



Informational Session Williams and Colbert Outreach and Transition Assessment

Cook Co Nursing Facilities and Specialized
Mental Health Rehabilitation Facilities

November 2024

Agenda

1. Project Introduction
2. Purpose
3. Process
4. Your Role
5. Upcoming Training & Information

Colbert and Williams Consent Decrees

Colbert Consent Decree

- Requires the State to provide Class Members the necessary supports and services to allow them to live in the most integrated settings appropriate to their needs in community-based settings.
- Colbert Class Member population includes individuals living in a nursing home in Cook County, Illinois who are receiving or are eligible to receive Medicaid.
- **Individuals become a Colbert Class Member once they are a resident of a Cook County nursing facility for at least 60 days.**
 - If the individual discharges prior to day 60 of admission, they do not become a Class Member.
 - Provision that excludes individuals from being a Class Member for persons with severe dementia or another clinically significant and progressive cognitive disorder
- The Colbert Class Member population includes approximately 20,000 individuals.

Williams Consent Decree

- The Williams Consent Decree found that all individuals with SMI residing in a SMHRF have the right to choose to live in community-based settings
- State has an obligation to expand the community-based service system to support the needs of these individuals.
- **Individuals become a Williams Class Member once they are a SMHRF resident for at least 60 days.**
 - If the individual discharges prior to day 60 of admission, they do not become a Class Member.

What's Changing?

- Maximus will implement and conduct a new outreach process beginning December 1, 2024.
- Maximus will implement and conduct a new transitional assessment beginning January 2025.
- Maximus will be using a new transitional assessment tool developed specifically for this process. It might not map directly to historical service plan templates and expectations. There will likely be a period of adjustment
- Maximus will be responsible for obtaining required documentation during the Transitional Assessment and will make this documentation available to the Prime Agency or MCO that receives the referral.

Project Overview

Two key components:

- ➔ In-person Outreach Visits by Maximus Evaluators will be conducted in Cook County nursing facilities and SMHRF facilities.
- ➔ Evaluators conduct in-person Transitional Assessments with Colbert Class Members in Cook County nursing facilities and Williams Class Members in SMHRF facilities interested in transitioning to the community.



- Outreach visits start December 1, 2024.
- Transitional Assessments will begin in January 2025.

Outreach



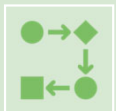
First part of the process



Where Cook County Nursing facility and SMHRF residents receive information about their rights related to community living and service receipt



Occurs prior to day 70 of CCNF or SMHRF admission



Intent is to determine person's choice to move forward in planning for community transition

Optional – if they decline, this concludes the process for the year
Process can re-start if the person changes their mind

Prime Agencies and MCO/CTI will continue this activity until 11/30/24.

Maximus will assume these responsibilities on 12/1/24.

Transitional Assessment



Information is gathered about the person's individualized needs, risks, strengths, and preferences

Used to develop an individualized Service Plan to help the person plan for community transition



Must be initiated within 14 days of Outreach.



Once completed, an electronic referral will occur to the appropriate Transitional Entity.



Historically been performed by the Prime Agencies

**Prime Agencies and
MCO/CTI will continue this
activity until 12/31/24.**

**Maximus will assume these
responsibilities on 1/1/25.**

Service Planning



Following assessment, referral made to the Transitional Entity

- Develops individualized Service Plan to meet the person's needs and plan for transition to community

Two Transitional Entity programs

- Prime Agencies
- Community Transition Initiative (CTI) – provided from the person's MCO

Prime Agencies and MCO CTI

- **Prime Agencies are:**

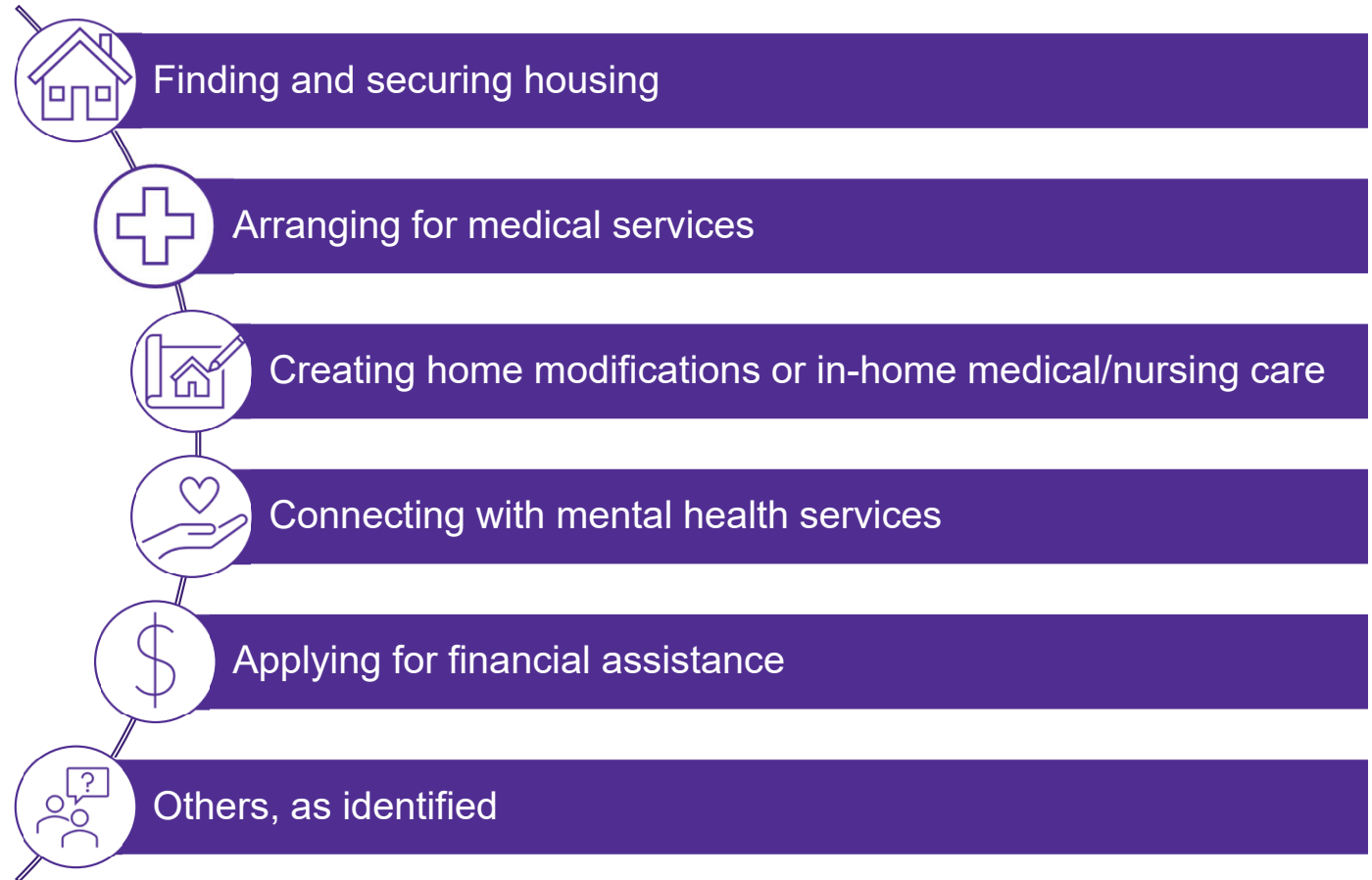
- Thresholds (also does FDDP)
- Kenneth Young Center (also does FDDP)
- Lutheran Social Services of Illinois
- Age Options
- Association House
- Trilogy (also does FDDP)
- Envision (also does FDDP)
- Sertoma
- Cornerstone
- Heritage
- National Youth Advocate Program (also does FDDP)

- **MCO CTI are:**

- Aetna Better Health of Illinois
- Blue Cross Community Health Plan
- CountyCare Health Plan
- Humana
- Meridian
- Molina Healthcare

Transition to the Community

- Transition activities include:
 - Establishing community supports and services as identified in the transitional assessment



Process of the Outreach and Transitional Assessment Program

Prior to 70 days
of admission to
CCNF/SMHRF,
Maximus
evaluator meets
with person for
Outreach
interview



If CCM/WCM are
interested in transition,
Maximus schedules
and completes
Transitional
Assessment

- If not interested in transition, Maximus will repeat the process annually, if no Service Plan has been developed



Electronic
referral made to
Transition
agency
(MCO/Prime)
who will write
the individual's
service plan

Important Notes for CCNFs and SMHRFs

- Staff from Maximus, Primes, and MCOs will be in facilities on a regular basis to execute the State's obligations under the Consent Decrees.
- Facilities are mandated by IDPH to provide each of these entities with access to residents/consumers and requested documentation in a timely manner.
- Clinical documentation collected by Maximus during outreach and assessment will be shared directly with Primes and MCOs, thereby minimizing administrative burden on facilities.
- If your facility does not comply with these requirements, it may be subject to State penalties. All Maximus staff are considered State-authorized personnel.
- **State-authorized personnel include:**
 - Representatives of the Office of the State Long-Term Care Ombudsman Program
 - Office of State Guardian
 - IDPH Office of Health Care Regulation
 - Legal Advocacy Service
 - Community-service providers
 - Social-service organizations
 - Prime agencies serving as liaisons on behalf of the Illinois Department of Human Services
 - Any other third parties serving as agents of the State for purposes of providing telemedicine, transitional/diversion services to community-based living, and any other supports related to existing Consent Decrees and court-mandated actions.
- State-authorized personnel should not be classified as visitors.

CCNF/SMHRF Provider Responsibilities

- Keep PathTracker+ updated
 - Enter new admissions within a few days of admission using the accurate date of arrival
 - Enter discharge/transfer/deceased notices within a few days of departure
 - NEVER complete the admission notice before the person arrives or submit the departure notice before the person fully leaves
- Communicate with Maximus
 - We will contact you to schedule the Outreach interviews and Transitional Assessments
 - Ensure the person will be available to talk with us at that time
 - Make supporting documentation available

Prime/MCO Responsibilities

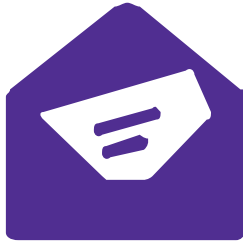
- Check AssessmentPro for Transitional Assessment results
 - These will NOT be available in Caspio
- Complete the individualized service plans for the class members and support them with transitional activities
 - Continue to update the service plan every 180 days
 - Provide support and care management to the person in the community



Learning Opportunities and Resource Availability

- Informational Session/Discussions – MCO/Prime & CCNF/SMHRF Staff
 - 11/19 @11:00 am
 - 11/20 @10:00 am
- AssessmentPro PathTracker Resources
 - Available through the Resources link in AssessmentPro now
- Recording of O&A Overview information
 - Available Resources link in AssessmentPro no later than 11/29
- AssessmentPro training for Primes/MCOs
 - Coming in January – watch for communication and registration

IL Programs Contact Information



Email

ILHelpDesk@maximus.com



Phone

833.727.7745

Questions

For Reference if Needed, Changes and Updates

- Maximus will NOT be using the WebApp (Caspio) to track the Class Member journey
 - MCOs/Primes will continue to use it for your portion of the work
 - Some system updates may NOT be complete by go-live
- Primes/MCOs: If you do not currently use AssessmentPro, you will need access to receive the completed Transitional Assessment findings
 - Training will be available in January – be on the lookout for registration
- Maximus will be completing the quality oversight of assessments. UIC will continue to be involved with Prime Agency work