

Illinois Community Resources

Illinois Department of Aging (IDOA)

Programs and services for persons 60 years of age and older and their caregivers (available Mon-Fri: 8:30am -5pm).

Senior Helpline: 1-800-252-8966 or 711 (for Telecommunications Relay Services for speech or hearing needs)

Division of Developmental Disabilities (DDD)

Service options and eligibility determinations for persons with qualifying developmental disabilities.

**1- 888-337-5267 [Voice] or
1-866-376-8446 [TTY]**

Division of Mental Health (DMH)

Mental health assessment and services for adults diagnosed with a mental illness or emotional disturbance and an impaired level of functioning.

1- 800-843-6154 [Voice] or 1-866-324-5553 [TTY]

Division of Substance Use Prevention & Recovery (SUPR)

Treatment services for alcoholism & addiction.

1- 866-213-0548 [Voice] or 1-866-843-7344 [TTY]

Division of Rehabilitation Services (DRS)

For those with disabilities and their families

1- 877-581-3690 [Voice] or 1-866-324-5553 [TTY]

Illinois Housing Search

Information about rental properties and help to find housing (available Mon-Fri, 8:00 am - 7:00pm CDT)

Call: 1-877-428-8844 or 711 (TTY)

Email: info@socialserve.com

Website: www.ILHousingSearch.org

Illinois Department of Human Services (IDHS) Helpline

Information about Illinois housing programs
1-800-843-6154 (Voice) or 1-866-324-5553 (TTY)

Experiencing or at Risk of Homelessness?

Information about homelessness resources:
<https://housingactionil.org/get-help/resources-homeless/>

Cook County: Comprehensive Class Member Program Information

Adults in Cook County SNFs or Illinois SMHRFs who can get Medicaid and who may be able to live in the community with the right supports and services.

IDHS Williams/Colbert hotline (312) 793-7205 or

Email: DHS.ColbertDecree@Illinois.gov or
DHS.WilliamsConsentDecree@Illinois.gov

Application for Benefits Eligibility (ABE)

Apply for cash, SNAP or medical assistance

ABE hotline: 1-800-843-6154

711 (Telecommunications Relay Services for speech or hearing needs)

Ombudsman Program

Advocacy to protect rights and improve the care of older persons and adults with disabilities who receive services in a variety of settings

**Senior Helpline at 1-800-252-8966 or
711 (Telecommunications Relay Services for speech or hearing needs)**

Illinois Warm Line

Phone based, pre-crisis, peer support for mental health and/or substance use challenges.

Call: 866-359-7953

Veterans' Crisis Line

For veterans in crisis or those concerned about a vet. Open to all service members, including the National Guard and Reserves. Enrollment in VA benefits is not required.

1-800-273-8255 or Text: 838255

211 (*dial 211 from any phone)

Health and human service assistance for non-emergency crisis and everyday needs (free, anonymous and confidential).

Illinois Call4Calm Text Line

Emotional support for you or a loved one who is dealing with stress related to the COVID-19 pandemic.

**For English, text: TALK to 552020
For Spanish, text: HABLAR to 552020**

Suicide and Crisis Lifeline

Suicide prevention network serving those in crisis or emotional distress (free, confidential, available 24/7).

Dial 988 or text 988 or chat with Lifeline here:
www.988lifeline.org