

Louisiana PASRR

Provider Updates & Reminders:

Review New Process to Request Demographic Updates to a PASRR Record and/or Level I Screen | New AssessmentPro Password Requirements

NEW RESOURCE: New Online Form Available for Louisiana PASRR Demographic Change Requests In AssessmentPro



Louisiana PASRR is introducing a new [Demographics Update Change Request Form](#) that is the preferred method for submitting demographic change requests to a PASRR record or Level I screen going forward. Using this online form will help ensure:

- Faster processing of demographic change requests
- Improved accuracy of submitted information
- More efficient tracking and resolution of requests

Effective August 15, we ask that all demographic change requests be submitted through this online form whenever possible. All requests will be addressed within 2 business hours and providers will receive confirmation via email that the request has been addressed and updated in AssessmentPro. This form is HIPAA secure.

This link is also available on the [LA PASRR Provider Resources website](#) in the *Provider Tools* section. We encourage you to save this link for easy access when submitting requests.

If you have any questions or encounter any issues with this new process, please contact the [Louisiana PASRR Help Desk](#).



REVIEW: Important AssessmentPro Updates

Effective immediately, there is a new AssessmentPro password requirement. The application now compares the user's selected password against a list of **commonly used, expected, and compromised passwords**. This may include but is not limited to:

- dictionary words
- commonly-used passwords
- repetitive or sequential characters
- context-specific words (e.g., company name, application name, or username)
- passwords that have been compromised in a known data breach.

If a proposed password is compromised, AssessmentPro will inform the user that the password cannot be accepted via the following message:

"The password you entered is too common or has appeared in a known data breach. For your security, please choose a different, unique

password."

If you have any questions about updated password requirements, please reach out to the [LA PASRR Help Desk](#).

Do you have trouble logging into AssessmentPro or are prompted to log in twice? It's possible you've saved an outdated link. Use this link to log in: <https://www.assessmentpro.com>.

SUPPORT: Contact the Maximus Louisiana PASRR Help Desk



Do you have questions about the new online system to process a Level I PASRR screen?

Maximus provides easily accessible resources to support you. You may contact the Louisiana PASRR Help Desk for technical assistance on specific referrals and assessments.

Email: LAPASRR@maximus.com

Phone: 833.571.4466

Louisiana PASRR Tools and Resources:

<https://maximusclinicalservices.com/svcs/la/pasrr/resources>

For questions on Louisiana PASRR policy and procedure, contact the OAAS Nursing Facility Admissions (NFA) Unit by calling **337.262.1664**.
