

## Overview: Follow Up Visits for Preadmission Screening and Resident Reviews (PASRR)

Illinois Department of Healthcare and Family Services (HFS)



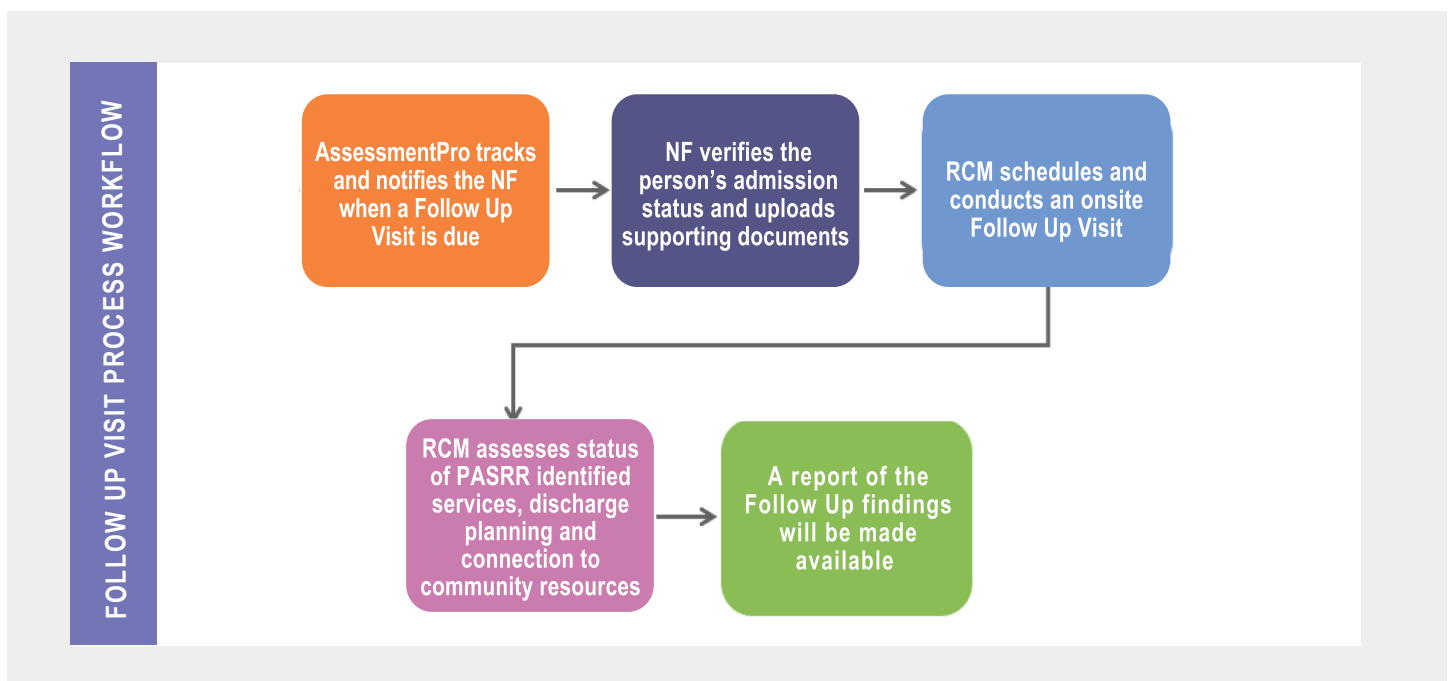
Individuals who are admitted to a Nursing Facility (NF) in Illinois following a PASRR Mental Health (MH) Level II Assessment will receive a **Follow Up Visit** between the 30th and 60th day of their stay. These visits will be conducted by a Regional Case Manager (RCM) employed by the PASRR vendor, Maximus, Clinical Services Division.

### The Purpose of the Follow Up Visit is to:

- Verify that services identified in the person's PASRR MH Level II assessment are being provided
- Ensure that discharge planning is happening for the person as appropriate
- Identify any further community needs or barriers to accessing community resources

On the 25th day of the person's stay, AssessmentPro (APro) will alert the NF that a Follow Up Visit is being initiated. This will include a request to verify the person's admission status and to upload supporting documentation for review (i.e. plan of Care + discharge planning documents, as applicable). If there is no response, the NF will receive another alert via email, on day 27 and then again on day 29, where needed. Follow Up Visits will be conducted on or after the 30th day and the RCM will contact the NF directly to schedule.

The RCM will travel to the NF to conduct the visit and the Follow Up Assessment. The Follow Up Assessment will include talking to the person about their current needs and resources that may assist them with safely discharging to the community, if desired. The RCM may also provide service and support information to the individual and NF regarding the person's desires and needs for access to community resources. A report of the Follow Up Visit findings will be made available to both the NF and the State.



Direct all questions to the Maximus – Illinois Support Help Desk: [ILFollowUpVisits@maximus.com](mailto:ILFollowUpVisits@maximus.com) | 833.457.2777