explore the valuable information listed below, including the following important topics:

- Register for AP Training
- System Benefits
- Download PASRR Quick Tips

As we move toward the transition, we'll be sharing a helpful, visual progress tracker spotlighting key project milestones. We will continue to update it throughout the migration for an at-a-glance view of where we are and what's next in the process.

REGISTER: Upcoming AssessmentPro Webinars

© 2020 Maximus. All rights reserved.
The State of Iowa DHS and your PASRR support team at Maximus are excited to kick off the first in a series of new learning opportunities taking place throughout the AssessmentPro implementation process. These insightful, **hour-long webinars** will cover a broad range of topics including:

- PASRR Overview
- Level I Walk-through
- System Basics
- AssessmentPro Admin Roles

The first training events will focus on system basics and the PASRR process. Be sure to review the dates/times and click the link below to register for one session from each set of webinar topics, so that you and your team will be prepped for the upcoming transition. Note: After registering, you will receive a confirmation email and a reminder message an hour before the session is scheduled to begin.

**Session 1: Intro to AssessmentPro, User Roles, & System Sign-Up**

- **AssessmentPro Overview | 3 pm CT Wednesday, September 2, 2020**
- **AssessmentPro Overview | 10 am CT Thursday, September 3, 2020**
- **AssessmentPro Overview | 2 pm CT Friday, September 4, 2020**

**Session 2: Iowa PASRR - Level I Walkthrough & AssessmentPro**

- **Level I Walkthrough | 2 pm CT Tuesday, September 15, 2020**
- **Level I Walkthrough | 9 am CT Wednesday, September 16, 2020**
- **Level I Walkthrough | 9 am CT Thursday, September 17, 2020**

**Next Steps:** Stay tuned for more details coming soon on registration for future webinars, which will cover new topics, including an overview of tools - **PathTracker** and **ServiceMatters**, as well as additional dates for the same topics covered in the sessions listed above. We will also be offering a post-launch series of **Q&A sessions** in early October, where you can find answers to your toughest PASRR and AssessmentPro questions.

**BENEFITS: What You Should Expect**

The Iowa PASRR program's transition to the AssessmentPro system will result in very **few changes to your day-to-day PASRR processes**, while maximizing impact with several key benefits.

1. **In-depth representation of needs**
   The most critical improvements with the launch of the new system will be the ability to immediately upload documentation within AssessmentPro to paint an even more well-defined picture of each individual and their needs. Although fax will still be available, easier uploading will become the preferable method for documentation transmittal.

2. **Simplified processes for multi-facility users**
   No more logging in and out when changing facilities. Providers working with multiple facilities will only need one AssessmentPro login for system access. Simply toggle to the appropriate facility as necessary, once you're logged in.
3. Expanded resources
Comprehensive new system training and support materials will be readily available to providers, when logged into the AssessmentPro system.

RESOURCE: PASRR for Iowa Health Care Providers
As shared in a recent communication, the Iowa Department of Human Services (IA DHS) and Iowa PASRR program team have developed a helpful guide covering a broad range of topics to help your new staff get started with PASRR including:

- Who should train on PASRR
- Bookmarking the IA PASRR website, reviewing materials, and requesting database access
- Attending available PASRR trainings
- Learning compliant care planning

Facility management should make this document available to all employees involved in PASRR - on individual computers and in shared workspaces. Click here to download this useful resource.

SUPPORT: Contact the Iowa PASRR Help Desk
Have questions about the upcoming transition? Contact the Iowa PASRR Help Desk:

iowaPASRR@maximus.com | 833.907.2777