

New Hampshire Comprehensive Assessment for Treatment (CAT) Services Program

A Parent's Guide: Next Steps After CAT Completion

The State of New Hampshire Department of Health and Human Services (DHHS) implemented the Comprehensive Assessment for Treatment (CAT) program as part of the Family First Prevention Services Act (FFPSA). Youth and their family receive a copy of the determination report from a completed CAT assessment. This CAT report provides individualized recommendations, such as which level of care is most supportive for the youth currently.

Understanding the Report

When families receive a CAT determination report recommending a residential level of care, they will partner with their Child Protective Service Worker (CPSW), Juvenile Probation and Parole Officer (JPPO), or an employee from NFI North or Connected Families NH to understand the recommendations listed in the CAT report.



Who Can Help With Next Steps?

If you are working with DCYF, contact your CPSW or JPPO.

If you are working with someone else, a Transitional Residential Enhanced Care Coordination (TR-ECC) referral has been made for you.

- Refer to the letter and flyer provided with the CAT report on the TR-ECC process.
- Someone from NFI North or Connected Families NH will contact you.
- If you have not heard from NFI North or Connected Families NH within 7 days of receiving the report, please email bcbhquiry@dhhs.nh.gov.

NH CAT Support

Have questions regarding the referral or assessment processes?
Contact the **New Hampshire CAT Help Desk support team**:

NHCAT@maximus.com
833.73 NHCAT (833.736.4228)

About Maximus

Since 1975, Maximus has partnered with federal and state agencies to meet legislative mandates and operational improvements. The company sets the industry standard for delivering high-quality, innovative, and value-driven healthcare access solutions, including specialized clinical assessment tools, configurable information systems, and comprehensive project management services.

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