

maximus

Illinois Williams and Colbert Consent Decrees Outreach and Transitional Assessment

Attn AAAs, Primes, and MCOs: Register for Upcoming OA Refresher Training | 1 p.m. CT on Wednesday, March 11 and Thursday, March 12

Join Maximus for a refresher training on the Outreach and Transitional Assessments process and findings for Specialized Mental Health Rehabilitation Facilities (SMHRFs) and Cook County Nursing Facilities (CCNFs), specifically for AAAs, Primes, and MCOs. We will review the consent decrees, the process to complete, and the intent of the programs. There will be some time for Q&A at the end of the session.



Identical content will be presented at both meetings. Use the links below to choose the session that best fits your schedule.

- [IL OA Refresher Training for AAAs, Primes, and MCOs | 1 p.m. CT on Wednesday, March 11](#)
- [IL OA Refresher Training for AAAs, Primes, and MCOs | 1 p.m. CT on Thursday, March 12](#)



SUPPORT: Contact the Maximus - Illinois Help Desk

The Maximus – Illinois Help Desk team is available to answer any process or system-related questions from 8:00 a.m. to 8:00 p.m. CST, Sunday – Saturday.

- Outreach and Transitional Assessment assistance: ILOA@maximus.com
- General Help Desk Assistance: ILHelpDesk@maximus.com
- Phone: **833.727.7745**
- Outreach and Transitional Assessment Tools and Resources page: <https://maximusclinicalservices.com/svcs/il/oa/resources>



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Illinois Department of
Healthcare and Family Services