

Illinois PASRR

Illinois Preadmission Screening and Resident Review (PASRR): Celebrating a Year of Achievement | Reasons for Screening | System and Submission Best Practices

The Illinois Department of Healthcare and Family Services (HFS) and partner, Maximus, recently marked an important milestone. The PASRR Program celebrated the first year of operation since the March 14, 2022 launch of the AssessmentPro (AP) system and new processes affecting:

- Submission of all PASRR Level I Screens
- Review of all PASRR Level I Screens
- Completion of PASRR Level II Evaluations for Serious Mental Illness (SMI) and Developmental Disabilities (DD)
- Creation of a new service, Follow Up Visits
- New processes for screenings and assessments for all individuals indicating preference for placement in Specialized Mental Health Rehabilitation Facilities (SMHRF) and Supportive Living Program (SLP) settings
- Determination of Need (DON) Referrals

Thank you for playing a critical role throughout the transition and continuing to partner with the program support team. Your hard work is represented in the real impact and improved care being made for at-risk populations across Illinois.

Services Completed March 14, 2022 - March 14, 2023	
PASRR Level I Screens	163,464
PASRR Level II Summary of Findings	9,005
Follow-Up Visits	2,700
SMHRF Determinations	4,012
SMHRF Referrals to FDDP	2,725
SLP Determinations	1,105
Total Volume (PASRR, SLP, SMHRF, FUV)	180,286

REASONS FOR SCREENING: Level I PASRR Referrals and Determination of Need (DON) Referrals

It is important to choose the correct reason for screening when submitting a Level I (LI) PASRR

screen. Below are each of the options that can be chosen in AP with a brief description of when to choose each reason.

1

Nursing Facility (NF) Applicant

a. Chosen when the individual lives in the community and is not a current NF resident.

2

NF resident who is not currently in an inpatient psychiatric hospital/unit

a. Selected when an individual is a NF resident who is not currently psychiatrically hospitalized.

Subcategories include:

I. This NF resident has experienced a significant change in status or has not adequately responded to PASRR recommended services and may need a Level II Evaluation.

- Choose this option when a person had a change in their mental health condition (e.g., new symptoms, behaviors, diagnoses, etc.).*
- Choose this option when a person had a Level II PASRR assessment with services, but those services aren't working well and they need to be re-evaluated.*

II. A previous PASRR short-term approval for NF stay is expiring or has expired (e.g., Exempted Hospital Discharge, Convalescence, Terminal, Serious Medical).

- Choose this option when a person had a short-term approval that is no longer valid. (E.g., 60-day NF approval that is nearing or past the 60-day mark). This can be a time limited approval on the LI Referral or a short-term approval given on a Level II Summary of Findings.*

III. The NF resident has never had a PASRR Level I screen.

- Choose this option if the person admits to the NF without a PASRR screen and/or there is not a PASRR on file for a resident.*

IV. The person never had a PASRR Level II evaluation and shows signs or symptoms that indicate she/he may have a PASRR condition.

- Choose this option if you identify that a person has a possible PASRR condition that wasn't reported on a prior PASRR that resulted in a PASRR No Level II Condition Outcome.*

V. None of these Apply

- Choose this option if none of the above situations apply.*

3

NF resident who is currently hospitalized in a psychiatric hospital/unit

a. Choose this option when a person admitted to a psych hospital from the NF.

As it relates to **Determination of Need (DON) referrals**, it is critical to choose an accurate reason for the screen. This helps to ensure the program team is properly routing DON referrals to the CCU. Keep in mind:

- AssessmentPro will not trigger a *new DON* for a NF resident who had a prior PASRR screen. Please do not resubmit a PASRR screen on a NF resident who has a valid PASRR for a DON referral.

- If a DON is needed for a NF resident who had a prior PASRR, the NF will need to contact the CCU directly for a DON referral. The CCU should not be asking the NF to complete a new PASRR screen.

If there are additional questions about this process, please reach out to the IL PASRR Help Desk by email: ILPASRR@maximus.com or phone: 833.727.7745.

PROCESS TIPS: System and Submission Best Practices

1

Double check identifier # entered (SS#, Medicaid #, etc.) to avoid submitting duplicate screens.

2

It is important when filling out the Level I referral to include all pertinent information to ensure PASRR is accurate.

3

If individual is psychiatrically hospitalized, include documentation to support current psych stability.

4

Be sure to log into your AssessmentPro account at least once per month to ensure that your user profile remains current and active.

5

Providers need to send a copy of the PASRR to the NF prior to the person's admission. The NF does not have access to the PASRR screen in AssessmentPro until admitted.

6

Always check if there's already an existing, valid PASRR Level I. If so, you cannot submit another.

7

If the DON was not completed, be sure to contact the Care Coordination Unit (CCU).

SUPPORT: Contact the Maximus - Illinois Help Desk

Do you have other process questions? Please contact the Maximus – Illinois Help Desk team from 8:00 a.m. to 8:00 p.m. CST, Sunday - Saturday to learn more:

- PASRR and General Help Desk assistance: ILPASRR@maximus.com
- SLP assistance: ILSLP@maximus.com
- SMHRF assistance: ILSMHRF@maximus.com
- Follow Up Visits assistance: ILFollowUpVisits@maximus.com
- Phone: 833 PASRR IL (833.727.7745)
- Web: [Illinois Tools & Resources Page](#)