

Getting Started with PASRR for Iowa Providers

Please **Print** this document and post where PASRR functions are completed

The Iowa Department of Human Services (IA DHS) and the IA PASRR Program team at Maximus intend this document to help facility staff get started with PASRR. This document covers:

- [Who should train on PASRR](#)
- [Bookmarking the Maximus site, reviewing materials, and requesting database access](#)
- [Attending available PASRR trainings](#)
- [Learning compliant care planning](#)

Facility management should make this document available to all employees involved in PASRR— on individual computers and in shared workspaces.

Who Should Train on PASRR?

Iowa DHS recommends that facilities train at least two staff people in the PASRR process, including one **Access Coordinator, who can give access to others**. Bigger facilities may need more trained staff— depending on the type of staff the facility has. At a minimum, facilities must train:

- **Social workers**
- **Directors of nursing**
- **Administrators**
- **Any business office staff who submit admission, transfer, or discharge notices**

Bookmarking the Maximus Site, Reviewing Materials, and Requesting Database Access

- Visit <https://maximus.com/svcs/iowa>. The page should say **Iowa PASRR, Provider Tools and Resources** at the top
- Bookmark the page in your internet browser and paste a shortcut to the site on your desktop
- Tour the site. Familiarize yourself with the content under these headings:
 - **System Log In**
 - **PASRR Access Coordinator Registration**
 - **Contact the Help Desk**
 - **Announcements**
 - **Resources**
 - **Educational & Training**
 - ***PASRR 101 Video Webinar, all new staff should view this ASAP, available 24/7/365***
 - **PASRR Tip of the Month**
 - **Service Matters**
- Familiarize yourself with the information found on the website. Sign up for the **Iowa PASRR update email list** by clicking [this link](#)
- Ask your facility's **Access Coordinator** to give you access to the PASRR database. If he or she has forgotten how to do this, contact the IA PASRR Helpdesk at Maximus. Ask the helpdesk for access and to assign a new Access Coordinator

Available Trainings

The website has training materials available for you. We will email you directly with invitations to training, using the email list you signed up for. These trainings include webinars that happen twice a month and face-to-face trainings that happen twice a year. Because PASRR is complicated, DHS recommends you attend trainings more than once and periodically repeat or review the trainings you've gone to before.

This table lists available Maximus trainings and who must attend them:

Available Training	Required Participants
The full-day PASRR Roadshow	Anyone involved in PASRR
PASRR 101 Video or Webinar Training, ALL new staff should watch this video before starting to work with PASRR, available 24/7/365	Anyone involved in PASRR https://vimeo.com/259952944
PathTracker Plus Training	Anyone submitting admission, transfer, or discharge information
How to Complete PASRR Level I Submissions	Anyone who submits PASRRs
PASRR Status Change Training	Anyone who submits PASRRs, reads PASRRs, monitors expiration dates, or implements care plans
PASRR Compliance Training	Anyone who is actively involved in PASRR, writes or develops care plans, implements services, or delivers PASRR identified services
Completing a ServiceMatters Review	Anyone who writes or develops PASRR care plans, implements services, or delivers PASRR identified services
Developing a PASRR-Compliant Care Plan	Anyone who develops or writes care plans. Each facility should have at least two people trained to this

If you implement PASRR at an NF or NFMI, you should attend any **new** training that isn't on this table.

Learning Compliant Care Planning

If Maximus or IA DHS has not trained you on writing PASRR care plans, you probably **shouldn't** write them. Writing **compliant** care plans requires expertise. Before you write care plans, you should:

- Learn to read Level II PASRR summaries of findings
- Understand the difference between **specialized services**, **rehabilitative services**, and **community placement supports**
- Understand how **Iowa** defines these services and supports
- Be able to describe the three situations when you must care plan for community placement supports *in addition to* specialized and rehabilitative services
- Learn the **four criteria** for compliant care planning and know to include **all four** in any care plan that includes PASRR identified services
- Get familiar with the **Iowa PASRR NF Level II Care Plan Tool**—
IA DHS **does not** require you to use this tool. However, the state (DHS), licensing agency (DIA), and Maximus (ServiceMatters) all find that care plans comply with PASRR **much more often** when facility staff use it. Here are some tips for using the tool:
 - Review the latest version of the tool, here: [Updated Iowa PASRR NF Level II Care Plan Tool](#)
 - Watch the 13 minute video about how to use the tool, which you can find here: [Care Planning Tool—How To Video 01.30.2017](#)
 - Use the form on your computer. Don't print it. It's long and designed only for computer use