

Delaware PASRR

Quarterly Newsletter:

Download Revised FAQs Guide | Explore Recent Changes to DE PASRR Tools & Resources Site | Necessary Documentation Best Practice Reminder

RESOURCES: Download Revised Frequently Asked Questions (FAQ) Guide



The Delaware PASRR Frequently Asked Questions (**FAQs**) Guide has been updated to reflect recent program updates. **[Be sure to download a copy of this new FAQs at your convenience](#)** for helpful insights into program processes, resources and support information.



WEBSITE UPDATE: Explore Recent Changes to the DE PASRR Tools and Resources Site

As shared in earlier communications, a completely redesigned **[Delaware PASRR Provider Site](#)** launched on August 19. The same comprehensive resources are still available to you but in a new, more intuitive layout. The various types of content, such as Announcements and FAQs now have their own dedicated pages.

We invite you to take a few moments to explore the links below to **get familiar with the new site**. Please note that existing bookmarks to the previous site will automatically forward users to the new site.

- **[DE PASRR - About the Program](#)**
- **[DE PASRR - Announcements](#)**
- **[DE PASRR - Resources](#)**
- **[DE PASRR - FAQs](#)**
- **[DE PASRR - Training](#)**

BEST PRACTICE: Submitting Necessary Documentation



The Delaware PASRR team reminds Providers to **only submit the documentation that is necessary for the assessment: H&P and MAR**. If a Level II is required, we also request the PAE (completed within the past 30 days) and the most recent psychiatric evaluation. **Submitting extra, unnecessary documentation can slow down the PASRR process and may lead to HIPAA violations.**

CONTACT: Delaware PASRR Services Help Desk

Do you need clarification on any PASRR processes or have questions regarding a current referral? Contact your **Delaware PASRR Help Desk** team for more information:



DEPASRR@maximus.com



83.DEL.PASRR (833.357.2777)



[DE PASRR Web Tools & Resources](#)

We will continue to reach out via email to provide you with helpful reminders, detailed information on policy, and procedural updates. We invite you to [visit our website](#) to learn more about us.

We are privileged to work with you to ensure individuals across Delaware receive the services and supports they need.



DELAWARE HEALTH AND SOCIAL SERVICES

Division of Medicaid & Medical Assistance

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