

Iowa PASRR

Learning Opportunities:

Provider Webinar Series - Iowa PASRR Training | May - September 2026

The support team at Iowa PASRR, **Mona Krugger** and **Amanda Rosencrans** of Maximus, and **Lila Starr**, PASRR Program Manager and Older Adult Mental Health Specialist for the Iowa Department of Health and Human Services, have developed a comprehensive series of webinars designed to offer detailed information on key aspects of the PASRR process and numerous closely related issues and we invite you to join us for any of the webinars that may meet your needs.

We also seek to maximize use of the resources found on the Iowa PASRR Providers website, where all PASRR activity begins, and to optimize use of Iowa PASRR database, so during each of the live webinars, we offer opportunities to ask questions regarding any relevant topics.



For PASRR newcomers:

The sessions listed below are designed to help you understand the process, from most basic to more advanced concepts, including an invaluable overview of many key aspects of PASRR. Please make plans to attend them all at some point, being mindful that they are offered frequently in a regular rotation.

For anyone who is unable to attend a live PASRR 101 session before jumping into the webinar series, please view the pre-recorded PASRR 101 training that is available on the Iowa PASRR providers webpage for watching at any time that your schedule permits:

<https://vimeo.com/259952944>



For experienced PASRR providers:

For those who have already joined us for some initial sessions, we are gratified to know that many of you have found ongoing participation is beneficial. We hope you gain skills and deepen your overall understanding of PASRR and related issues, including how to address diversion, transition, and delivery of high-quality services to the individuals we serve.

What are next steps? Please see the session descriptions below, register for the sessions you can attend, and make sure to add those dates/times (shown below) to your calendar. Individual reminders will be sent out before each event for everyone registered.

PASRR Status Change: What You Need to Know about Significant Changes in Status & What Happens When You Submit a Level I Screen for Possible Status Change



Please join us on **Tuesday, May 5, 2026 at 2:00 p.m. CST** for an Iowa PASRR webinar of up to 90 minutes focusing on when to submit a new PASRR Level I screen and how to recognize 'Significant Changes in Status'. The Iowa PASRR Help Desk and the Iowa PASRR program receive more questions about Status Changes/Resident Reviews and when to submit them, than any other single issue in PASRR. This webinar is truly important for anyone and everyone who works with PASRR as there are correlations to many other issues, including compliance and licensing. This webinar will offer guidance on:

- What might trigger a need for a Status Change for someone with a previous Negative Level I PASRR?
- What might trigger a need for a Status Change for someone who is in the PASRR Level II population?
- Ways to ensure you are compliant with Status Changes
- What we mean when we say – “When in doubt, submit a new PASRR”

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, May 5, 2026](#)

How to Successfully and Accurately Submit Comprehensive Level I PASRR Screens



Please join us for an Iowa PASRR webinar on **Tuesday, June 2, 2026, at 2:00 p.m. CST** for up to 90 minutes. In this session, we will take attendees into the demonstration site for the Iowa PASRR Database and show attendees exactly how to successfully fill out and submit a Level I PASRR screen, along with what documents are needed at the point of submission, and how to upload them. This webinar will answer questions like:

- Who gets a Level I PASRR screen?
- What information is required in a Level I screen?
- Which information/documents do I need to provide for the process to work as quickly and efficiently as possible?
- What are the best practices for submitting thorough and timely Level I screens?
- What are the turnaround times for Level I outcomes in Iowa?
- What outcomes can be given at the conclusion of a Level I screen?

If you are a potential Level I submitter, (examples include hospital or NF social workers, nurses, discharge planners, nursing facility DONs, in-home health care providers, RCF or assisted living staff members, community mental health center staff, MCO care managers, hospice providers, or others), then this webinar is for you. If you have any colleagues who may need to learn how to submit Level I PASRR screens, please reach out and invite them as well.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, June 2, 2026](#)

PASRR Abbreviated Level II Outcomes: The Exempted Hospital Discharge & Categorical Outcomes: Who can consider them? What do they mean?



Please join us on **Tuesday, June 16, 2026, at 2:00 p.m. CST** for an Iowa PASRR Technical Assistance webinar of up to 90 minutes. This session will address how and when a Level I PASRR screen can be submitted with a requested or expected

outcome of 30-day Exempted Hospital Discharge (EHD) or any other of several Categorical Outcomes. This webinar will provide information on:

- When is it possible to request a hospital exemption (EHD) from the full Level II process?
- When is it possible to request the various kinds of abbreviated Level II outcomes?
- What are the pros and cons of requesting or using any of the abbreviated Level II outcomes?
- What are the best practices for completing thorough and timely Level I screens?
- Which documents do I need to provide up front for the process to work as quickly and efficiently as possible.

If you are a current or potential Level I submitter, (examples include hospital or NF social workers, nurses, discharge planners, nursing facility DONs, in-home health care, RCF or assisted living, community mental health center, MCO care managers, hospice, or other service provider), then this webinar is for you. If you have any colleagues who may need to learn how to submit Level I PASRR screens, or who may need to learn about when it might be acceptable or appropriate to request any of the Categorical Outcomes and what they mean, then please invite them to attend.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, June 16, 2026](#)

Understanding PASRR Level II Summaries of Findings, PASRR Identified Services, and Implementation



Please join us on **Tuesday, June 30, 2026, at 2:00 pm CST**, for up to 90 minutes, as part of our continuing education webinar series.

This webinar will address how to review and understand a PASRR Level II evaluation outcome, known as a Summary of Findings (SOF), wherein an individual in the PASRR population is approved for a level of care and services are identified to optimize care, recovery, and potential for return to a lower level of care for the individual. There are three types of services that can be identified:

1. Specialized Services
2. Rehabilitative Services, and
3. Community Placement Supports, all of which will be explained.

This webinar will provide you specific information on how to:

- Review the Level II Summary of Findings (SOF) prior to admission to confirm that your facility can arrange/deliver 100% of the services
- Find PASRR identified services within the SOF
- Understand the various areas of focus/information within the SOF
- Understand the role of the receiving/accepting nursing facility regarding the SOF
- Ensure delivery of all PASRR Identified Services
- Find Care Planning tools to facilitate compliance with care planning and service delivery
- Document that PASRR identified Services are being delivered

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, June 30, 2026](#)

How to Achieve Compliance During ServiceMatters Reviews



Please join us on **Tuesday, July 14, 2026 at 2:00 pm CST**, for an Iowa PASRR Technical Assistance webinar of up to 90 minutes. A function of Iowa's PASRR process is that for every PASRR Level II for an individual in the PASRR population, a ServiceMatters compliance review is likely to be triggered. Maximus is contracted with the Iowa Department of Health and Human Services to monitor whether the facility has developed a PASRR compliant care plan that includes all PASRR identified

services and specific proof that all specialized services are being delivered in a compliant and timely manner. This webinar will offer specific guidance on how to successfully complete a PASRR ServiceMatters Review. The webinar will cover the following:

- How to utilize the Iowa PASRR Care Planning Tools, the video on how to use it, and how write a PASRR Compliant Care plan
- How to ensure that 100% of PASRR identified services are being delivered
- What information is needed to document and offer evidence that PASRR identified Specialized Services (SS) are being delivered
- How to monitor when ServiceMatters reviews are due, within the Iowa PASRR database
- How to complete the ServiceMatters Review, using the Online tools
- Common issues and errors that result in non-compliant findings during ServiceMatters reviews

If you are a nursing facility administrator, admissions coordinator, PASRR Access Coordinator, Level I submitter, ServiceMatters respondent, DON, social worker, MCO Care manager, State OLTCO staff member, DIAL survey staff, or any other staff person who may review PASRR outcomes as part of determinations around admissions, discharge planning, issues of compliance, or service coordination, then this webinar is for you.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, July 14, 2026](#)

Overview of PASRR Compliance: Level I Screens, PASRR Level II Requirements, ServiceMatters and PathTracker+



Please join us on **Tuesday, July 28, 2026, at 2:00 p.m. CST** for an Iowa PASRR Technical Assistance webinar of up to 90 minutes. This webinar will offer an in-depth overview of some of the many ways that it is possible to achieve compliance or experience compliance challenges in PASRR. The discussion will provide guidance on:

- What are the most common Level I Compliance Issues?
- What are the most common Level II Compliance Issues?
- How and when does submission of Status Change/Resident Reviews in PASRR impact compliance?
- How does ServiceMatters and other reviews relate to achieving compliance?
- How does the submission of timely notices in PathTracker+ impact compliance?
- How should HHS, Iowa PASRR/Maximus, DIAL Surveyors, MCO Care Managers, and others review NF Service Delivery for PASRR compliance?
- How and when do facilities need to Implement and verify that Discharge Planning is occurring?

Attendees will learn to identify many ways that one can be compliant with PASRR.

If you are a nursing facility administrator, admissions coordinator, PASRR Access Coordinator, Level I submitter, ServiceMatters respondent, DON, social worker, MCO care manger, State OLTCO representative, DIAL Survey staff, or any other staff person who may review PASRR outcomes as part of determinations around admissions, discharge planning, issues of compliance, or service coordination, then this webinar is for you.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, July 26, 2026](#)

Community Placement Supports / Discharge Planning / PASRR Compliant Care Planning



Please join us on **August 11, 2026 at 2:00 p.m. CST** for a webinar in the Iowa training series where we'll address Discharge Planning and how to optimize the

potential of individuals to recover and transition to a lower level of care. A function of Iowa's PASRR process is that for every PASRR Level II Summary of Findings; there are three types of services identified. These include Community Placement Supports (CPS) that can, when implemented as part of a well-orchestrated discharge plan, help an individual successfully transition to a lower level of care and thrive once they leave the nursing facility. This webinar will provide you specific information on:

- Reviewing and understanding the PASRR Identified Services: SS, RS, and CPS
- The role of the Olmstead Supreme Court Decision in the rights of individuals with disabilities
- Review why and how services are Identified
- Review where to find Community Placement Supports in the PASRR Summary of Findings (SOF)
- Tips and best practices on when to start discharge planning (Hint, it's always best to start at admission!)
- Knowing when to include Community Placement Supports (CPS) in the Care Plan (Hint; every Level II Summary of Findings - SOF tells you exactly when!)

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, August 11, 2026](#)

Substitute Decision Making, Issues of Capacity, Powers of Attorney, Guardianship, and Conservatorship, Part 1



Please join us on **Tuesday, August 25, 2026, at 2:00 p.m. CST**, for the initial installment of a two-part series in the Iowa PASRR Technical Assistance webinars. We'll offer an in-depth overview of substitute decision making issues and the importance of addressing them as part of admission to any setting. We'll discuss the various types of decision-making support and substitute decision makers including Powers of Attorney, the differences between these and Court Ordered Legal Guardians, Payees, and Conservators. How substitute decision making is impacted by mental health/illness, cognitive capacity and overall health status of the individuals we serve, and many questions that arise as we try to understand the differences, similarities, and implementation issues involved with each type of substitute decision making. PASRR frequently identifies a need for individuals to consider designation of Substitute Decision Makers.

We'll explore the issues and address some of the many questions that our attendees may have. We'll be joined by **Jennifer Donovan** of the Iowa Office of the Public Guardian, who will share her knowledge with us and facilitate improved understanding of some of the many issues that frequently arise. Part 1, which will be held on August 25th, will address the important legal differences between Supportive Decision Makers, designated Powers of Attorney for Healthcare and Financial matters, Guardianships, Payees, Conservatorships, and when each of these may be appropriate for an individual. Iowa's Office of the Public Guardian will present information to help attendees understand what to do when individuals, families, or PASRR identifies a need for consideration of power(s) of attorney, payees, and/or court ordered guardians and conservators. We hope it will further empower you to help individuals in Iowa enhance their quality of life!

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, August 25, 2026](#)

Substitute Decision Making, Issues of Capacity, Powers of Attorney, Guardianship, and Conservatorship, Part 2



Please join us on **Tuesday, September 8, 2026, at 2:00 p.m. CST**, for the second of a two-part series in the Iowa PASRR Technical Assistance webinars where we'll take a deep dive into issues surrounding substitute decision making, Power(s) of Attorney, arranging for payees, Court Ordered Legal Guardians and Conservators, how the issue of substitute or supportive decision making is impacted by the cognitive capacity and health status of the individuals we serve. There are many questions that arise as we try to understand the differences, similarities, and implementation issues involved with each type of supported or substitute decision making. PASRR frequently

identifies a need for consideration of substitute decision makers, or that individuals may need to undergo an assessment and/or evaluation to address the need for consideration of Substitute Decision Makers.

We'll explore the issues and address some of the many questions that our attendees may have. We'll be joined by Jennifer Donovan of the Iowa Office of the Public Guardian, who will share her knowledge with us and facilitate better understanding of some of the many issues that frequently arise. Part 1 on August 25 and Part 2 on September 8 will both feature **Jennifer Donovan**, of the Iowa Office of the Public Guardian. Jennifer will address any unanswered questions that arose in Part 1, offer another quick basic overview of materials shared in Part 1, and then go deeper into issues pertaining to Powers of Attorney, Guardianships and Conservatorships, offering tools and resources that will be very useful to anyone who may have occasion to help individuals with disabilities and older Iowans who have or may need to consider designations of Power(s) of Attorney, designating end of life instructions and documents, and/or may be in need of payees, court appointed guardians and/or conservators.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, September 8, 2026](#)

PASRR 101 – Introduction to Preadmission Screening and Resident Review



Please join us on **Tuesday, September 22, 2026, at 2:00 p.m. CST** for an Iowa PASRR of up to 90 minutes. This webinar is for anyone who does or will do work related to PASRR or may need to submit Level I screens, including those who work in nursing facilities, hospitals, in-home healthcare, community mental health, hospice or PACE organizations, MCO care managers, long term care ombudsman staff, community-based service provider organizations, adult protective services staff, and interested parties, to attend and learn with us. This webinar is considered a pre-requisite to other PASRR training offered by HHS and Maximus about PASRR in Iowa and can also serve as a useful refresher to those who haven't been involved in PASRR for some time.

This PASRR 101 discussion will provide guidance on:

- History and purpose of the 1987 federal mandate for the PASRR program
- Links between PASRR and the 1999 Supreme Court Olmstead Decision
- Who receives a PASRR?
- The basics of PASRR Level I and Level II
- PASRR in Iowa – some unique features
- What is PASRR compliance and why is it important?

For anyone who is unable to attend this webinar or is jumping into the face-to-face or webinar series without the benefit of attending this webinar first, please view the pre-recorded PASRR 101 training that is available on the Iowa PASRR providers webpage: <https://vimeo.com/259952944>

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, September 22, 2026](#)

SUPPORT: Your Iowa PASRR Provider Resources



833.907.2777



iowaPASRR@maximus.com



[Provider Tools & Resources](#)

Maximus and HHS will continue to offer many valuable learning opportunities throughout the year. Please make certain to bookmark the [Iowa PASRR Providers website](#), where all Iowa PASRR activity begins, in order to stay current with PASRR in Iowa.

It is our privilege to work with you to ensure individuals in Iowa receive the services and support they need in the least restrictive, most integrated setting, appropriate to their needs and choices.



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