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## **Iowa PASRR Quarterly Newsletter: Best Practice Reminder | New Web Resources | Register for Upcoming 2-Part Webinar Session**

In this first edition of the Iowa PASRR Quarterly Newsletter for 2021, we're covering several important and timely topics that providers will find useful. These include:

Reminder: Bookmark the Iowa PASRR Provider Website

Support: New essential provider resource

Training: Register for informative new two-part webinar series

Contacts: Reaching the program's Help Desk team

BEST PRACTICE: Using the Iowa PASRR Providers Website

If you have not yet bookmarked the Iowa PASRR Providers website, please take a moment to do so. This site is where you should begin all PASRR activity for Iowa, as this is where you'll find the Announcements, including those with links to register for the FREE twice monthly webinars, links for your AssessmentPro login, as well as a login for the legacy system for those who may need it. It also contains contact information for the Iowa PASRR Help Desk. Click the link below to bookmark and learn more:

- [www.maximuscinicalservices.com/svcs/iowa](http://www.maximuscinicalservices.com/svcs/iowa)

### **NEW RESOURCE: DHS Community Resources Guide**

Be sure to take a closer look at this recent addition to the Iowa PASRR Providers site: the [Iowa Community Resources Guide](#). Iowa DHS created this tool to be useful for individuals with disabilities and their supporters who wish to find information about services across the state of Iowa in a simple and easy to digest format. Providers may find this particularly useful to assist those who seek to transition to a lower level of care, and need help in proactive discharge planning. It can be found under the ServiceMatters header.

### **EVENT REMINDER: Understanding Powers of Attorney, Legal Guardians and Conservators, Office of the Public Guardian | Two Part Series (Part One)**

Please join us on Tuesday, February 16, 2021 at 2:00 p.m. CST and on Tuesday, March 2, 2021, at 2:00 pm CST, for a two-part series in our Iowa PASRR Technical Assistance webinars where we'll take a deep dive into issues surrounding Powers of Attorney, and court ordered Legal Guardians and Conservators, how they are impacted by the cognitive capacity and health status of the individuals we serve, and many questions that arise as we try to understand the differences, similarities, and implementation issues involved with each. PASRR frequently identifies a need for individuals to undergo an assessment and/or decision-making process about the need for designation of Substitute Decision Makers and we'll explore the issues and address some of the many questions that our attendees may have. We'll be joined by Jennifer Donovan of the Iowa Office of the Public Guardian, who will share her knowledge with us and facilitate better understanding of some of the many issues that frequently arise.

Part 1, scheduled for February 16th, will address the important legal differences between Powers of Attorney for Healthcare and Financial matters, Guardianships, Conservatorships, and when each of these may be appropriate for an individual. We hope it will further empower you to help individuals in Iowa enhance their quality of life! The webinar will be moderated by Maximus Program Manager, Brad Goodin, and Lila Starr, PASRR Program Manager for Iowa DHS.

- [CLICK TO REGISTER | 2 p.m. CST Tuesday, February 16, 2021](#)

### **Understanding Powers of Attorney, Legal Guardians and Conservators, Office of the Public Guardian | A Two Part Series (Part Two)**

Part 2, taking place on March 2nd, will address questions that arise in Part 1, offer another quick basic overview of materials shared in Part 1, and then go deeper into issues pertaining to Powers of Attorney,

Guardianships and Conservatorships, offering many examples and real-life scenarios, offering tools and resources that will be very useful to hospitals, nursing facilities, and other providers who may have occasion to help individuals with disabilities and older Iowans who are considering making designations of Powers of Attorney, designating end of life instructions and documents, and/or may be in need of court appointed guardians and/or conservators.

- [CLICK TO REGISTER | 2 p.m. CST Tuesday, March 2, 2021](#)

**SUPPORT: Iowa PASRR Help Desk Contacts**

Phone: 833.907.2777

Email: [IowaPASRR@maximus.com](mailto:IowaPASRR@maximus.com)

Fax: 877.431.9568

Web Resources: [Iowa PASRR Provider Site](#)

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**PASRR Training for Iowa Managed Care Organization Staff (ONLY) – March 11<sup>th</sup> or 12<sup>th</sup>**

Be sure to join us on either Thursday, March 11<sup>th</sup> or Friday, March 12<sup>th</sup> for an informative two-hour webinar, which will provide Managed Care Organization Staff with information on the following relevant topics pertaining to Iowa's Preadmission and Resident Review program:

1. Quick Overview of PASRR 101
2. Level I and Level II processes and determinations and how to read a PASRR LII Summary of Findings
3. PASRR short-term NF approvals
4. PASRR identified Services and Supports
5. PASRR Care Planning Requirements and Service Matters
6. Overview of Compliance issues in PASRR
7. NFMI outcomes
8. Questions and Answers
9. Resources and future training opportunities

Use the links below to register (Note: identical content will be presented at both of these 2-hour sessions. Choose the date and time that works best for you).

[PASRR Training For Iowa Managed Care Organization Staff | Mar 11, 2021 at 1:00 p.m. CT](#)

[PASRR Training For Iowa Managed Care Organization Staff | March 12, 2021 at 1:00 p.m. CT](#)

This webinar is intended for Iowa Total Care and Amerigroup Staff only.

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**Training Opportunities: Register for Upcoming Iowa PASRR Provider Webinar Series**

Are you brand-new to PASRR? Would you like a refresher on certain aspects of the process? This new webinar series has you covered!

The Iowa PASRR support team at Maximus and Program Managers, Lila Starr of Iowa DHS and Brad Goodin of Maximus, have developed a comprehensive series of informative webinars designed to walk providers through many key aspects of the PASRR process and maximize their use of Iowa's

assessment management system, AssessmentPro.

For the PASRR newcomer:

The sessions listed below are paced in an order that we hope will be most beneficial for someone who is new and needs to attend them all. It is designed to help you understand the process from most basic to more advanced concepts, including an invaluable overview of many aspects of PASRR.

For the PASRR veteran:

Even an experienced provider who's accustomed to the Level I submission process is likely to have many questions and can learn a great deal more by attending these sessions. We hope you gain skills for using the assessment management system, AssessmentPro, and deepening the overall understanding of PASRR and how it relates to many other issues.

For those who use PathTracker:

Due to high demand and many questions which have arisen regarding PathTracker Plus since October of 2020, from those who make entries of Admission, Transfer, Discharge, Level of Care and Payment changes, please note that we've added two additional webinars on PathTracker Plus, on April 6th & 20th.

*What are next steps?* Be sure to scroll through the series descriptions, register for the sessions you need, and be sure to add those dates/times (shown below) to your calendar. Individual webinar reminders will also be sent out before each event.

## **2:00 p.m. - 3:30 p.m. CST | Tuesday, April 6, 2021**

### **PathTracker+ for Nursing Facility Social Workers, Administrators, & Business Office Staff**

Please join us on Tuesday, April 6, 2021 at 2:00 pm CST, for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series.

This Iowa PASRR Webinar is specifically designed for the staff in your NF who are involved in making admission, transfer, and discharge notifications into PathTracker Plus, which is a feature of the PASRR database.

The webinar will include an overview of several critical functionalities of PathTracker Plus, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices, as well as level of care and payment source changes. The use of PathTracker Plus has been mandatory since February 1, 2016. It is critical that appropriate nursing facility staff are trained and prepared to make necessary entries into the system in a timely manner. It is also critical that the NF stop any and all use of paper Case Activity Reports, also known as CAR forms, and that ALL changes that would have been submitted using a CAR form in the past, must now be made only in the electronic PathTracker Plus system.

- [Click to Register | 2:00 p.m. - 3:30 p.m. CST Tuesday, April 6, 2021](#)

## **2:00 p.m. - 3:30 p.m. CST | Tuesday, April 13, 2021**

### **PASRR 101: An In-depth Look into the Basics of Preadmission Screening and Resident Review**

Please join us on Tuesday, April 13, 2021, at 2:00 p.m. CST for an Iowa PASRR 101 webinar. It is intended to give those who are new to PASRR an opportunity to start from scratch, spend an hour with us, and become familiar with the basics. This webinar is intended to offer an opportunity for nursing facilities, hospitals, hospice, in-home health, RCF, PACE, MCOs community mental health center staff

members, and any other interested parties, to learn with us. This webinar should be viewed as a pre-requisite to other training offered by DHS and Ascend/Maximus about PASRR in Iowa, although it can also serve as a useful refresher for many.

The discussion will provide guidance on:

- History and purpose of the federally mandated PASRR program
- Links between PASRR and the Supreme Court Olmstead Decision
- Who receives a PASRR?
- PASRR Level I and Level II Information needed to complete a thorough Level II evaluation and Summary of Findings
- PASRR in Iowa - unique features
- A very brief overview of PASRR compliance and why it is important
- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, April 13, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, April 20, 2021**

## **PathTracker+ for Nursing Facility Social Workers, Administrators, & Business Office Staff**

Please join us on Tuesday, April 20, 2021 at 2:00 pm CST, for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series.

This webinar is specifically designed for the staff in your NF who are involved in making admission, transfer, and discharge notifications into PathTracker Plus, which is a feature of the PASRR database.

The webinar will include an overview of several critical functionalities of PathTracker Plus, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices, as well as level of care and payment source changes. The use of PathTracker Plus has been mandatory since February 1, 2016. It is critical that appropriate nursing facility staff are trained and prepared to make necessary entries into the system in a timely manner. It is also critical that the NF stop any and all use of paper Case Activity Reports, also known as CAR forms, and that ALL changes that would have been submitted using a CAR form in the past, must now be made only in the electronic PathTracker Plus system.

- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, April 20, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, April 27, 2021**

## **Overview of Assessment Pro System -A Live Demo to help users better navigate the new system to complete PASRR Level I screens/ Print Level II Summary of Findings /Address Service Matters Reviews/ and Make Entries into PathTracker Plus**

Please join us on Tuesday, April 27, 2021 at 2:00 pm CST, for up to 90 minutes as part of our continuing education series.

This Iowa PASRR Webinar is specifically designed for the staff who are new to PASRR or would like a refresher on how to use the Web based platform known as Assessment Pro, which has been home to Iowa's PASRR Database since October 1, 2020. This system is where PASRR Level I screens are completed, PASRR histories are housed, you can print off completed PASRR's, you will complete Service Matters Reviews, and where you'll find PathTracker Plus for completing Nursing facility Admissions, Transfers, Discharges, Level of Care, and pay source changes.

The webinar will include:

- An overview of Assessment Pro Platform

- A Live Demo to help users better navigate the system to complete PASRR Level I screens and uploads
- Locate and Print Level I Outcomes
- Locate and Print Level II Summary of Findings
- Locate and complete Service Matters questionnaires and uploads
- Locate and review finalized Service Matters Reviews
- Admission notices, updates to Level of Care, payment sources, transfers, and discharge notices in PathTracker
- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, April 27, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, May 11, 2021**

## **How to Successfully Complete a Level I PASRR Screening**

Please join us on Tuesday, May 11, 2021 at 2:00 p.m. CST for up to 90 minutes, as part of our continuing education series. This very important Iowa PASRR webinar will get into the weeds and address your questions about exactly how to successfully complete a Level I PASRR screen and what documents are needed at the point of submission, and how to upload them. This webinar will provide information on:

- Who gets a Level I PASRR Screening
- What information is required in a Level I Screening
- Which documents to provide in order for the process to work as quickly and efficiently as possible
- What are the best practices for completing thorough and timely screenings
- Turnaround times for Level I outcomes in Iowa
- The various outcomes of a Level I

If you are a Hospital social worker, discharge planner, nursing facility DON or social worker, or any other person in any organization who may have clinical information in order to submit a Level I screen, then this webinar is for you. If you work with other community-based service providers such as in-home health care, community mental health centers, group homes, hospice providers, or others who may have a need to learn how to submit Level I PASRR screens, please help us reach out and invite them as well.

- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, May 11, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, May 25, 2021**

## **Deep Dive into PASRR Abbreviated Level II Outcomes: Exemptions & Categorical Outcomes**

Please join us on Tuesday, May 25, 2021 at 2:00 p.m. CST for an Iowa PASRR Technical Assistance webinar for up to 90 minutes, as part of our continuing education series. This very important Iowa PASRR webinar will get into the weeds and address your questions about how and when it is useful to complete a Level I PASRR screen with a requested or expected outcome of a 30-day Exempted Hospital Discharge (EHD) or any other of several Categorical Outcomes. This webinar will provide information on:

- When is it appropriate to request a hospital exemption (EHD)?
- When is it appropriate or not appropriate to request the various kinds of abbreviated outcomes

- What are the pros and cons of using any of the abbreviated Level II outcomes
- Which documents to provide up front in order for the process to work as quickly and efficiently as possible?
- What are the best practices for completing thorough and timely screenings?
- What to do when I am not reporting a PASRR Condition but Maximus requests that I send a Certification?

If you are a Hospital or Nursing Facility Administrator, hospital discharge planner, a nursing facility administrator, nursing facility DON or social worker, or anyone who currently submits Level I screens, then this webinar is for you. If you work with other community-based service providers such as in-home health care providers, community mental health centers, group homes, or hospice providers who want to learn more about the appropriate times to request an Exempted Hospital Discharge or any of the Categorical Outcomes.

- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, May 25, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, June 8, 2021**

## **How to Review and Understand PASRR Level II Summaries of Findings, PASRR Identified Services, and Implementation**

Please join us on Tuesday, June 8, 2021 at 2:00 pm CST, for up to 90 minutes, as part of our continuing education.

This webinar will demonstrate how to review and understand a PASRR Level II outcome, known as a Summary of Findings, where an individual in the PASRR population is approved for a level of care and services are identified in order to optimize care and recovery for the individual. There are three types of services that can be identified; including Specialized Services that focus on the PASRR Condition/Disability, Rehabilitative Services that are typically provided as a part of the individual's care in a nursing facility, and Community Placement Supports that help to optimize an individual's potential for successful transition to a lower level of care once they leave a nursing facility for a lower level of care.

This webinar will provide you specific information on how to:

- Review the Level II Summary of Findings (SOF)
- Understand the various areas of focus/information within the SOF
- Understand the role of the accepting nursing facility regarding the SOF
- Ensure delivery of all PASRR Identified Services
- Find PASRR identified services within the SOF
- Find Care Planning tools for identified services
- Document that PASRR identified Services are being delivered

- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, June 8, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, June 22, 2021**

## **Community Placement Supports / Discharge Planning / PASRR Compliant Care Planning**

Please join us on Tuesday June 22, 2021 at 2:00 p.m. CST for an Iowa PASRR Webinar that takes place on the 22nd Anniversary of the Supreme Court's Olmstead Decision, where we'll address



Community Placement Supports / Discharge Planning and Care Planning. A function of Iowa's PASRR process is that for every PASRR Level II Summary of Findings; there are three types of services identified. These include Community Placement Supports that can, when appropriate and implemented, help an individual successfully transition to a lower level of care and thrive once they leave the nursing facility. This webinar will provide you specific information on:

- Reviewing and understanding the Identified Services
- The role of the Olmstead Decision in PASRR
- Review why and how these Services are Identified
- Review where to find these services in the PASRR Summary
- Tips and best practices on when to start discharge planning
- Knowing when to include Community Placement Supports in the Care Plan
- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, June 22, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, July 6, 2021**

## **How to Successfully Complete a PASRR Service Matters Review**

Please join us on Tuesday, July 6, 2021 at 2:00 pm CST, for an Iowa PASRR Technical Assistance webinar, as part of our continuing education. A function of Iowa's PASRR process is that for every PASRR Level II where an individual in the PASRR population is identified as needing one or more "Specialized Services," Ascend will monitor whether the NF has developed a PASRR compliant care plan that includes all PASRR identified services and will ask for specific evidence that documents the delivery of PASRR identified specialized services. This Iowa PASRR webinar will offer specific guidance on how to successfully complete a PASRR Service Matters Review. We will provide you specific information on:

- How to write a PASRR Compliant Care plan
- How to use the Iowa PASRR NF Level II Care Planning Tool, and how to use it
- How to ensure that PASRR identified services are being provided
- What information is needed to document that PASRR identified Specialized Services (SS) are being delivered
- How to complete the Service Matters Form
- How to ensure full PASRR compliance with regard to service delivery
- Common issues that arise during Service Matters reviews
- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, July 6, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, July 20, 2021**

## **Overview of PASRR for Individuals who meet NFMI Level of Care - (Nursing Facilities for persons with Mental Illness- NFMI)**

Please join us on July 20, 2020 at 2:00 p.m. CST for a webinar in the Iowa training series regarding individuals whose PASRR indicates that the person meets NFMI Level of Care (Nursing Facilities for persons with Mental Illness). This webinar will provide an overview of what the expectations are for nursing facilities who support individuals who have very high behavioral health needs and meet the NFMI level of care. There are 168 nursing facilities in Iowa who have accepted individuals who meet NFMI level of care (LOC), in addition to Iowa's three NFMI facilities of Davis Center in Bloomfield, Pillar

of Cedar (formerly known as Country View) in Waterloo, and Southeast Iowa Behavioral Healthcare center (formerly known as Dave's Place) in Keokuk. All facilities who are presently caring for someone who meets NFMI level of care are invited to attend this essential webinar. We also wish to invite representatives of any other NFs who are considering self-identifying as a facility that can meet these very high behavioral health needs, MCO Care Managers, LTC Ombudsman staff, and anyone who wants to understand the NFMI approval process better. The discussion will provide you guidance on:

- Who is and is not appropriate for NFMI level of care determinations
- Importance of NF making a conscious choice to "self-select" as a facility that can meet these needs before considering accepting individuals with this LOC
- Definitions of PASRR Identified Specialized Services that are unique to NFMI, including:
- Functional Assessment, Behavior Based Treatment Plan
- Along with a discussion of:
- Expectations of DHS, MCOs, Maximus, and DIA regarding care planning, service delivery, and compliance
- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, July 20, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, August 10, 2021**

## **PASRR & Individuals with History of Child or Dependent Adult Abuse**

Please join us on Tuesday, August 10, 2021 at 2:00 p.m. CST for a webinar that offers an overview of Preadmission Screening and Resident Review - PASRR - and considerations when PASRR is being conducted for someone with a history of Child or Dependent Adult Abuse. PASRR is utilized to identify individuals with serious mental illness, intellectual or developmental disabilities, and related conditions, and identifies services that will be required for them if they enter an Iowa nursing facility. Within the past several years, we have seen a significant increase in the number of PASRR assessments involving individuals with some criminal or child abuse history, or assessments that are conducted while individuals have also been identified as dependent adults by DHS, and where Dependent Adult Abuse assessments are co-occurring with PASRR or have recently been undertaken. In such cases, it can be beneficial for the individual and their support network if/when those involved in PASRR can collaborate more effectively with those involved in child or dependent adult abuse assessment, and the service delivery that may follow. This webinar will offer guidance on:

- Who/What/When/Why/and How of PASRR
- What information is needed to complete a thorough Level II evaluation and Summary of Findings?
- When PASRR requests Abuse information, what happens with it?
- Why court orders and legal/criminal history become important matters in such cases
- How Dependent Adult Abuse Assessments impact PASRR and service delivery within the nursing facility
- The benefits of a collaborative process between PASRR and DHS staff engaged in Child or Dependent Adult Abuse Assessments
- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, August 10, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, August 24, 2021**

## **PASRR Status Changes & When to Complete Them**



Please join us on Tuesday, August 24, 2021 at 2:00 p.m. CST for an Iowa PASRR hour and a half Webinar, as part of our continuing education series. The webinar will take a deep dive into the issues surrounding when to submit a new PASRR based upon Significant Changes in Status. The Iowa Help Desk and the Iowa PASRR program receive more questions about Status Changes/Resident Reviews in PASRR and when to submit them, than any other single issue in PASRR. This webinar is truly for anyone and everyone who needs to understand a bit about when, why, and how to submit new PASRRs and the correlations to overall compliance. This webinar will offer guidance on:

- What might trigger a need for a Status Change for someone with a previous Negative Level I PASRR?
- What might trigger a need for a Status Change for someone who has previously been identified to be in the PASRR Level II population?
- Ways to ensure you are compliant with Status Change PASRRs
- What we mean when we say - When in doubt, submit a new PASRR
- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, August 24, 2021](#)

**2:00 p.m. - 3:30 p.m. CST | Tuesday, September 7, 2021**

## **Overview of PASRR Compliance: Level I Screens, PASRR Level II Requirements, Service Matters and PathTracker+**

Please join us on Tuesday, September 7, 2021 at 2:00 p.m. CST for an Iowa PASRR Technical Assistance hour and a half webinar, as part of our continuing education series. This webinar will offer an in-depth overview of some of the many ways that it is possible to understand compliance and achieve full compliance with PASRR. The discussion will provide guidance on:

- What a Level I Screening is and understanding the Level I Outcomes
- What is a Level II PASRR and how do I review a Level II summary of Findings?
- What are the most common Level I Compliance Issues?
- What are the most common Level II Compliance Issues?
- What is a Status Change PASRR and how does submission of them impact compliance?
- What is Service Matters and how does it relate to achieving compliance?
- How do DHS/Maximus/DIA and others review NF Care Plans for PASRR compliance?
- How and when we do we need to Implement and verify that Discharge Planning is occurring?
- Attendees will learn to identify many ways that one can be non-compliant with PASRR
- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, September 7, 2021](#)

**2 p.m. - 3 p.m. CST | Tuesday, September 21, 2021**

## **Understanding the Federal Initiatives with the MDS 3.0 and how it intersects PASRR**

Please join us on Tuesday, September 21, 2021 at 2:00 pm CST for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series. This Iowa PASRR Webinar is specifically designed for the staff in your NF who complete the MDS and care plans to further understand the connection between the federal law, MDS 3.0 and the PASRR process to move from the medical model to person-centered care.

This webinar will include an overview of federal laws that govern PASRR and the MDS process, a brief historical overview of changes in the MDS process toward person-centered care and efforts in the MDS 3.0 form (implemented federally in October 2010) for the federal government to address their mood and behavior as well as giving individuals in the nursing facility a say in the assessment process and their own plan of care. This webinar is intended to provide understanding of the major changes in policy, language and attitudes regarding care for individuals in nursing facility including an individual's right to self-directed care, how they want to live, where they want to live, and exploring mental health needs and improving their overall quality of life.

- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, September 21, 2021](#)

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**REGISTER: PathTracker + for Nursing Facility Social Workers, Administrators, & Business Office Staff | Tuesday, 4/20 at 2 p.m. CT**

**2:00 p.m. - 3:30 p.m. CST | Tuesday, April 20, 2021**

**PathTracker+ for Nursing Facility Social Workers, Administrators, & Business Office Staff**

Please join us on Tuesday, April 20, 2021 at 2:00 pm CST, for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series.

This webinar is specifically designed for the staff in your NF who are involved in making admission, transfer, and discharge notifications into PathTracker Plus, which is a feature of the PASRR database.

The webinar will include an overview of several critical functionalities of PathTracker Plus, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices, as well as level of care and payment source changes. The use of PathTracker Plus has been mandatory since February 1, 2016. It is critical that appropriate nursing facility staff are trained and prepared to make necessary entries into the system in a timely manner. It is also critical that the NF stop any and all use of paper Case Activity Reports, also known as CAR forms, and that ALL changes that would have been submitted using a CAR form in the past, must now be made only in the electronic PathTracker Plus system.

- [Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, April 20, 2021](#)

4 / 22 / 2021

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**REGISTER: PASRR Training for MCO Staff – Part 2: 1:00 p.m. CT Thursday, April 22<sup>nd</sup> | 1:00 p.m. CT Friday, April 23<sup>rd</sup>**

This webinar is intended for Iowa Total Care and Amerigroup Staff Only. This webinar will provide Managed Care Organization Staff with information on the following issues pertaining to Iowa's Preadmission and Resident Review program:

1. Quick Overview of PASRR 101
2. Level I and Level II processes and determinations and how to read a PASRR LII Summary of Findings
3. PASRR short term NF approvals
4. PASRR identified Services and Supports
5. PASRR Care Planning Requirements and Service Matters

Items One through 5 were covered in the first session and a very brief overview of some of this information will be provided and this webinar will focus on the remaining items.

6. Overview of Compliance issues in PASRR

7. NFMI outcomes
8. Questions and Answers
9. Resources and future training opportunities

Click one of the links below to register for the time that best fits your schedule:

- [Thursday, April 22nd at 1:00 p.m. CT](#)
- [Friday, April 23rd at 1:00 p.m. CT](#)

6 / 07 /2021

## Quarterly Newsletter: Level I Process Tips | Register for 6/08 Webinar | HIPAA Compliance Reminder

In this latest edition of the **Iowa PASRR Quarterly Newsletter** we cover a few important topics that providers may find useful. These include some commonly asked questions about **PASRR Level I processes**, registration details on **tomorrow's webinar (June 8th)**, as well as a best practice reminder on the importance of **providing accurate mailing address** information to help ensure the security of Protected Health Information (PHI).

### FAQs: Insights into PASRR Level I Processes

State provider questions fielded by the Iowa PASRR Help Desk cover many different topics. Some of the most common are related to the Level I process. Here are a few frequently asked questions:

#### **Do PRN (as needed) psychotropic medications need to be included in the psychotropic medication section (i.e. Mental Health Medications) on the Level I?**

PRN medications are not required on the LI screen. If there are any PRN psychotropic medications the person takes on a fairly regular basis that you'd like to make us aware of, you can add them along with any notes to one of the text boxes.

#### **Can supporting documents be submitted by adding the information into the comments box, or must they be faxed?**

Required and requested information should be uploaded directly into the PASRR record via AssessmentPro whenever possible. If you don't know how to use the upload function, access the training guide through the resources link or contact the Iowa PASRR Help Desk (email: [IowaPASRR@maximus.com](mailto:IowaPASRR@maximus.com) or phone: 833.907.2777). While uploading will help the process move faster and is preferred, you may also fax documents to (877.431.9568). Do not copy and paste the H&P or any other supporting documents into the comment section, as this section is meant for dialog between reviewer and Level I submitter.

#### **Do we need to submit a PASRR for everyone with a diagnosis of depression and/or anxiety?**

Yes. **Absolutely everyone** gets a Level I screen; you must submit a Level I on everyone who may apply for admission to an Iowa NF or NFMI.

#### **Do we need to do a new PASRR for someone with a paper PASRR dated prior to 9/1/2001?**

Yes. You must submit a new PASRR immediately. Iowa PASRR conducted prior to 9/1/2011 were not completed in a manner consistent with federal standards.

### REGISTER: Upcoming Learning Opportunity

#### **How to Review and Understand PASRR Level II Summaries of Findings, PASRR Identified Services, and Implementation**

**2:00 p.m. - 3:30 p.m. CST | Tuesday, June 8, 2021**

Please join us tomorrow, **Tuesday, June 8, 2021 at 2:00 pm CST**, for up to 90 minutes, as part of our continuing education.

This webinar will demonstrate how to review and understand a PASRR Level II outcome, known as

a **Summary of Findings**, where an individual in the PASRR population is approved for a level of care and services are identified in order to optimize care and recovery for the individual. There are three types of services that can be identified; including **Specialized Services** that focus on the PASRR Condition/Disability, **Rehabilitative Services** that are typically provided as a part of the individual's care in a nursing facility, and **Community Placement Supports** that help to optimize an individual's potential for successful transition to a lower level of care once they leave a nursing facility for a lower level of care. This webinar will provide you specific information on how to:

- Review the Level II Summary of Findings (SOF)
- Understand the various areas of focus/information within the SOF
- Understand the role of the accepting nursing facility regarding the SOF
- Ensure delivery of all PASRR Identified Services
- Find PASRR identified services within the SOF
- Find Care Planning tools for identified services
- Document that PASRR identified Services are being delivered

**Click the link below to register for this informative session!**

[How to Review and Understand PASRR Level II Summaries of Findings, PASRR Identified Services, and Implementation](#)

## **HIPAA REMINDER: Address Accuracy Critical to Compliance**

Did you know that PASRR has **required mailings** as a critical part of the process of getting individuals the services they need? **Maximus relies on the submitter who initiated the screen to provide the correct mailing addresses** for recipients, guardians, and when applicable, attending physicians. Maximus may be required to issue **multiple surface mail notices** at various points in the process - from the date of the decision to one business day from the decision.

The submitter plays a crucial role in **protecting an individual's PHI** from potential breaches. Entering correct and current mailing address information is one of the most important ways that a Provider can help ensure **HIPAA compliance** as each person is stewarded through the required PASRR documentation process.

## **SUPPORT: Iowa PASRR Help Desk Contacts**

**Phone:** 833.907.2777

**Email:** [iowaPASRR@maximus.com](mailto:iowaPASRR@maximus.com)

7/12/2021

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## **EVENT REMINDER: Please Join Us for Upcoming Provider Webinar | 2 p.m. CST, Tuesday, 7/20**

Please join us on **July 20, 2020 at 2:00 p.m. CST** for a webinar in the Iowa training series regarding individuals whose PASRR indicates that the person meets NFMI Level of Care (Nursing Facilities for persons with Mental Illness). This webinar will provide an overview of what the expectations are for nursing facilities who support individuals who have very high behavioral health needs and meet the NFMI level of care.

There are 168 nursing facilities in Iowa who have accepted individuals who meet NFMI level of care (LOC), in addition to Iowa's three NFMI facilities of Davis Center in Bloomfield, Pillar of Cedar (formerly known as Country View) in Waterloo, and Southeast Iowa Behavioral Healthcare center (formerly known as Dave's Place) in Keokuk. All facilities who are presently caring for someone who meets NFMI level of care are invited to attend this essential webinar. We also wish to invite representatives of any other NFs who are considering self-identifying as a facility that can meet these very high behavioral health needs, MCO Care Managers, LTC Ombudsman staff, and anyone who wants to understand the NFMI approval process better. The discussion will provide you guidance on:

- Who is and is not appropriate for NFMI level of care determinations
- Importance of NF making a conscious choice to "self-select" as a facility that can meet these needs before considering accepting individuals with this LOC
- Definitions of PASRR Identified Specialized Services that are unique to NFMI, including:
- Functional Assessment, Behavior Based Treatment Plan Along with a discussion of:
- Expectations of DHS, MCOs, Maximus, and DIA regarding care planning, service delivery, and compliance

[Click to Register: 2:00 p.m. - 3:30 p.m. CST Tuesday, July 20, 2021](#)

8/ 3 / 2021

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## Give Us Your Feedback! Take the IDPH and Iowa DHS Alignment Stakeholder Input Survey

*Ascend/Maximus has been asked by our partners at the Iowa Department of Human Services (DHS) to distribute this survey on Iowa Department of Public Health (IDPH) and DHS alignment. We hope you have the opportunity to review and provide feedback regarding the alignment process.*

### Health and Human Services Alignment Survey

For more information, visit <https://hhsalignment.iowa.gov>.

The Iowa Department of Public Health (IDPH) and Iowa Department of Human Services (DHS) are exploring options for [aligning their programs, services and operations](#) more closely in order to better serve the needs of Iowans.

**By "aligning," we mean using, sharing, coordinating, or structuring two or more things (programs, services, processes, technology, data, access points like buildings or websites, etc.) in new, more closely connected ways.**

We are seeking input on these efforts from employees across both departments and people across the state. To this end, we invite you to respond to our survey as well as share the link to the survey with anyone who may have insights and suggestions to help us in this effort. **The survey will close on Friday, August 6, 2021.**

You do not need to respond to all questions - they are designed to help you think about and share your thoughts about different and creative ways in which we might be able to bring the work of IDPH and DHS into closer alignment.

**Thank you for your time and input!**

[CLICK HERE TO TAKE THE SURVEY](#)

9/ 08 / 2021

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## Quarterly Newsletter – AssessmentPro Submission Tip | Register for 9/21 Webinar

In this latest **Quarterly Newsletter** we've gathered some important updates and reminders for Iowa Providers, including a best practice tip for **using the digital upload feature in AssessmentPro** versus material submission via fax, as well as an overview and registration details for the upcoming **PASRR Technical Assistance Webinar** coming up on **Tuesday, September 21**.

### ASSESSMENTPRO TIP: Uploading Files Directly to the System

**AssessmentPro simplifies the submission process**, making uploading both easier and faster than faxing. A few advantages of direct system submission of supporting documentation include:

1. **Immediate receipt confirmation**

The moment you upload, you can see the documents on the individual's assessment record. This

allows you to confirm receipt of those materials by Maximus in real time.

2. **Speed up the process**

Documents get to Maximus more quickly, reducing delays for you and the individuals you're serving.

3. **Avoid potential fax issues**

Direct system upload allows AssessmentPro users to avoid any potential issues with fax receipt or document clarity. If a fax line goes down, users who upload do not experience any delays. Uploaded documents do not have distorted text, which can potentially occur with a fax.

## REGISTER: Upcoming Iowa Technical Assistance Webinar

### Understanding the Federal Initiatives with the MDS 3.0 and how it intersects PASRR 2:00 p.m. - 3:30 p.m. CST | Tuesday, September 21, 2021

Please join us on **Tuesday, September 21, 2021 at 2:00 pm CST** for an Iowa PASRR Technical Assistance webinar, as part of our continuing education series. This Iowa PASRR Webinar is specifically designed for the staff in your NF who complete the MDS and care plans to further understand the connection between the federal law, MDS 3.0 and the PASRR process to move from the medical model to person-centered care.

This webinar will include an overview of federal laws that govern PASRR and the MDS process, a brief historical overview of changes in the MDS process toward person-centered care and efforts in the MDS 3.0 form (implemented federally in October 2010) for the federal government to address their mood and behavior as well as giving individuals in the nursing facility a say in the assessment process and their own plan of care. This webinar is intended to provide understanding of the major changes in policy, language and attitudes regarding care for individuals in nursing facility including an individual's right to self-directed care, how they want to live, where they want to live, and exploring mental health needs and improving their overall quality of life.

- [REGISTER: Understanding the Federal Initiatives with the MDS 3.0 and how it intersects PASRR | 2:00 p.m. CT Tue, 9/21/21](#)

### SUPPORT: Iowa PASRR Help Desk Contacts

Phone: 833.907.2777

Email: [iowaPASRR@maximus.com](mailto:iowaPASRR@maximus.com)

Fax: 877.431.9568

9/20/2021

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## EVENT UPDATE – 9/21 Webinar – Understand the Federal Initiatives with the MDS 3.0 and How it Intersects PASRR – Has Been Cancelled

Please be aware that the the Iowa PASRR Webinar that was scheduled for **tomorrow, September 21, Understanding the Federal Initiatives with the MDS 3.0 and How it Intersects PASRR**, has been cancelled. This webinar will be presented at a later date and time, to be announced soon.

Our next planned Iowa PASRR program sponsored webinar will be **PASRR 101**, taking place on **Tuesday, October 5 at 2:00 p.m. CST**. Be on the lookout for registration details, as well as information regarding the next PASRR webinar series coming in the weeks ahead.



9/ 24 / 2021

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**EVENT ANNOUNCEMENT: Register for 10/5 Webinar – PASRR 101: An In-Depth Look into the Basics of Preadmission Screening and Resident Review**

Please join us on **Tuesday, October 5, 2021, at 2:00 p.m. CST** for an Iowa PASRR 101 webinar. It is intended to give those who are new to PASRR an opportunity to start from scratch, spend an hour with us, and become familiar with the basics. This webinar is also intended to offer an opportunity for nursing facilities, hospitals, hospice, in-home health, RCF, PACE, MCOs community mental health center staff members, and any other interested parties, to learn with us. This webinar should be viewed as a pre-requisite to other training offered by DHS and Ascend/Maximus about PASRR in Iowa, although it can also serve as a useful refresher for many.

The discussion will provide guidance on:

- History and purpose of the federally mandated PASRR program
- Links between PASRR and the Supreme Court Olmstead Decision
- Who receives a PASRR?
- PASRR Level I and Level II Information needed to complete a thorough Level II evaluation and Summary of Findings
- PASRR in Iowa - unique features
- A very brief overview of PASRR compliance and why it is important

Click the link below to register in advance for this informative session. After registering, you will receive a confirmation email with instructions on how to join the webinar.

- [\*\*PASRR 101: An In-Depth Look into the Basics of Preadmission Screening and Resident Review | Tuesday, 10/5 at 2 p.m. CT\*\*](#)