

Louisiana PASRR

Provider Newsletter: Assessment Best Practice Tips & Reminders

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New LA PASRR Tools & Resources Site

Have you seen the new [LA PASRR provider website layout](#)? If not, please take some time to check it out! It now has easy-to-navigate tabs for:

- [About the Program](#)
- [Announcements](#)
- [FAQs](#)
- [Resources](#)
- [Training](#)

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New banners in AssessmentPro (APro):

- Reminder to submit all NF-initiated Resident Reviews in APro.
- Reminder that all Level II documents can be uploaded to APro.

3

Did a person trigger for Level II?

If so, make sure to **email all required Level II documents to OBH** (those that weren't uploaded to APRO), to avoid delays in OBH review.

4

Level I Document Upload

Make sure to **review all documents and ensure they are for the correct person** before uploading them to AssessmentPro.

5

Reason for Screening

When creating a Level I, **be mindful to answer the *Reason for Screening question correctly***. If you are submitting a Level I Preadmission, mark "NF applicant." If submitting a Resident Review and the person is already in the NF, make sure to mark, "Nursing facility resident who is not currently in an inpatient psychiatric hospital/unit."

6

What Are the Eligibility Criteria for an EHD Approval?

A person must be admitted to a medical unit in a medical facility and require treatment for the same thing they are being treated for in the hospital for 30 days or less. **The Physician Certification form must be signed by the treating MD and submitted with the Level I screen.** Additionally, make sure to check the relevant EHD request in the Level I.

***Note:** A person is not eligible for an EHD if they are in the ED/ER or in an observation unit.*

Are you Requesting a Terminal Illness Categorical?

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If so, please make sure to **include documentation indicating the person has 6 months or less to live along with a recent H&P** and/or medical notes with a Review of Systems.

8

What is PAQA?

PAQA stands for **Post Admission Quality Assurance**. As a contractual requirement, Maximus completes a quality review of Level I screens that were algorithm approved. PAQA reviews both quality of the Level I outcome in APRO (ensuring accuracy based on the information provided) and provider quality to determine accuracy of the Level I screen based on information and documentation included in the Level I.

Maximus only conducts PAQA on a random sample of 10 Level I screens per week, which means that there's a low likelihood you will receive one of these requests very often. However, if you do receive a PAQA request, **please respond within 7 days**.

One of our Maximus Admins will contact you directly to explain the process and the documentation required. Feel free to ask our Admin any questions when they call. **The outcome of our PAQA reviews are provided directly to the State on a regular basis.**

CONTACT: Maximus Louisiana PASRR Help Desk



Maximus provides easily accessible resources to support you. You may access the **Louisiana PASRR Help Desk** for technical assistance on specific referrals and assessments.

- Email: LAPASRR@maximus.com
- Phone: **833.571.4466**
- Louisiana PASRR Tools and Resources: <https://maximusclinicalsolutions.com/svcs/la/pasrr>

For questions on Louisiana PASRR policy and procedure, contact the OAAS Nursing Facility Admissions (NFA) Unit by calling **337.262.1664**.

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