

STATE OF MAINE - ASSESSING SERVICES AGENCY (ASA) CONTACT RESOURCES & ESCALATION GUIDE



Call the Help Desk
833) 525.5784



General Questions
Ask-MaineASA@maximus.com



Email a Referral
Maine-ASA@maximus.com



Fax a Referral
844) 356.7500

Fax PASRR Materials
877) 431.9568

Office Location: 6 E. Chestnut Street, Suite L04, Augusta, ME 04330

Intake & Dissemination

Intake Team
833) 525.5784
Maine-ASA@maximus.com



**Tracy Higgins
Team Lead**
207) 272.5150
tracydhiggins@maximus.com



**Sara Mayo
Clinical Review Supervisor**
207) 530.3301
saramayo@maximus.com



**Paul Cook
Director - Clinical Management**
629) 230.5207
paulcook@maximus.com



**Christa Ballew
Vice President**
629) 230.5202
christaballew@maximus.com

PASRR Assessment Operations

**PASRR
Level I & Level II**
833) 525.5784
Maine-ASA@maximus.com



**Jean Denton
Assoc. Program Manager**
629) 230.5214
jeandenton@maximus.com



**Paul Cook
Director - Clinical Management**
629) 230.5207
paulcook@maximus.com



**Joanna Morgan
MD - Clinical Services**
joannakmorgan@maximus.com



**Christa Ballew
Vice President**
629) 230.5202
christaballew@maximus.com

LTC Assessment Operations

**Laura Moody
RN Manager**
207) 656.2167
lauramoody@maximus.com



**Paul Cook
Director - Clinical Management**
629) 230.5207
paulcook@maximus.com



**Joanna Morgan
MD - Clinical Services**
joannakmorgan@maximus.com



**Christa Ballew
Vice President**
629) 230.5202
christaballew@maximus.com

Appeals

**Stacey Bridges
Appeal Specialist**
207) 205.5202
StaceyLBridges@maximus.com



**Laura Moody
RN Manager**
207) 656.2167
lauramoody@maximus.com



**Paul Cook
Director - Clinical Management**
629) 230.5207
paulcook@maximus.com



**Joanna Morgan
MD - Clinical Services**
joannakmorgan@maximus.com



**Christa Ballew
Vice President**
629) 230.5202
christaballew@maximus.com

Quality & Clinical Questions

**Laura Moody
RN Manager**
207) 656.2167
lauramoody@maximus.com



**Paul Cook
Director - Clinical Management**
629) 230.5207
paulcook@maximus.com



**Joanna Morgan
MD - Clinical Services**
joannakmorgan@maximus.com



**Christa Ballew
Vice President**
629) 230.5202
christaballew@maximus.com