

7/19/2021

PASRR Connection Newsletter Issue 7 | July 2021

UPCOMING CHANGES TO ASSESSMENT PROCESS

After more than a year of completing virtual Level II assessments, OhioMHAS PASRR will **transition to a hybrid assessment model**, which includes the option of completing assessments in-person. Decisions on assessment format, either in-person or telephonic, will be determined by the preference of each facility on a case by case basis and are scheduled to begin **Thursday, July 15**.

WHAT TO EXPECT WITH AN IN-PERSON ASSESSMENT

Assessors are taking the necessary steps to prepare for this transition in the safest manner possible, relying on CDC guidelines and best practices.

- Assessors will call in advance to arrange the in-person visit.
- Steps to be taken include the stringent use of Personal Protective Equipment (PPE) during each visit.
- Assessors will work directly with Ascend to submit health assessment forms on any days where an in-person interview is planned.

Have questions about this process change? Please contact the Ohio PASRR Help Desk team for assistance:

Email: Ascend-OHPASRR@maximus.com

Phone: 833.917.2777

POLICY REMINDER

Requests for Additional Information

There may be times during a PASRR Level II evaluation where an Ascend staff member or a state reviewer will request additional information to make a determination of an individual's need for nursing facility and/or specialized services. Written notice will be sent outlining specific data elements and other documentation needed. If you receive a request for additional information, please respond within 14 days.

If PASRR does not receive the requested information within 14 days:

- **Pre-admission Screening (PAS):** admission to a nursing facility is not permitted due to failure to provide information necessary for the completion of the preadmission screening process. [\[OAC 5160-3-15.1\(J\)\]](#)
- **Resident Review (RR):** continued stay in the nursing facility is not permitted due to failure to provide information necessary for the completion of the resident review process. [\[OAC 5160-3-15.2\(H\)\]](#)

PASRR STAFFING UPDATE **George Pelletier's Retirement**

We in the PASRR Bureau acknowledge George Pelletier, who has retired from his role as Quality Manager/Assistant Bureau Chief. He was a member of the PASRR team for more than 8 years, defining the role of the bureau's quality section, and we are grateful for his many contributions. We invite you to join us as we offer our congratulations and best wishes to George, as he turns the page on a new chapter of his life's journey.

INTERNAL STAFFING CHANGES

Rebecca Grimm, MSW, LSW, now serves as the Quality Manager/Assistant Chief to the PASRR Bureau. In addition, Kathryn Smigielski, LISW, now serves as Appeals and Community Options Coordinator, where she will represent the PASRR Bureau in state hearings while continuing her work with community transitions, outreach, and compliance reporting.

PASRR BOARD REPORTS **Upcoming Technical Assistance Training**

We are happy to announce an upcoming technical assistance training for our PASRR Report users. Identified staff within each ADAMHS board will receive an invitation with more information about webinar registration and account set-up. If you have any questions, please contact us at:

Board.Reports@mha.ohio.gov

SHARE YOUR FEEDBACK

Do you have questions about a PASRR-related topic you would like to see covered in a future edition of PASRR Connection, or in a webinar?

Have you hired a new staff person who would benefit from receiving the system overview training?

Are you interested in learning more about how PASRR functions within the mental health population?

Please send all training inquiries or questions to:

MHAS-PASRR-Operations@mha.ohio.gov

10/8/2021

PASRR Connection Newsletter Issue 8 | October 2021

HENS 3.0 UPGRADE

A message from Norma Tirado, PASRR Administrator at the Ohio Department of Medicaid

The HENS 3.0 upgrade has been completed, and the system is now available at <https://hens.aje.ohio.gov>. User guides and training videos can be accessed by clicking the Help link in the upper right corner of the page. PASRR policy-related questions should be directed to PASRR@medicaid.ohio.gov and HENS 3.0 information technology (IT) issues should be directed to PAS-RR@aje.ohio.gov.

UPCOMING TRAINING OPPORTUNITIES

PASRR trainings are under development. Nursing facilities and hospitals will be notified of upcoming training dates. If you are interested in receiving notifications of future PASRR trainings directly from the Ohio Department of Medicaid, please email PASRR@medicaid.ohio.gov and include your name and the type organization making the request (hospital, nursing facility, other) and you will be added to the distribution list.

PROCESS REMINDERS HENS SUBMISSION ERRORS

If you discover a mistake or typo was made while completing the ODM-3622 (PASRR application) in HENS, you do NOT need to resubmit a new referral (PASRR application). Resubmitting a new referral creates duplicate referrals, which may delay your outcome. Instead, please contact the Ascend help desk so that someone may assist you with correcting the error in the original referral (PASRR application).

Phone: 833-917-2777

Email: Ascend-OHPASRR@maximus.com

CONNECTING WITH THE COMMUNITY COMMUNITY RESOURCE GUIDE

The Ohio Department of Mental Health and Addiction Services (OhioMHAS) is working to ensure continuity of care for Ohioans with mental illness and addiction, many of whom have co-occurring health conditions.

Each PASRR determination includes a resource guide to assist with accessing needed services. A copy of the resource guide can be found for review at: <https://mha.ohio.gov/wps/portal/gov/mha/about-us/rules-and-regulations/pasrr/resources/community-transitions-guide>.

MENTAL HEALTH HELP IS AVAILABLE

COVID CareLine

(emotional support call service)

1-800-720-9616

Help is available 7 days per week, 8 a.m. - 8 p.m.

Ohio Crisis Text Line

Text keyword "4HOPE" to 741 741

OhioMHAS Help Line

1-877-275-6364

Find Substance Use Disorder and Mental Health Treatment

<https://findtreatment.gov/>

Disaster Distress Helpline

1-800-985-5990

1-800-846-8517 TTY

Text "TalkWithUs" to 66746

Spanish-speakers: Text "Hablanos" to 66746

Available 24 hours a day, 7 days a week, year-round

STAFF SPOTLIGHT**STATE REVIEWER: DREW PALMITER, LSW, LICDC**

Drew Palmiter has been with the PASRR Bureau for approximately seven years. He has previous work experience as a certification specialist with the former Ohio Department of Alcohol and Drug Addiction Services (ODADAS) conducting surveys and state compliance with certified alcohol and other drug programs including treatment facilities, Methadone providers, and Driver Intervention Programs. He has also worked at a 28-day inpatient treatment facility in Montpelier, Ohio. Drew has also been interested in suicide prevention, and past jobs include an on-call pre-screener for suicide prevention in the Toledo area.

Born in Montpelier, Ohio, Drew and his family have long resided in northwest Ohio. He remembers his first experiences visiting nursing facilities as a kid and baking sugar cookies for the residents.

Drew initially was a machinist after graduating high school, but when the facility closed, he used funds from his employer and attended college and earned two associates degrees and then his bachelor's degree in Counseling from the University of Toledo.

Outside of work, Drew enjoys spending time with family, including his wife, kids, grandkids, and his beloved dog, Snowball. Drew enjoys making cakes for everyone in his life. In fact, his baking skills are legendary, crafting up to 100 cakes a year.

Drew, tell us about your typical day.

I review cases for nursing facility admission and continuous stay, look at documentation that has been received, and determine if they meet criteria for placement.

What is most surprising to you about PASRR?

The number of cases and complexity of the cases vary: resident reviews, pre-admissions, significant changes in condition, emergency approvals, respite approvals.

What advice would you give for anyone new to PASRR?

Be patient with PASRR and yourself; listen to those who understand the process and learn from them.

BEST PRACTICE REMINDERS TO HELP SPEED UP A DECISION, INCLUDE THE FOLLOWING:

Supporting documents

- History and physical examination
- Drug history
- Psychological evaluation
- Psychiatric evaluation
- Functional assessment, inclusive of ADL and IADL
- List of current medications

The HENS 3.0 system also allows for the submission of guardianship paperwork or proof of legal representative at the time of submission. This ensures that OhioMHAS staff is communicating with the appropriate parties.

Please submit the most current and relevant supporting documents (e.g. if elevated blood sugars are the reason for the request, send the blood sugar readings).

When submitting a 3622 for dementia, send medical records that support dementia as the primary focus of treatment.

UPCOMING EVENTS PASRR REPORTS: CHECK-IN WEBINAR

PASRR Report users within each ADAMHS Board are invited to join us for a check-in webinar on **Wednesday, October 20, from 9-9:45 a.m.** Please check your email for your registration invitation.

SHARE YOUR FEEDBACK

- Do you have questions about a PASRR-related topic you would like to see covered in a future edition of PASRR Connection, or in a webinar?
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PASRRBureau@mha.ohio.gov