

July 25, 2024

---

## IT ALERT: Recent System Update Does Not Require Any New User Action

A new feature was added in PathTracker on **July 23, 2024**, which allows for the calculation of Length of Stay. This change has resulted in an unintentional alert requesting system users to submit a new PASRR. The IT support team has been made aware of the issue and is actively working on a re-adjustment of the Length of Stay calculation to correct these alerts.

No action is needed from Illinois AssessmentPro users at this time. There is no need to submit a new PASRR that was not previously required. An update will be shared once the issue is resolved.

July 10, 2024

---

## Illinois Screening and Assessments for Long-Term Care (SALT): Register for Upcoming NEW Provider Training on July 30, 2024

The Maximus training team is pleased to announce a one-hour training opportunity for new providers throughout the state. These informative sessions will introduce processes and teach new users how to submit **PASRR** (Preadmission Screening and Resident Review), **SLP** (Supported Living Program), and **SMHRF** (Specialized Mental Health Rehabilitation Facility) referrals and screens in AssessmentPro.

### Who should attend?

These webinars are primarily designed for staff new to working with PASRR, SLP, and/or SMHRF, but all Providers who would like a refresher are welcome to attend.

### Topics to be covered:

Each session will provide a broad overview of project fundamentals including:

- Processes
- Timeframes
- Outcome options
- Program highlights
- AssessmentPro basics
- How to obtain additional support

## Register for the New Provider Training

Click the link below to register for the first quarterly session, taking place at 11 a.m. CT on Tuesday, July 30, 2024.

- [New Provider Training – 11 a.m. CT on Tuesday, July 30, 2024](#)

*Once registered, you will receive a confirmation email containing details on how to join the meeting.  
Please forward this notice to others in your organization who may benefit.*

## **SUPPORT: Contact the Maximus - Illinois Help Desk**

Do you have other system or process questions? Please contact the Maximus – Illinois Help Desk team from 8:00 a.m. to 8:00 p.m. CST, Sunday - Saturday to learn more.

- Email - General Support: [ILHelpDesk@maximus.com](mailto:ILHelpDesk@maximus.com)
- Phone: **833.727.7745**
- Web: [SALT Tools & Resources Page](#)

**May 10, 2024**

---

## **Illinois Screening and Assessments for Long-Term Care (SALT): Review Quarterly New Provider Training Presentation Materials**

The Maximus training team would like to thank everyone who attended the recent **Illinois SALT - Quarterly New Provider Training** on Thursday, April 25, 2024. This informative session reviewed processes and taught new users how to submit **PASRR** (Preadmission Screening and Resident Review), Colbert Consent Decree **Dementia Review**, **SLP** (Supported Living Program), and **SMHRF** (Specialized Mental Health Rehabilitation Facility) referrals and screens in AssessmentPro.

Topics included a broad overview of project fundamentals such as:

- Processes
- Timeframes
- Outcome options
- Program highlights
- AssessmentPro basics
- How to obtain additional support

If you were unable to attend the training, or would like a refresher on any of the topics presented, be sure to review the session materials below:

- [Quarterly New Provider Training \(Recording - 1:03 mins\)](#)
- [Quarterly New Provider Training \(Slides\)](#)

## **SUPPORT: Contact the Maximus - Illinois Help Desk**

Do you have other system or process questions? Please contact the Maximus – Illinois Help Desk team from 8:00 a.m. to 8:00 p.m. CST, Sunday - Saturday to learn more.

- Email - General Support: [ILHelpDesk@maximus.com](mailto:ILHelpDesk@maximus.com)

- Phone: **833.727.7745**
- Web: [SALT Tools & Resources Page](#)

**April 18, 2024**

---

## **Illinois Screening and Assessments for Long-Term Care (SALT): Register for Upcoming Quarterly Provider Training on April 25, 2024**

The Maximus training team is pleased to announce a new ongoing series of one-hour quarterly training opportunities. These informative sessions will review processes and teach new users how to submit **PASRR** (Preadmission Screening and Resident Review), **SLP** (Supported Living Program), and **SMHRF** (Specialized Mental Health Rehabilitation Facility) referrals and screens in AssessmentPro.

### **Who should attend?**

These webinars are primarily designed for staff new to working with PASRR, SLP, and/or SMHRF, but all Providers who would like a refresher are welcome to attend.

### **Topics to be covered:**

Each session will provide a broad overview of project fundamentals including:

- Processes
- Timeframes
- Outcome options
- Program highlights
- AssessmentPro basics
- How to obtain additional support

### **Register for the Quarterly Provider Training**

Click the link below to register for the first quarterly session, taking place at **10 a.m. CT on Thursday, April 25, 2024**.

- [Quarterly Provider Training – 10 a.m. CT on Thursday, April 25, 2024](#)

Once registered, you will receive a confirmation email containing details on how to join the meeting. Please forward this notice to others in your organization who may benefit.

### **Contact the Maximus - Illinois Help Desk**

Do you have system or process questions? Please contact the Maximus – Illinois Help Desk team from 8:00 a.m. to 8:00 p.m. CST, Sunday - Saturday to learn more.

- Email – General Support: [ILHelpDesk@maximus.com](mailto:ILHelpDesk@maximus.com)
- Phone: 833.727.774

**March 5, 2024**

---

## **Illinois Colbert Consent Decree Dementia Review: New Process Updates Planned | Register for Upcoming Colbert Consent Decree Dementia Review Training Session – 10 AM CT on Wednesday, March 20, 2024**

The current Colbert Consent Decree Dementia Reviews process via Smartsheet upload will end on March 25, 2024. Moving forward, this work will be completed within the AssessmentPro system. This important change will help to streamline the submission process.

To learn more about the new process for completing Dementia Reviews in the AssessmentPro system, join the Illinois Department of Healthcare and Family Services (HFS), the Illinois Department of Public Health (IDPH), and the Dementia Review Training Team on **Wednesday, March 20, 2024 at 10 AM**.

In this informative one-hour session, you will learn how to:

- Identify newly initiated Reviews in AssessmentPro and submit the screening materials required
- Submit required documentation
- Find outcomes and print outcome letters

The training will also include a Question-and-Answer segment to address your Dementia Review-related questions.

- [\*\*Register for the Training Session: 10 AM CT Wednesday, March 20, 2024 – Dementia Reviews in AssessmentPro\*\*](#)

*Once registered, you will receive a confirmation email containing details on how to join the meeting. Please forward this notice to others in your organization who may benefit. Please note, Illinois regulations require all Nursing Facilities in Cook County to fully respond to fully comply with Colbert Dementia Reviews; as such, the State encourages each Cook County Nursing Facility to have multiple staff members trained on the process.*

### **SUPPORT: Contact the Maximus - Illinois Help Desk**

Do you have system or process questions? Please contact the Maximus – Illinois Help Desk team from 8:00 a.m. to 8:00 p.m. CST, Sunday - Saturday to learn more.

- Dementia Review support: [ILDementiaReview@maximus.com](mailto:ILDementiaReview@maximus.com)

- IL Help Desk – general support: [ILHelpDesk@maximus.com](mailto:ILHelpDesk@maximus.com)
- Phone: **833.727.7745**