

The image features a large, stylized 'X' shape formed by two intersecting diagonal bands of a deep purple color. The background is a light, off-white color. The word 'maximus' is written in a bold, white, lowercase sans-serif font, positioned on the left side of the purple band that runs from the top-left to the bottom-right.

maximus

IL Provider Training: Colbert Class Member Dementia Reviews

July 2025

Agenda

Dementia Review

- Intent of the program
- Process
- Review Outcomes



Colbert Class Member Dementia Reviews

Colbert Consent Decree: Settlement reached in Illinois to provide transition services and support in nursing facilities after Cook County was in violation of the Olmstead Act

Colbert Class Member: Individual in Cook County with Medicaid residing in Nursing Facility, entitled to receive transition services

Beginning **August 2023**, Maximus conducts Colbert Class Member Dementia reviews by documentation submission from required providers

Maximus provides independent, conflict-free reviews to facilitate HFS compliance with Colbert Consent Decree requirements and appropriate services for Cook County Residents

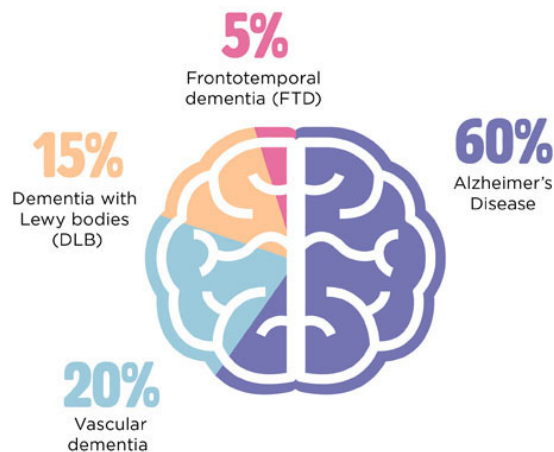
Purpose of Colbert Dementia Review Process

- Per the Colbert Consent Decree, the State is not required provide annual evaluations to “Class Members who have been determined by a medical doctor to have a condition such as severe dementia or other clinically significant and progressive cognitive disorders and are unlikely to improve.”
- The Illinois Department of Healthcare and Family Services (HFS) contracts with Maximus to make such determinations for Cook County Nursing Facility residents who have been identified as potentially having such conditions. This work is done through a document-based Dementia Reviews process.
- Identifying these individuals (and subsequently removing them from the universe of Class Members entitled to receive outreach for subsequent assessment and transition services) allows the state to focus resources on Class Members who may transition successfully, rather than those who are unable to engage in assessment and service planning due to their cognitive status.

X Dementia Review

- Maximus does NOT diagnose dementia
- Evaluating for late-stage dementia and needs associated with it
- Asking: Will this person continue to benefit from assessment and service planning

Neurocognitive Disorder



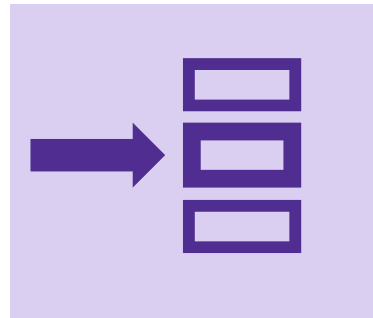
<https://www.liveincarer.org/signs-symptoms-of-dementia/>

- A category of diseases that cause loss of memory and deterioration of mental functions
 - Occurs due to physical changes in the brain
 - Progressive disease
- The presentation varies from one individual to the next
 - For some NCD progresses rapidly and for others it takes years to reach an advanced stage
- NCD impacts all aspects of mind and behavior, including:
 - Memory
 - Judgement
 - Language
 - Concentration
 - Visual perception and movement
 - Social interactions
- Many types of NCD, including:
 - Alzheimer's disease: most common
 - Dementia with Lewy Bodies
 - Vascular
 - Frontotemporal Dementia

Stages of Major Neurocognitive Disorder



1. Mild: inability to perform/dependence with IADLs



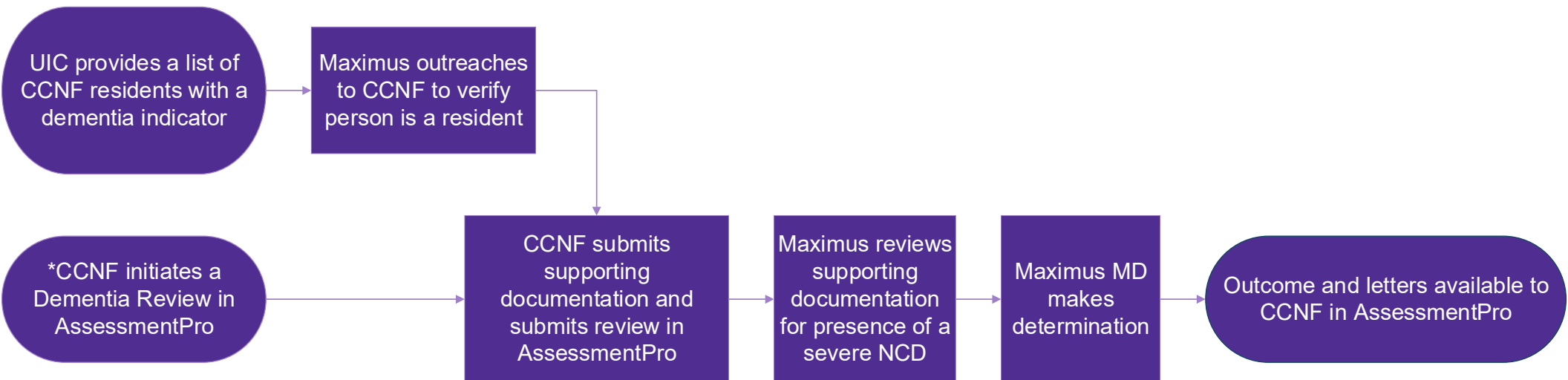
2. Moderate: inability to perform/dependence with IADLs and basic ADLs



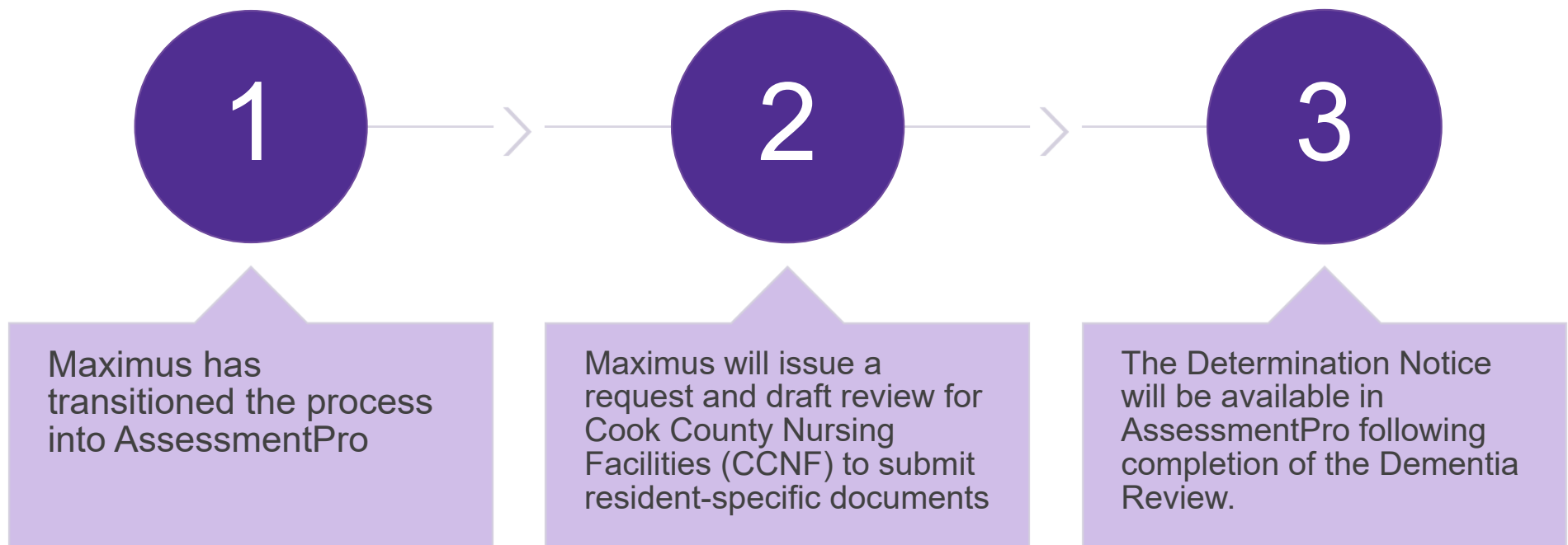
3. Severe: inability to perform/full dependence with all IADLs and ADLs

Dementia Review Process

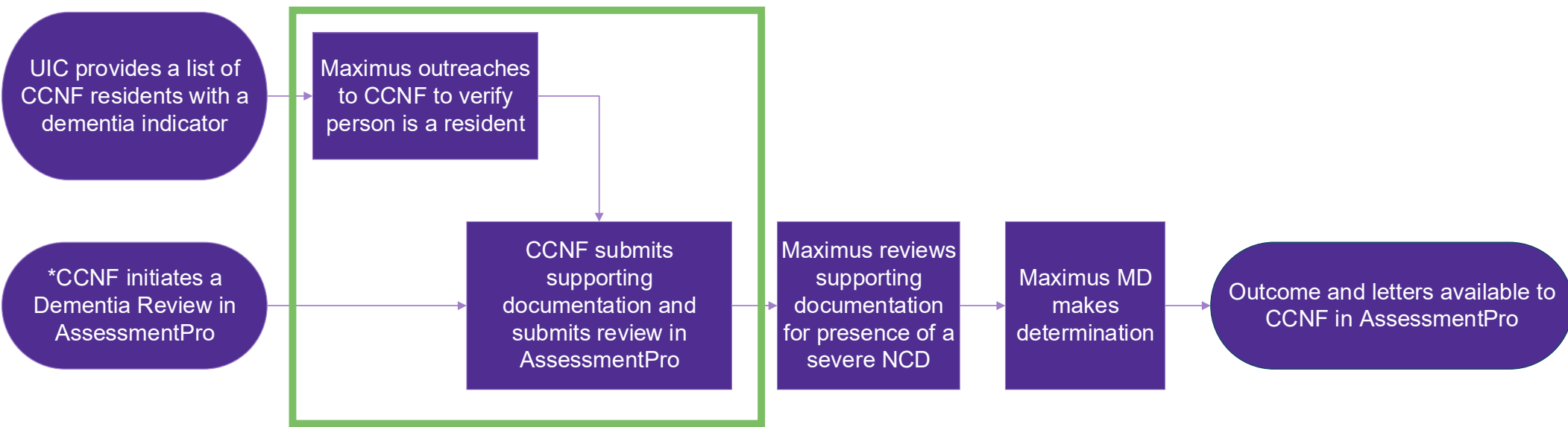
Dementia Review Process



Dementia Review Process



Dementia Review Process



Maximus Generated Dementia Review Request

Unapproved Users

Action Required

Drafts

ServiceMatters Review

Clinical Review

Recent Outcomes

PathTracker

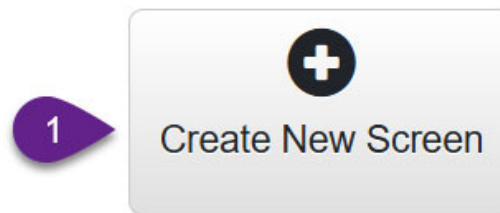
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Facility Screens

Facility Draft Screens

Individual Name	Assessment ID	Assessment Type	Created By	Current Section	Date Created	Expiration Date
	4296645	Colbert Consent Decree Dementia Review Request	Stephanie NF	Individual Information	07/21/2025	
Tom Jones	4296634	Colbert Consent Decree Dementia Review Request	Stephanie NF	Submitter Information	07/20/2025	09/10/2026

Facility Initiated Dementia Review



 Action Required

 Drafts

 ServiceMatters Review

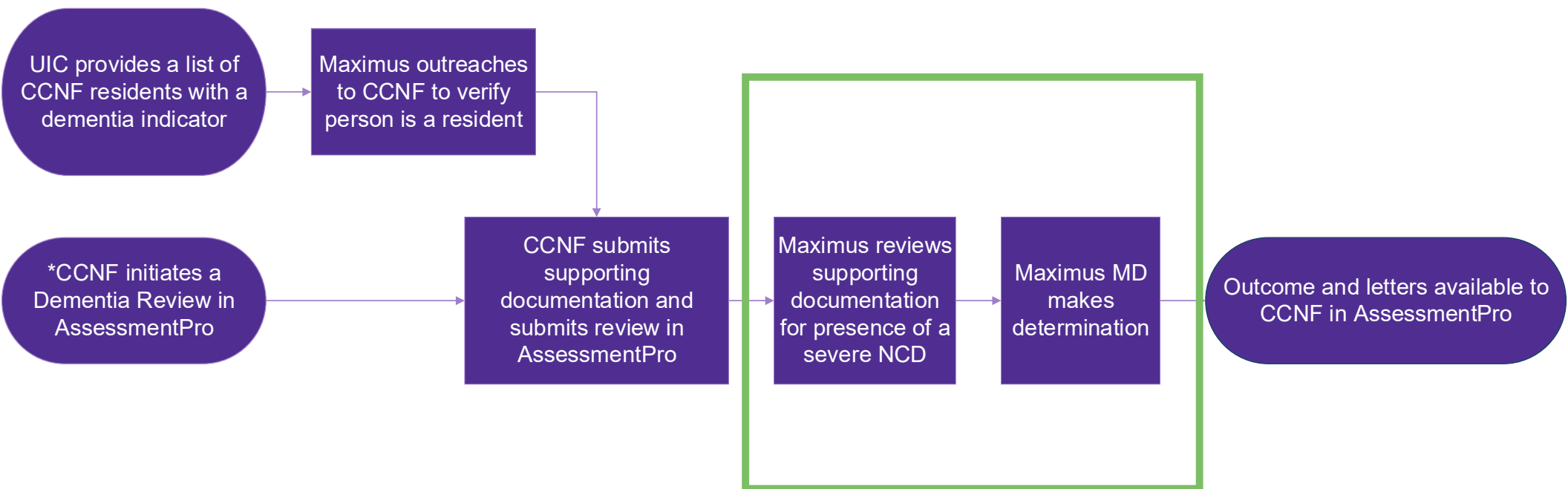
 Clinical Review

 Recent Outcomes

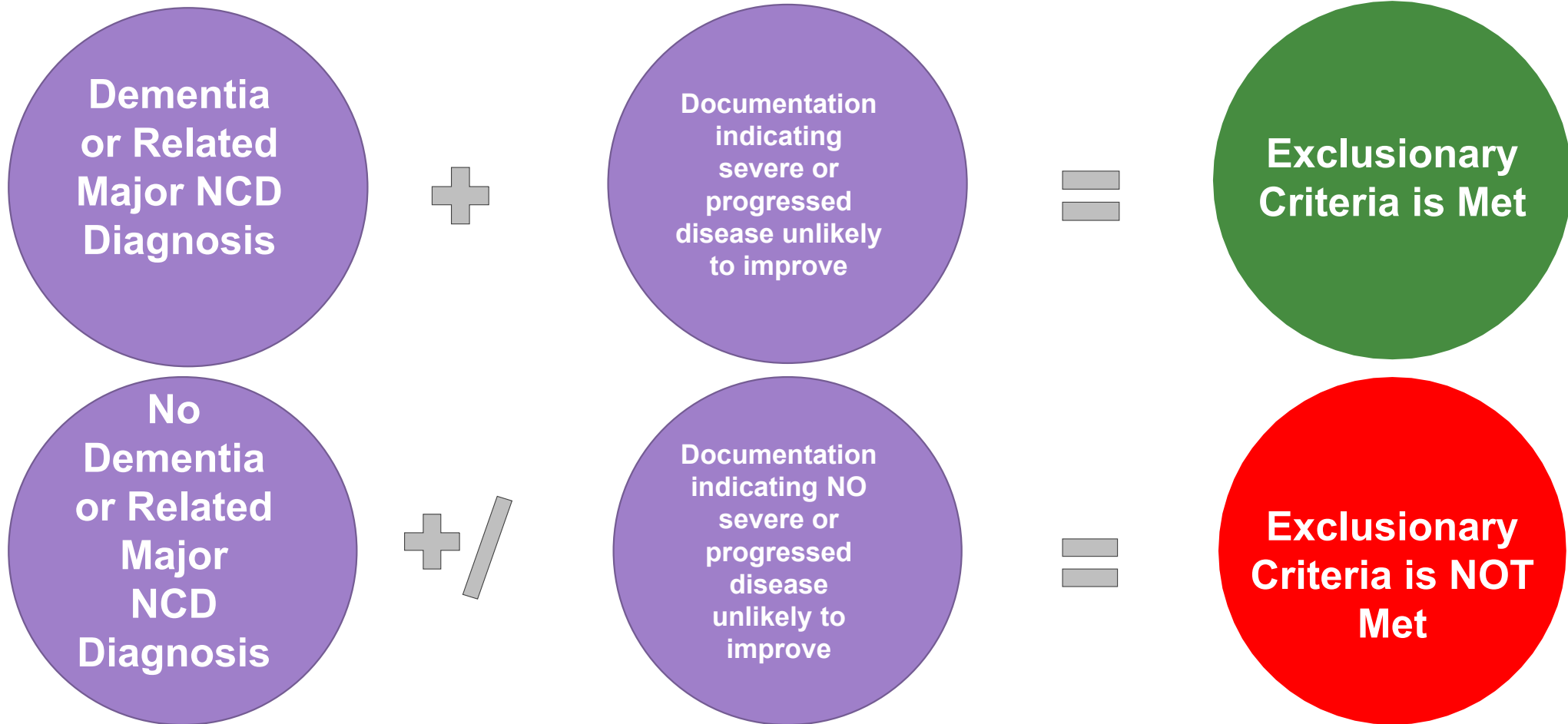
Documents to Submit to Maximus

History and Physical	Dated within the past 12 months
Minimum Data Set data specific to cognitive abilities	Consider Section C: Cognitive Testing and Section G: Functional Status
Medication Administration Report (MAR)	Current
Progress Notes	Current
Nursing Notes	Current
Any facility level Dementia screenings	e.g., Mini-Mental Status Exam

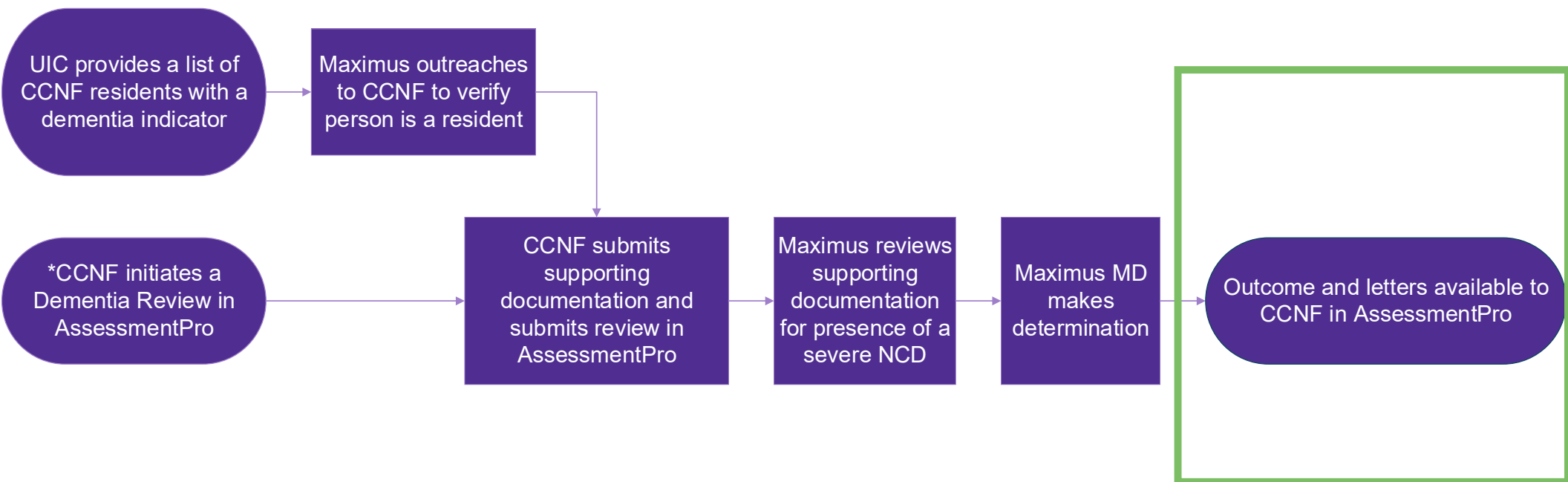
Dementia Review Process



Determination Foundation



Dementia Review Process



Dementia Review Outcomes

Outcome	What it means
Exclusionary Criteria is Met	The information made available during the Review supports the presence of a dementia/major NCD diagnosis and the person clinically presents with severe disease which is unlikely to improve.
Exclusionary Criteria is Not Met	The information made available during the Review indicated the absence of a major NCD (i.e., mild or no condition) or the information provided was insufficient to allow for a conclusive determination.
Cancelled	The Review has been ceased and precise reason will be tracked

X Contact Information

- Help Desk: ILHelpDesk@maximus.com
- Phone: 833.727.7745
- Web: [Tools and Resources | Maximus \(maximusclinicalservices.com\)](https://maximusclinicalservices.com)

The Maximus Help Desk is available from 8:00 AM to 8:00 PM CST
Sunday-Saturday

Questions?