

Illinois Colbert Dementia Review

Spring 2026 Newsletter:

[Review Important Program Announcements and Reminders](#) | [Register for Dementia Review Process Webinar](#) | [Download Helpful Resources](#)

Colbert Dementia Reviews are an established, independent, conflict-free, and document-based process that supports the Illinois Department of Healthcare and Family Services (HFS) in meeting requirements under the Colbert Consent Decree. This process helps identify Colbert Class Members residing in Cook County Nursing Facilities who may no longer require community transition services due to severe dementia or other major neurocognitive disorder (NCD) that is progressed and unlikely to improve.

Per the Colbert Consent Decree, Class Members may be excluded from further outreach, assessment, and community transition activities following a Dementia Review determination that exclusionary criteria are met and the condition is unlikely to improve. Identifying these individuals allows outreach, assessment, and service planning efforts to remain focused on Class Members who may benefit from transition services.

- Cook County Nursing Facility Providers are able to initiate Dementia Reviews in AssessmentPro for all residents that may meet the criteria of having a Major Neurocognitive Disorder (NCD) that is progressed and unlikely to improve.



What is the Colbert Consent Decree?

The Colbert Consent Decree is a legal agreement in Illinois that says some people with disabilities or mental health needs may be living in Nursing Facilities (NFs) even though their needs could be served in the community. This was found to violate disability rights laws. The decree requires the State to help those individuals learn about their options and, if they can, move into community with the right services and support.

What is the Process?

- **Know the goal of Dementia Reviews:** They are independent, conflict-free assessments to help Illinois HFS comply with Colbert Consent Decree requirements.
- **Understand what the review identifies:** Residents who may no longer need community transition services due to severe dementia (major neurocognitive disorder).
- **Take prompt action when a Dementia Review is queued to you:**
 - Respond to brief questions about the individual, including current placement, guardian information, and community transition planning.
 - Upload documentation to support the review.
 - Complete all required questions. If not completed timely, the facility will be at risk of noncompliance.

- **Submit Dementia Reviews:** Submit a dementia review when an individual is identified to have a primary and progressed severe neurocognitive disorder.
- **Remember the process:** Dementia Reviews are document-based and do not involve on-site visits by Maximus staff.

REGISTER: Dementia Review Process Webinar | June 17 – June 18



We're excited to invite you to a one-hour training session on dementia reviews with your Maximus team. Join us to explore the dementia review process and discover your essential role in this important work.

**Please register for only one session, as we will present the same presentation each day.*

- [Register: Dementia Review Process | 1 – 2 p.m. CST Wednesday, June 17, 2026](#)
- [Register: Dementia Review Process | 1 – 2 p.m. CST Thursday, June 18, 2026](#)

BEST PRACTICES: Assessment Tips & Reminders

- 1 **Know your organization's AssessmentPro Administrator(s):** These individuals manage access and can assist with troubleshooting or permissions.
- 2 **Ensure access to AssessmentPro:** Confirm you can log in and navigate the platform.
- 3 **Learn the basic functions of AssessmentPro:** Understand how to submit information, view Dementia Reviews, and access relevant tabs. Access resources and training on the IL PASRR website.
- 4 **Read all emails from Maximus and AssessmentPro:** Important updates and instructions are often included.
- 5 **Attend all training sessions:** Participate in webinars or in-person sessions provided by Maximus.
- 6 **Contact the Maximus Help Desk when in doubt:** They can clarify questions and resolve issues.
- 7 **Training resources:**
 - [Dementia Review Training Recordings](#)
 - [Dementia Review Training Slides](#)

PROCESS REMINDERS: Document Submissions & HIPAA Guidance



Submit these documents promptly:

- Current History and Physical (H&P) within the past year

- Current Medication Administration Record (MAR)
- Minimum Data Set (MDS) (sections b, c, gg)
- Physician Progress Notes (within past 30 days)
- Nursing Notes (within past 30 days)
- 4 weeks of ADL Flowsheets
- Any facility-level dementia screenings (e.g., MMSE, MOCA)

HIPAA Guidance:

- **HIPAA Permits Disclosure:** Providers may disclose PHI to other healthcare professionals involved in the care or services of the same individual.
- **No Consent Required:** Consent from the individual, POA, or guardian is not required when releasing documentation to Maximus for dementia reviews.
- **State Contract Coverage:** Our team is contracted by the state to conduct dementia assessments, which authorizes this process.



TOP TIPS: Key Items to Remember

- **Act quickly:** Dementia Reviews requested are time sensitive. Complete all actions as soon as requested.
- **Complete reviews even if discharged or deceased:** You are still required to submit the Dementia Review.
- **Keep PathTracker up to date at all times:** Maximus assessments are tracked in AssessmentPro and **cannot be completed** if an individual's PathTracker information is inaccurate.

TOOLKIT: Resource Information & Links

- [What is a Colbert Dementia Review?](#)
- [About the Program](#)
- [Combating the Stigma](#)
- [Dementia Review FAQs](#)



SUPPORT: Contact the Maximus - Illinois Help Desk

Do you have system or process questions? Please contact the Maximus – Illinois Help Desk team from 8:00 a.m. to 8:00 p.m. CST, Sunday - Saturday to learn more.

- Dementia Review support: ILDementiaReview@maximus.com
- Phone: **833.727.7745**
- Tools & resources site: <https://maximusclinicalservices.com/svcs/illdr>



HFS

Illinois Department of
Healthcare and Family Services
