

Illinois PASRR

Spring 2026 Newsletter:

Review Important Program Announcements and Reminders | Register to Bring Your Questions to the June 24 Open Office | Download Helpful Resources

The Illinois PASRR program plays a critical role in ensuring individuals admitted to Medicaid certified nursing facilities receive appropriate services and supports. Through Preadmission Screening and Resident Review (PASRR) and required Follow-Up Visits (FUVs), Illinois promotes informed placement decisions, person-centered care planning, and ongoing oversight to support individuals with qualifying mental health and developmental conditions.

Together, PASRR and FUVs help ensure that required services are identified early and continue after admission, supporting quality care and regulatory compliance for nursing facilities across the state.



REGISTER: Open Office Hour Session – Wednesday, June 24

We invite you to join an informal office hour with the Maximus team! Bring your questions about PASRR. We look forward to connecting with you!

- [Register – Open Office Hour: Nursing Facility and Hospital Staff | 1 - 2 p.m. CST Wednesday, June 24, 2026](#)

OVERVIEW: Understanding the Process



PASRR

PASRR is the first step in the Illinois PASRR process and occurs prior to nursing facility admission or when a significant change is identified. The screening and assessment process helps determine whether an individual has a qualifying PASRR condition and identifies services or supports that may be needed to inform placement and care planning decisions.

Understand the Process: Preadmission Screening and Resident Review (PASRR) is a federally required screening process to determine if a person has a known or suspected PASRR condition:

- Serious Mental Illness (SMI)
- Intellectual and/or Developmental Disability (ID/DD)

Purpose of PASRR: To ensure individuals with disabilities are not inappropriately placed in a NF, receive care in the least restrictive setting, and

have all necessary services and supports identified for the facility to provide.

Goal of PASRR: Help people get the right care in the right place.

Follow Up Visit (FUV)

State regulations require that any person who receives a PASRR Level II assessment, is found to have a qualifying PASRR condition, and is admitted to a Medicaid-certified nursing facility (NF), must receive a Follow Up Visit (FUV) between day 30 and 60 of their stay (or following the Level II assessment if already residing at the facility).

Purpose:

1. Verify the status of PASRR-identified services.
2. Discuss transition and discharge activities.
3. Provide education about resources that may be helpful when transitioning back to the community, if applicable.

Before the Visit:

NF staff with the Service Matters Respondent (SMR) role will receive notice prior to the due date of the Follow Up Visit via AssessmentPro.

During the Visit:

A Maximus Regional Case Manager (RCM) will meet with the individual, determine the status of PASRR-identified services and discharge planning, and provide education about community services as appropriate. Additional information or assistance may be requested from the social worker or other staff members.

After the Visit:

The RCM will complete and submit documentation of their visit in the ServiceMatters (SM)+ form in AssessmentPro. NF staff with the appropriate role and designated State staff will have access to view the SM+ form once it is submitted.

BEST PRACTICES: Assessment Tips & Reminders

1

Know your organization's AssessmentPro Administrator(s): These individuals manage access and can help with troubleshooting and permissions.

2

Learn the basic functions of AssessmentPro: Familiarize yourself with how to navigate the platform, submit information, and access relevant tabs. Access resources and training on the IL PASRR website.

3

Assign or request the ServiceMatters Respondent role: Each social worker or staff member assisting with FUVs should have this role. The SMR role enables access to the SM tab in AssessmentPro.

4

Utilize the SM tab: Staff with the SMR role will see a dedicated SM tab. It's important to check this queue every few days, click the blue 'claim' button for each resident, and fill out the requested information within 5 days, before the request is removed from the queue.

5

All PASRR screens must be completed fully and accurately. As stated in the attestation, submitting incomplete or inaccurate information may be considered Medicaid fraud.

6

Process Reminders

- When Maximus Assessors are visiting, please **have a private space available** for them to speak with the individual.
- Maximus **Assessors may reach out ahead of time** to confirm that individuals are admitted to facilities. This is a best practice tactic that allows them to properly plan their visit.
- If possible, **please inform individuals of upcoming Maximus visits**. It is helpful if all scheduled individuals remain at the facility to avoid the need to reschedule.

REVIEW: HIPAA Guidance



HIPAA Permits Disclosure: Providers may disclose PHI to other healthcare professionals involved in the care or services of the same individual.

No Consent Required: Consent from the individual, POA, or guardian is not required when the Medicaid-funded facility is releasing documentation to Maximus for PASRR Assessments & Follow-up visits.

State Contract Coverage: Our team is contracted by the state to conduct PASRR Assessments & Follow-up visits, which authorizes this process.



REFRESHER: Required Assessment Documentation

PASRR Required Documentation

- Current History and Physical (H&P) within the past year
- Current Medication Administration Record (MAR)
- Psychiatric Evaluation (if SMI is present)
- When submitting a Level I referral from the community (such as a CCU) a Review of Systems or Hospital Discharge Summary can be submitted if an H&P is not available

FUV Required Documentation

- Up-to-date Care Plan

Compliance Reminders



A discharge plan is required for every individual, even if the individual does not intend to transition to the community.

Keep PathTracker up to date at all times. Maximus assessments are tracked in AssessmentPro and **cannot be completed** if an individual's PathTracker information is inaccurate.



Resource Information and Links

- [About Follow Up Visits](#)
 - [Overview of Follow Up Visits](#)
 - [Follow Up Visit FAQs](#)
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SUPPORT: Contact the Maximus - Illinois Help Desk



Do you have system or process questions? Please contact the Maximus – Illinois Help Desk team from 8:00 a.m. to 8:00 p.m. CST, Sunday - Saturday to learn more.

- Phone: **833.727.7745**
- Email – PASRR Assistance: ILPASRR@maximus.com
- PASRR – Tools & Resources:
<https://maximusclinicalservices.com/svcs/ill/pasrr>
- Email – Follow Up Visits Assistance: ILFollowUpVisits@maximus.com
- Follow Up Visits – Tools & Resources:
<https://maximusclinicalservices.com/svcs/ill/fuv>



HFS

Illinois Department of
Healthcare and Family Services
