

Iowa PASRR

Learning Opportunities:

Provider Webinar Series - Iowa PASRR Training | November 2025 - March 2026

The Iowa PASRR support team at Iowa PASRR, **Mona Onken** and **Amanda Rosencrans** of Maximus, and **Lila Starr**, PASRR Program Manager and Older Adult Mental Health Specialist for the Iowa Department of Health and Human Services, have developed a comprehensive series of webinars designed to offer detailed information on key aspects of the PASRR process and numerous closely related issues and we invite you to join us for any of the webinars that may meet your needs.

We also seek to maximize use of the resources found on the Iowa PASRR Providers webpage, where all PASRR activity begins, and to optimize use of Iowa PASRR database, so during each of the live webinars, we offer opportunities to ask questions regarding any relevant topics.



For PASRR newcomers:

The sessions listed below are designed to help you understand the process, from most basic to more advanced concepts, including an invaluable overview of many key aspects of PASRR. Please make plans to attend them all at some point, being mindful that they are offered frequently in a regular rotation.

For anyone who is unable to attend a live PASRR 101 session before jumping into the webinar series, please view the pre-recorded PASRR 101 training that is available on the Iowa PASRR providers webpage for watching at any time that your schedule permits:

<https://vimeo.com/259952944>



For experienced PASRR providers:

For those who have already joined us for some initial sessions, we are gratified to know that many of you have found ongoing participation is beneficial. We hope you gain skills and deepen your overall understanding of PASRR and related issues, including how to address diversion, transition, and delivery of high-quality services to the individuals we serve.

What are next steps? Please see the session descriptions below, register for the sessions you can attend, and make sure to add those dates/times (shown below) to your calendar. Individual reminders will be sent out before each event for everyone registered.

How to Submit Accurate and Comprehensive Level I PASRR Screens



Please join us for an Iowa PASRR webinar on **Tuesday, November 4, 2026, at 2:00 p.m. CST** for up to 90 minutes. In this very important session, we will take attendees into the demonstration site for the Iowa PASRR Database and show attendees exactly how to successfully fill out and submit a Level I PASRR screen, along with what documents are needed at the point of submission, and how to upload them. This webinar will answer questions like:

- Who gets a Level I PASRR screen?
- What information is required in a Level I screen?
- Which information and documents do I need to provide for the process to work as quickly and efficiently as possible?
- What are the best practices for submitting thorough and timely Level I screens?
- What are the turnaround times for Level I and Level II outcomes in Iowa?
- What are the various outcomes that can be given at the conclusion of a Level I screen?

If you are a current or potential Level I submitter, (examples include hospital or NF social workers, nurses, discharge planners, nursing facility DONs, in-home health care providers, RCF or assisted living staff members, community health and mental health services providers, MCO care managers, hospice providers, or others), then this webinar is for you. If you have any colleagues who may need to learn how to submit Level I PASRR screens, please reach out and invite them as well.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, November 4, 2025](#)

Understanding PASRR Level II Summaries of Findings, PASRR Identified Services, and Implementation



Please join us on **Tuesday, November 18, 2025, at 2:00 pm CST**, for up to 90 minutes, as part of our continuing education webinar series. This webinar will demonstrate how to review and understand a PASRR Level II evaluation outcome, known as a Summary of Findings (SOF), wherein an individual in the PASRR population is approved for a level of care and services are identified to optimize health, service delivery, recovery, and potential for return to the community for each individual. There are three types of services that can be identified; including Specialized Services, Rehabilitative Services, and Community Placement Supports, all of which will be explained.

This webinar will provide you specific information on how to:

- Review the Level II Summary of Findings (SOF) prior to admission to confirm that your facility can arrange or deliver 100% of the PASRR identified services
- Find PASRR identified services within the SOF
- Understand the various areas of focus within the SOF
- Understand the role of the receiving nursing facility regarding the SOF
- Ensure delivery of all PASRR Identified Services
- Find and utilize tools to facilitate compliance with service delivery and care planning
- Request and provide documentation that PASRR identified Services are being delivered

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, November 19, 2025](#)

NEW Dr. Judith Regan – Resilience of Successful Aging: the Mental and Physical Impact on Older Adults**

Please join us on **Tuesday, December 2, 2025, at 2:00 pm CST**, for up to 90 minutes, as part of our continuing education webinar series. We'll be joined by Dr. Regan of Maximus, who has previously joined us for educational opportunities around older adult mental health. This webinar explores the diverse experiences of people as we age, emphasizing that independence, health, and mental well-being vary widely among us. While aging can bring physical, mental, cognitive, and medical challenges, aging does not inevitably lead to decline. Coexisting psychiatric conditions may influence outcomes, but many older adults demonstrate remarkable resilience. Contrary to stereotypes, research shows that older individuals often report high levels of contentment and lower rates of mental illness. Improving our understanding of resilience in aging may offer us valuable insights for promoting healthier, more fulfilling lives for ourselves and the people we serve.



Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, December 2, 2025](#)

Substitute Decision Making: Powers of Attorney, Guardianship, Conservatorship, and Issues of Capacity, Part 1



Please join us on **Tuesday, December 16, 2025, at 2:00 p.m. CST**, for the initial installment of a two-part series in the Iowa PASRR Technical Assistance webinars. We'll offer an in-depth overview of substitute decision making issues and the importance of addressing them as part of admission to any setting. We'll discuss the various types of decision-making support and substitute decision makers including Power(s) of Attorney, the differences between these and Court Ordered Legal Guardians and Conservators. How substitute decision making is impacted by mental health/illness, cognitive capacity and overall health status of the individuals we serve, and many questions that arise as we try to understand the differences, similarities, and implementation issues involved with each type of substitute decision making. PASRR frequently identifies a need for individuals to consider designation of Substitute Decision Makers.

We'll explore the issues and address some of the many questions that our attendees may have. We'll be joined by **Jennifer Donovan** of the Iowa Office of the Public Guardian, who will share her knowledge with us and facilitate improved understanding of some of the many issues that frequently arise. Part 1, which will be held on December 16th, will address the important legal differences between Supportive Decision Makers, designated Powers of Attorney for Healthcare and Financial matters, Guardianships, Conservatorships, and when each of these may be appropriate for an individual. Iowa's Office of the Public Guardian will present information to help providers understand what to do when individuals, families, or PASRR identifies a need for consideration of payees, power(s) of attorney and/or guardians and conservators. We hope it will further empower you to help individuals in Iowa enhance their quality of life!

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, December 16, 2025](#)

Substitute Decision Making: Powers of Attorney, Guardianship, Conservatorship, and Issues of Capacity, Part 2



Please join us on **Tuesday, January 6, 2026, at 2:00 p.m. CST**, for the second of a two-part series in the Iowa PASRR Technical Assistance webinars where we'll take a deep dive into issues surrounding substitute decision making, Powers of Attorney, and Court Ordered Legal Guardians and Conservators, how the issue of substitute or supportive decision making is impacted by the cognitive capacity and health status of the individuals we serve. There are many questions that arise as we try to understand the differences, similarities, and implementation issues involved with each type of supported or substitute decision making.

PASRR frequently identifies a need for substitute decision makers, or that individuals undergo an assessment/evaluation to address the need for consideration of Substitute

Decision Makers. We'll explore the issues and address some of the many questions that our attendees may have. We'll be joined by Jennifer Donovan of the Iowa Office of the Public Guardian, who will share her knowledge with us and facilitate better understanding of some of the many issues that frequently arise.

Part 1 on December 16 and Part 2 on January 6 will both feature **Jennifer Donovan**, of the Iowa Office of the Public Guardian. Jennifer will address any unanswered questions that arose in Part 1, offer another quick basic overview of materials shared in Part 1, and then go deeper into issues pertaining to Powers of Attorney, Guardianships and Conservatorships, offering tools and resources that will be very useful to hospitals, nursing facilities, other community based service providers, Area Agencies on Aging, and other providers who may have occasion to help individuals with disabilities and older Iowans who may need to consider designations of Powers of Attorney, designating end of life instructions and documents, and/or may be in need of court appointed guardians and/or conservators.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, January 6, 2026](#)

Overview of PASRR and the NFMI Level of Care: Nursing Facilities for Persons with Mental Illness, the Highest Level of Care that PASRR Can Approve



Please join us on **Tuesday, January 20, 2026, at 2:00 p.m. CST**, for an Iowa PASRR Technical Assistance webinar of up to 90 minutes, as part of our continuing education series. This webinar will focus on individuals whose PASRR indicates that the person meets NFMI Level of Care (Nursing Facility for persons with Mental Illness) and offer an overview of what the service expectations are for individuals who meet the NFMI level of care. There are two NFMI facilities in Iowa including: 1) Pillar of Cedar (formerly known as Country View) in Waterloo, and 2) Southeast Iowa Behavioral Healthcare (formerly known as Dave's Place) in Keokuk, with a total of approximately 65 NFMI beds.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, January 20, 2026](#)

NEW - The Iowa PASRR Resources and How to Use Them: Effective Use of the website, The Iowa PASRR Help Desk, and a Primary Focus on Frequently Asked Questions**



Please join us on **Tuesday, February 3, 2026, at 2:00 p.m. CST** for an Iowa PASRR of up to 90 minutes. This webinar is for anyone who does or will do work related to PASRR, has an account on the Iowa PASRR database for submission of Level I screens, PathTracker+ admission, transfer, or discharge notices, may be involved in development of PASRR compliant care plans, arranging for or delivering services that have been identified by PASRR, or assisting individuals with diversion or transition. This may include those who work in nursing facilities, hospitals, in-home healthcare, community mental health, hospice or PACE organizations, MCO care managers, MFP transition specialists, Community Integration Managers, long term care ombudsman staff, AAA staff, community-based service provider organizations, adult protective services staff, and other interested parties.

This webinar will provide an overview of the many resources and training materials available on the Iowa PASRR Providers webpage, including the Iowa PASRR Help Desk, and how to use those to your greatest advantage. It will also include an in-depth walk through of Frequently Asked Questions and will offer an opportunity to ask any other questions that may be on the minds of those who join us for this informal opportunity to collaborate and learn together.

Click the link below to register:

PASRR Abbreviated Level II Outcomes: The Exempted Hospital Discharge & Categorical Outcomes: Who Can Consider Them? What Do They Mean?



Please join us on **Tuesday, February 17, 2026, at 2:00 p.m. CST** for an Iowa PASRR Technical Assistance webinar of up to 90 minutes. This session will address how and when a Level I PASRR screen can be submitted for consideration of an outcome of 30-day Exempted Hospital Discharge (EHD) or any other of several Categorical Outcomes. This webinar will provide information on:

- When is it possible to seek consideration of a temporary hospital exemption (EHD) from the full Level II process?
- When is it possible to explore consideration of the various kinds of temporary and abbreviated Level II outcomes?
- What are the pros and cons of using any of the abbreviated Level II outcomes?
- What are the best practices for completing thorough and timely Level I screens?
- Which documents do I need to provide up front for the process to work as quickly and efficiently as possible?

If you are a potential Level I submitter, (examples include hospital or NF social workers, nurses, discharge planners, nursing facility DONs, in-home health care providers, RCF or assisted living staff members, community mental health services providers, MCO care managers, hospice providers, physician's offices, or others), then this webinar is for you. If you have any colleagues who may need to learn how to submit Level I PASRR screens, or who may need to learn about when it might be acceptable or appropriate to suggest any of the Categorical Outcomes and what they mean, then please invite them to attend.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, February 17, 2026](#)

NEW Focus PathTracker+ For Nursing Facility Staff with PathTracker+ Role, and How Your Data Entries for Admission, Transfer, Discharge, Level of Care, and Pay Sources Relate to PASRR Compliance (Part 1)**



Please join us on **Tuesday, March 3, 2026, at 2:00 pm CST**, for an Iowa PASRR Technical Assistance webinar, which is specifically designed for the staff who are involved in entering admission, transfer, and discharge information into PathTracker+, which is a feature of the Iowa PASRR database. The webinar will include an overview of several critical functionalities of PathTracker+, including the when, where, why, and how to submit admission, transfer, discharge, and corrected notices, as well as level of care and payment source changes. The use of PathTracker+ has been mandatory since February 1, 2016, for all nursing facilities in Iowa.

As the Iowa Department of Health and Human Services (HHS) has been taking a closer look at compliance issues in Iowa nursing facilities, we've discovered that many facilities are creating potentially serious compliance issues for themselves due to not having staff who enter PathTracker+ information attend adequate training.

Iowa PASRR is hopeful that all NFs and NFMIIs have stopped all use of paper Case Activity Reports (CAR) forms, and that ALL changes that would have been submitted using a paper CAR form prior to 2016 are now being made in the electronic PathTracker+ system. The next steps include helping all staff involved in PASRR understand that it is critical that nursing facility staff are fully trained and prepared to make required entries into the system in an accurate and timely manner.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, March 3, 2026](#)

NEW Focus** PathTracker+ For Nursing Facility Staff with PathTracker+ Role, and How Your Data Entries for Admission, Transfer, Discharge, Level of Care, and Pay Sources Relate to PASRR Compliance (Part 2)



Please join us on **Tuesday March 17, 2026, at 2:00 pm CST**, for an Iowa PASRR Technical Assistance webinar, for the staff who are involved in entering admission, transfer, and discharge information into PathTracker+, which is a feature of the Iowa PASRR database. The webinar will include an overview of several critical functionalities of PathTracker+, including the when, where, why, and how to submit admissions, transfer, discharge, and corrected notices, as well as level of care and payment source changes. In this second consecutive webinar on PathTracker+, we'll take attendees into the demonstration site for the Iowa PASRR Database and illustrate several of the many ways that incorrect data entries have been resulting in findings of non-compliance or the appearance of non-compliance with PASRR, in a great many situations.

We'll also emphasize the importance of having those who make entries in PathTracker+ have at least a basic understanding of the links between 1) PASRR program and policy compliance, 2) accurate and timely data entry, and 3) accurate payments being issued from Medicaid for those individuals on Medicaid.

As the Iowa Department of Health and Human Services (HHS) has been taking a closer look at compliance issues in Iowa nursing facilities, we've discovered that many facilities are creating potentially serious compliance issues for themselves due to not having staff who enter PathTracker+ information attend adequate training. In part 2, we'll show attendees specific examples of the ways in which incorrect data entries are having an impact on compliance reports that Maximus provides to HHS, and how the data entry process can be improved if those who have the PathTracker+ role in the database, have an improved understanding of the process.

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, March 17, 2026](#)

PASRR 101 – Introduction to Preadmission Screening and Resident Review



Please join us on **Tuesday, March 31, 2026, at 2:00 p.m. CST** for an Iowa PASRR of up to 90 minutes. In this last webinar prior to the Spring 2026 PASRR Road Show, which will present intermediate and more advanced topics in PASRR, this will be a final opportunity for attendees to experience a live version of PASRR 101 prior to joining Maximus and HHS for the Road Show, which will not cover this foundational information.

This webinar is for anyone who does or will do work related to PASRR or may need to submit Level I screens, including those who work in nursing facilities, hospitals, in-home healthcare, community mental health, hospice or PACE organizations, MCO care managers, MFP transition specialists, Options Counselors, long term care ombudsman staff, community-based service provider organizations, adult protective services staff, and other interested parties, to attend and learn with us.

This webinar is considered a pre-requisite to other PASRR training offered by HHS and Maximus about PASRR in Iowa and can also serve as a useful refresher to those who haven't been involved in PASRR for some time.

This PASRR 101 discussion will provide guidance on:

- History and purpose of the federally mandated PASRR program
- Links between PASRR, The Americans with Disabilities Act, and the Supreme Court Olmstead Decision
- Who receives a PASRR?
- The basics of PASRR Level I and Level II
- PASRR in Iowa – some unique features
- What is PASRR compliance and why is it important?

Click the link below to register:

[Click to Register | 2:00 p.m. CST on Tuesday, March 31, 2026](#)

SUPPORT: Your Iowa PASRR Provider Resources



833.907.2777



IowaPASRR@maximus.com



[Provider Tools & Resources](#)

Maximus and HHS will continue to offer many valuable learning opportunities throughout the year. Please make certain to bookmark the [Iowa PASRR Providers website](#), where all Iowa PASRR activity begins, in order to stay current with PASRR in Iowa.

It is our privilege to work with you to ensure individuals in Iowa receive the services and support they need in the least restrictive, most integrated setting, appropriate to their needs and choices.



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