

North Dakota PASRR

Quarterly Newsletter: Review Important Best Practice Tips & Reminders

- 1 We want to hear from you! [Click here to take a brief survey](#) and let us know which topics you'd like to hear more about in an upcoming training.
- 2 If an individual has a Level of Care or you suspect they may need a Level II, a **recent History and Physical and ADL Flowsheets/Documentation are required**. While not required, nursing notes and psychiatric evaluations/notes are also beneficial, especially if the person is currently **receiving psychiatric services** or is hospitalized for psychiatric reasons.
- 3 Per PASRR regulations, at least three attempts must be made to interview a guardian. It is very important that the **distinction is made between a guardian and Power of Attorney**, and that this is accurately reported on the PASRR submission. If clarification is required on the back end, it could cause a **delay in the PASRR approval**.
- 4 Remember that there is a recently updated **ND PASRR Tools & Resources site**:
 - www.maximusclinicalservices.com/svcs/nd/pasrr/resourcesBe sure to **bookmark this page and check back in regularly** for the most updated versions of all your Provider resources.

SUPPORT: Contact the ND PASRR Help Desk

Do you have questions about program processes or a current assessment? Contact your **North Dakota PASRR Help Desk** team for more information:



833.997.2777



NDPASRR@maximus.com



[Provider Tools & Resources](#)

Maximus will continue to reach out via email to provide you with helpful reminders, detailed information on policy, learning opportunities, and procedural updates. We invite you to [visit our website](#) to learn more about Maximus.

We are privileged to work with you to ensure individuals across North Dakota receive the services and support they need.