

1 / 18 / 201 9

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## **Register Now: Upcoming Iowa PASRR Webinars Announced for January - April 2019**

There are several opportunities for Providers to learn more about PathTracker and PASRR in the coming months. Below you'll find several upcoming webinars geared specifically toward different aspects of the PASRR process, and for the different roles people play in helping those we serve. Although these webinars are not required, you are highly encouraged to register and attend one or more these informative events. Click on the title links below to register for each event.

### [PathTracker Plus Orientation - How to Complete Admission / Discharge / Transfer & Corrected Notices](#)

Tuesday, January 22, 2019 - 2:00 p.m. - 3:00 p.m. CST

### [PASRR and Individuals Who Meet Level of Care for Nursing Facilities for Persons with Mental Illness \(NFMI\)](#)

Tuesday, February 5, 2019 - 2:00 p.m. - 3:00 p.m. CST

### [Overview of PASRR Compliance for Service Matters. Managed Care Organizations \(MCOs\). Iowa Department of Inspections and Appeals](#)

Tuesday, February 19, 2019 - 2:00 p.m. - 3:00 p.m. CST

### [PASRR Status Changes and When to Complete Them](#)

Tuesday, March 5, 2019 - 2:00 p.m. - 3:00 p.m. CST

### [PASRR 101 for Individuals with Interest in Dependent Adult Abuse](#)

Tuesday, March 19, 2019 - 2:00 p.m. - 3:00 p.m. CST

### [PASRR 101 for All. Prerequisite to the PASRR Road Show in Mid-April](#)

Tuesday, April 2, 2019 - 2:00 p.m. - 3:00 p.m. CST

3 / 11 / 201 9

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## **Save the Date: Iowa PASRR - 2019 Spring Road Show Announced!**

Ascend, a MAXIMUS Company and the Iowa Department of Human Services (DHS) are planning our 2019 Spring PASRR Road Show for the week of April 15 in four cities across Iowa. We are excited to announce that we will be joined by representatives from the Department of Inspections and Appeals (DIA) to discuss the intersection of PASRR, licensing surveys, and compliance.

Tuesday, April 16th - Denison

Wednesday, April 17th - Waterloo

Thursday, April 18th - Des Moines

Friday, April 19th - Ottumwa

**Mark your calendars and watch for registration, coming SOON!**

**New to PASRR?**

[Register HERE for our PASRR 101 webinar.](#)

**The focus of this training will be:**

- A deep dive into PASRR Compliance, ServiceMatters, PASRR Status Change/Resident Reviews, 'NFMI/OR PASRR' outcomes, & PASRR elements that are important when the DIA comes to your facility for survey.
- A recording of PASRR 101 is available on the PASRR providers' website: <http://www.pasrr.com/lowaDefault.aspx>, under provider tools. We are offering a live PASRR 101
- webinar on April 2, 2019. Registration is available on the website.
- If you are experienced in PASRR, this session is for you! If you are new to PASRR, we would love to meet you. As a prerequisite, attend or review PASRR 101 before joining us for one of these informative full day sessions.

*Application for provision of RN CEUs to be made. Certificates of Attendance will be available.*

3 / 25 / 201 9

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**Register Now: Join Us for the Free Spring 2019 PASRR RoadShow**

**TRAINING SCHEDULE**

8:00 a.m. | Registration Opens  
9:00 a.m. | Sessions Begin Promptly  
12:00 - 1:00 p.m. | Break for Lunch (On Your Own)  
4:00 p.m. | Finish

**PLACES TO EAT**

You are on your own for lunch, so we listed nearby lunch spots for your convenience.

[Denison](#)  
[Waterloo](#)  
[Des Moines](#)  
[Ottumwa](#)

To build a strong future, we must have a strong foundation.

**Ascend, a MAXIMUS Company** and the **Iowa Department of Human Services** are pleased to offer **FREE PASRR training** in a city near you.


The 2019 Spring PASRR Road Show trainings include the opportunity to earn contact hours/certificates of attendance. These full day sessions will not cover PASRR 101, so all attendees are asked to attend a PASRR 101 webinar prior to attending these events:

- There will be a strong focus on the many ways to reach PASRR Compliance
- The Role of a Reviewer in the Four Questions of PASRR
- The importance of developing PASRR Compliant Care Plans on the first try
- The intersection of PASRR and Individuals with current or past abuse histories
- How hospitals can improve the PASRR process through enhanced understanding of what happens after the Level I submission
- The essentials of compliance with individuals who meet Nursing Facilities for persons with Mental Illness, (NFMI/or) level of care

- How hospitals can evaluate when NFMI Level of Care is an appropriate placement for Non-NFMI Nursing Facilities
- Review of Status Change/Resident Review from a fresh perspective
- Review of **Lessons Learned in three years of ServiceMatters**
- **Learn from the IA Department of Inspections and Appeals** about PASRR and nursing facility audits

## CLICK A DATE BELOW TO REGISTER

### DENISON


Boulders Conference Center  
2507 Boulders Drive  
Denison, Iowa 51442  
712.263.5577 

[Register for Event: Tuesday, April 16, 2019](#)

[Click here for directions to the Boulders Conference Center](#)

[Click here for lunch options near the Boulders Conference Center](#)

### WATERLOO

Waterloo Center for the Arts  
225 Commercial St  
Waterloo, IA 50701  
319.291.4490 

[Register for Event: Wednesday, April 17, 2019](#)

[Click here for directions to the Waterloo Center for the Arts](#)

[Click here for lunch options near the Waterloo Center for the Arts](#)

### DES MOINES


Learning Resource Center  
3550 Mills Civic Parkway  
West Des Moines, IA 50265

[Register for Event: Thursday, April 18, 2019](#)

[Click here for directions to the Learning Resource Center](#)

[Click here for lunch options near the Learning Resource Center](#)

### OTTUMWA

Bridge View Center  
102 Church St  
Ottumwa, IA 52501  
641.684.7000 

[Register for Event: Friday, April 19, 2019](#)

[Click here for directions to the Bridge View Center](#)

[Click here for lunch options near the Bridge View Center](#)

### New to PASRR?

[Register HERE for our PASRR 101 webinar.](#)

## Learning Objectives:

- Describe at least five types of PASRR compliance
- Describe why every NF must evaluate whether it wants to meet NFMI level of care
- Demonstrate how the Iowa Department of Inspections and Appeals looks at PASRR during audits of nursing facilities
- Demonstrate the ways that PASRR interacts with Dependent Adult Abuse Assessments
- Distinguish how/when to send in a new PASRR, remembering, "When in Doubt, submit the Status Change"
- Determine how to benefit from enhanced collaboration with MCOs
- Integrate knowledge of PASRR compliance and service delivery for success during ServiceMatters reviews and improved outcomes for individuals

## Who Should Attend:

If you are **new to PASRR**, you should attend this session only after attending PASRR 101 and having a preliminary understanding of PASRR, PathTracker, and ServiceMatters. If you are an experienced PASRR provider, we are hopeful that this will serve as a great intermediate to advanced level training toward a deeper understanding of PASRR. We would love to meet you, share this important information and respond to your questions.

- Nurses
- Social Workers
- PASRR Providers
- Case Managers
- Hospice Stafftab
- Discharge Planners
- Long-Term Care & RCF Providers
- Behavioral Health Service Providers
- MCO Care Managers
- Anyone else vested in the future of IA PASRR

## Presenters:

**Brad Goodin, MDiv** | Ascend, a MAXIMUS Company | IA & NE PASRR Program Manager

**Becky Laney, MA** | Ascend, a MAXIMUS Company | Quality Manager

**Lila Starr, LBSW** | Iowa Dept of Human Services | Div of Mental Health & Disability Services

**Kathy Kieler** | Bureau Chief, Iowa Department of Inspections and Appeals | Div of Health Facilities

**Mindla White** | Bureau Chief, Iowa Department of Inspections and Appeals | Div of Health Facilities

*\*\*If you need to cancel your registration for any reason, please notify Ascend by email:*

[dustinlelken@maximus.com](mailto:dustinlelken@maximus.com)

5 / 15 / 2019

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## **Register Now: Upcoming Iowa PASRR Technical Assistance Webinar: PathTracker Plus Orientation - How to Complete Admissions / Discharges / Transfers & Corrective Notices**

Please join us on Tuesday, May 21, 2019, at 2:00 pm CST, for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series.

Our next Iowa PASRR Webinar is specifically designed for the staff in your NF who are involved in making admission, transfer, and discharge submissions into PathTracker Plus, which is a feature of the PASRR database. Many nursing facilities have assigned these tasks to people in the business offices who do most of the actions involved with admissions, level of care/payment changes, transfers and discharges. Business office staff and administrators who need to understand these functions are strongly encouraged to attend, along with those individuals who typically work in PASRR.

The webinar will include an overview of several critical functionalities of PathTracker Plus, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices. The use of PathTracker Plus has been mandatory since February 1, 2016. It is critical that appropriate nursing facility staff are trained and prepared to make necessary entries into the electronic system in a timely manner and to stop all use of paper submissions of Case Activity Reports (CAR forms).

### **[PathTracker Plus Orientation - How to Complete Admissions / Discharges / Transfers & Corrective Notices](#)**

Tuesday, May 21, 2019, at 2:00 pm CST

5 / 28 / 2019

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## **How to Successfully Complete a PASRR Service Matters Review**

### *Description:*

A function of Iowa's PASRR process is that for every PASRR Level II where an individual in the PASRR population is identified as being in need of one or more Specialized Services, Ascend will monitor whether the NF has developed a PASRR compliant care plan that includes all PASRR identified services, and will ask for specific evidence that documents the delivery of PASRR identified specialized services.

This Iowa PASRR webinar will offer specific guidance on how to successfully complete a PASRR Service Matters Review.

This webinar will provide you specific information on:

- How to write a PASRR Compliant Care Plan
- Where to find the Iowa PASRR NF Level II Care Planning Tool, and how to use it
- How to ensure that PASRR identified services are being provided
- What information is needed to document that PASRR identified Specialized Services (SS) are being delivered
- How to complete the Service Matters Form
- How to ensure full PASRR compliance with regard to service delivery

[How to Successfully Complete a PASRR Service Matters Review](#) - Tuesday, May 28, 2019, at 2:00 pm CST

6 / 11 / 201 9

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## **Event: Functional Assessments and Behaviorally Based Treatment Plans - NFMI/Or Level of Care and Other PASRRs for Challenging Behaviors**

### *Description:*

PASRR identifies a need for Functional Assessments and Behaviorally Based Treatment Plans in cases where individuals may have challenging behaviors, usually arising from issues surrounding their mental illness or intellectual disability. These two services are a part of every PASRR Level II outcome where PASRR has determined that a person meets the level of care for a Nursing Facility for persons with Mental Illness, also known as a NFMI/OR outcome and are designed to be implemented with the assistance of a Licensed/Certified Behavior Analyst. These services can also be identified in cases where individuals are not found to meet NFMI/OR level of care and require a high level of skill in order to implement.

This Iowa PASRR webinar will be presented by Sue Smith, Behavior Analyst, of DHS and the I-TABS program, and will discuss these issues:

- What is a Functional Assessment and how is it conducted?
- What is a Behaviorally Based Treatment Plan and how is one developed while incorporating information from the Functional Assessment?
- What are the differences between a routine and crisis oriented Behaviorally Based Treatment Plan, and when might I need to use them?
- What is the status of behavioral resources to assist with PASRR Functional Assessments and Behaviorally Based Treatment Plans?

If you have an individual who meets the NFMI/OR level of care, then your nursing facility has self-selected into a group of nursing facilities that believe they can meet the needs of individuals with the very highest behavioral health needs. We encourage your administrator, your DON, your MDS Coordinator, and your NF Social Worker to attend. If you have received a PASRR LII that identified a need for Functional Assessment or Behaviorally Based Treatment Plan for an individual, then this webinar is also for you.

[Functional Assessments and Behaviorally Based Treatment Plans - NFMI/Or Level of Care and Other PASRRs for Challenging Behaviors](#) - Tuesday, June 11, 2019, at 2:00 pm CST

6 / 25 / 201 9

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### **Status Change**

**Date: 2:00 p.m. Tuesday, 06/25/19**

### *Description:*

The next Iowa PASRR webinar will take a deep dive into the issues surrounding when to submit a new PASRR based upon Significant Changes in Status. We've been offering training about Iowa PASRR for many years and Status Change is one of the areas that we receive the most questions about, so we know there is a great deal of interest in this topic. On our PASRR Road Show in April of 2019, we were joined by

the Iowa Department of Inspections and Appeals, and the DIA staff identified that a failure to submit new PASRR when Status Change criteria seem to be met, is among the most common F-tags that they site during on site NF surveys.

Submission of status change PASRRs at the right time can really benefit the individual and help to see that their needs are met with the right/best services at the right time. Failure to submit status changes when required can lead to findings of non-compliance as well as a failure to deliver appropriate services when they might have the most impact.

The discussion will provide guidance on:

- What might trigger a need for a Status Change for someone with a previous Negative Level I PASRR?
- What might trigger a need for a Status Change for someone who has previously been identified to be in the PASRR population, with a Level II PASRR?
- Ways to ensure you are compliant with Status Change PASRRs.

[Status Change](#) - Tuesday, June 25, 2019, at 2:00 pm CST

7 / 9 / 201 9

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**Event: Iowa Office of the Public Guardian, on POAs for Healthcare and Financial, Guardians and Conservators, Differences, When and How to Obtain/Arrange for Each**  
**Date: 2:00 p.m. Tuesday, 07/09/19**

*Description:*

PASRR frequently identifies a need for individuals to undergo an assessment and/or decision making process about the need for designation of Substitute Decision Makers. This webinar will address the important legal differences between Powers of Attorney for Healthcare and Financial matters, Guardianships, Conservatorships, and when each of these may be appropriate for an individual. Iowa's Office of the Public Guardian will present information to nursing facility and hospital providers to help providers understand what to do when individuals, families, or PASRR identifies a need for consideration of powers of attorney and/or guardians and conservators. We hope it will further empower you to help individuals in Iowa enhance their quality of life! The webinar will be moderated by Ascend Program Manager Brad Goodin, and Lila Starr, PASRR Program Manager for Iowa DHS.

[Iowa Office of the Public Guardian, on POAs for Healthcare and Financial, Guardians and Conservators, Differences, When and How to Obtain/Arrange for Each](#) - Tuesday, July 9, 2019, at 2:00 pm CST

7 / 23 / 201 9

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**Event: How to Complete a Level I PASRR Screening**

**Date: 2:00 p.m. Tuesday, 07/23/19**

*Description:*

This very important Iowa PASRR webinar will get into the weeds and address your questions about exactly how to successfully complete a Level I PASRR screen and what documents are needed at the point of submission.

This webinar will provide information on:

- Who gets a Level I PASRR Screening?
- What information is required in Level I Screening?
- Which documents to provide up front in an effort to help the process work as quickly and efficiently as possible?
- What are the best practices to completing thorough and timely screenings?
- What the outcomes are for Level I screenings?

If you are a Hospital Administrator, hospital discharge planner, a nursing facility administrator, nursing facility DON or social worker, then this webinar is for you. If you work with other community based service providers such as community mental health centers, group homes, hospice providers, or others who may have a need to learn how to submit Level I PASRR screens, please help us reach out and invite them as well.

[How to Complete a Level I PASRR Screening](#) - Tuesday, July 23, 2019, at 2:00 pm CST

8 / 6 / 201 9

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**Event: Easter Seals, Program for Assistive Technology**

**Date: 2:00 p.m. Tuesday, 08/06/19**

*Description:*

PASRR will frequently identify a need for Assistive Technology, assessment regarding possible Assistive Technology, or review for home modifications, in order to help a person achieve optimal functioning or move to a lower level of care. In such cases, providers who seek to implement these services need to be familiar with how to locate Assistive Technology and/or home modification technologies. The Easter Seals, Iowa Program for Assistive Technology helps Iowans learn about and access the assistive technology (AT) or home modification that people need as part of their daily lives in order to live, learn, work, play, and participate in community life safely and independently. This webinar will introduce you to all the great resources available to individuals and families, and will include information about the types of equipment available:

- The Equipment Loan Program
- The Demonstration Center
- The Lending Library
- The Assistive Technology Exchange Program



Hospital discharge planners, nursing facility social workers, and others who help with discharge planning and implementation of PASRR compliant care plans are strongly encouraged to attend.

[Easter Seals Program for Assistive Technology](#) - Tuesday, August 6, 2019, at 2:00 pm CST

8 / 20 / 201 9

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**Event: PASRR Compliance**  
**Date: 2:00 p.m. Tuesday, 08/20/19**

*Description:*

This webinar will offer an in-depth overview of some of the many ways that it is possible to understand compliance and achieve full compliance with PASRR.

The discussion will provide guidance on:

What a Level I Screening is and understanding the Level I Outcomes?

What is a Level II PASRR and how do I review a LII Summary of Findings?

What are the most common Level I Compliance Issues?

What are the most common Level II Compliance Issues?

What is a Status Change PASRR and how does submission of them impact compliance?

What is Service Matters and how does it help me to achieve compliance?

How do DHS/Ascend/DIA and others review NF Care Plans for PASRR compliance?

How and when we do we need to Implement and Verify that Discharge Planning is Occurring?

Attendees will learn to identify many ways that one can be non-compliant with PASRR?

[PASRR Compliance](#) - Tuesday, August 20, 2019, at 2:00 pm CST