

## Illinois Williams and Colbert Consent Decrees Outreach and Transitional Assessment

Evaluators Began Performing Transitional Assessments on January 9 | Register for Q&A Forum Session | Review Program Resources and Reminders

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Maximus Outreach and Assessment Evaluators began conducting in-person **Transitional Assessments** on January 9, 2025. Transitional Assessments are being provided to Williams Class Members in Specialized Mental Health Rehabilitation Facilities (SMHRFs) and Colbert Class Members in Cook County nursing facilities (CCNFs). These assessments are provided to Class Members who have indicated an interest in transitioning to a community setting. Evaluators assess individuals' functional needs in several areas to determine the level of support necessary for successful community transition.

The launch of transitional assessments follows the December 2024 kick-off of Maximus conducting in-person **Outreach Visits** with Williams and Colbert Class Members.

Outreach and assessment are critical components of the state's work to ensure that individuals can choose to receive care in the setting of their choice. The Department of Healthcare and Family Services (HFS) and Maximus extend their thanks to SMHRFs and CCNFs for your partnership and support in launching centralized outreach and assessment services.

**Is your team ready to support these new processes?** Register for the upcoming learning sessions and review the helpful service resources noted below:

- Updated **calendar** of milestone dates
- Registration details for **Q&A Forum** webinars
- **FAQs guide and on-demand training resources**
- Reminder to **keep PathTracker data updated**
- **Help Desk support**

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[Williams and Colbert Consent Decrees Outreach and Transitional Assessment >> Progress Tracker](#)



## REGISTER: Upcoming Q&A Forum Sessions



In previous Information Sessions and email communications, the Maximus–Illinois support team has provided details related to the launch of new services, Outreach and Transitional Assessment. Members of your team who still have questions about this recent transition are invited to use the links below to join one of the upcoming hour-long support sessions that works best with their schedules.

**Who should attend?** Individuals at any knowledge level with Outreach and Transitional Assessment processes are welcome.

- [Register – Q&A Forum | 11 a.m. CT, Tuesday, February 4, 2025](#)
- [Register – Q&A Forum | 11 a.m. CT, Wednesday, February 5, 2025](#)
- [Register – Q&A Forum | 1 p.m. CT, Tuesday, February 11, 2025](#)
- [Register – Q&A Forum | 10 a.m. CT, Wednesday, February 12, 2025](#)



## LEARN MORE: Review On-Demand Program Resources

If you would like more information about this current program implementation or want to share details with others on your team, please review the on-demand learning resources from the November Williams and Colbert Consent Decree Outreach and Transitional Assessment Information Sessions.

- [Outreach and Transitional Assessment Information Session | Recording \(59:23 mins\)](#)
- [Outreach and Transitional Assessment Information Session | Slides](#)

## BEST PRACTICE REMINDER: Keep PathTracker Data Updated



**It's critical to always keep your AssessmentPro – PathTracker updated. PathTracker is the official census for Illinois facilities. An IDPH or HFS Official can check PathTracker at any point to see who is in each facility. Whenever your PathTracker data is not current, then your facility is technically out of compliance.**



## SUPPORT: Contact the Maximus - Illinois Help Desk

The Maximus – Illinois Help Desk team is available to answer any process or

system-related questions from 8:00 a.m. to 8:00 p.m. CST, Sunday – Saturday.

- Outreach and Transitional Assessment assistance:  
[ILOA@maximus.com](mailto:ILOA@maximus.com)
- General Help Desk assistance: [ILHelpDesk@maximus.com](mailto:ILHelpDesk@maximus.com)
- Phone: **833.727.7745**
- Outreach and Transitional Assessment Tools and Resources:  
[https://maximusclinicalservices.com/svcs/illinois\\_oa](https://maximusclinicalservices.com/svcs/illinois_oa)



**HFS**

Illinois Department of  
Healthcare and Family Services

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