maximus

VERMONT
DEPARTMENT OF MENTAL HEALTH

Vermont PASRR

Vermont PASRR Process Changes and New System Now Live | Register for AssessmentPro Training, Q&A Sessions

Today, **November 16, 2026**, the Vermont Department of Mental Health (DMH) and new partner, Maximus, officially launched management of the new Preadmission Screening and Resident Review (PASRR) Level I screens process. This transition includes use of the **AssessmentPro assessment management system** and new requirements affecting Level I screens and Level II mental health assessments.

Follow the important steps below to ensure your team is ready to begin following the new processes in AssessmentPro.

- Complete all **on-demand training modules.**
- Register for **AssessmentPro webinar** and **Office Hours sessions**.
- Explore **PASRR resources**.
- Contact the **Help Desk** with any other questions.



Review On-Demand Training Videos

You must review the webinar videos below before you can begin using new processes. These will provide overview of key changes to the PASRR process.

Be sure to review these required learning modules at your earliest convenience These videos are also available on the new **VT PASRR Provider Training site.**

- **VT PASRR: Program Introduction | Recording (10:36 mins)**
- **VT PASRR: PASRR Foundations | Recording (24:41 mins)**

Attend PASRR Webinars

AssessmentPro System Training Session (Required)

Be sure to join Maximus to learn about AssessmentPro, the new PASRR system of record for Vermont. This 1.5-hour long session will serve as a tour of the system for all individuals who will use AssessmentPro and submit Level I screens. **There will be no practice environment available, so potential system users are strongly encouraged to attend to see how the system works**.

Use the links below to register for the date/time that works best with your schedule. After registering, you will receive a confirmation email with webinar access details.

Note: Content shared in each session will be identical, so attendance is only required for one session.

- **AssessmentPro Overview - Monday, November 16 | 1:00 p.m. - 2:30 p.m. ET**
- **AssessmentPro Overview - Tuesday, November 17 | 10:00 a.m. - 11:30 a.m. ET**
- **AssessmentPro Overview - Wednesday, November 18 | 1:00 p.m. - 2:30 p.m. ET**
- **AssessmentPro Overview - Thursday, November 19 | 1:30 p.m. - 3:00 p.m. ET**
- **AssessmentPro Overview - Monday, November 23 | 10:00 a.m. - 11:30 a.m. ET**
- **AssessmentPro Overview - Tuesday, November 24 | 10:00 a.m. - 11:30 a.m. ET**
- **AssessmentPro Overview - Wednesday, November 25 | 1:30 p.m. - 3:00 p.m. ET**

Unable to attend one of the sessions above? **Watch a video recording of the meeting** at your earliest convenience.

Attend Post-Launch Q&A Sessions (Optional)

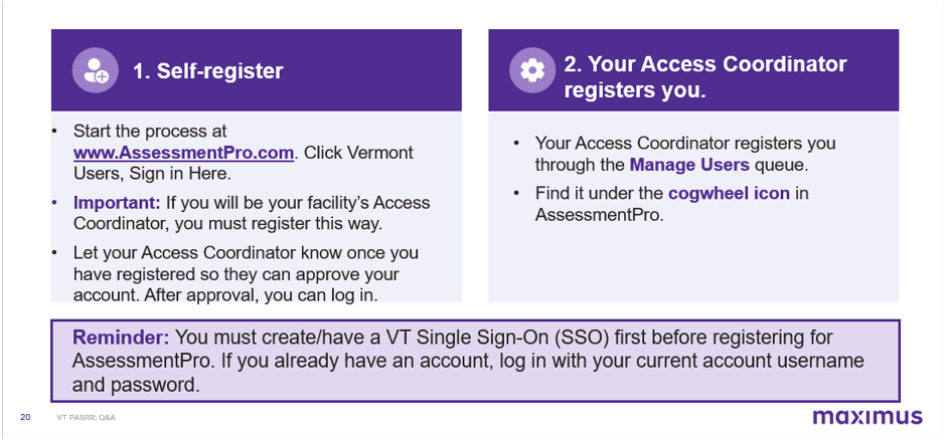
Beginning tomorrow, **Q&A Forums** will be hosted twice weekly through the rest of the month. This is an opportunity to ask any other PASRR system or process related questions you have. Use the links below to register and join as many of these support sessions as you'd like.

Who should attend? Individuals at any comfort level with new PASRR processes and use of the AssessmentPro system are welcome.

- **VT PASRR Provider Q&A Call | Tuesday, November 17 at 12 p.m. ET**
- **VT PASRR Provider Q&A Call | Thursday, November 19 at 12 p.m. ET**
- **VT PASRR Provider Q&A Call | Tuesday, November 24 at 12 p.m. ET**
- **VT PASRR Provider Q&A Call | Wednesday, November 25 at 12 p.m. ET**

PROCESS REFRESHER: AssessmentPro Registration Options





TOOLKIT: Explore VT PASRR Website and Resources

Service providers have access to a Vermont PASRR website that includes a **dedicated Resources page** with guides, forms, and program information. A **Training page is also available with vital PASRR learning materials**. Review key resources below and check back on the site often for updates.

- **AssessmentPro Training Checklist**
- **VT PASRR Access Coordinator Agreement**
- **VT PASRR: Program Introduction | Recording (10:36 mins)**
- **VT PASRR: PASRR Foundations | Recording (24:41 mins)**
- **VT PASRR AssessmentPro System Training - Recording (1:27:30 mins)**
- **Glossary of Common Terms**
- **Frequently Asked Questions (FAQs)**
- **Fillable EHD Short Form**

SUPPORT: Contact the Help Desk

Have other questions about the web-based PASRR program transition?

- Email: **VTPASRR@maximus.com**.
- Phone: Toll-Free number: 1.833.882.6047 | Local number: 1.802.705.9997
- Fax: 1.877.431.9568
- Hours: **Help Desk will be available: Monday – Friday, 8:00 a.m. – 5:30 p.m. ET.**

Have other team members who will need PASRR training or be aware of program updates?

1. Contact the Help Desk at **VTPASRR@maximus.com**
2. Use subject line: "Please add me to the VT PASRR contact list".
3. Include full name, title, facility name, and email address in the body of the message of any individuals in your organization who should be added to the list.