

The background of the slide is a photograph of a man and a young man. The man, on the right, has a beard and is wearing a red and blue plaid shirt over a grey t-shirt. He has his arm around the young man's shoulder. The young man, on the left, is wearing a grey zip-up hoodie and has braces. They are both smiling at the camera. The background is filled with out-of-focus autumn leaves in shades of red, orange, and yellow.

maximus

INDIANA QRTP INDEPENDENT ASSESSMENT

■ March 2021

Who We Are

- Since 1975, Maximus has partnered with federal and state agencies to meet legislative mandates and operational improvements
 - Operating large-scale health service access projects since 1992
 - Medicaid access and customer service projects since 1995
- We have performed both mental health and intellectual disability assessment services in 14 states
- Engagement in FFPSA since it was enacted, currently providing QRTP assessments in North Dakota and Michigan
- We set the industry standard for delivering high-quality, innovative, and value-driven healthcare access solutions, including specialized tools that conduct clinical assessments, configurable information systems, and comprehensive project management services.
- Existing Maximus location at 429 N Pennsylvania Street, Indianapolis
- Over three decades of partnership with the State of Indiana

Indiana QRTP Team Introductions and Roles



Christa Ballew, BA, PM
Vice President

- 23+ years of experience in health and human services program administration
- Proven organizational leadership skills through effective management of department heads to maintain operational efficiency, effectiveness, and productivity on a variety of statewide assessment programs



Joanna Morgan, MA, MBA
Senior Director

- Experience as Director of statewide assessment projects across eight states, with responsibility for all aspects of our performance
- Over 15 years of experience managing complex health and human services programs
- Extensive experience successfully administering programs and coordinating services for children and families with complex needs
- Significant experience ensuring regulatory and contractual compliance with federal, organizational, and State requirements
- Local to Indianapolis



Brad Goodin, MDiv
Program Manager

- 10 years of experience with behavioral health clinical services, including providing comprehensive assessments and placement determinations to a variety of populations
- Direct experience supervising assessors to ensure high quality services and alignment with the project, state, and Maximus goals
- Current Program Manager of Indiana QRTP Services

Indiana QRTP Team Introductions and Roles



Emily Isaacs, MS/Ed.S
Clinical Alignment Manager

- 14+ years of experience providing mental health services to vulnerable populations
- Former Program Manager of North Dakota QRTP Services; strong understanding of vulnerable youth population
- 3+ years of proven experience conducting large-scale, statewide assessment projects, including assessing the needs of youth in out-of-home care
- Extensive background in applied quality and clinical work with vulnerable populations; experience conducting clinical summaries to identify individual needs and recommendations aimed at optimizing treatment success for individuals, running clinical alignment sessions, and providing clinical management



Amanda Learned
Implementation Manager

- 22+ years of experience in project management, implementations and transitions, system design, business analysis, and reporting
- MI QRTP and ND QRTP Services Implementation Manager; successfully implemented statewide QRTP programs within time constraints and to client specifications
- Successful implementations of similar size and scope include Ohio PASRR and Maine ASA

QRTPs and the Qualified Individual Assessment

Timeline of 30 Day Assessment:

- **Must be completed** prior to or within 30 days of a youth's admission to a QRTP

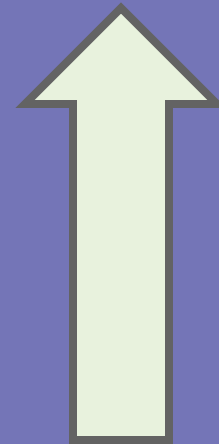
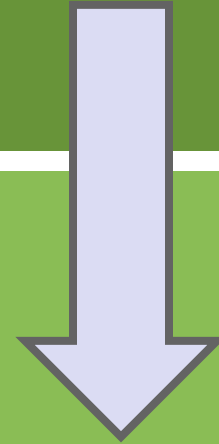
The 30 Day Assessment:

Must be completed by a Qualified Individual (QI), defined as

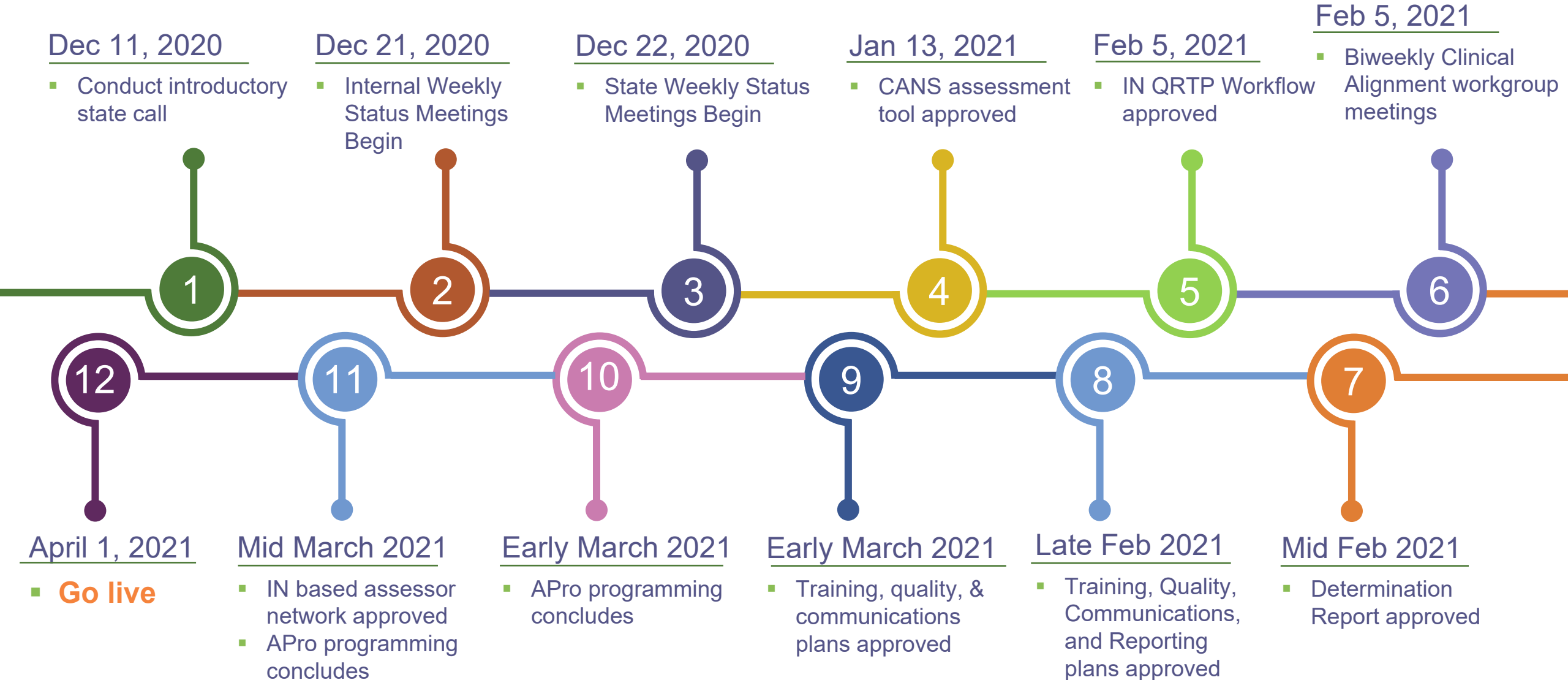
- A trained professional or licensed clinician who is not an employee of the state agency and is not connected to or affiliated with any placement setting where the state agency places children

The QI:

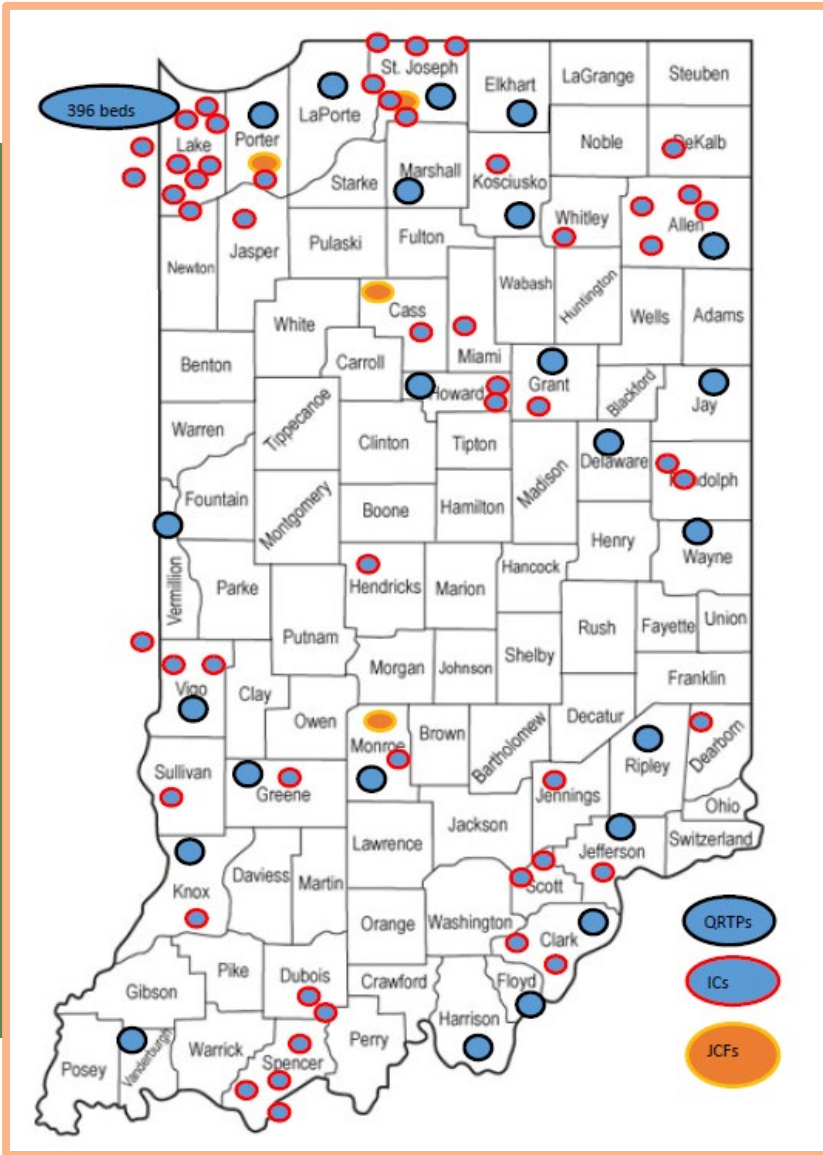
- **Completes an assessment** of the child's strengths and needs using an age-appropriate, evidence-based, validated, functional assessment tool approved by DHHS
- **Determines** whether the child's needs can be met in a family or foster family setting
- If the child's needs cannot be met in a foster home, determines **which setting would provide the best** care in the least restrictive environment consistent with the child's short- and long-term goals (also developed by the QI).



Maximus Implementation Timeline



Indiana Based Assessor Network



Assessor Requirements:

- A minimum of a bachelor's degree in a human services or related field
- A minimum of 4 years' experience working with children and families in a health care and/or social science discipline
- Assessments are completed by "Qualified Individuals" who are trained professionals and who are not employed by DCS and are free of all affiliations with all placement settings in which children are placed by DCS
- Assessors are certified to administer the CANS Assessments

Final determinations are completed by licensed clinical professionals

Indiana Based Assessor Network

Assessor Credentialing:

- Assessors are screened, interviewed and thoroughly vetted
- Professional references are obtained by the Maximus Recruiting and Credentialing Department
- Background clearances obtained:
 - Social Security Number Trace
 - County Criminal Record Search for every address the assessor has resided in the last 7 years
 - Federal Criminal Records Search
 - National Criminal Records Search
 - National & State Sex Offender Registry
 - Fraud and Abuse Control Information System (FACIS), Level 3
 - National Practitioners Data Bank – for professionally licensed clinicians
 - Education Verification – for non-licensed professionals – highest degree is confirmed
 - Professional License Verification – if applicable
 - Employment Eligibility (E-Verify)
 - Fingerprint Background Clearance
 - Child Protective Services Clearance(s)
- Credentialing Review Committee: Two members from the Committee who hold leadership positions review each assessor to ensure they meet all qualifications and are free of conflicts of interest

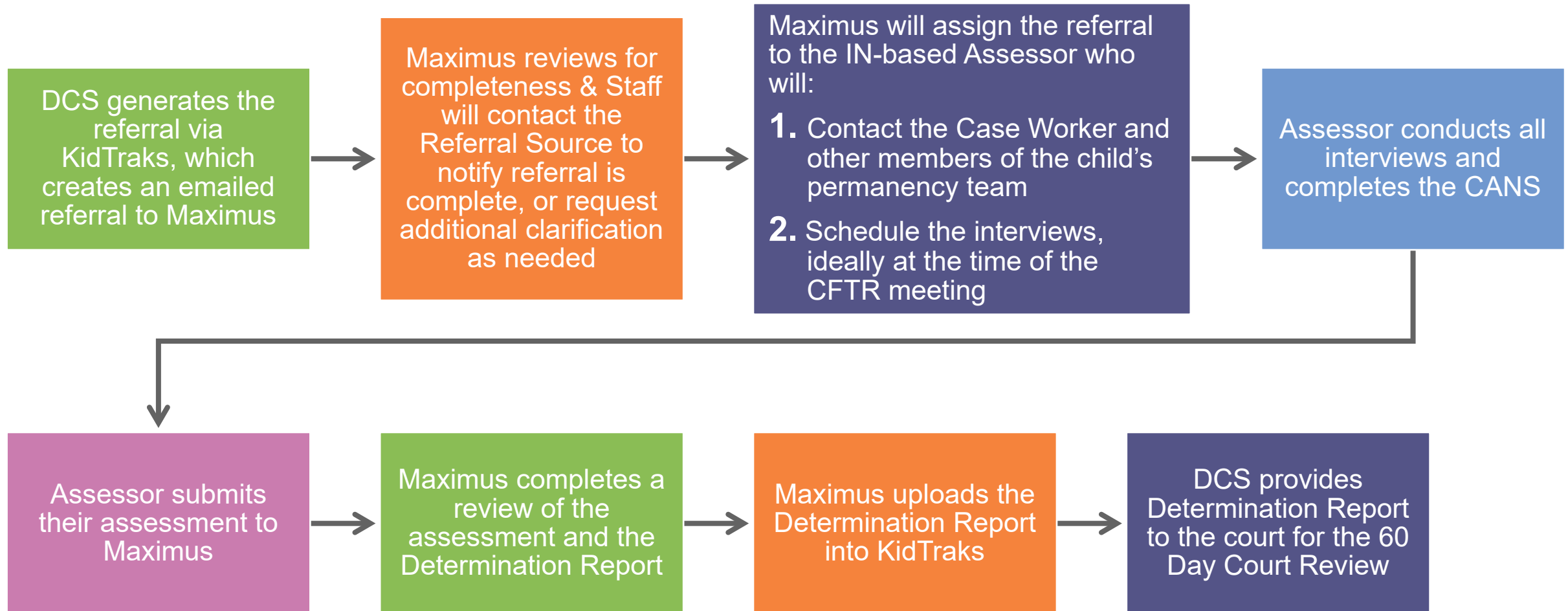
Clinical Alignment: Child and Adolescent Needs and Strengths (CANS) Assessment

- Meets the federal requirement for an age-appropriate, evidence-based, validated, functional assessment tool of needs and strengths
- Used an information integration tool with the goal of creating a shared vision and reducing complexity in child serving systems -appropriate, evidence-based, validated, fun
- Developed for children's services to support decision making
 - Level of care and strengths-based service planning
 - To facilitate quality improvement initiatives
 - To allow for the monitoring of outcomes of services
- Each item suggests different pathways for service planning
- 4 levels for each item with anchored definitions to translate into action levels
- Currently used in the IN child welfare system to assist with making informed decisions about child level of care needs



The Praed Foundation is a public charitable foundation committed to improving the wellbeing of all through the use of personalized, timely, and effective interventions

Workflow for Case Workers



Determination Report Contents

- 1 Cover letter providing basic demographics and determination
- 2 Description of circumstances of referral
- 3 Child's service and placement history
- 4 Description of strengths and needs identified through the CANS
- 5 Child-specific short-term and long-term mental and behavioral health goals and interventions needed to address those goals, related to action levels identified through the CANS
- 6 Any barriers to progress toward treatment goals and steps recommended to address barriers
- 7 Placement preference of the child and the permanency team (if not the recommended placement, explanation provided)
- 8 Determination and rationale
- 9 Supporting documentation reviewed along with the assessment
- 10 Individuals interviewed by the assessor

Have other questions about IN QRTP?

Contact the Help Desk or visit our website for more details:

- Phone: 833.664.7787 (833.6MI.QRTP)
- Email: IndianaQRTP@maximus.com
- Business hours: Monday - Friday 8 a.m. to 5 p.m. EST
- https://maximusclinicalservices.com/svcs/indiana_qrtp