

1/21/2025

TN PASRR Program - Important Program Management Update

After 5+ years of stewardship over the Tennessee portfolio of services, Clinical Program Director, **Kandy Templeton** retired from the Maximus - Clinical Services Division at the beginning of January. We thank Kandy for her years of service to the populations we serve across the state, and wish her the best as she starts an exciting new chapter.



Join us in welcoming **Melanie Wilson** as the new Clinical Program Director for the Maximus Clinical Services - Tennessee portfolio of services. Melanie joins this team with several years of successful PASRR and management experience within Maximus. She has also previously worked across several of the Tennessee programs. Feel free to reach out to her with any questions you may have about this transition: MelanieWilson@maximus.com.

2/25/2025

TN PASRR Program - Important Provider Notice: Take a Brief Training Survey and Share Your Feedback

The Tennessee PASRR team is planning the next PASRR Provider trainings, and **we want to hear from you!** Please click the button below to **complete a brief survey** and share your feedback on the type of session you'd like to attend.

Your input will help us create and host better training sessions to meet your needs. As always, **thanks for all you do** to improve the lives of those we serve.

Take the Survey



5/8/2025

TN PASRR Program - Event Reminder: Register for Next Week's Provider Training Sessions

TennCare and Maximus continue preparation for the next sessions in the popular **Tennessee PASRR Provider Webinar Series!** Be sure to join the Training team for these informative upcoming events, taking place on **May 13 - 14.**

Be sure to **register for each individual meeting listed below** to ensure you have access to all the scheduled sessions. This announcement will also be posted to the [Tennessee PASRR Tools & Resources website](#), along with the presentation materials, so check the site for updates.

TUESDAY, MAY 13 | PASRR 101

This session will introduce learners to the purpose, process, and goal of PASRR.

9:00 a.m. - 10:45 a.m. CT | Tuesday, 5/13/2025

[Click Here to Sign Up](#)

TUESDAY, MAY 13 | LOC and Payer Source 101

This session will introduce learners to the purpose, process, and goal of Level of Care (LOC) and Payer Source.

1:00 p.m. - 2:45 p.m. CT | Tuesday, 5/13/2025

[Click Here to Sign Up](#)

WEDNESDAY, MAY 14 | Level I Screens, Hospital Exemption and Categorical Determinations, and Status Changes

This more advanced session will highlight the Level I and Level II status change process and offer key highlights for providers to keep in mind for future submissions.

9:00 a.m. - 10:30 a.m. CT | Wednesday, 5/14/2025

[Click Here to Sign Up](#)

WEDNESDAY, MAY 14 | Safety Determinations, ERC, and Skilled Services

This session will verbalize the safety determinations, ERC, and skilled services process within TennCare.

1:00 p.m. - 2:30 p.m. CT | Wednesday, 5/14/2025

[Click Here to Sign Up](#)

5/20/2025

TN PASRR Program - Event Announcement: Register for Upcoming 2nd Quarterly Provider Session | Wednesday, June 11, 2025

TennCare and Maximus are pleased to announce the upcoming **2nd Quarterly Provider Session**. Taking place on Wednesday, June 11, this informative webinar will cover the **Level of Care (LOC) Process**. This announcement will also be posted to

the [Tennessee PASRR Tools & Resources website](#), along with the presentation materials, so be sure to regularly check the site for updates.

WEDNESDAY, JUNE 11 | Quarterly Provider Session - Level of Care (LOC) Process

9:00 a.m. - 10:00 a.m. CT | Wednesday, 6/11/2025

[Click Here to Sign Up](#)