

Maximus provides this user guide as an overview of system operations. Maximus will always support the current and most recent versions of Google Chrome or Microsoft Edge. Maximus recommends Adobe Reader 10 or later.

Ensure that your firewall does not block our URL.

To maintain proprietary content protection, this user guide does not capture all system fields.

All information appearing in this guide does not represent true and actual individuals.

#### **Contents**

Admitting an individual in PathTracker	1
Removing an Individual from the Admittance Queue	4
Searching for an Individual to Admit in PathTracker	4
Adding an Individual to Admit in PathTracker	5
Troubleshooting	7

### Admitting an individual in PathTracker

Admittance Queue

From the AssessmentPro Home Page

You must submit an Admission Notice on EVERY new resident, regardless of pay source or status.

### STEP 1:

Click the **PathTracker** tab.

#### STEP 2:

Review the partial demographics provided in the *Admittance Queue* to determine if the person has arrived in your facility.

#### STEP 3:

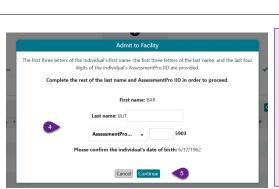
Click *Admit* if the person has entered your facility.

#### STEP 4:

Complete the person's **last name** and **unique identifier**.

### STEP 5:

Click Continue to proceed.



### Do not repeat information provided.

For example:

Information for last name given = **SMI**Enter = **TH** 

To complete the last name = **SMITH** 

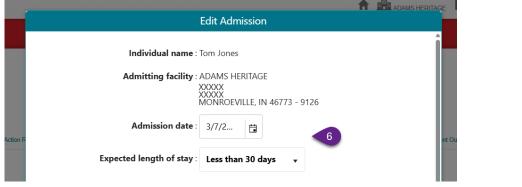
Information for the SSN = last 4 digits
Enter = First 5 digits

To complete the 9-digit number



#### STEP 6:

Enter the Admission Date and Expected Length of Stay.



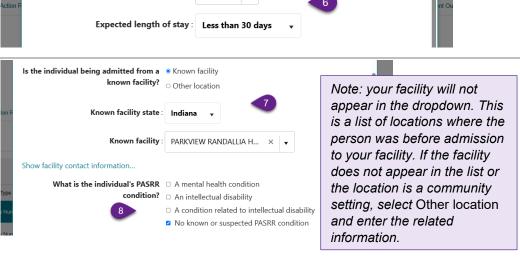
### STEP 7:

Indicate if the person is being admitted from a known facility or other location.

Select the facility or location from the fields.

### STEP 8:

Indicate the person's **PASRR status**. *If the person had an* exemption/categorical or Level II, they have an identified PASRR condition.





#### STEP 9:

Select the associated Level of Care (LOC) assessment for this admission. Failure to select the LOC can delay CORE updates and related payment.

If no LOC was required for this admission, select the associated PASRR screen.

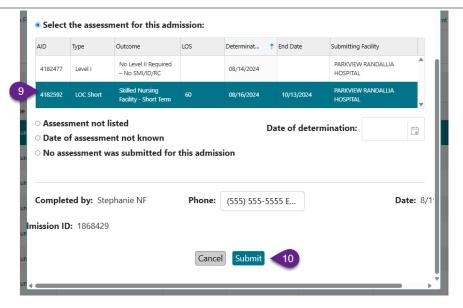
If the assessment/screen associated with admission is not listed, enter the date of determination.

If no assessment/screen is on record, select this option and complete all needed screens to ensure your facility remains in compliance.

### **STEP 10:**

Click **Submit** to complete the tracking notice.

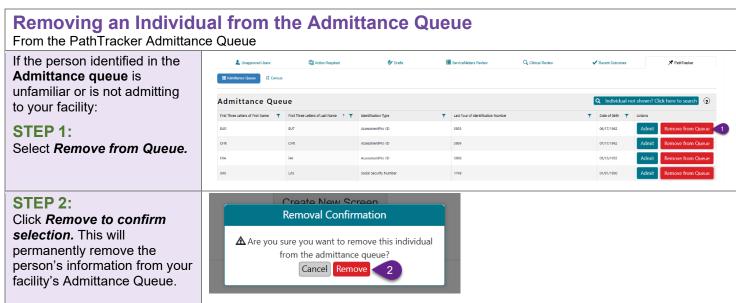
The person's information will move from the Admittance queue to the Census queue.

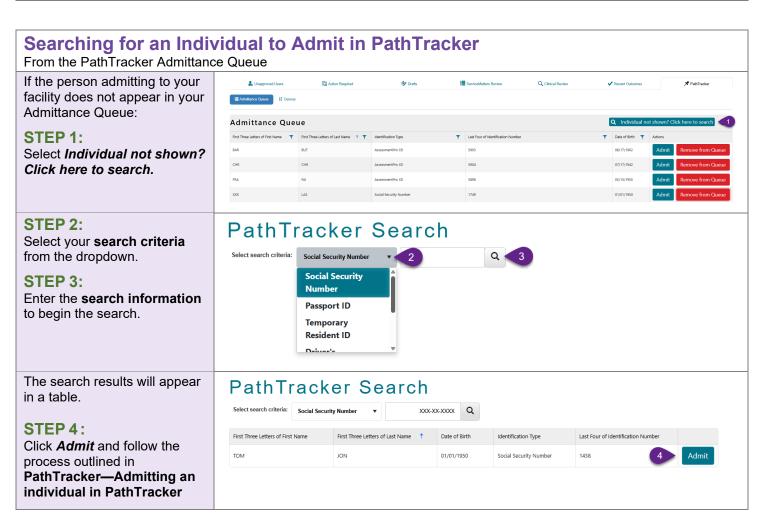


Allow 72-hours after submitting the PathTracker notice with the Level of Care indicated for any CORE updates to be completed before submitting a ticket, unless there is a clear issue identified.

Your facility is responsible for ensuring accurate screening completion to ensure compliance with state and federal regulations.









### Adding an Individual to Admit in PathTracker From the PathTracker Admittance Queue If the person admitting to your facility does not appear in your Admittance Queue: Admittance Queue STEP 1: Select Individual not shown? Click here to search. STEP 2: PathTracker Search Select your search criteria from the dropdown. Select search criteria: Social Security Number **Social Security** STEP 3: Number Enter the search information Passport ID to begin the search. Temporary Resident ID If no results are found, the person has not been screened through AssessmentPro using the specified search criteria. Repeat the process using an alternate unique identifier or add the person's information to AssessmentPro with the following steps. STEP 4: PathTracker Search Select Click here to create a Select search criteria: Social Security Number ▼ xxx-xx-xxxx Q new individual. No results were found. + Click here to create a new individual 4 STEP 5: Create a New Individual Record Complete the demographics Deceased $\square$ information. First Name M.I. STEP 6: 5 Click Save to add the new record. Suffix Last Name Address Medicaid ID Cancel Save



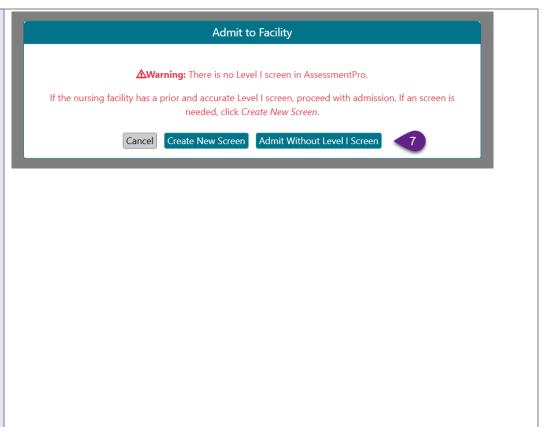
### **STEP 7:**

You will receive an alert there is no Level I screen in AssessmentPro. If you have a confirmed Level I (and LOC, as applicable), you can select **Admit**Without Level I Screen.
This will prompt you to complete an admission notice. If you are unsure the required screens are complete, select Create

New Screen to submit a new PASRR and/or LOC.

Your facility is responsible for state and federal compliance with screening requirements.

Refer to the user guides on completing screens for assistance.





### **Troubleshooting**

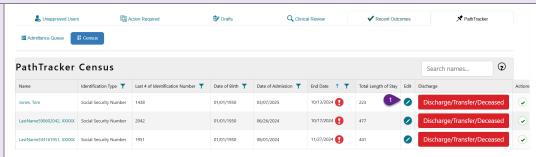
From the PathTracker Census Queue

#### **Identified Error:**

Information on Admission Notice is incorrect, e.g., wrong screen chosen, wrong admission date, wrong PASRR condition, etc.

### STEP 1:

Click the pencil icon associated with the person's record.

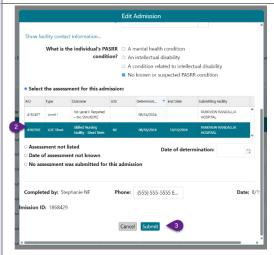


### STEP 2:

Make the necessary edits on the admission notice. Ensure the correct LOC is chosen to minimize any potential CORE delays.

### STEP 3:

Click **Submit** to save any changes.

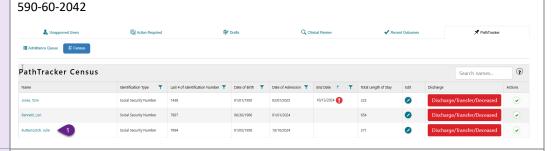


### **Identified Error: Duplicate Entries**

The individual has more than one record under mutltiple unique identifiers

### STEP 1:

Click the **person's name** to open the **demographics page**.



#### STEP 2:

Click the **double arrows** to open the *merge record feature*.





### STEP 3:

Enter the IID or name of the confirmed record. Be sure to verify the accurate demographics. The person's information will appear in the table. This is the target record to which all information will be moved.

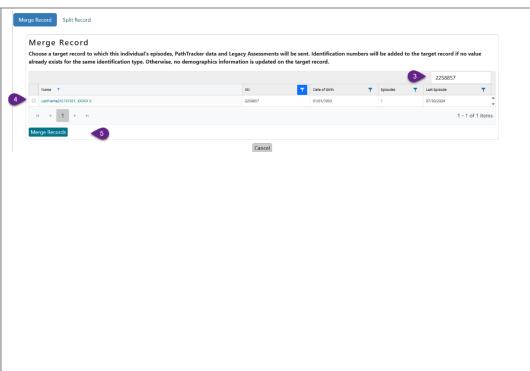
### STEP 4:

Check the box in front of the name.

### STEP 5:

Click Merge Records. You will be prompted to confirm this decision.

Access the demographics page of the target record to update any needed information.



### **Identified Error: Missing Assessment/Screen**

A required PASRR or LOC screen is missing and the NF is out of compliance with State and/or Federal regulations. If the completed screen is not available in the *Admission Notice* table, you must submit a new screen to ensure your facility's compliance with State and/or Federal regulations.

### STEP 1:

Click Create New Screen.

Refer to the guides on completing the Level I and/or Level of Care screen for assistance in submitting the required screening.

