

2 / 22 / 2022

AssessmentPro Update - System Updates Coming 2/22 | No Change to Existing Log In Process Through IA PASRR Website

AssessmentPro system security updates are planned for this evening - **Tuesday, February 22, 2022**. These routine upgrades will result in changes to some system URLs beyond the login window.

Do I need to take any action?

No. As shared in past communications, all system users with the Iowa PASRR program should have the [Iowa PASRR website](#) bookmarked and should always access AssessmentPro through the log in link there, shown below.

As long as you continue to access the system directly from this link, you should not experience any AssessmentPro access issues.



Iowa PASRR

Maximus provides online Level I PASRR screening and onsite, independent PASRR Level II mental health and intellectual/developmental evaluations. Scroll down for Provider tools, frequently asked questions, training opportunities, and historical information.

Are you a licensed Behavioral Health Clinician or Registered Nurse interested in working as an assessor with the IA PASRR program? Contact our Recruiting team to learn more: Recruiting@maximus.com

[AssessmentPro System - Log In](#)

CONTACT THE HELP DESK

Phone, Fax & Email

☎ 833.907.2777

📠 1 (877) 431 9568

✉ IowaPASRR@maximus.com

Business Hours

🕒 7:00 AM-4:00 PM CT

3 / 22 / 2022

Learning Opportunities: Register for Upcoming Iowa PASRR Provider Webinar Series | April – September 2022

Are you brand-new to PASRR? Would you like a refresher on certain aspects of the process? This new webinar series has you covered!

The Iowa PASRR support team at Maximus and Program Managers, Lila Starr of Iowa DHS and Brad Goodin of Maximus, have developed a comprehensive series of informative webinars designed to walk providers through many key aspects of the PASRR process and maximize their use of Iowa's assessment management system, AssessmentPro.

For the PASRR newcomer:

The sessions listed below are paced in an order that we hope will be most beneficial for someone who is new and needs to attend them all. It is designed to help you understand the process, from most basic to more advanced concepts, including an invaluable overview of many aspects of PASRR.

For the PASRR veteran:

Even an experienced provider who's accustomed to the Level I submission process is likely to have many questions and can learn a great deal more by attending these sessions. We hope you gain skills for using the assessment management system, AssessmentPro, as well as deepening your overall understanding of PASRR and how it relates to many other issues.

What are next steps? Be sure to scroll through the series descriptions, register for the sessions you need, and be sure to add those dates/times (shown below) to your calendar. Individual webinar reminders will also be sent out before each event.

PathTracker+ for Nursing Facility Social Workers, Administrators, & Business Office Staff

Please join us on Tuesday, April 12, 2022, at 2:00 p.m. CST for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series.

This Iowa PASRR Webinar is specifically designed for the staff in your NF who are involved in entering admission, transfer, and discharge information into PathTracker Plus, which is a feature of the Iowa PASRR database.

The webinar will include an overview of several critical functionalities of PathTracker Plus, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices, as well as level of care and payment source changes.

The use of PathTracker Plus has been mandatory since February 1, 2016, for all nursing facilities in Iowa. It is critical that appropriate nursing facility staff are trained and prepared to make necessary entries into the system in a timely manner. It is also critical that the NF stop all use of paper Case Activity Reports, also known as CAR forms, and that ALL changes that would have been submitted using a CAR form prior to 2016, must now be made only in the electronic PathTracker Plus system.

Register in advance for this webinar:

- [Click to Register | 2:00 p.m. CST Tuesday, April 12, 2022](#)

How to Successfully Complete a Level I PASRR Screening

Please join us on Tuesday, April 26, 2022, at 2:00 p.m. CST for up to 90 minutes, as part of our continuing education series. This very important Iowa PASRR webinar will get into the weeds and address your questions about exactly how to successfully complete a Level I PASRR screen and what documents are needed at the point of submission, and how to upload them. This webinar will provide information on:

- Who gets a Level I PASRR screening?
- What information is required in a Level I screen?

- Which documents to provide for the process to work as quickly and efficiently as possible
- What are the best practices for completing thorough and timely Level I screens?
- Turnaround times for Level I outcomes in Iowa
- The various outcomes that can be given at the conclusion of a Level I screen

If you are a hospital submitter, social worker, discharge planner, nursing facility DON or social worker, or any other person in any organization who may submit clinical information for a Level I screen, then this webinar is for you. If you work with other community-based service providers such as in-home health care, community mental health centers, group homes, hospice providers, or others who may have a need to learn how to submit Level I PASRR screens, please help us reach out and invite them as well.

Register in advance for this webinar:

- [Click to Register | 2:00 p.m. CST Tuesday, April 26, 2022](#)

PASRR Abbreviated Level II Outcomes: Exemptions & Categorical Outcomes

Please join us on Tuesday, May 10, 2022, at 2:00 pm CST, for an Iowa PASRR Technical Assistance webinar for up to 90 minutes, as part of our continuing education series. This very important Iowa PASRR webinar will take a deep dive and address your questions about how and when it may be useful to complete a Level I PASRR screen with a requested or expected outcome of a 30-day Exempted Hospital Discharge (EHD) or any other of several Categorical Outcomes. This webinar will provide information on:

- When is it appropriate to request a hospital exemption (EHD) from the full Level II process?
- When is it appropriate or not appropriate to request the various kinds of abbreviated outcomes?
- What are the pros and cons of using any of the abbreviated Level II outcomes?
- Which documents to provide up front for the process to work as quickly and efficiently as possible
- What are the best practices for completing thorough and timely Level I screens?

If you are a hospital submitter or nursing facility administrator, hospital discharge planner, nursing facility DON or social worker, or anyone who currently submits Level I screens, then this webinar is for you. If you work with other community-based service organizations such as in-home health care providers, community mental health centers, group homes, or hospice agencies who may need to learn about the appropriate times to request any of the Categorical Outcomes and what they mean, then please invite them to attend.

Register in advance for this webinar:

- [Click to Register | 2:00 p.m. CST Tuesday, May 10, 2022](#)

Understanding PASRR Level II Summaries of Findings, PASRR Identified Services, and Implementation

Please join us on Tuesday, May 24, 2022, at 2:00 pm CST, for up to 90 minutes, as part of our continuing education.

This webinar will demonstrate how to review and understand a PASRR Level II outcome, known as a Summary of Findings, where an individual in the PASRR population is approved for a level of care and services are identified to optimize care and recovery for the individual.

There are three types of services that can be identified; including Specialized Services that focus on the PASRR Condition/Disability, Rehabilitative Services that are typically provided as a part of the individual's care in a nursing facility, and Community Placement Supports that help to optimize an individual's potential for successful transition to a lower level of care once they leave a nursing facility for life in the community. This webinar will provide you specific information on how to:

- Review the Level II Summary of Findings (SOF) prior to admission
- Understand the various areas of focus/information within the SOF
- Understand the role of the accepting nursing facility regarding the SOF
- Ensure delivery of all PASRR Identified Services
- Find PASRR identified services within the SOF
- Find Care Planning tools to facilitate compliance with service delivery

- Document that PASRR identified Services are being delivered

Register in advance for this webinar:

- [Click to Register | 2:00 - 3:30 p.m. CST Tuesday, May 24, 2022](#)

How to Achieve Compliance During PASRR ServiceMatters Reviews

Please join us on Tuesday, June 7, 2022, at 2:00 pm CST, for an Iowa PASRR Technical Assistance webinar of up to 90 minutes, as part of our continuing education series. A function of Iowa's PASRR process is that for every PASRR Level II where one or more "Specialized Services" are identified for an individual in the PASRR population, a ServiceMatters compliance review will be triggered.

Ascend/Maximus will monitor whether the NF has developed a PASRR compliant care plan that includes all PASRR identified services and specific proof that any specialized services are being delivered. This webinar will offer specific guidance on how to successfully complete a PASRR Service Matters Review. The webinar will cover the following:

- How to find the Iowa PASRR NF Level II Care Planning Tool, and how to use it write a PASRR Compliant Care plan
- How to ensure that PASRR identified services are being delivered
- What information is needed to document that PASRR identified Specialized Services (SS) are being delivered
- How to complete the Service Matters Form
- Common issues that arise during Service Matters reviews

Register in advance for this webinar:

- [Click to Register | 2:00 p.m. CST Tuesday, June 7, 2022](#)

23rd Anniversary of the Olmstead Supreme Court Decision: How to Help Iowans with Disabilities

Discharge Successfully to Lower Levels of Care

Please join us on Tuesday, June 21, 2022, at 2:00 p.m. CST for an uplifting 90-minute Iowa PASRR Webinar that takes place one day ahead of the 23rd Anniversary of the Supreme Court's Olmstead Decision, where we'll address Community Placement Supports / Discharge Planning and PASRR Compliant Care Planning in a unique manner. This webinar will feature the "Transition Guide," developed by Iowa's Money Follows the Person (MFP) program, and "Ambassadors" who have been successfully discharged to the community from higher levels of care as part of Iowa's MFP demonstration grant.

A function of Iowa's PASRR process is that for every PASRR Level II Summary of Findings; there are three types of services identified. These include Community Placement Supports that can, when appropriate and implemented, help an individual successfully transition to a lower level of care and thrive once they leave the nursing facility. This webinar will provide you specific information on:

- Basics of the Landmark Olmstead Supreme Court Decision of June 22, 1999
- The role of the Olmstead Decision in PASRR
- Iowa's Money Follows the Person Grant initiative and how it has served Iowans with Intellectual Disabilities
- The Transition Planning Guide, where to find it and how to use it
- Tips and best practices on when to start discharge planning
- Presentations along with Q&A for Iowa Ambassadors who have made successful transitions under Iowa's MFP Program

Register in advance for this webinar:

- [Click to Register | 2:00 - 3:30 p.m. CST Tuesday, June 21, 2022](#)

Community Placement Supports / Discharge Planning / PASRR Compliant Care Planning

Please join us on Tuesday, July 12, 2022, at 2:00 p.m. CST for a webinar in the Iowa training series where we'll address Community Placement Supports / Discharge Planning and Care Planning. A function of Iowa's PASRR process is that for every PASRR Level II Summary of Findings; there are three types of services identified. These include Community Placement Supports (CPS) that can, when

appropriate and implemented as part of a well-orchestrated discharge plan, help an individual successfully transition to a lower level of care and thrive once they leave the nursing facility. This webinar will provide you specific information on:

- Reviewing and understanding the PASRR Identified Services: SS, RS, and CPS
- The role of the Olmstead Decision in PASRR
- Review why and how these Services are Identified
- Review where to find these services in the PASRR Summary of Findings (SOF)
- Tips and best practices on when to start discharge planning (Hint, it's usually best at admission!)
- Knowing when to include Community Placement Supports (CPS) in the Care Plan (Hint; every SOF tells you exactly when!)

Register in advance for this webinar:

- [Click to Register | 2:00 CST Tuesday, July 12, 2022](#)

Powers of Attorney, Legal Guardians and Conservators; Office of the Public Guardian – Two Part Series (Part One)

Please join us on Tuesday, July 26, 2022, at 2:00 p.m. CST, for the initial installment of a two-part series in our Iowa PASRR Technical Assistance webinars. We'll take a deep dive into issues surrounding Powers of Attorney, and court ordered Legal Guardians and Conservators, how they are impacted by the cognitive capacity and health status of the individuals we serve, and many questions that arise as we try to understand the differences, similarities, and implementation issues involved with each. PASRR frequently identifies a need for individuals to undergo an assessment and/or decision-making process about the need for designation of Substitute Decision Makers. We'll be joined by Jennifer Donovan of the Iowa Office of the Public Guardian, who will share her knowledge with us and facilitate better understanding of some of the many issues that frequently arise.

Part 1, which will be held on July 26, will address the important legal differences between Powers of Attorney for Healthcare and Financial matters, Guardianships, Conservatorships, and when each of these may be appropriate for an individual. Iowa's Office of the Public Guardian will present information to nursing facility and hospital providers to help providers understand what to do when individuals, families, or PASRR identifies a need for consideration of powers of attorney and/or guardians and conservators.

We hope it will further empower you to help individuals in Iowa enhance their quality of life! The webinar will be moderated by Maximus Program Manager, Brad Goodin, and Lila Starr, PASRR Program Manager for Iowa DHS.

Register in advance for this webinar:

- [Click to Register | 2:00 p.m. CST Tuesday, July 26, 2022](#)

Powers of Attorney, Legal Guardians and Conservators; Office of the Public Guardian – Two Part Series (Part Two)

Please join us on Tuesday August 9, 2022, at 2:00 p.m. CST for the second of a two-part series in our Iowa PASRR Technical Assistance webinars where we'll take a deep dive into issues surrounding Powers of Attorney, and court ordered Legal Guardians and Conservators, how they are impacted by the cognitive capacity and health status of the individuals we serve, and many questions that arise as we try to understand the differences, similarities, and implementation issues involved with each. PASRR frequently identifies a need for individuals to undergo an assessment and/or decision-making process about the need for designation of Substitute Decision Makers and we'll explore the issues and address some of the many questions that our attendees may have. We'll be joined by Jennifer Donovan of the Iowa Office of the Public Guardian, who will share her knowledge with us and facilitate better understanding of some of the many issues that frequently arise.

Part 2 on July 26th will also feature Jennifer Donovan, and will address questions that arise in Part 1, offer another quick basic overview of materials shared in Part 1, and then go deeper into issues pertaining to Powers of Attorney, Guardianships and Conservatorships, offering tools and resources that will be very useful to hospitals, nursing facilities, and other providers who may have occasion to help individuals and older Iowans who need to make designations of Powers of Attorney, designating

end of life instructions and documents, and/or may be in need of court appointed guardians and/or conservators.

We hope it will further empower you to help individuals in Iowa enhance their quality of life! The webinar will be moderated by Maximus Program Manager, Brad Goodin, and Lila Starr, PASRR Program Manager for Iowa DHS.

Register in advance for this webinar:

- [Click to Register | 2:00 p.m. CST Tuesday, August 9, 2022](#)

PASRR & Individuals with History of Child or Dependent Adult Abuse

Please join us on Tuesday, August 23, 2022, at 2:00 pm CST, for a webinar that offers an overview of Preadmission Screening and Resident Review - PASRR - and considerations when PASRR is being conducted for someone with a history of Child or Dependent Adult Abuse. PASRR is utilized to identify individuals with serious mental illness, intellectual or developmental disabilities, and related conditions, and identifies services that will be required for them if they enter an Iowa nursing facility.

Within the past several years, we have seen a significant increase in the number of PASRR assessments involving individuals with some criminal or child abuse history, or assessments that are conducted while individuals have also been identified as dependent adults by DHS, and where Dependent Adult Abuse assessments are co-occurring with PASRR or have recently been undertaken. In such cases, it is beneficial for the individual and their support network if/when those involved in PASRR can collaborate more effectively with those involved in child or dependent adult abuse assessment, and the service delivery that may follow. This webinar will offer guidance on:

- Who/What/When/Why/and How of PASRR
- What information is needed to complete a thorough Level II evaluation and Summary of Findings?
- When PASRR requests Abuse information, what happens with it?
- How and when facilities and those who deliver services may benefit from requesting abuse information
- Why court orders and legal/criminal history become important matters in many cases
- How Dependent Adult Abuse Assessments impact PASRR and service delivery within the nursing facility
- The benefits of a collaborative process between PASRR and DHS staff engaged in Child or Dependent Adult Abuse Assessments.

Register in advance for this webinar:

- [Click to Register | 2:00 p.m. CST Tuesday, August 23, 2022](#)

PASRR Status Changes & When to Complete Them

Please join us on September 6, 2022, at 2:00 p.m. CST for an Iowa PASRR 90-minute webinar, as part of our continuing education series. The webinar will take a deep dive into the issues surrounding when to submit a new PASRR based upon Significant Changes in Status. The Iowa Help Desk and the Iowa PASRR program receive more questions about Status Changes/Resident Reviews in PASRR and when to submit them, than any other single issue in PASRR. This webinar is truly important for anyone and everyone who needs to understand a bit about when, why, and how to submit new PASRRs and the correlations to overall compliance. This webinar will offer guidance on:

- What might trigger a need for a Status Change for someone with a previous Negative Level I PASRR?
- What might trigger a need for a Status Change for someone who has previously been identified to be in the PASRR Level II population?
- Ways to ensure you are compliant with Status Changes in PASRR
- What we mean when we say – “When in doubt, submit a new PASRR”

Register in advance for this webinar:

- [Click to Register | 2:00 - 3:30 p.m. CST Tuesday, September 6, 2022](#)

Overview of PASRR Compliance: Level I Screens, PASRR Level II Requirements, Service Matters and PathTracker+

Please join us on Tuesday, September 20, 2022, at 2:00 p.m. CST for an Iowa PASRR Technical Assistance hour and a half webinar, as part of our continuing education series. This webinar will offer an in-depth overview of some of the many ways that it is possible to understand compliance and achieve full compliance with PASRR. The discussion will provide guidance on:

- What are the most common Level I Compliance Issues?
- What are the most common Level II Compliance Issues?
- How does submission of Status Changes in PASRR impact compliance?
- What is ServiceMatters and how does it relate to achieving compliance?
- How does the submission of timely notices in PathTracker Plus impact compliance?
- How do DHS/Maximus/DIA and others review NF Care Plans for PASRR compliance?
- How and when do we need to Implement and verify that Discharge Planning is occurring?
- Attendees will learn to identify many ways that one can be compliant with PASRR.

Register in advance for this webinar:

- [Click to Register | 2:00 p.m. CST Tuesday, September 20, 2022](#)

6/09/ 2022

System Update: IP Address for AssessmentPro to be Updated on Wednesday, June 15, 2022

On the evening of **Wednesday, June 15**, the Maximus IT team will **update the IP address** for AssessmentPro.com. This change is not expected to affect any existing bookmark or site access for the majority of all system users.

In the unlikely event this change does affect your ability to access the site after the transition date, please contact your organization's IT support team. Notify them that you require updated access to the AssessmentPro site and forward the detail below so that they can add the information to their list of approved IP addresses.

Web Domain: www.AssessmentPro.com

New IP Address: 40.86.113.36

8/12/ 2022

SNEAK PEEK: PASRR Onsite Training Coming to a Location Near You October 25 through the 28

Be on the lookout for an invitation to an important Provider Onsite Training event, taking place between October 25 and October 28. More details will be provided in the coming weeks - stay tuned!

8/17/ 2022

EVENT REMINDER: Register for Upcoming Iowa PASRR Provider Webinar - Tuesday, 8/23 at 2 p.m. CT

PASRR & Individuals with History of Child or Dependent Adult Abuse

Please join us on **Tuesday, August 23, 2022, at 2:00 pm CST**, for a webinar that provides an overview of Preadmission Screening and Resident Review - PASRR - and considerations when PASRR is being conducted for someone with a history of Child or Dependent Adult Abuse. PASRR is utilized to identify individuals with serious mental illness, intellectual or developmental disabilities, and related conditions, and identifies services that will be required for them if they enter an Iowa nursing facility.

Within the past several years, we have seen a significant increase in the number of PASRR assessments involving individuals with some criminal or child abuse history, or assessments that are conducted while individuals have also been identified as dependent adults by DHS, and where Dependent Adult Abuse assessments are co-occurring with PASRR or have recently been undertaken. In such cases, it is beneficial for the individual and their support network if/when those involved in PASRR can collaborate more effectively with those involved in child or dependent adult abuse assessment, and the service delivery that may follow. This webinar will offer guidance on:

- Who/What/When/Why/and How of PASRR
- What information is needed to complete a thorough Level II evaluation and Summary of Findings?
- When PASRR requests Abuse information, what happens with it?
- How and when facilities and those who deliver services may benefit from requesting abuse information
- Why court orders and legal/criminal history become important matters in many cases
- How Dependent Adult Abuse Assessments impact PASRR and service delivery within the nursing facility
- The benefits of a collaborative process between PASRR and DHS staff engaged in Child or Dependent Adult Abuse Assessments.

Register in advance for this webinar:

[Click to Register | 2:00 p.m. CST Tuesday, August 23, 2022](#)

9/7/ 2022

[Upcoming Learning Opportunities: Register Now for Free In-Person Training Session in Your Area - Join Maximus and Iowa DHHS for the Fall 2022 PASRR Roadshow](#)

Maximus Clinical Services Division and the Iowa Department of Health and Human Services are pleased to offer free PASRR training in a community near you, featuring your hosts, Brad Goodin – Maximus, and Lila Starr – Iowa DHHS.

The 2022 Fall PASRR Road Show trainings include the opportunity to earn contact hours or certificates of attendance.

Morning Section:

- Introductions / Resources Overview
- Brief Review of PASRR 101
- Level I Screen Submissions
- Level I & Categorical Level II Outcomes
- How to Review & Understand Level II Outcomes - Summary of Findings
- Review of Frequently Asked Questions
- Additional in-depth Q&A

Afternoon Section:

- Status Changes (Resident Review) and When to Submit them
- How Person-Centered Focus can help create a brighter future; Recovery, Successful Transitions
- Delivery of PASRR Identified Services; Care Planning and Service Matters – Collaboration is Key
- PathTracker Plus – Admissions, Discharges, & Transfers
- Review of Frequently Asked Questions
- Additional In-depth Q&A

Attend an event in your community!

Each session is a single day offering - choose the day that works best for you.

**Denison
Boulders Conference Center**

2507 Boulders Dr. Denison, IA 51442

Tuesday, October 25, 9 a.m. - 4 p.m. CT

[Click here to register](#)

**Waterloo
Waterloo Center for the Arts
225 Commercial St. Waterloo IA 50701**

Wednesday, October 26, 9 a.m. - 4 p.m. CT

[Click here to register](#)

**Ottumwa
Bridge View Center
Center 102 Church St. Ottumwa, IA 52501**

Thursday, October 27, 9 a.m. - 4 p.m. CT

[Click here to register](#)

**Des Moines
Polk County River Place
2309 Euclid Ave. Des Moines, IA 50310**

Friday, October 28, 9 a.m.- 4 p.m. CT

[Click here to register](#)

Unable to Attend an In-Person Event?

For those who are unable to attend one of the in-person events listed above, you have the option of attending the Thursday, October 27 session virtually.

Use the link below to register in advance for this valuable learning opportunity. Once registered, you will receive a confirmation email containing details on how to join the meeting.

[IA PASRR Fall Roadshow - Virtual Session | 9 a.m. - 4 p.m. CT, Thursday, 10/27](#)

9/26/ 2022

EVENT REMINDER: Register for Upcoming Iowa PASRR Provider Webinar - Tuesday, 10/04 at 2 p.m. CT

PASRR 101: An In-depth Look into the Basics of Preadmission Screening and Resident Review
Please join us on Tuesday, October 4, 2022 at 2:00 p.m. CST for this important PASRR 101 webinar. It is intended to give those who are new to PASRR or anyone who may need a refresher an opportunity to start from scratch, spend 60-90 minutes with us, and become familiar with the basics.

This webinar is for anyone who will do work related to PASRR including those who work in nursing facilities, hospitals, in-home healthcare, community mental health, hospice and PACE provider organizations, MCO care managers, long term care ombudsman staff, community based service provider organizations, and interested parties, to attend and learn with us. This webinar should be viewed as a pre-requisite to other PASRR training offered by DHS and Maximus about PASRR in Iowa, and can also serve as a useful refresher to those who haven't been involved in PASRR for some time.

If you plan to join DHS and Maximus in any of the face-to-face full day "PASRR Road Show," training events in the Fall of 2022, we strongly encourage you to attend this PASRR 101 event as it will prepare you to develop a deeper understanding of the topics we'll be discussing in those more in-depth training events. The discussion will provide guidance on:

- History and purpose of the federally mandated PASRR program
- Links between PASRR and the Supreme Court Olmstead Decision
- Who receives a PASRR?
- The basics of PASRR Level I and Level II
- Information needed to complete a thorough Level II evaluation and Summary of Findings
- PASRR in Iowa - unique features
- What is PASRR compliance and why is it important?

Register in advance for this webinar:

[PASRR 101: An In-depth Look into the Basics of Preadmission Screening and Resident Review | Tuesday, October 4, 2022 at 2:00 p.m. CST](#)

10/19/ 2022

Final Event Reminder: Register Now for Free In-Person Training Sessions in Your Area | Review Dates, Locations and Key Learning Objectives

Don't forget to register for the informative free PASRR training being offered by Maximus Clinical Services Division and the Iowa Department of Health and Human Services in a community near you, featuring your hosts, Brad Goodin – Maximus, and Lila Starr – Iowa DHHS.

The 2022 Fall PASRR Road Show trainings include the opportunity to earn contact hours or certificates of attendance. Attend an event in your community! Each session is a single day offering - choose the day below that works best for you.

**Denison
Boulders Conference Center**

2507 Boulders Dr. Denison, IA 51442

Tuesday, October 25, 9 a.m. - 4 p.m. CT

[Click here to register](#)

Waterloo

Waterloo Center for the Arts

225 Commercial St. Waterloo IA 50701

Wednesday, October 26, 9 a.m. - 4 p.m. CT

[Click here to register](#)

Ottumwa

Bridge View Center

Center 102 Church St. Ottumwa, IA 52501

Thursday, October 27, 9 a.m. - 4 p.m. CT

[Click here to register](#)

Des Moines

Polk County River Place

2309 Euclid Ave. Des Moines, IA 50310

Friday, October 28, 9 a.m. - 4 p.m. CT

[Click here to register](#)

Online registration will close at 11:59 p.m. CST Sunday, October 23. Those interested in attending can still register in-person at any of the four locations listed above on the day of the event.

TRAINING SCHEDULE: Morning Section:

- Introductions / Resources Overview
- Brief Review of PASRR 101
- Level I Screen Submissions
- Level I & Categorical Level II Outcomes
- How to Review & Understand Level II Outcomes - Summary of Findings
- Review of Frequently Asked Questions
- Additional in-depth Q&A

TRAINING SCHEDULE: Afternoon Section:

- Status Changes (Resident Review) and When to Submit them
- How Person-Centered Focus can help create a brighter future; Recovery, Successful Transitions
- Delivery of PASRR Identified Services; Care Planning and Service Matters – Collaboration is Key
- PathTracker Plus – Admissions, Discharges, & Transfers
- Review of Frequently Asked Questions
- Additional In-depth Q&A

Presenters

Brad Goodin, MDiv | Maximus | Director, IA PASRR Program

Lila Starr, LBSW | Iowa DHHS | PASRR Program Manager

Who Should Attend?

If you are new to PASRR, know that we will cover PASRR 101 in depth, but you will benefit from attending this training after ALSO viewing the PASRR 101 video/webinar and having a preliminary understanding of PASRR, PathTracker, and ServiceMatters.

If you are an experienced PASRR provider, we are hopefully that this will serve as a great review and intermediate level training toward a deeper understanding of PASRR. We would love the opportunity to meet you, share this important information and respond to your questions.

- Hospital Administrators
- Hospital and Nursing Facility Management
- Hospital and NF Discharge Planners
- Nurses, DONs, and CNAs
- Case Managers
- Hospice Staff
- Long-Term Care & RCF Providers
- Behavioral Health Service Providers
- MCO Care Managers
- Business Office Staff who submit notices
- Anyone else vested in the future of Iowa PASRR

LEARNING OBJECTIVES: Key Topics Covered in Each Session

- Demonstrate a solid understanding of PASRR in Iowa
- Complete Level I Screenings accurately and timely
- Explain the role of MCO's with PASRR
- Complete PASRR Compliant Care Planning and Service Matter Reviews
- Apply PASRR Compliance

No Charge for Attendance or Certificates

IBON Provider #94 awards 5.5 contact hours for this training. The session must be attended in full. No partial awards will be issued.

Cancellation Policy

There are no penalties for registration cancellation.

SUPPORT: Iowa PASRR Help Desk Contacts

Phone: 833.907.2777

Email: IowaPASRR@maximus.com

Fax: 877.431.9568

11/1/2022

System Update: Change Coming to AssessmentPro Login Process Tonight, Tuesday, November 1

Please be aware that this evening, Tuesday November 1, Maximus IT will publish updates to the AssessmentPro system. With these upgrades comes a new way for users to update their passwords.

Currently, when users click the reset password button, a link will be sent to the email address you use to log into AssessmentPro, prompting you to create a new password.

Going forward, instead of receiving a link, a verification code will be sent to your email address, which you will enter on the AssessmentPro site, then create a new password (see below):

ASSESSMENT PRO

Sign in

Email address

Continue

Forgot password?

Don't have an account? [Sign up now](#)

Reset password

Please click the button below to verify your email address.

[Send verification code](#)

Continue Cancel

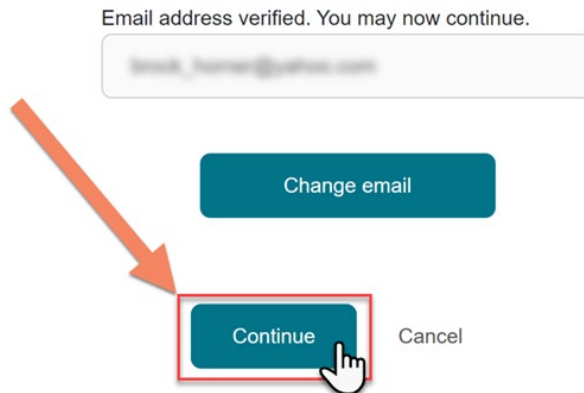
Reset password

Verification code has been sent to your inbox. Please copy it to the input box below.

[Verify code](#) [Send new code](#)

Continue Cancel

Red annotations: An orange arrow points from the 'Forgot password?' link to the 'Send verification code' button. A red box highlights the 'Forgot password?' link. Another red box highlights the 'Send verification code' button. A third red box highlights the 'Verify code' button, with an orange arrow pointing to it from the left.



If you have any questions about this important process update, please reach out to your program Help Desk.

11/15/ 2022

Learning Opportunities: Register for Upcoming Iowa PASRR Webinar Series – November 2022 – March 2023

Are you brand-new to PASRR? Would you like a refresher on certain aspects of the process? This new webinar series has you covered!

The Iowa PASRR support team at Maximus and Program Managers, **Lila Starr** of Iowa DHS and **Brad Goodin** of Maximus, have developed a comprehensive series of informative webinars designed to walk providers through many key aspects of the PASRR process and maximize their use of Iowa's assessment management system, AssessmentPro.

For the PASRR newcomer:

The sessions listed below are paced in an order that we hope will be most beneficial for someone who is new and needs to attend them all. It is designed to help you understand the process, from most basic to more advanced concepts, including an invaluable overview of many aspects of PASRR.

For the PASRR veteran:

Even an experienced provider who's accustomed to the Level I submission process is likely to have many questions and can learn a great deal more by attending these sessions. We hope you gain skills for using the assessment management system, AssessmentPro, as well as deepening your overall understanding of PASRR and how it relates to many other issues.

What are next steps? Be sure to scroll through the series descriptions, register for the sessions you need, and be sure to add those dates/times (shown below) to your calendar. Individual webinar reminders will also be sent out before each event.

How to Successfully Complete a Level I PASRR Screen

Please join us on **Tuesday, November 22, 2022, at 2:00 p.m. CST** for up to 90 minutes, as part of our continuing education series. This very important Iowa PASRR webinar will get into the weeds and address any questions you have about exactly how to successfully complete a Level I PASRR screen and what documents are needed at the point of submission, and how to upload them. This webinar will provide information on:

- Who gets a Level I PASRR screening?
- What information is required in a Level I screen?
- Which documents to provide for the process to work as quickly and efficiently as possible
- What are the best practices for completing thorough and timely Level I screen?
- Turnaround times for Level I outcomes in Iowa
- The various outcomes that can be given at the conclusion of a Level I screen

If you are a hospital submitter, social worker, discharge planner, nursing facility DON or social worker, or any other person in any organization who may submit clinical information for a Level I screen, then this webinar is for you.

If you work with other community-based service providers such as in-home health care, primary care clinic, community mental health centers, group homes, hospice providers, or others who may have a need to learn how to submit Level I PASRR screens, please help us reach out and invite them as well.

Register in advance for this webinar:

[Click to Register | 2:00 p.m. CST Tuesday, November 22, 2022](#)

PASRR Abbreviated Level II Outcomes: Exemptions & Categorical Outcomes

Please join us on **Tuesday, December 6, 2022, at 2:00 p.m. CST** for an Iowa PASRR Technical Assistance webinar for up to 90 minutes, as part of our continuing education series. This very important Iowa PASRR webinar will take a deep dive and address your questions about how and when to submit a Level I PASRR screen with a requested or expected outcome that results in a temporary exemption from the full Level II assessment. We'll discuss outcomes of 30-day Exempted Hospital Discharge (EHD), 60-day convalescent care or several other Categorical Outcomes. This webinar will provide information on:

- When is it appropriate to request an exemption from the full Level II process?
- When is it appropriate or not appropriate to request the various kinds of abbreviated outcomes?
- What are the pros and cons of using any of the abbreviated Level II outcomes?
- Which documents does a Level I submitter need to provide up front for the process to work as quickly and efficiently as possible
- What are the best practices for completing thorough and timely Level I screens?

If you are a hospital submitter or nursing facility administrator, hospital discharge planner, nursing facility DON or social worker, or anyone who currently submits Level I screens, then this webinar is for you. If you work for other community-based service organizations such as in-home health care provider, primary care setting, community mental health center, group home, or hospice agency who may need to learn about the Categorical Outcomes and what they mean, then please make plans to attend.

Register in advance for this webinar:

[Click to register | 2:00 p.m. CST Tuesday, December 6, 2022](#)

Understanding PASRR Level II Summaries of Findings, PASRR Identified Services, and Implementation

Please join us on **Tuesday, December 20, 2022, at 2:00 pm CST**, for up to 90 minutes, as part of our continuing education series. This webinar will demonstrate how to review and understand a PASRR Level II outcome, known as a Summary of Findings, where an individual in the PASRR population is approved for a level of care and services are identified to optimize care and recovery for the individual.

There are three types of services that can be identified; including Specialized Services that focus on the PASRR Condition/Disability, Rehabilitative Services that are typically provided as a part of the individual's care in a nursing facility, and Community Placement Supports that help to optimize an individual's potential for successful transition to a lower level of care once they leave a nursing facility for life in the community.

This webinar will provide you specific information on how to:

- Review the Level II Summary of Findings (SOF) prior to admission
- Understand the various areas of focus and information within the SOF
- Understand the role of the accepting nursing facility regarding the SOF
- Find PASRR identified services within the SOF
- Find Care Planning tools to facilitate compliance with service delivery
- Ensure delivery of all PASRR Identified Services
- Document that PASRR identified Services are being delivered

Register in advance for this webinar:

[Click to Register | 2:00 p.m. CST Tuesday, December 20, 2022](#)

How to Achieve Compliance during PASRR ServiceMatters Reviews

Please join us on **Tuesday, January 10, 2023, at 2:00 pm CST**, for an Iowa PASRR Technical Assistance webinar of up to 90 minutes, as part of our continuing education series. A function of Iowa's PASRR process is that for every PASRR Level II where one or more "Specialized Services" are identified for an individual in the PASRR population, a ServiceMatters compliance review will be triggered. Maximus will monitor whether the facility has developed a PASRR compliant care plan that includes all PASRR identified services and specific proof that all specialized services are being delivered. This webinar will offer specific guidance on how to successfully complete a PASRR Service Matters Review. The webinar will cover the following:

- How to find the Iowa PASRR NF Level II Care Planning Tool, and how to use it to write a PASRR Compliant Care plan.
- How to ensure that PASRR identified services are being delivered.

- What information is needed to document that PASRR identified Specialized Services (SS) are being delivered.
- How to complete the Service Matters Review Online Form.
- Common issues and errors that arise during Service Matters reviews.

Register in advance for this webinar:

[Click to Register | 2:00 p.m. CST Tuesday, January 10, 2023](#)

Community Placement Supports / Discharge Planning / PASRR Compliant Care Planning

Please join us on **January 24, 2023, at 2:00 p.m. CST** for a webinar in the Iowa training series where we'll address Community Placement Supports / Discharge Planning and Care Planning. A function of Iowa's PASRR process is that for every PASRR Level II Summary of Findings; there are three types of services identified.

These include Community Placement Supports (CPS) that can, when appropriate and implemented as part of a well-orchestrated discharge plan, help an individual successfully transition to a lower level of care and thrive once they leave the nursing facility. This webinar will provide you specific information on:

- Reviewing and understanding the PASRR Identified Services: SS, RS, and CPS
- The role of the Olmstead Decision in PASRR
- Review why and how these Services are Identified
- Review where to find these services in the PASRR Summary of Findings (SOF)
- Tips and best practices on when to start discharge planning (Hint, it's usually best at admission!)
- Knowing when to include Community Placement Supports (CPS) in the Care Plan (Hint; every SOF tells you exactly when!)

Register in advance for this webinar:

[Click to Register | 2:00 p.m. CST Tuesday, January 24, 2023](#)

PASRR Status Changes & When to Complete Them

Please join us on **Tuesday, February 7, 2023, at 2:00 p.m. CST** for an Iowa PASRR 90-minute webinar, as part of our continuing education series. The webinar will take a deep dive into when to submit a new PASRR Level I screen based upon Significant Changes in Status. The Iowa Help Desk and the Iowa PASRR program receive more questions about Status Changes/Resident Reviews in PASRR and when to submit them, than any other single issue in PASRR. This webinar is truly important for anyone and everyone who needs to understand a bit about when, why, and how to submit new PASRRs and the correlations to overall compliance. This webinar will offer guidance on:

- What might trigger a need for a Status Change/Resident Review for someone with a previous Negative Level I PASRR?

- What might trigger a need for a Status Change/Resident Review for someone who has previously been identified to be in the PASRR Level II population?
- Ways to ensure you are compliant with Status Changes in PASRR
- What we mean when we say – “When in doubt, submit a new PASRR”

Register in advance for this webinar:

[Click to Register | 2:00 p.m. CST Tuesday, February 7, 2023](#)

PathTracker+ for Nursing Facility Social Workers, Administrators, & Business Office Staff

Please join us on **Tuesday, February 21, 2023, at 2:00 pm CST**, for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series.

This Iowa PASRR Webinar is specifically designed for the staff in your NF who are involved in entering admission, transfer, and discharge information into PathTracker Plus, which is a feature of the Iowa PASRR database.

The webinar will include an overview of several critical functionalities of PathTracker Plus, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices, as well as level of care and payment source changes. The use of PathTracker Plus has been mandatory since February 1, 2016, for all nursing facilities in Iowa.

It is critical that appropriate nursing facility staff are trained and prepared to make necessary entries into the system in a timely manner. It is also critical that the NF stop all use of paper Case Activity Reports, also known as CAR forms, and that ALL changes that would have been submitted using a CAR form prior to 2016, must now be made only in the electronic PathTracker Plus system.

Register in advance for this webinar:

[Click to Register | 2:00 CST Tuesday, February 21, 2023](#)

PASRR & Individuals with Recent Dependent Adult Abuse or History of Child or Dependent Adult Abuse

Please join us on **Tuesday, March 7, 2023, at 2:00 p.m. CST** for a webinar that offers an overview of Preadmission Screening and Resident Review - PASRR - and considerations when PASRR is being conducted for someone with a current assessment of Dependent Adult Abuse or a possible history of Child or Dependent Adult Abuse. PASRR is utilized to identify individuals with serious mental illness, intellectual or developmental disabilities, and related conditions, and identifies services that will be required for them if they enter an Iowa nursing facility.

Within the past several years, we have seen a significant increase in the number of PASRR assessments involving individuals where Dependent Adult Abuse assessments are co-occurring with PASRR or have

recently been undertaken or who have a history of dependent adult abuse allegations, significant legal/criminal histories, or other issues that may make their PASRR somewhat more complex. In such cases, it is beneficial for the individual and their support network if/when those involved in PASRR can collaborate more effectively with those involved in dependent adult (or child) abuse assessment, and the service delivery that may follow. This webinar will offer guidance on:

- Who/What/When/Why/and How of PASRR for those who work in Dependent Adult Abuse assessment
- Who/What/When/Why/and How of Dependent Adult Abuse for those who work in PASRR or facilities
- What information is needed to complete a thorough Level II evaluation and Summary of Findings?
- When PASRR requests Abuse information, what happens with it?
- How and when facilities and those who deliver services may benefit from requesting abuse information
- Why court orders and legal/criminal history become important matters in many cases
- How Dependent Adult Abuse Assessments impact PASRR and service delivery within the nursing facility
- The benefits of a collaborative process between PASRR and DHHS staff engaged in Dependent Adult Abuse Assessments.

Register in advance for this webinar:

[Click to Register | 2:00 p.m. CST Tuesday, March 7, 2023](#)

Overview of PASRR Compliance: Level I Screens, PASRR Level II Requirements, Service Matters and PathTracker+

Please join us on **Tuesday, March 21, 2023, at 2:00 p.m. CST** for an Iowa PASRR Technical Assistance webinar of up to 90 minutes, as part of our continuing education series. This webinar will offer an in-depth overview of some of the many ways that it is possible to achieve compliance or experience compliance challenges in PASRR. The discussion will provide guidance on:

- What are the most common Level I Compliance Issues?
- What are the most common Level II Compliance Issues?
- How and when does submission of Status Change/Resident Reviews in PASRR impact compliance?
- How does ServiceMatters and other reviews relate to achieving compliance?
- How does the submission of timely notices in PathTracker Plus impact compliance?
- How do DHHS/Maximus/DIA/MCOs and others review NF Service Deliver for PASRR compliance?
- How and when do facilities need to Implement and verify that Discharge Planning is occurring?

Attendees will learn to identify many ways that one can be compliant with PASRR.

Register in advance for this webinar:

[Click to Register | 2:00 p.m. CST Tuesday, March 21, 2023](#)