

Mississippi PASRR

Quarterly Newsletter: Review Important Best Practice Tips & Reminders

1

ServiceMatters (formally called Service Monitoring) has now launched in AssessmentPro. The current process has not changed. Please **use the QR Code when sending the required documents** back to Maximus.

2

Whenever you refer an individual with a **Related Condition**, be sure to **confirm the age of onset**.

3

Always include the required documents in LTSS when submitting a referral:

- **History and Physical** (within a year of the submission date)
 - **Physician Orders/MAR** with medications.
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4

Please continue to visit the [MS PASRR Provider website](#). On the site, you can find many helpful PASRR-related resources, including previous provider emails, recordings of provider trainings, along with many other helpful guides and documents.

SUPPORT: Contact the Mississippi PASRR Help Desk



833.967.2777



MSPASRR@maximus.com



[Provider Tools & Resources](#)

We will continue to reach out via email to provide you with helpful reminders, detailed information on policy, learning opportunities, and procedural updates. We invite you to [visit our website](#) to learn more about Maximus.

We are privileged to work with you to ensure individuals across Mississippi receive the services and support they need.
