



Illinois PASRR

Process Reminder:

Include History and Physical Examination (H&P) Documentation When Submitting a Level I PASRR Screen

When submitting a Level I PASRR screen, documentation for History and Physical Examination (H&P) should be included. In circumstances where an H&P is unavailable, such as cases of community referrals, a Review of Systems or a Hospital Discharge Summary can be submitted instead.



Note: *The H&P is not required for the community/ CCU's, as they don't have access to the H&P or a PCP. However, if the community/ CCU's has access to the H&P, please submit.*

Beginning **Monday, November 17, 2025**, PASRR Level I screen submissions are no longer considered complete without H&P documentation attached. If you have questions about this important process update, contact the PASRR support team through the Maximus – Illinois Help Desk: ILPASRR@maximus.com.



SUPPORT: Contact the Maximus - Illinois Help Desk

Do you have other system or process questions? Please contact the Maximus – Illinois Help Desk team from 8:00 a.m. to 8:00 p.m. CST, Sunday - Saturday to learn more.

- Email - General Support: ILHelpDesk@maximus.com
- Email - PASRR Assistance: ILPASRR@maximus.com
- Phone: **833.727.7745**
- Web: [IL PASRR Tools and Resources Site](#) – Recently Updated