

3 / 13 / 2025

IA PASRR Program - Event Announcement: Spring 2025 Iowa PASRR Road Show Sneak Peek | Registration Information Coming Soon

The Maximus Clinical Services Division and the Iowa Department of Health and Human Services are pleased to offer several free in-person training events coming up in the month of April. Join **Brad Goodin**, **Adryanna Seitz**, and **Nikki Davis**, Maximus, and **Lila Starr**, Iowa HHS, for the **Spring 2025 PASRR Road Show**, as we take a deep dive into the Iowa PASRR Provider Website and resources, PathTracker+, Service Delivery, and more.

We encourage you to save the date that works best for you from the following locations:

Des Moines, IA (Polk County River Place) on Tuesday, April 22
Fort Dodge, IA (IA Central Community College) on Wednesday, April 23
Waterloo, IA (Waterloo Center for the Arts) on Thursday, April 24
Ottumwa, IA (Bridgeview Center) on Friday, April 25

Be on the lookout for additional information in the coming weeks on location and registration specifics. We look forward to providing these trainings and hope you can attend!

3 / 17 / 2025

IA PASRR Program - Learning Opportunities: Register for Upcoming Iowa PASRR Provider Webinar Series | May - September 2025

The Iowa PASRR support team at Maximus, **Brad Goodin** and **Amanda Kaiser**, and **Lila Starr**, PASRR Program Manager for the Iowa Department of Health and Human Services, have developed a comprehensive series of webinars designed to offer providers detailed information on key aspects of the PASRR process and numerous closely related issues while seeking to maximize use of the resources found on the Iowa PASRR Providers webpage, where all PASRR activity begins, and optimize use of Iowa PASRR database.

For PASRR newcomers:

The sessions listed below are designed to help you understand the process, from most basic to more advanced concepts, including an invaluable overview of many key aspects of PASRR. Please make plans to attend them all at some point, being mindful that they are offered frequently in a regular rotation.

For experienced PASRR providers:

For providers accustomed to the Level I submission process, we know you will benefit by ongoing participation in these sessions. We hope you gain skills and deepen your overall understanding of PASRR and how to address diversion, transition, and delivery of high-quality services to the individuals we serve.

What are next steps? Please see the session descriptions below, register for the sessions you can attend, and make sure to add those dates/times (shown below) to your calendar. Individual reminders will be sent out before each event for everyone registered.

Overview of PASRR and NFMI - Nursing Facilities for Persons with Mental Illness / Individuals Who Meet NFMI Level of Care



Please join us on **Tuesday, May 6, 2025 at 2:00 p.m. CST**, for an Iowa PASRR Technical Assistance webinar of up to 90 minutes. This webinar will focus on individuals whose PASRR indicates that the person meets NFMI Level of Care (Nursing Facility for persons with Mental Illness). This webinar will provide an overview of the service requirements, including Behavior Analysis, which must be needed and justified as part of the NFMI level of care determination. There are two NFMI facilities in Iowa including:

- Pillar of Cedar (formerly known as Country View) in Waterloo, with 40 NFMI licensed beds.
- Southeast Iowa Behavioral Healthcare (formerly known as Dave's Place) in Keokuk, with 16 NFMI licensed beds.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, May 6, 2025](#)

Substitute Decision Making, Issues of Capacity, Powers of Attorney, Guardianship and Conservatorship (Part One)



Please join us on **Tuesday, May 20, 2025, at 2:00 p.m. CST**, for the initial installment of a two-part series. We'll offer an in-depth overview of substitute decision making issues and the importance of these issues as part of the admission process. We'll discuss the various types of supported and substitute decision making including Powers of Attorney, the differences between these and Court Ordered Legal Guardians and Conservators, how substitute decision making is impacted by mental health, cognitive capacity, and overall health status of the individuals we serve.

PASRR frequently identifies a need for individuals to consider designation of Substitute Decision Makers if they haven't already done so. PASRR also frequently find issues of mental health and/or neurocognitive impairment that suggest a person may lack legal capacity to make their own designations. We'll explore the issues and address some of the many questions that attendees may have.

Part 1, which will be held on May 20, 2025, will address the important legal differences between Supportive Decision Makers, designated Powers of Attorney for Healthcare and Financial matters, Guardianships, Conservatorships, and when each of these are appropriate for an individual. We hope it will further empower you to help individuals in Iowa enhance their quality of life!

We'll be joined by **Jennifer Donovan** of the Iowa Office of the Public Guardian, for Part 1 on May 20 and Part 2 on June 3. Jennifer will share her knowledge with us and facilitate improved understanding of some of the many issues that frequently arise.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, May 20, 2025](#)

Substitute Decision Making, Issues of Capacity, Powers of Attorney, Guardianship and Conservatorship (Part Two)



Please join us on **Tuesday, June 3, 2025, at 2:00 p.m. CST**, for the second of a two-part series. We'll take a deep dive into issues surrounding substitute decision making, Powers of Attorney, and Court Ordered Legal Guardians and Conservators, as well as how the issue of substitute or supportive decision making is impacted by mental health, cognitive capacity, and health status of the individuals we serve. There are many questions that arise as we try to understand the differences, similarities, and implementation issues involved with each type of supported or substitute decision making.

PASRR frequently identifies a need for individuals to consider designation of Substitute Decision Makers if they haven't already done so. PASRR also frequently find issues of mental health and/or neurocognitive impairment that suggest a person may lack legal capacity to make their own designations. We'll explore the issues and address some of the many questions that attendees may have.

We'll be joined by **Jennifer Donovan** of the Iowa Office of the Public Guardian, who will share her knowledge with us and facilitate better understanding of some of the many issues that frequently arise. Presenters will review questions that arose in Part 1 and then go deeper into issues pertaining to Powers of Attorney, Guardianships and Conservatorships, offering case examples of the issues frequently addressed in PASRR. This series will be very useful to hospitals, nursing facilities, community based service providers, including Area Agencies on Aging, Adult Protective Services, Aging and Disability Resource Centers, and other providers who often have occasion to serve individuals with disabilities and older Iowans who need to consider designations of Powers of Attorney, end of life instructions and documents, and/or may be in need of court appointed guardians and/or conservators

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, June 3, 2025](#)

PASRR & Individuals with History of Adult Protective Services involvement, Dependent Adult Abuse (and/or Child Protective Services, Child Abuse involvement)



Please join us on **Tuesday, June 17, 2025 at 2:00 p.m. CST** for a webinar that offers an overview of Preadmission Screening and Resident Review - PASRR - and considerations when PASRR is being conducted for someone with current Adult Protective Services involvement, a history of Dependent Adult Abuse or Self Denial of Critical Care, and/or current or historical involvement in Child Abuse and Child protective services.

We have seen a significant increase in the number of PASRR submissions involving individuals with adult protective services involvement, Dependent Adult Abuse assessments, or patterns of Self Denial of Critical Care. We've added a question on the Level I screen to help us identify these issues. This webinar will also address how PASRR considers significant legal/criminal histories, or other issues that may make their PASRR assessments somewhat more complex. In such cases, it is beneficial when

those involved in PASRR can collaborate more effectively with those involved in dependent adult (or child) abuse or protective issues, and the service delivery that may follow. This webinar will offer guidance on:

- Who/What/When/Why/and How of PASRR for those who work in Adult Protective Services & Dependent Adult Abuse assessment
- Who/What/When/Why/and How of Dependent Adult Abuse for those who work in PASRR or facilities
- What information is needed to complete a thorough Level II evaluation and Summary of Findings?
- When PASRR requests Abuse information, what happens with it?
- How and when facilities and those who deliver PASRR identified services can benefit from requesting abuse information
- Why court orders and legal/criminal history become important matters in PASRR
- How Adult/Child Protective Services issues and Dependent Adult Abuse Assessments impact PASRR, service delivery, and issues in returning to the community
- The benefits of a collaborative process between PASRR and DHHS staff engaged in Adult Protective Services

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, June 17, 2025](#)

PathTracker+ for Nursing Facility Social Workers, Admins, & Business Office Staff



Please join us on **Tuesday, July 8, 2025, at 2:00 pm CST**, for an Iowa PASRR Technical Assistance webinar which is specifically designed for the staff who are involved in entering admission, transfer, and discharge information into PathTracker Plus, which is a unique feature of the Iowa PASRR database. Iowa was the first state in the country to develop and utilize PathTracker+, which is a means of linking payment to PASRR, linking Medicaid eligibility to PASRR, tracking where individuals with PASRR conditions are placed, and addressing PASRR compliance. The webinar will include an overview of critical functionalities of PathTracker+, including the when, where, why, and how to submit admission, transfer, discharge, and corrected notices, and use of PathTracker+ for level of care and payment source changes.

The use of PathTracker+ has been mandatory since February 1, 2016, for all nursing facilities in Iowa. It is critical that nursing facility staff are trained and prepared to make required entries into the system in a timely manner, with improved accuracy. It is critical that NFs stop use of paper Case Activity Reports (CAR) forms, and that ALL NF and NFMI changes/notices that would have been submitted using a paper CAR form prior to 2016, must be made in the electronic PathTracker+ system.

Recently, we've recognized a need to also address many PASRR compliance issues that can be created when errors on these notices are made.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, July 8, 2025](#)

How to Successfully Submit a PASRR Level I Screening



Please join us on **Tuesday, July 22, 2025, at 2:00 p.m. CST** for a webinar of up to 90 minutes. This very important Iowa PASRR webinar will address exactly how to successfully fill out and submit an online Level I PASRR screen, what documents are needed at the point of submission, and how to upload them. We hope it will address many of your questions about the Level I process.

This webinar will provide information on:

- Who gets a Level I PASRR screen?
- What information is required in a Level I screen?
- Which information/documents to provide for the process to work as quickly and efficiently as possible
- What are the best practices for submitting thorough and timely Level I screens?
- Turnaround times for Level I outcomes in Iowa
- The various outcomes that can be given at the conclusion of a Level I screen

If you are a current or potential Level I submitter, (examples include hospital or NF social workers, nurses, discharge planners, nursing facility DONs, in-home health care providers, RCF or assisted living staff members, community mental health services providers, MCO care planners, hospice providers, AAA or ADRC staff, MCO staff, and others), then this webinar is for you. If you know of anyone who may need to learn how to submit PASRR Level I screens, please help us reach out and invite them as well.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, July 22, 2025](#)

PASRR Abbreviated Level II Outcomes: Exempted Hospital Discharge & Categorical Outcomes



Please join us on **Tuesday, August 5, 2025, at 2:00 p.m. CST** for an Iowa PASRR Technical Assistance webinar of up to 90 minutes. This webinar is particularly essential for hospital Level I screen submitters and will address when a PASRR Level I screen can be submitted with a requested or expected outcome of 30-day Exempted Hospital Discharge (EHD) or any other of several Categorical Outcomes. This webinar will provide information on:

- When is it possible to request a hospital exemption (EHD) from the full Level II process?
- When is it appropriate to request a 30-day hospital exemption?
- When is it possible to request the various kinds of abbreviated Level II outcomes?
- What are the pros and cons of requesting or using any of the abbreviated Level II outcomes?
- What are the best practices for completing thorough and timely Level I screens?
- Documents to provide up front, at the time of submission, for the process to work as quickly and efficiently as possible.

If you are a potential Level I submitter, (examples include hospital or NF social workers, nurses, discharge planners, nursing facility DONs, in-home health care providers, RCF or assisted living staff members, community mental health services providers, MCO

care planners, hospice providers, AAA or ADRC staff member, or others), then this webinar is also for you. If you have any colleagues or know of others who may need to learn how to submit Level I PASRR screens, or who may need to learn about the appropriate times to request any of the Categorical Outcomes and what they mean, then please invite them to attend.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, August 5, 2025](#)

Understanding PASRR Level II Summaries of Findings, PASRR Identified Services, and Implementation



Please join us on **Tuesday, August 19, 2025, at 2:00 pm CST**, for up to 90 minutes. This webinar will demonstrate how to review and understand a PASRR Level II evaluation outcome, known as a Summary of Findings (SOF), wherein an individual in the PASRR population is approved for a level of care and services are identified to optimize recovery, quality of life, and potential for return to a lower level of care for the individual. There are three types of services that can be identified; including 1) Specialized Services that focus on the PASRR Condition/Disability, 2) Rehabilitative Services that are typically provided as a part of the individual's care in a nursing facility, and 3) Community Placement Supports that help to optimize an individual's potential for successful transition to a lower level of care when they are diverted from or leave a nursing facility for life in the community. This webinar will provide you specific information on how to:

- Find PASRR identified services within the Summary of Findings (SOF)
- Review the Level II Summary of Findings (SOF) prior to admission
- Understand the various areas of focus/information within the SOF
- Understand the role of the receiving/accepting nursing facility regarding the SOF
- Ensure delivery of all PASRR Identified Services
- Find and utilize the Iowa Care Planning tool to facilitate compliance with care planning and service delivery
- Document that PASRR identified Services are being delivered

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, August 19, 2025](#)

How to Achieve Compliance During ServiceMatters Reviews



Please join us on **Tuesday, September 9, 2025, at 2:00 pm CST**, for an Iowa PASRR Technical Assistance webinar of up to 90 minutes. A function of Iowa's PASRR process is that for every PASRR Level II for an individual in the PASRR population, a ServiceMatters compliance review is likely to be triggered. Maximus is contracted with the Iowa Department of Health and Human Services to monitor whether the facility has developed a PASRR compliant care plan that includes all PASRR identified services and specific proof that all specialized services are being delivered in a compliant and timely manner. This webinar will offer specific guidance on how to successfully complete a PASRR ServiceMatters Review. The webinar will cover the following:

- How to utilize the Iowa PASRR Care Planning Tools, the video on how to use it, and how write a PASRR Compliant Care plan

- How to ensure that 100% of PASRR identified services are being delivered
- What information is needed to document and offer evidence that PASRR identified Specialized Services (SS) are being delivered
- How to monitor when ServiceMatters reviews are due, within the Iowa PASRR database
- How to complete the Service Matters Review, using the Online tools
- Common issues and errors that result in non-compliant findings during ServiceMatters reviews

If you are a nursing facility administrator, admissions coordinator, PASRR Access Coordinator, Level I submitter, ServiceMatters respondent, DON, social worker, or any other staff person who may review PASRR outcomes as part of determinations around admissions, discharge planning, issues of compliance, or service coordination, then this webinar is for you.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, September 9, 2025](#)

Discharge Planning / Community Placement Supports / PASRR Compliant Care Planning

Please join us on **September 23, 2025, at 2:00 p.m. CST** for a webinar in the Iowa training series where we'll address Discharge Planning and how to optimize the potential of individuals to recover and transition to a lower level of care. A function of Iowa's PASRR process is that for every PASRR Level II Summary of Findings; there are three types of services identified. These include Community Placement Supports (CPS) that can, when implemented as part of a well-orchestrated discharge plan, help an individual successfully transition to a lower level of care and thrive once they leave the nursing facility. This webinar will provide you specific information on:

- Reviewing and understanding the PASRR Identified Services: Specialized Services (SS), Rehabilitative Services (RS), and Community Placement Supports (CPS)
- The role of the Olmstead Supreme Court Decision in the rights of individuals with disabilities around Diversion and Transition
- Review why and how services are Identified
- Review where to find Community Placement Supports in the PASRR Summary of Findings (SOF)
- Tips and best practices on when to start discharge planning (Hint, it's best to start at admission!)
- Knowing when to include Community Placement Supports (CPS) in the Care Plan (Hint; every SOF tells you exactly when!)

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, September 23, 2025](#)

3 / 21 / 2025

IA PASRR - Event Reminder: Register for the Spring 2025 PASRR Roadshow

The Maximus Clinical Services Division and the Iowa Department of Health and Human Services are pleased to offer several free in-person training events coming up

in the month of April. Join **Brad Goodin**, **Adryanna Seitz**, and **Nikki Davis**, Maximus, and **Lila Starr**, Iowa HHS, for the Spring 2025 PASRR Road Show, as we take a deep dive into the Iowa PASRR Provider Website and Resources, PathTracker+, Service Delivery, and more.

Use the links below to register for the session of your choice. We look forward to seeing you!

Des Moines	Fort Dodge	Waterloo	Ottumwa
Tuesday	Wednesday	Thursday	Friday
Polk County River Place	Iowa Central Community College	Center for the Arts	Brige View Center
April 22	April 23	April 24	April 25
Click here to register.			

TENTATIVE AGENDA

Morning Session:

- Staff Introduction
- Iowa PASRR Website - Live Demo
- In-Depth Discussion of Resources and Tools on the Site
- Break

- PathTracker+ - Live Demo
- In-Depth Discussion of Compliance and entry issues with PathTracker+

Afternoon Session:

- PASRR Identified Services in Iowa
- Compliant Service Delivery for Optimization of Recovery and Potential for Successful Discharge
- Break
- Collaboration on Community Diversion and Transition
- Q&A

LEARNING OBJECTIVES: Key Topics Covered in Each Session

- Enhance understanding of the PASRR resources presented on the website and their proper use, to integrate knowledge of PASRR, Level I and LII outcomes, Frequently Asked Questions, PathTracker, and ServiceMatters into future assessments.
- Acquire knowledge necessary to incorporate collaboration with community partners, including MCO's, into PASRR care planning and service delivery.
- Obtain in-depth understanding of Iowa PASRR identified services, the importance of continuity of care, and their impact in care recovery, quality of life, community tenure, and care planning for the individual.

Who Should Attend?

Whether you are an experienced PASRR provider or are new to PASRR, we are hopeful that this will serve as a training that **establishes PASRR basic and introductory knowledge** and extends into an overview of PASRR compliance, its impacts on the individuals we serve, ServiceMatters, status changes, and much more. We would love the opportunity to meet you, share this important information and respond to your questions.

- Hospital and Nursing Facility Administrators
- Hospital and NF Social Workers and Discharge Planners
- Nurses, DONs, and CNAs
- Case Managers
- Providers of Hospice Services
- NF, NFMI, Assisted Living, RCF, and other residential providers
- Providers of Community-Based Behavioral Health Services
- MCO Care Managers
- Adult Protective Services workers
- AAA and ADRC staff members
- HHS and DIAL representatives

- Long-Term Care Ombudsman staff
- Anyone who wishes to develop their understanding of PASRR and how it can and should impact the individuals we serve.
- Anyone who wants to understand the WHY and the POWER of PASRR

No Charge for Attendance or Certificates

IBON Provider #94 contact hours application in progress. The session must be attended in full. No partial awards will be issued. There are no penalties for registration cancellation.

3 / 27 / 2025

IA PASRR - Event Reminder: Register for the Spring 2025 PASRR Roadshow

The Maximus Clinical Services Division and the Iowa Department of Health and Human Services continue preparations for the free in-person training events coming up in the month of April. Join **Brad Goodin**, **Adryanna Seitz**, and **Nikki Davis**, Maximus, and **Lila Starr**, Iowa HHS, for the Spring 2025 PASRR Road Show, as we take a deep dive into the Iowa PASRR Provider Website and Resources, PathTracker+, Service Delivery, and more.

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- Long-Term Care Ombudsman staff
- Anyone who wishes to develop their understanding of PASRR and how it can and should impact the individuals we serve.
- Anyone who wants to understand the WHY and the POWER of PASRR

No Charge for Attendance or Certificates

IBON provider #94 awards up to 4.25 contact hours for the upcoming Iowa PASRR Spring Roadshow. The session must be attended in full. No partial awards will be issued. There are no penalties for registration cancellation.

5 / 21 / 2025

Iowa Preadmission Screening and Resident Review (PASRR) Program: Thank You to All Attendees of the Iowa PASRR Spring Roadshow!

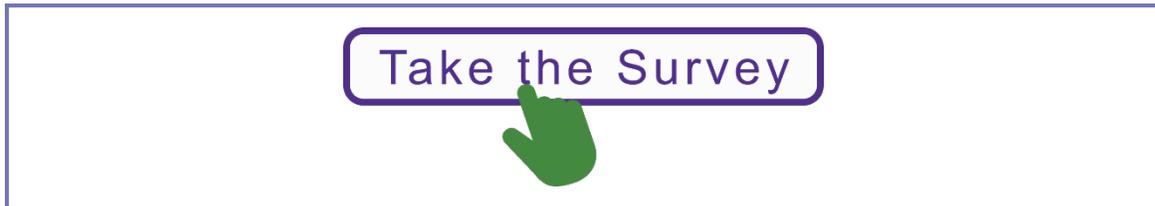
We would like to share a huge note of thanks to everyone who attended one of the recent **Iowa PASRR Spring Roadshow Training Sessions**, held April 22 - 25, led by **Brad Goodin** and **Nikki Davis**, Maximus, and **Lila Starr**, Iowa HHS. Special kudos as well to **Adryanna Seitz** with the Maximus training department, who arranged the logistics and provided remote support. These impactful sessions covered a wide range of topics relevant to the PASRR community.

Over **185 attendees** joined us from across the state, in Des Moines, Fort Dodge, Ottumwa, and Waterloo! **We truly appreciate the passion, focus and invaluable input that everyone contributed to these important sessions.**

Check out some important event highlights below, and as always, **thank you** for your continued partnership in improving the lives of those we serve.

Attendees: Click the button below to complete a survey and request a certificate of attendance.

Nurse contact hours are currently being processed and nurses DO NOT need to obtain one of these certificates of attendance at this time.



8 / 18 / 2025

Redesigned Iowa PASRR Providers Webpage and Maximus Clinical Services Website to Launch Tomorrow Evening, Tuesday, August 19

The Maximus Clinical Services website is expanding, and there will be changes to the Iowa PASRR Providers page. As shared in a previous announcement, there are exciting upgrades planned for the [Iowa Provider Tools and Resources | Maximus site](#).

We remind all Iowa system users that this is still where all PASRR activity begins, and we ask all providers to bookmark the page. Your existing bookmarks will still take you directly to the page. Beginning with the Iowa PASRR webinar on Tuesday, August 19, our tour of the Iowa webpage, which is provided at the beginning of all Iowa training events, will facilitate navigation on the new page.

Launching **Tuesday, August 19**, these changes are being made to provide a more engaging experience for those who rely on the multi-state site for many purposes. These updates will create a more cohesive, seamless experience for anyone visiting other Maximus

online channels that support the people we serve across the country.

What's changing?

The website will transition from the current one page per program layout into a "mini site" format with separate pages by information type for each state program (guides, manuals, training materials, announcements, etc.). With these intuitive layout changes, you will still find all the same helpful content you've come to rely on from the current site.

Note: There will be intermittent outages of the Iowa PASRR Providers page and Maximus Clinical Services site between 8 p.m. – 10 p.m. CT Tuesday night as file updates and testing are completed.

8 / 18 / 2025

IA PASRR Program - Event Announcement: Fall 2025 Iowa PASRR Road Show Sneak Peek | Registration Information Coming Soon

The Iowa Department of Health and Human Services and the Maximus Clinical Services Division are pleased to offer several free, in-person, full-day training events coming up in the month of October. Please join **Brad Goodin** and **Mona Onken**, Maximus, and **Lila Starr**, PASRR Program Manager and Older Adult Mental Health Specialist with Iowa HHS, for the **Fall 2025 PASRR Road Show**. We will take a deep dive into the nuts and bolts of Iowa PASRR in this Road Show event that is tailored to meet the needs of those who are new to PASRR, while hopefully offering some issues of interest to those who have been to many previous educational events as well.

We encourage you to save the date that works best for you among the following locations:

Des Moines, IA at Polk County River place on **Tuesday, October 14**

Denison, IA at Boulders Event Center on **Wednesday, October 15**

Waterloo, IA at Waterloo Center for the Arts on **Thursday, October 16**

Ottumwa, IA at the Bridge View Center on **Friday, October 17**

Registration links and additional information will be coming very soon. Each training day will run 9:00 am – 3:00 pm CST, with morning and afternoon breaks and time for lunch. **We look forward to providing these trainings and hope you can attend!**

9 / 29/ 2025

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We'll cover how to **sign up for an account on the Iowa PASRR database**, the various roles people can have within the database, how to use the **tools and resources found on the Iowa PASRR Provider Webpage**, submission of admission, discharge, transfer, and level of care changes in the part of the database known as "PathTracker+," introduction to arrangement and delivery of PASRR identified services, and development of compliant care plans that help people optimize their recovery, address transition, and experience success in the community upon discharge when desired.

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10 / 07/ 2025

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10 / 27 / 2025

IA PASRR Program - Learning Opportunities: Register for Upcoming Iowa PASRR Provider Webinar Series | November 2025 - March 2026

The Iowa PASRR support team at Iowa PASRR, **Mona Onken** and **Amanda Rosencrans** of Maximus, and **Lila Starr**, PASRR Program Manager and Older Adult Mental Health Specialist for the Iowa Department of Health and Human Services, have developed a comprehensive series of webinars designed to offer detailed information on key aspects of the PASRR process and numerous closely related issues and we invite you to join us for any of the webinars that may meet your needs.

We also seek to maximize use of the resources found on the Iowa PASRR Providers webpage, where all PASRR activity begins, and to optimize use of Iowa PASRR database, so during each of the live webinars, we offer opportunities to ask questions regarding any relevant topics.

For PASRR newcomers:

The sessions listed below are designed to help you understand the process, from most basic to more advanced concepts, including an invaluable overview of many key aspects of PASRR. Please make plans to attend them all at some point, being mindful that they are offered frequently in a regular rotation.

For anyone who is unable to attend a live PASRR 101 session before jumping into the webinar series, please view the pre-recorded PASRR 101 training that is available on the Iowa PASRR providers webpage for watching at any time that your schedule permits: <https://vimeo.com/259952944>

For experienced PASRR providers:

For those who have already joined us for some initial sessions, we are gratified to know that many of you have found ongoing participation is beneficial. We hope you gain skills and deepen your overall understanding of PASRR and related issues, including how to address diversion, transition, and delivery of high-quality services to the individuals we serve.

What are next steps? Please see the session descriptions below, register for the sessions you can attend, and make sure to add those dates/times (shown below) to your calendar. Individual reminders will be sent out before each event for everyone registered.

How to Submit Accurate and Comprehensive Level I PASRR Screens



Please join us for an Iowa PASRR webinar on **Tuesday, November 4, 2026, at 2:00 p.m. CST** for up to 90 minutes. In this very important session, we will take attendees into the demonstration site for the Iowa PASRR Database and show attendees exactly how to successfully fill out and submit a Level I PASRR screen, along with what documents are needed at the point of submission, and how to upload them. This webinar will answer questions like:

- Who gets a Level I PASRR screen?
- What information is required in a Level I screen?
- Which information and documents do I need to provide for the process to work as quickly and efficiently as possible?
- What are the best practices for submitting thorough and timely Level I screens?
- What are the turnaround times for Level I and Level II outcomes in Iowa?
- What are the various outcomes that can be given at the conclusion of a Level I screen?

If you are a current or potential Level I submitter, (examples include hospital or NF social workers, nurses, discharge planners, nursing facility DONs, in-home health care providers, RCF or assisted living staff members, community health and mental health services providers, MCO care managers, hospice providers, or others), then this webinar is for you. If you have any colleagues who may need to learn how to submit Level I PASRR screens, please reach out and invite them as well.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, November 4, 2025](#)

Understanding PASRR Level II Summaries of Findings, PASRR Identified Services, and Implementation



Please join us on **Tuesday, November 18, 2025, at 2:00 pm CST**, for up to 90 minutes, as part of our continuing education webinar series. This webinar will demonstrate how to review and understand a PASRR Level II evaluation outcome, known as a Summary of Findings (SOF), wherein an individual in the PASRR population is approved for a level

of care and services are identified to optimize health, service delivery, recovery, and potential for return to the community for each individual. There are three types of services that can be identified; including Specialized Services, Rehabilitative Services, and Community Placement Supports, all of which will be explained.

This webinar will provide you specific information on how to:

- Review the Level II Summary of Findings (SOF) prior to admission to confirm that your facility can arrange or deliver 100% of the PASRR identified services
- Find PASRR identified services within the SOF
- Understand the various areas of focus within the SOF
- Understand the role of the receiving nursing facility regarding the SOF
- Ensure delivery of all PASRR Identified Services
- Find and utilize tools to facilitate compliance with service delivery and care planning
- Request and provide documentation that PASRR identified Services are being delivered

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, November 19, 2025](#)

NEW Dr. Judith Regan – Resilience of Successful Aging: the Mental and Physical Impact on Older Adults**

Please join us on **Tuesday, December 2, 2025, at 2:00 pm CST**, for up to 90 minutes, as part of our continuing education webinar series. We'll be joined by Dr. Regan of Maximus, who has previously joined us for educational opportunities around older adult mental health. This webinar explores the diverse experiences of people as we age, emphasizing that independence, health, and mental well-being vary widely among us. While aging can bring physical, mental, cognitive, and medical challenges, aging does not inevitably lead to decline. Coexisting psychiatric conditions may influence outcomes, but many older adults demonstrate remarkable resilience. Contrary to stereotypes, research shows that older individuals often report high levels of contentment and lower rates of mental illness. Improving our understanding of resilience in aging may offer us valuable insights for promoting healthier, more fulfilling lives for ourselves and the people we serve.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, December 2, 2025](#)



Substitute Decision Making: Powers of Attorney, Guardianship, Conservatorship, and Issues of Capacity, Part 1

Please join us on **Tuesday, December 16, 2025, at 2:00 p.m. CST**, for the initial installment of a two-part series in the Iowa PASRR Technical Assistance webinars. We'll offer an in-depth overview of substitute decision making issues and the importance of addressing them as part of admission to any setting. We'll discuss the various types of decision-making support and substitute decision makers including Power(s) of Attorney, the differences between these and Court Ordered Legal Guardians and Conservators. How substitute decision making is impacted by mental health/illness, cognitive capacity and overall health status of the individuals we serve, and many questions that arise as



we try to understand the differences, similarities, and implementation issues involved with each type of substitute decision making. PASRR frequently identifies a need for individuals to consider designation of Substitute Decision Makers.

We'll explore the issues and address some of the many questions that our attendees may have. We'll be joined by **Jennifer Donovan** of the Iowa Office of the Public Guardian, who will share her knowledge with us and facilitate improved understanding of some of the many issues that frequently arise. Part 1, which will be held on December 16th, will address the important legal differences between Supportive Decision Makers, designated Powers of Attorney for Healthcare and Financial matters, Guardianships, Conservatorships, and when each of these may be appropriate for an individual. Iowa's Office of the Public Guardian will present information to help providers understand what to do when individuals, families, or PASRR identifies a need for consideration of payees, power(s) of attorney and/or guardians and conservators. We hope it will further empower you to help individuals in Iowa enhance their quality of life!

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, December 16, 2025](#)

Substitute Decision Making: Powers of Attorney, Guardianship, Conservatorship, and Issues of Capacity, Part 2



Please join us on **Tuesday, January 6, 2026, at 2:00 p.m. CST**, for the second of a two-part series in the Iowa PASRR Technical Assistance webinars where we'll take a deep dive into issues surrounding substitute decision making, Powers of Attorney, and Court Ordered Legal Guardians and Conservators, how the issue of substitute or supportive decision making is impacted by the cognitive capacity and health status of the individuals we serve. There are many questions that arise as we try to understand the differences, similarities, and implementation issues involved with each type of supported or substitute decision making.

PASRR frequently identifies a need for substitute decision makers, or that individuals undergo an assessment/evaluation to address the need for consideration of Substitute Decision Makers. We'll explore the issues and address some of the many questions that our attendees may have. We'll be joined by Jennifer Donovan of the Iowa Office of the Public Guardian, who will share her knowledge with us and facilitate better understanding of some of the many issues that frequently arise.

Part 1 on December 16 and Part 2 on January 6 will both feature **Jennifer Donovan**, of the Iowa Office of the Public Guardian. Jennifer will address any unanswered questions that arose in Part 1, offer another quick basic overview of materials shared in Part 1, and then go deeper into issues pertaining to Powers of Attorney, Guardianships and Conservatorships, offering tools and resources that will be very useful to hospitals, nursing facilities, other community based service providers, Area Agencies on Aging, and other providers who may have occasion to help individuals with disabilities and older Iowans who may need to consider designations of Powers of Attorney, designating end of life instructions and documents, and/or may be in need of court appointed guardians and/or conservators.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, January 6, 2026](#)

Overview of PASRR and the NFMI Level of Care: Nursing Facilities for Persons with Mental Illness, the Highest Level of Care that PASRR Can Approve



Please join us on **Tuesday, January 20, 2026, at 2:00 p.m. CST**, for an Iowa PASRR Technical Assistance webinar of up to 90 minutes, as part of our continuing education series. This webinar will focus on individuals whose PASRR indicates that the person meets NFMI Level of Care (Nursing Facility for persons with Mental Illness) and offer an overview of what the service expectations are for individuals who meet the NFMI level of care. There are two NFMI facilities in Iowa including: 1) Pillar of Cedar (formerly known as Country View) in Waterloo, and 2) Southeast Iowa Behavioral Healthcare (formerly known as Dave's Place) in Keokuk, with a total of approximately 65 NFMI beds.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, January 20, 2026](#)

NEW** - The Iowa PASRR Resources and How to Use Them: Effective Use of the website, The Iowa PASRR Help Desk, and a Primary Focus on Frequently Asked Questions



Please join us on **Tuesday, February 3, 2026, at 2:00 p.m. CST** for an Iowa PASRR of up to 90 minutes. This webinar is for anyone who does or will do work related to PASRR, has an account on the Iowa PASRR database for submission of Level I screens, PathTracker+ admission, transfer, or discharge notices, may be involved in development of PASRR compliant care plans, arranging for or delivering services that have been identified by PASRR, or assisting individuals with diversion or transition. This may include those who work in nursing facilities, hospitals, in-home healthcare, community mental health, hospice or PACE organizations, MCO care managers, MFP transition specialists, Community Integration Managers, long term care ombudsman staff, AAA staff, community-based service provider organizations, adult protective services staff, and other interested parties.

This webinar will provide an overview of the many resources and training materials available on the Iowa PASRR Providers webpage, including the Iowa PASRR Help Desk, and how to use those to your greatest advantage. It will also include an in-depth walk through of Frequently Asked Questions and will offer an opportunity to ask any other questions that may be on the minds of those who join us for this informal opportunity to collaborate and learn together.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, February 3, 2026](#)

PASRR Abbreviated Level II Outcomes: The Exempted Hospital Discharge & Categorical Outcomes: Who Can Consider Them? What Do They Mean?



Please join us on **Tuesday, February 17, 2026, at 2:00 p.m. CST** for an Iowa PASRR Technical Assistance webinar of up to 90 minutes. This session will address how and when a Level I PASRR screen can be submitted for consideration of an outcome of 30-day Exempted Hospital Discharge (EHD) or any other of several Categorical Outcomes. This webinar will provide information on:

- When is it possible to seek consideration of a temporary hospital exemption (EHD) from the full Level II process?
- When is it possible to explore consideration of the various kinds of temporary and abbreviated Level II outcomes?
- What are the pros and cons of using any of the abbreviated Level II outcomes?
- What are the best practices for completing thorough and timely Level I screens?
- Which documents do I need to provide up front for the process to work as quickly and efficiently as possible?

If you are a potential Level I submitter, (examples include hospital or NF social workers, nurses, discharge planners, nursing facility DONs, in-home health care providers, RCF or assisted living staff members, community mental health services providers, MCO care managers, hospice providers, physician's offices, or others), then this webinar is for you. If you have any colleagues who may need to learn how to submit Level I PASRR screens, or who may need to learn about when it might be acceptable or appropriate to suggest any of the Categorical Outcomes and what they mean, then please invite them to attend.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, February 17, 2026](#)

NEW Focus PathTracker+ For Nursing Facility Staff with PathTracker+ Role, and How Your Data Entries for Admission, Transfer, Discharge, Level of Care, and Pay Sources Relate to PASRR Compliance (Part 1)**



Please join us on **Tuesday, March 3, 2026, at 2:00 pm CST**, for an Iowa PASRR Technical Assistance webinar, which is specifically designed for the staff who are involved in entering admission, transfer, and discharge information into PathTracker+, which is a feature of the Iowa PASRR database. The webinar will include an overview of several critical functionalities of PathTracker+, including the when, where, why, and how to submit admission, transfer, discharge, and corrected notices, as well as level of care and payment source changes. The use of PathTracker+ has been mandatory since February 1, 2016, for all nursing facilities in Iowa.

As the Iowa Department of Health and Human Services (HHS) has been taking a closer look at compliance issues in Iowa nursing facilities, we've discovered that many facilities are creating potentially serious compliance issues for themselves due to not having staff who enter PathTracker+ information attend adequate training.

Iowa PASRR is hopeful that all NFs and NFMI have stopped all use of paper Case Activity Reports (CAR) forms, and that ALL changes that would have been submitted using a paper CAR form prior to 2016 are now being made in the electronic PathTracker+ system. The next steps include helping all staff involved in PASRR understand that it is critical that nursing facility staff are fully trained and prepared to make required entries into the system in an accurate and timely manner.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, March 3, 2026](#)

NEW Focus** PathTracker+ For Nursing Facility Staff with PathTracker+ Role, and How Your Data Entries for Admission, Transfer, Discharge, Level of Care, and Pay Sources Relate to PASRR Compliance (Part 2)



Please join us on **Tuesday March 17, 2026, at 2:00 pm CST**, for an Iowa PASRR Technical Assistance webinar, for the staff who are involved in entering admission, transfer, and discharge information into PathTracker+, which is a feature of the Iowa PASRR database. The webinar will include an overview of several critical functionalities of PathTracker+, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices, as well as level of care and payment source changes. In this second consecutive webinar on PathTracker+, we'll take attendees into the demonstration site for the Iowa PASRR Database and illustrate several of the many ways that incorrect data entries have been resulting in findings of non-compliance or the appearance of non-compliance with PASRR, in a great many situations.

We'll also emphasize the importance of having those who make entries in PathTracker+ have at least a basic understanding of the links between 1) PASRR program and policy compliance, 2) accurate and timely data entry, and 3) accurate payments being issued from Medicaid for those individuals on Medicaid.

As the Iowa Department of Health and Human Services (HHS) has been taking a closer look at compliance issues in Iowa nursing facilities, we've discovered that many facilities are creating potentially serious compliance issues for themselves due to not having staff who enter PathTracker+ information attend adequate training. In part 2, we'll show attendees specific examples of the ways in which incorrect data entries are having an impact on compliance reports that Maximus provides to HHS, and how the data entry process can be improved if those who have the PathTracker+ role in the database, have an improved understanding of the process.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, March 17, 2026](#)

PASRR 101 – Introduction to Preadmission Screening and Resident Review

Please join us on **Tuesday, March 31, 2026, at 2:00 p.m. CST** for an Iowa PASRR of up to 90 minutes. In this last webinar prior to the Spring 2026 PASRR Road Show, which will present intermediate and more advanced topics in PASRR, this will be a final opportunity for attendees to experience a live version of PASRR 101 prior to joining Maximus and HHS for the Road Show, which will not cover this foundational information.

This webinar is for anyone who does or will do work related to PASRR or may need to submit Level I screens, including those who work in nursing facilities, hospitals, in-home healthcare, community mental health, hospice or PACE organizations, MCO care managers, MFP transition specialists, Options Counselors, long term care ombudsman staff, community-based service provider organizations, adult protective services staff, and other interested parties, to attend and learn with us.

This webinar is considered a pre-requisite to other PASRR training offered by HHS and Maximus about PASRR in Iowa and can also serve as a useful refresher to those who haven't been involved in PASRR for some time.

This PASRR 101 discussion will provide guidance on:

- History and purpose of the federally mandated PASRR program
- Links between PASRR, The Americans with Disabilities Act, and the Supreme Court Olmstead Decision
- Who receives a PASRR?
- The basics of PASRR Level I and Level II
- PASRR in Iowa – some unique features

- What is PASRR compliance and why is it important?

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, March 31, 2026](#)

11 / 04 / 2025

Iowa Preadmission Screening and Resident Review (PASRR) Program: Thank You to All Attendees of the Iowa PASRR Fall Roadshow!

We would like to share a huge note of thanks to everyone who attended one of the recent **Iowa PASRR Fall Roadshow Training Sessions**, held October 14 - 17, led by **Brad Goodin, Mona Onken, and Nikki Davis**, Maximus, and **Lila Starr**, PASRR Program Manager and Older Adult Mental Health Specialist with Iowa HHS. Special kudos as well to **Julie Bush** with the Maximus training department, who arranged the logistics and provided remote support. These impactful sessions covered a wide range of topics relevant to the PASRR community.

Over 80 attendees joined us from across the state, in Des Moines, Denison, Ottumwa, and Waterloo! **We truly appreciate the passion, focus and invaluable input that everyone contributed to these important sessions.**

Check out some important event highlights below, and as always, **thank you** for your continued partnership in improving the lives of those we serve.

Attendees: Click the button below to complete a survey and request a certificate of attendance.

Nurse contact hours are currently being processed and nurses DO NOT need to obtain one of these certificates of attendance at this time.

Take the Survey

