

1/26/2024

ND PASRR Program – Event Reminder: Register for Level I and Level of Care Training Sessions in February

Don't forget to register for **two important training sessions during the month of February. One of these will spotlight Level I assessments and the other will focus on Level of Care.** During each session, The North Dakota PASRR team will discuss common areas of concerns, troubleshooting tips, and review any updates that have already occurred or will be occurring shortly in AssessmentPro. There will be time for Q&A, so be sure to bring your questions.

Use the links below to register in advance for one or both of these informative sessions. Once registered, you will receive a confirmation containing details on how to join the meeting.

[ND PASRR Level I Provider Training | 10 a.m. CT Thursday, February 1](#)

[ND PASRR LOC Provider Training | 10 a.m. CT Tuesday, February 6](#)

2/15/2024

ND PASRR Program - Important Process Update: Swing Bed Service Types will Include End Date as of April 1

Please be aware that **beginning April 1, 2024**, North Dakota Health and Human Services determined that individuals who have a **service type of “Swing Bed” and have a Medicaid payment type** (Medicaid/Medicaid Pending/Medicare & Medicaid/Medicare & Medicaid Pending), and who request a no time limit approval, will now begin receiving a maximum number of 365 approved days for their Level of Cares, resulting in an annual review.

When submitting a screen due to an upcoming expiration, please select the appropriate option on the Level of Care form (refer to the screenshot below – ***Swing Bed Resident – Swing Bed Resident whose approval period is expiring***: *This option should be selected if the previous approval had an end date*).

Reason for Screening

Reason for screening*

- Nursing facility applicant
- PASRR only: Nursing facility resident who is not currently in an inpatient psychiatric hospital/unit at this time
- PASRR only: Nursing facility resident who is currently hospitalized in a psychiatric hospital/unit
- Nursing facility resident who is transferring to another nursing facility
- Nursing facility resident who is converting to Medicaid
- Nursing facility resident who is requesting retrospective review of this individual's level of care status beginning with a date in the past ⓘ
- Nursing facility resident whose approval period is expiring and needs additional time in the nursing facility
- Nursing facility resident who has had a previous LOC approval, but has had significant medical improvement and the submitting facility is providing an update of that improvement
- Swing Bed Applicant
- Swing Bed Resident
 - Swing Bed Resident who is now applying for Medicaid
 - Swing Bed Resident whose previous approval is expiring
- Waiver, grant, or other service/program applicant
- Waiver, grant, or other service/program recipient whose approval period is expiring and needs additional time in the service/program

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Additionally, **PathTracker will be modified in the coming months to include Swing Bed users**. Stay tuned for more updates from the North Dakota PASRR team as these changes are rolled out.

2/29/2024


ND PASRR Program - Quarterly Provider Newsletter: Swing Bed Service Types will Include End Date as of April 1 | Review Swing Bed Best Process Updates | Register for Swing Bed Training Sessions

As previously communicated, **beginning April 1, 2024**, North Dakota Health and Human Services determined that individuals who have a **service type of "Swing Bed" and have a Medicaid payment type** (Medicaid/Medicaid Pending/Medicare & Medicaid/Medicare & Medicaid Pending), and who request a no time limit approval, will now begin receiving a maximum number of 365 approved days for their Level of Cares, resulting in an annual review.

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Additionally, Maximus will begin the process of **adding end dates to previous referrals for individuals who fall in this population**. If your facility has long-term swing bed residents who were previously given long-term approvals, this will likely impact them.

Be sure to **read on below for a couple of important process changes** that will result from this update, and also register for **Swing Bed Provider training sessions taking place on March 26 and 27**.

2/29/2024

ND PASRR Program - Quarterly Provider Newsletter: Swing Bed Service Types will Include End Date as of April 1 | Review Swing Bed Best Process Updates | Register for Swing Bed Training Sessions

BEST PRACTICES: Swing Bed Process Updates

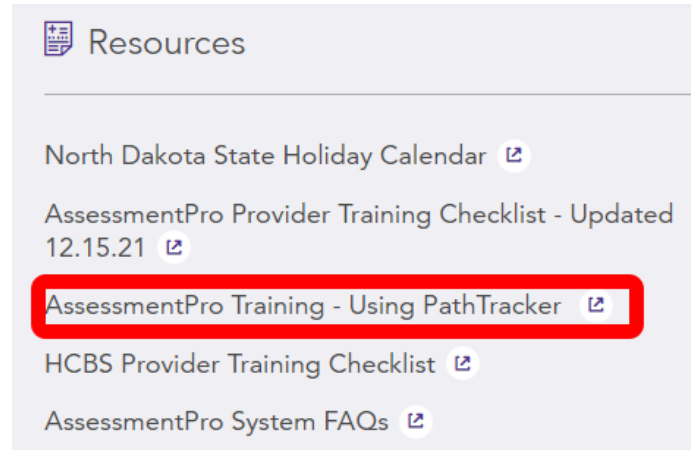
1. In preparation of the change to annual reviews for individuals who are going to a swing bed who have a medicaid payment type, **Maximus has created specific facilities** for your swing bed unit. This means that if you are a hospital with a swing bed unit, you will have a hospital facility **and** a separate swing bed facility in AssessmentPro.

You can go into your profile to **add the swing bed facility by following the instructions linked here**:

- [Adding System User and Facility Access](#)
- [Changing User Facility](#)

2. To properly track swing bed resident admissions/discharges/end dates, swing bed Providers will add individuals to their PathTracker census once they have logged into AssessmentPro and ensured they have **selected the swing bed facility** option from their facility choices. **The state utilizes the PathTracker census to identify individuals who are in your swing bed unit** and to complete follow up visits for the long-term swing bed residents, therefore Providers must maintain this census.

PathTracker also acts as a resource for Providers, as it tracks the end dates on the most recent referral. You can access resources on how to use PathTracker by going to the North Dakota Resources Page and selecting [AssessmentPro Training – Using PathTracker](#).



REGISTER: Swing Bed Provider Training | Tue, March 26 - OR - Wed, March 27

Be sure to join the ND PASRR team for one of two important training sessions, as we **review the annual review process for swing bed users**. We will walk through the process of adding a new facility to your profile and how to use PathTracker. There will also be plenty of time for Q&A associated with this process. **Click the links below to register for the date and time that best fits your schedule:**

[Tuesday, March 26 at 2 p.m. CT](#)

[Wednesday March 27 at 9 a.m. CT](#)

Once registered, you will receive a confirmation email containing details on how to join the meeting.

4/16/2024

ND PASRR Program - Important Provider Updates: Take Anonymous Training Survey | Review Swing Bed Training Materials | PathTracker Best Practice

REQUEST: Give Feedback for Upcoming Training Topics

Maximus is in the process of planning future training events, and **we want to hear from you!** [Click here to take an anonymous survey](#), or use the QR Code below to give us valuable feedback that will inform **future training sessions for ND PASRR**.



RESOURCE: Swing Bed Training Materials Available on Tools & Resources Site

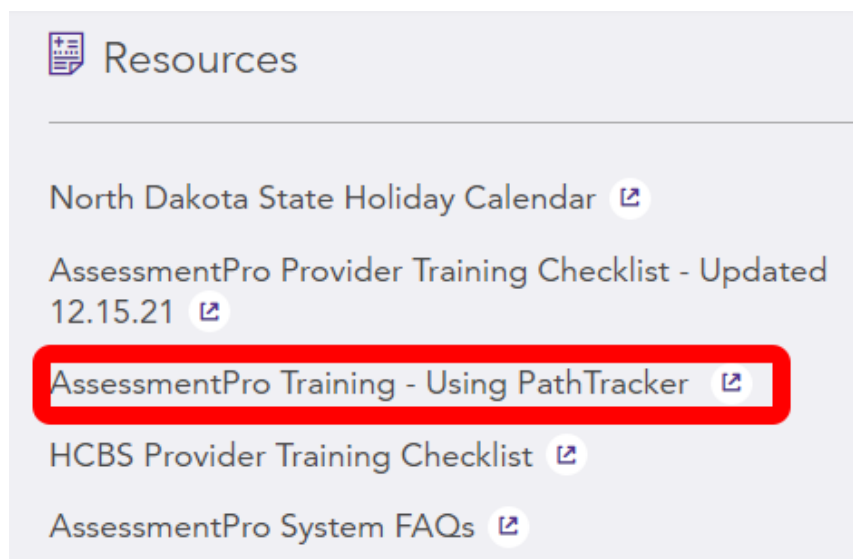
Thanks to everyone who attended the **Swing Bed Training sessions held on March 26 and 27**. If you were unable to attend the training, or would like a refresher on the topics presented, be sure to **review the presentation materials linked below**.

- [March 2024 Swing Bed Updates for ND Providers - Slides](#)
- [March 2024 Swing Bed Updates for ND Providers - Recording \(52:32 mins\)](#)

BEST PRACTICE: Keeping an Updated PathTracker Census

To properly track swing bed resident admissions/discharges/end dates, swing bed Providers will add individuals to their PathTracker census once they have logged into AssessmentPro and ensured they have **selected the swing bed facility** option from their facility choices. **The state utilizes the PathTracker census to identify individuals who are in your swing bed unit** as well as to complete follow up visits for the long-term swing bed residents, therefore Providers must maintain this census.

PathTracker also acts as a resource for Providers, as it tracks the end dates on the most recent referral. You can access resources on how to use PathTracker by going to the North Dakota Resources Page and selecting [AssessmentPro Training – Using PathTracker](#).



4/23/2024

ND PASRR Program - Important Provider Updates: Take Anonymous Training Survey | Review Swing Bed Training Materials | PathTracker Best Practice

Effective immediately, Providers will see an **additional question on the referral form asking whether a virtual interview may be appropriate (see below)**. Maximus always strives to complete assessments in person, but it is not always possible due to extenuating circumstances. The goal of this update is to make the interview process as efficient and streamlined as possible and minimize additional outreach attempts to Providers, which can lead to delays.

Submitter Information

Electronic signature of submitter

Submitter Name* [Redacted]

Facility* [Redacted]

Email* [Redacted]

Street Address* [Redacted]

Phone* [Redacted]

Maximus prioritizes PASRR Level II in-person interviews at all times, however, due to extenuating circumstances, a virtual interview may be required. If a Level II interview is required, can this interview be completed virtually?*

No

Attestation*

I understand the information I provide on or with this application is subject to verification by federal, state and local officials to determine if the information is correct, which may include electronic verification. If any of the information is incorrect, assistance may be denied and I may be subject to criminal prosecution for knowingly providing incorrect information.

5/02/2024

Important Provider Updates: LOC Form Update | Review Swing Bed Training Materials | Best Practice Reminders | Take Anonymous Training Survey

PROCESS UPDATE: Swing Bed Facilities Now Available in Admitting Facility Dropdown

The Level of Care form has been updated to include swing bed facilities in the admitting facility dropdown section (see example below). By selecting the admitting swing bed facility in the drop down on a referral, it allows for an easier PathTracker admission process for the admitting facility. If you notice that a swing bed facility is missing from the dropdown, please reach out to the ND PASRR Help Desk.

RESOURCE: Swing Bed Training Materials Available on Tools & Resources Site Thanks to everyone who attended the Swing Bed Training sessions held at the end of March. If you were unable to attend the training or would like a refresher on the topics presented, be sure to review the presentation materials linked below. March 2024 Swing Bed Updates for ND Providers - Slides March 2024 Swing Bed Updates for ND Providers - Recording (52:32 mins)

June 5, 2024

[Upcoming Learning Opportunities: Register for Level I and Level of Care Refresher Training Sessions in June](#)

June 18, 2024

[Important Provider Updates: HCBS Training Materials Now Available on Tools & Resource Site | Take Feedback Training Survey](#)

July 2, 2024

[Important Provider Updates: New Training Certification Process | Review "Required Training by Role" Resource b](#)

7/31/2024

ND PASRR Program – Important Provider Notice: Take a Brief Training Survey and Share Your Feedback

What Level I or Level of Care topics are you interested in learning more about during our upcoming webinars? **Please click the button below to complete a brief survey** and share your feedback.

Your input will help us create and host webinars to better meet your needs. As always, **thanks for all you do** to improve the lives of those we serve.



11/26/2024

ND PASRR Program – Quarterly Newsletter: Review Important Best Practice Tips & Reminders

1. If the individual is **already in a nursing facility**, regardless of if this is their first PASRR assessment, the PASRR request is a **resident review**.

A **pre-admission screen** is for when the individual is in the community or hospitalized, and **did not live in a nursing facility before hospitalization**.

2. Keep in mind that **including psychiatric records as part of the Level of Care submission** can help mitigate delays in PASRR approvals.

3. Per PASRR regulations, at least three attempts must be made to interview a guardian. It is very important that the **distinction is made between a guardian and Power of Attorney**, and that this is accurately reported on the PASRR submission.

If clarification is required on the back end, it could cause a **delay in the PASRR approval**.