Vermont PASRR

Important Program Reminders:
Prepare for November 16 Go-Live – Register for AssessmentPro Webinar and Post-Launch Q&A, Explore Website

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Next Monday, **November 16, 2026**, is the implementation date for the Vermont PASRR Program's AssessmentPro assessment management system and new processes affecting Level I screens and Level II mental health assessments.

These changes will impact all program submissions moving forward from the transition date. **Follow the steps noted below to ensure your team will be ready to begin using new processes after the launch**

- Register for **AssessmentPro webinars** and **Q&A Sessions** coming up this month.
- Complete **on-demand program introduction training modules.**.
- Explore the new **Vermont PASRR website** and resources.
- Contact the Help Desk with any other questions.



Before November 16

Attend November AssessmentPro System Training Session (Required)

Be sure to join Maximus to learn about AssessmentPro, the new PASRR system of record for Vermont. This 1.5-hour long session will serve as a tour of the system for all individuals who will use AssessmentPro and submit Level I screens. **There will be no practice environment available, so potential system users are strongly encouraged to attend to see how the system works**.
Use the links below to register for the date/time that works best with your schedule. After registering, you will receive a confirmation email with webinar access details.

Note: Content shared in each session will be identical, so attendance is only required for one session.

- **AssessmentPro Overview - Monday, November 16 | 1:00 p.m. - 2:30 p.m. ET**
- **AssessmentPro Overview - Tuesday, November 17 | 10:00 a.m. - 11:30 a.m. ET**
- **AssessmentPro Overview - Wednesday, November 18 | 1:00 p.m. - 2:30 p.m. ET**
- **AssessmentPro Overview - Thursday, November 19 | 1:30 p.m. - 3:00 p.m. ET**
- **AssessmentPro Overview - Monday, November 23 | 10:00 a.m. - 11:30 a.m. ET**
- **AssessmentPro Overview - Tuesday, November 24 | 10:00 a.m. - 11:30 a.m. ET**
- **AssessmentPro Overview - Wednesday, November 25 | 1:30 p.m. - 3:00 p.m. ET**

Unable to attend one of the sessions above? Watch a video recording of the meeting at your earliest convenience.

After November 16

Attend Post-Launch Q&A Sessions (Optional)

After the November 16 program launch, **Q&A Forums** will be hosted twice weekly through the rest of the month. This is an opportunity to ask any other PASRR system or process related questions you have. Use the links below to register and join as many of these support sessions as you'd like.

Who should attend? Individuals at any comfort level with new PASRR processes and use of the AssessmentPro system are welcome.

- **VT PASRR Provider Q&A Call | Tuesday, November 17 at 12 p.m. ET**
- **VT PASRR Provider Q&A Call | Thursday, November 19 at 12 p.m. ET**
- **VT PASRR Provider Q&A Call | Tuesday, November 24 at 12 p.m. ET**
- **VT PASRR Provider Q&A Call | Wednesday, November 25 at 12 p.m. ET**

PROCESS CHANGE: Steps to Access Password Protected Website Resources

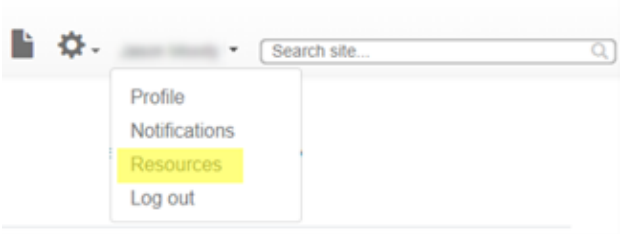
There is now a new process to access password-protected content on the Vermont PASRR site. Rather than requesting access from the Help Desk, simply select the "lock" icon next to any protected link, such as AssessmentPro system training materials, and choose one of two options to unlock access:

Option 1: If you're on the VT PASRR Tools and Resources page:

1. Click on any resource link with a "lock" icon.
2. You will be routed to the AssessmentPro site > log in using your existing system credentials.
3. All password protected items on the website will be unlocked and available for the duration of your website session.

Option 2: If you're already logged into AssessmentPro:

1. Select the Resources option in your account dropdown at top-right of the system screen (shown below).
2. This will take you to the *My Contracts* page > select your program link.
3. You will be taken to the **VT PASRR Tools and Resources** page, where all previously pw-protected items will now remain unlocked for the remainder of your AssessmentPro session.



TOOLKIT: Explore VT PASRR Website and Resources

Service providers have access to a Vermont PASRR website that includes a **dedicated Resources page** with guides, forms, and program information. A **Training page is also available with vital PASRR learning materials**. Be sure to bookmark the VT PASRR site, and review some important highlights below:

- **AssessmentPro Training Checklist** – ***NEW*** | This checklist provides step-by-step guidance on how to use the AssessmentPro system.
- **VT PASRR Access Coordinator Agreement** – ***NEW*** | This document serves as a contract between Maximus and AssessmentPro Coordinators who are responsible for adding new users.
- **VT PASRR: Program Introduction | Recording (10:36 mins)**
- **VT PASRR: PASRR Foundations | Recording (24:41 mins)**
- **VT PASRR AssessmentPro System Training - Recording (1:27:30 mins)**
- **Glossary of Common Terms**
- **Frequently Asked Questions (FAQs)**
- **Fillable EHD Short Form**

STAY INFORMED: Ensure Your Team Receives PASRR Updates

To add others on your team who will need PASRR training or be aware of future program updates, contact: **VTPASRR@maximus.com** with the subject line: "Please add me to the VT PASRR contact list". Include their full name, title, facility name, and email address in the body of the message of any individuals in your organization who should be added to the list.

SUPPORT: Contact the Help Desk

Have other questions about the web-based PASRR program transition?

- Email: **VTPASRR@maximus.com**.
- Phone: Toll-Free number: 1.833.882.6047 | Local number: 1.802.705.9997 (available November 16, 2026)
- Fax: 1.877.431.9568 (available November 16, 2026)

- Hours: **Help Desk will be available: Monday – Friday, 8:00 a.m. – 5:30 p.m. ET.**