



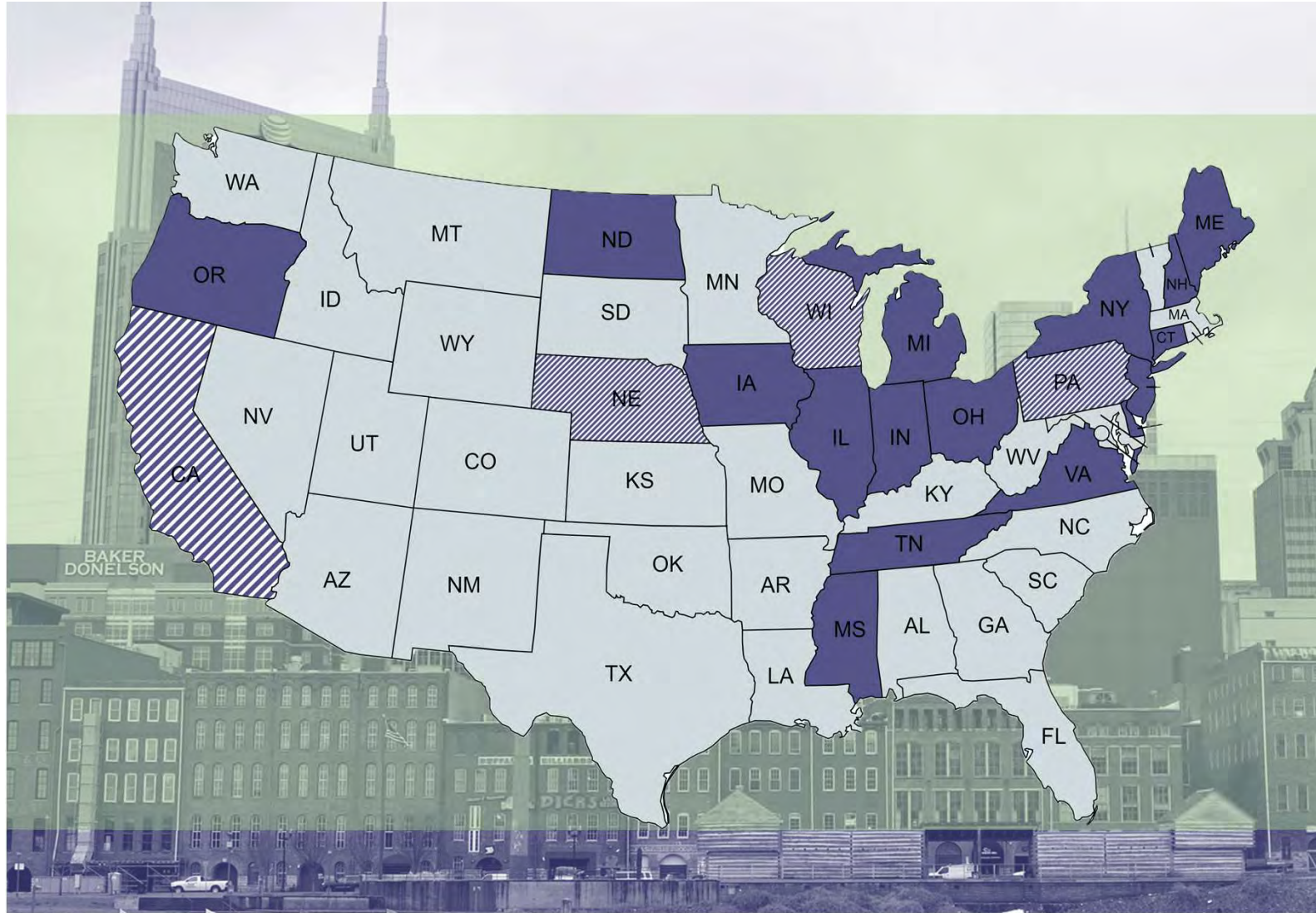
maximus

# ILLINOIS SLP AND SMHRF TRANSITION

# Purpose

- ✓ Introduce Maximus and project team
- ✓ Impacted programs and changes
- ✓ Provide timeline of coming changes
- ✓ Training timeline and resources

# National Expertise



# The Maximus Team



**Joi Shaw, LBSW, MSM**  
*Vice President, Clinical Services*



**Christy Nicholls, PMP**  
*Program Director*



**Emily Isaacs, MS/EdS**  
*Clinical Implementation  
Manager*



**Jennifer Sieminski,  
LMSW**  
*Clinical Implementation  
Manager*



**Stephanie Pettitt, MSP**  
*Training Manager*



**Rebecca Laney, MA**  
*Quality Manager*

## Why Redesign, Why Now?

- ✓ **The Williams Consent Decree** requires Illinois to ensure individuals with mental illness are not inappropriately institutionalized if a community setting is more appropriate. This requires an **untangling** of the PASRR, SLP, and SMHRF programs.
- ✓ Despite the pandemic, individuals still have rights to not be **unnecessarily** institutionalized, so we must act now.
- ✓ HFS released an RFP and selected Maximus as the most experienced vendor to usher statewide transformation



Maximus implemented a statewide PASRR modernization effort during the early stages of the pandemic

## Goals of Transformation

- ✓ **Appropriately** identify placement and service options for individuals with IDD or SMI in a federally compliant, person-centered manner.
- ✓ **Increase diversion and transition** opportunities for persons with SMI and assure that individuals with DD or MI diagnoses are only placed in nursing facilities as an appropriate response for the need for skilled care.
- ✓ **Modernize** and streamline the assessment process.



AssessmentPro is the **first** CMS-certified PASRR application.

# WHAT IS CHANGING?

- ✓ PASRR changes began March 14
  - No OBRA-1 for PASRR
  - Level I submission in AssessmentPro
  - No more PAS agents: hospitals and NFs enter Level I screens
  - Maximus completes the MI Level II and sends referrals to ISC for DD Level II
  - About 70% of all submitted Level Is will receive an automatic approval
- ✓ NFs and SMHRFs track their census in AssessmentPro
- ✓ Maximus will conduct follow up visits 30-days after NF admission for individuals w/ MI
- ✓ Consistent LOC evaluation. LOCUS will no longer be used.
  - Using IM+CANS for SMHRF
  - DON for NF

## REDESIGN OVERVIEW

# Insights and Benefits

- ✓ New referral processes
  - Work like the Level I in AssessmentPro
- ✓ Streamlines work with automatic queuing—no waiting or lost paperwork
- ✓ You won't have to contact anyone to come do a referral
  - Because of queueing, we will take care of that process

## ***SLP:***

- *Hosp/psych hosp*
- *NF*
- *CCU*
- *DRS*
- *ISC ager*
- *HFS*
- *SLP prov*
- *CMHC*
- *MCOs*

## ***SMHRF:***

- *Hosp/psych hosp*
- *NF*

# **Residents of Illinois**

- *CMHC*
- *MCOs*
- *ISC agencies*

# **WHO IS IMPACTED BY THESE CHANGES?**

# Ensuring that the right people in your organization receive system information & training is **CRITICAL**



Sign up for *Maximus updates*: [ILPASRR@maximus.com](mailto:ILPASRR@maximus.com)

*Subject line: Add me to the email list!*

*Include your name, position/title, and facility/agency with which you work.*

Webinar & training information and registration access

**VERY  
IMPORTANT!**



# Project Timeline: SLP & SMHRF

## **March: Intro Webinars**

*Webinar series providing overview of changes and a quick look at system*

## **March – April: Training**

*Step-by-step instruction for all system users, providing what you need to know to complete your work*

## **April 18: Go-Live**

*The new referral process will go live on April 18, 2022*

Title	Date	Time	Subjects
Intro to Maximus, Plan for SLP and SMHRF	22-Mar	1:00pm	Like today's session, focus on SLPs and SMHRFs
	23-MAR	11:00am	We will talk about coming changes and training related to SLP and SMHRF programs
	24-Mar	1:00pm	
SLP Process and intent	29-Mar	1:00pm	All about SLPs: who can go; process & timing
	30-Mar	11:00am	Understanding the intent of the SLP programs, who is eligible, and the process and timing for the referrals
	31-Mar	1:00pm	
SMHRF Process and intent	5-Apr	1:00pm	All about SMHRFs: who can go; process & timing
	6-Apr	11:00am	Understanding the intent of the SMHRF programs, who is eligible, and the process and timing for the referrals
	7-Apr	1:00pm	
Process and AssessmentPro	12-Apr	1:00pm	Review: PASRR overview, process, APro
	13-Apr	11:00am	Quick review of AssessmentPro and the new process before go-live
	14-Apr	1:00pm	
Q&A	18-Apr	10:00am	Q&A A chance for you to pop in and ask your questions. No material will be presented.
	19-Apr	10:00am	
	20-Apr	10:00am	
	21-Apr	10:00am	
	22-Apr	10:00am	
Q&A	25-Apr	10:00am	Q&A A chance for you to pop in and ask your questions. No material will be presented.
	26-Apr	10:00am	
	27-Apr	10:00am	
	28-Apr	10:00am	
	29-Apr	10:00am	

Make sure the staff in your organization who need to be trained are signed up for our ***Newsletter and Updates***—watch for training registration announcements!

To sign up, email: [ILPASRR@maximus.com](mailto:ILPASRR@maximus.com)

*Subject line: Add me to the email list!*

***Forward our emails to co-workers to help them sign up***

## WHAT YOU CAN DO NOW TO PREPARE

Review referral items to determine how  
your facility can best collect this  
information

**WHAT YOU CAN DO NOW TO  
PREPARE**

# WHAT YOU CAN DO LATER TO PREPARE

1. Your facility's staff logons will be managed by *AssessmentPro Administrators* (at least 2) at your facility
2. Your *AssessmentPro Administrators* will apply for access through AssessmentPro by downloading a form to complete and upload
3. *AssessmentPro Administrators* should be selected by facility management and be 1) tech savvy, 2) have ability to act as system resource for your facility, and 3) know the staff that should be authorized to use the system
4. Users will request access through AssessmentPro. *AssessmentPro Administrators* will grant access and assign each user's role

Register to attend SLP and SMHRF trainings—there will be many throughout March and April

## **WHAT YOU CAN DO LATER TO PREPARE**

# MAXIMUS®

- ✓ IL PASRR User Tools site:  
[https://maximusclinicalservices.com/svcs/illinois\\_pasrr](https://maximusclinicalservices.com/svcs/illinois_pasrr)
- ✓ To sign up for Maximus email updates and training announcements:  
Email: [ILPASRR@maximus.com](mailto:ILPASRR@maximus.com)  
*Subject line: Add me to the email list!*



# QUESTIONS?

- ✓ Questions and corresponding answers gathered through webinars will be compiled into an FAQ resource and shared online
- ✓ These slides will be available at:

[https://maximusclinicalservices.com/svcs/illinois\\_pasrr](https://maximusclinicalservices.com/svcs/illinois_pasrr)