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## 2022 Illinois PASRR Redesign

### Understanding Your Changing Role in the PASRR Process

Improvements to Preadmission Screening and Resident Review (PASRR) processes will be launched by the State of Illinois Department of Healthcare and Family Services (HFS) and new partner, Maximus, on **March 14, 2022**. Updates include the implementation of a new web-based management system, AssessmentPro. Changes are being made to the following processes:

- Submission of all PASRR Level I Screens
- Review of all PASRR Level I Screens
- Completion of PASRR Level II Assessments for Serious Mental Illness (SMI)

This program redesign impacts PASRR stakeholder roles and existing processes. The guide below outlines how you and your team will be affected moving forward.

#### Community Care Program Care Coordination Units (CCU)

#### Part of your role is changing.

You will still complete PASRR Level I Screens, 2536, DON, and Choices for Care consultations, but **Hospitals and Nursing Facilities** will now be responsible for entering their own Level I Screens in **AssessmentPro.** If you receive a call from a Hospital or Nursing Facility for a PASRR Level I Screen, refer them to <a href="https://www.assessmentpro.com">www.assessmentpro.com</a> to complete the Level I.

The OBRA-I is being retired for Level I PASRR use. You will use the Level I Screening Tool found in AssessmentPro.

There will now be a **queue in AssessmentPro** to notify you that a DON and Choices for Care consultation is needed. You will enter the DON score and indicate the Choices for Care consultation was completed in AssessmentPro.

If you are entering the Level I Screen from a person in the community, you may proceed with the DON/Choices without being queued and enter the information into AssessmentPro when it appears in the queue.

When referring a hospital or nursing facility to complete the Level I screen in AssessmentPro, you may proceed with the DON/Choices consultation and then enter the information into AssessmentPro when queued.

When initiating a DON/Choices consultation in advance of it appearing in the AssessmentPro queue, be sure to communicate with any person who may be overseeing the referral queue, so the consultation is not assigned to a different person.

# Acute, Psychiatric, and Medical Hospitals

#### Your PASRR role is changing.

Acute, Psychiatric and Medical Hospitals will enter their own PASRR Level I Screens and supporting documentation in **AssessmentPro** for **ALL individuals** who are seeking admission into a Nursing Facility. The Mental Health PAS Agent (CMHCs) and CCUs are no longer entering the PASRR Level I Screen in institutional settings but will continue entering PASRR Level I Screens for persons in the community.

Entering the PASRR Level I will now **cue** the CCUs to complete the DON, 2536 and Choices for Care consultation, so you do not need to call them for these services.

Entering the PASRR Level I Screen will take approximately 10 minutes, and you may print outcomes for Level I Screens immediately upon submission when there is no presence of Serious Mental Illness (SMI) or Developmental Disability (DD). This applies to approximately 70% of all Level I Screens.

If there is suspicion of a PASRR disability, a Maximus clinical reviewer will make a decision **within 6 business hours or less** as to whether or not there is evidence of a PASRR disability and if so, whether they can apply abbreviated PASRR processes, such as a categorical or exemption. Upon completion of this process, outcomes will be immediately available for printing.

Those who do not meet criteria for abbreviated PASRR processes must have a comprehensive Level II PASRR evaluation. **AssessmentPro will automatically cue Maximus** to conduct the Level II SMI assessment or cue the Division of Developmental Disabilities to conduct the DD assessment. Maximus will complete the Level II SMI assessment within **72 hours** from the time of the Level II referral. The outcome will be available for printing.

Most communications with Maximus are performed within AssessmentPro, so there is no phone tag. Check your queues and the Communicator box for any messages of additional information or documentation requested. You can speed up the entire process by proactively including any helpful documentation about the person's needs, such as their History & Physical (H&P), psychiatric evaluations or notes, medication administration records (MAR), and/or physician's orders.

#### Independent Service Coordination (ISC) Agencies

#### Part of your process is changing.

You <u>no longer need to review Level I Screens</u> for suspected or known Developmental Disabilities, and you will **receive referrals for PASRR Level II assessments in an AssessmentPro queue.** The OBRA-I is being retired for Level I PASRR use. A more robust Level I Screens Tool in AssessmentPro will be used which is expected to **reduce the number of unsubstantiated DD referrals** you receive. You will still be able to submit PASRR Level I Screens.

You will still conduct PASRR Level II assessments for individuals, in any setting, who have a known or suspected intellectual or developmental disability, or dual condition (Serious Mental Illness + Developmental Disability). You will also enter the outcome of the Level II DD referral in AssessmentPro.

#### **Nursing Facilities**

#### Your role in the PASRR process is changing.

Most people entering the facility from Hospitals, or the community will already have a PASRR Level I Screen. If someone in your facility experiences a change of status in their condition, you will enter a Level I Resident Review (RR) Screen into **AssessmentPro.** 

If the Level I Screen determines a Level II assessment is needed, **AssessmentPro will automatically cue Maximus** to conduct the Level II SMI assessment or cue the Division of Developmental Disabilities to conduct the DD assessment. Maximus will complete the Level II SMI assessment within **72 hours** from the time of the Level II referral.

You may now print a person's PASRR Level I Screen results and/or the PASRR Level II assessment outcomes directly from AssessmentPro once an individual is admitted

for your compliance documentation. You will also have access to any forms uploaded by the CCU/DRS, such as the 2536.

If the individual is ready to admit or has been admitted to your facility, you will also need to **admit them to your census in AssessmentPro**. This gives you access to their record and ensures Federal compliance with tracking of individuals with PASRR conditions, while also facilitating payment.

# Department of Rehabilitation Services (DRS)

# The way you submit Level I Screens and receive your work for PASRR Level II assessments will change.

DRS will continue to enter PASRR Level I Screens when the individual is in a community setting, for individuals under 60, but you will use **AssessmentPro** to enter the Level I Screen.

The OBRA-I is being retired for Level I PASRR screening use. You will use the Level I Screening Tool found in AssessmentPro.

## Community Mental Health Centers

#### Your role in the PASRR Level I process is changing.

You will no **longer be conducting Level II SMI assessments** as this responsibility has been transferred to Maximus by HFS, effective March 14, 2022. CMHCs can still enter Level I Screens when the individual is receiving services in the community, if it is not already being handled by the CCU or DRS. Institutional setting providers (NFs, Hospitals, SMHRFs, etc.) will now enter Level I PASRR Screens when the individual is in their institutional setting. All Level I Screen submissions will occur in **AssessmentPro.** 

The OBRA-I is being retired for PASRR use. You will use the PASRR Level I Screening Tool found in AssessmentPro.