Vermont PASRR

Important Program Reminders:

Prepare for PASRR Transition to Web-Based System, AssessmentPro | Register for Training Sessions, Preview New Program Resources

As previously announced, the State of Vermont Department of Mental Health (DMH) and program partner, Maximus continue to move toward the launch of **Preadmission Screening and Resident Review (PASRR)** Level I screens and Level II mental health assessments. As an important step in this transition, the current paper-based PASRR process will be replaced by web-based assessment system, AssessmentPro. Scheduled for go-live on **November 16, 2026**, these changes will impact all program submissions moving forward from the transition date.

Below you'll find some helpful information to prep for next steps including:

- Visual **progress tracker**, covering key milestone dates ahead.
- Overview of **on-demand program introduction training modules.**
- Registration details for AssessmentPro training webinars coming in November.
- Support options including **Help Desk email** and preview of the new Vermont PASRR resources website.

What's Next? Continue to stay posted for future announcements covering additional insights into the AssessmentPro system, PASRR process changes, learning opportunities, and new training guides.



LEARNING RESOURCE: On-Demand Training Modules

Providers now have access to two new important webinar videos, **"VT PASRR: Program Introduction**", and **"VT PASRR: PASRR Foundations"**. These informative new, on-demand trainings provide an insightful overview of key changes to the PASRR process.

- **VT PASRR: Program Introduction | Recording (10:36 mins)**
- **VT PASRR: PASRR Foundations | Recording (24:41 mins)**

REGISTER: Upcoming AssessmentPro System Training Sessions in November

Join Maximus to learn about AssessmentPro, the new PASRR system of record for Vermont. This 1.5-hour long session will serve as a tour of the system for all individuals who will use AssessmentPro and submit Level I screens. **There will be no practice environment available, so potential system users are strongly encouraged to attend to see how the system works**.

Use the links below to register for the date and time that works best with your schedule. After registering, you will receive a confirmation email containing information about joining the webinar.

Note: Content shared in each session will be identical, so attendance is only required for one session.

- **AssessmentPro Overview – Monday, November 2 | 1:30 p.m. – 3:00 p.m. ET**
- **AssessmentPro Overview – Tuesday, November 3 | 10:00 a.m. – 11:30 a.m. ET**
- **AssessmentPro Overview – Wednesday, November 4 | 11:00 a.m. – 12:30 p.m. ET**
- **AssessmentPro Overview – Thursday, November 5 | 1:00 p.m. – 2:30 p.m. ET**
- **AssessmentPro Overview – Monday, November 9 | 12:00 p.m. – 1:30 p.m. ET**
- **AssessmentPro Overview – Tuesday, November 10 | 11 a.m. – 12:30 p.m. ET**
- **AssessmentPro Overview – Wednesday, November 11 | 2:30 – 4:00 p.m. ET**
- **AssessmentPro Overview – Thursday, November 12 | 1:00 p.m. – 2:30 p.m. ET**
- **AssessmentPro Overview - Monday, November 16 | 1:00 p.m. - 2:30 p.m. ET**
- **AssessmentPro Overview - Tuesday, November 17 | 10:00 a.m. - 11:30 a.m. ET**
- **AssessmentPro Overview - Wednesday, November 18 | 1:00 p.m. - 2:30 p.m. ET**
- **AssessmentPro Overview - Thursday, November 19 | 1:30 p.m. - 3:00 p.m. ET**
- **AssessmentPro Overview - Monday, November 23 | 10:00 a.m. - 11:30 a.m. ET**
- **AssessmentPro Overview - Tuesday, November 24 | 10:00 a.m. - 11:30 a.m. ET**
- **AssessmentPro Overview - Wednesday, November 25 | 1:30 p.m. - 3:00 p.m. ET**

Registration details for future **post-launch Q&A meetings** are coming soon. We look forward to meeting you during these informative events!

STAY INFORMED: Sign Up Your Team for VT PASRR Updates

If you've received this communication, then you are already on the **VT PASRR Mailing List**. Are there others on your team who need to know about PASRR program updates?

- Contact: **VTPASRR@maximus.com** with the subject line "Please add me to the VT PASRR contact list".
- Include the full name, title, facility name, and email address in the body of the message of any individuals in your organization who should be added to the list.

COMING SOON: Vermont PASRR Resources Website + Program Help Desk

Vermont service providers will have access to a dedicated website where various resources and support will be provided. This includes content such as:

- PASRR training materials.
- Frequently asked questions.
- Glossary of common program terms.
- PASRR process overview.

Have questions about the web-based PASRR program transition?

You can contact your Vermont PASRR Help Desk for more information:

- Email: **VTPASRR@maximus.com**
- Phone: Toll-Free: **1.833.882.6047** | Local: **1.802.705.9997** *(available November 16, 2026)*
- Fax: **1.877.431.9568** *(available November 16, 2026)*

Once launched, the VT PASRR Help Desk will be available: Monday - Friday, 8:00 a.m. – 5:30 p.m. ET

INSIGHTS: About Maximus

Maximus is nationally recognized for its work managing complex state programs and conducting accurate and person-centered assessments. A strong commitment to process innovation and service excellence has led the company to a role as an industry leading provider of high-quality, conflict free assessment services for older adults as well as persons with intellectual, behavioral health, developmental and physical disabilities.