

Meet the Maximus Team – Maine Supports Intensity Scale (SIS®) Assessments



Julie Long
Clinical Management Director

Please share in a few sentences about your professional background/work history as related to your current role:

I've worked with Maximus for almost 10 years (St. Patrick's Day is my work anniversary). I've worked as a Quality Coordinator, SIS Trainer, and have been in leadership positions for most of my time at Maximus. Before joining Maximus, I worked as a Recreation Therapist for thirteen years- I worked for a provider for 9 years, in parks and recreation, and in hospital settings.

What area(s) of the state do you service in your role?

I work with the Maine team across the state.

What is your favorite part of the work you do?

Working with staff and my interactions with the people we assess and their families.

Have you lived in other places besides Maine – other states, countries?

I work remotely and am located in Tennessee, just outside of Nashville. I've lived in TN for 20 years, but was born and raised in Texas (Midland, Austin and San Antonio).



Lisa Horan
Operations Manager

Tell us in a few sentences about your professional background/work history as related to your current role:

I have worked in the field of human services for over 30 years. I have a Master's Degree in Special Education. I have worked for Maximus since 2015 and have worked with SIS since that time as a trainer.

What area(s) of the state do you service in your role?

I provide support to all Maine SIS Assessors, so essentially cover the entire state in my role.

What is your favorite part of the work you do?

I enjoy getting to meet so many different people. It is important to me to ensure that people have a meaningful experience during their SIS Assessments.

Where have you lived besides Maine – other states, countries?

Over the years, I have lived in seven states to include Maryland, Pennsylvania, Tennessee, Ohio, Virginia, North Carolina, and Texas. I have actually never lived in Maine.



Donna Umbro
Lead Coordinator

Tell us in a few sentences about your professional background/work history as related to your current role:

I have case management experience working with adults with disabilities, as well as children with disabilities. I also worked in a group home with adults with intellectual disabilities.

What area(s) of the state do you service in your role?

I work in Lewiston Maine and the surrounding areas.

What is your favorite part of the work you do?

I really enjoy meeting families and individuals.

Have you lived in other places besides Maine – other states, countries?

In addition to Maine, I've lived in Ohio and Virginia for small periods of time.



Becky Chretien
Coordinator I – Clinical Assessments

Please share in a few sentences about your professional background/work history as related to your current role:

I have a B.S. in Mental Health/Human Services from the University of Maine at Augusta. I have worked for the DHHS as a Permanency Caseworker. I also have experience working as a Case Manager, Care Coordinator and for the Social Security Administration as a Claims Specialist.

What area(s) of the state do you service in your role?

My services are throughout Somerset, Kennebec, Waldo as well as Franklin, Piscataquis, and Penobscot counties.

What is your favorite part of the work you do?

I love meeting and helping people! I really enjoy doing the SIS-A Assessments, it shows the member's supports needs in all aspects of their life. I strive to make sure all SIS-A Assessments are accurate, detailed and directly reflect each member.

Have you lived in other places besides Maine – other states, countries?

I was born and have always lived in Maine; I love our state!



Micheline Ngwinutete
Coordinator I – Clinical Assessments

Please share in a few sentences about your professional background/work history as related to your current role:

I have been working as an IDD for 5 years before taking my current role with Maximus, where I was supporting people who have mental disabilities directly by talking to them and helping them with their daily activities.

What area(s) of the state do you service in your role?

I have region 1 and 2 sometimes 3

What is your favorite part of the work you do?

I like my team working with them makes my job so easy and meeting different people.

Have you lived in other places besides Maine – other states, countries?

No, Maine is the only state I have lived in.



Siobhan Ahearn
Coordinator I – Clinical Assessments

Please share in a few sentences about your professional background/work history as related to your current role:

Homecare: State Home Care - Developed and enhanced programs to support and maintain an individual's independence while living in the community. Medical Social Worker with Visiting Nurse Association and Hospice: completing evaluations for care, emotional support, counseling, and continued case management.

What area(s) of the state do you service in your role?

Bangor to the north.

What is your favorite part of the work you do?

I enjoy encouraging individuals to realize their potential, looking at the positives.

Have you lived in other places besides Maine – other states, countries?

I've previously lived in Florida, Illinois, Massachusetts, Pennsylvania, as well as time spent in UK, Spain, Germany, Philippines.

What are your dream vacation spots?

Dream destinations on my wish list include the Galapagos Islands, train ride across Canada, and finish hiking all of the U.S. National Parks.

Contact the support team at Maximus to schedule a SIS-A assessment or find answers to any questions you have about the assessment process.



Contact by phone:

833.771.4639



Contact by email:

Maine-SIS@maximus.com