

Tennessee PASRR

Important Provider Notice:

Updated Practitioner Certification Form and Training Materials Now Available on Resources and Training Site | System Update Regarding SSN Requirements

RESOURCES: Updated Practitioner Certification Forms and New Training Materials Available on Tools & Resources Site



Please be aware that [the Practitioner Certification Form has been updated on the TN PASRR Resources site](#). This version now matches new State outcome designations.

Additionally, the recent **April Provider Training sessions** are now available on the [TN PASRR Training page](#). Be sure to review these materials at your earliest convenience.



SYSTEM UPDATE: AMI Now Screens for Invalid Social Security Numbers

AMI has been updated to include new requirements when inputting Social Security Numbers. Going forward, **the system will no longer allow submitters to enter a placeholder for the SSN**, such as a sequence of numbers (1, 2, 3, 4, 5), or all zeros. If you don't have an actual SSN for the individual, you should [request a unique identifier number](#) to submit the PASRR.

SUPPORT: Contact the Tennessee PASRR Help Desk

Do you have PASRR process or system-related questions? Contact the Tennessee PASRR Help Desk team from **8:00 a.m. to 4:30 p.m. CST, Monday - Friday** to learn more:



833.617.2777



TNPASRR@maximus.com



[Tennessee PASRR Tools & Resources Page](#)

We will continue to reach out via email to provide you with helpful reminders, detailed information on policy, and procedural updates. We invite you to [visit our website](#) to learn more about Maximus.

We are privileged to work with you to ensure individuals across Tennessee receive the services and support they need.



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