

Delaware PASRR

Quarterly Provider Newsletter: Assessment Best Practice Tips & Reminders

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PASRR as a Legal Document

The PASRR is a **person-centered, living document and must be thoroughly reviewed** by the nursing facility to ensure all recommendations are clearly understood and appropriately implemented.

The PASRR assessment is also a **legal document**. Because of this, it is critical that all assessments are written using **correct English. Grammar and punctuation matter**, and can impact how the document is interpreted.

2

Writing Standards for Assessments

When completing PASRR assessments, remember to follow these guidelines:

- Do not write in all capital letters
- Do not use slang terms
- Do not use abbreviations, including:
 - Mental health diagnoses (e.g., *BPD*, *SAD*, etc.)
 - Medical diagnoses

Abbreviations can be interpreted in multiple ways and may lead to confusion. For example:

- *BPD* could refer to *bipolar disorder* or *borderline personality disorder*
- *SAD* could refer to *seasonal affective disorder* or *schizoaffective disorder*

To ensure clarity and accuracy, always **spell out all diagnoses in full**.

3

Available Resources on the DE PASRR Tools & Resources Site

Delaware PASRR guidance and reference materials are available in **AssessmentPro** and should be reviewed regularly.

How to access Delaware PASRR resources in AssessmentPro:

1. Click on **your name**
2. Select **Resources**
3. Click on **Delaware PASRR**
4. Review all available resources

These materials are designed to support consistency, compliance, and high-quality documentation.

Nursing Facilities are required to:

- **Actively monitor short-term PASRR approvals** and request reassessments or extensions before expiration to prevent service gaps.
- **Complete all ServiceMatters reviews on time**, and maintain accurate PathTracker census data to support compliance and payment accuracy.
- **Ensure Social Security Numbers are entered correctly** on demographic records to prevent duplicate files and processing delays.

CONTACT: Delaware PASRR Services Help Desk

Do you need clarification on any PASRR processes or have questions regarding a current referral? Contact your **Delaware PASRR Help Desk** team for more information:



DEPASRR@maximus.com

83.DEL.PASRR (833.357.2777)

[DE PASRR Web Tools & Resources](#)

We will continue to reach out via email to provide you with helpful reminders, detailed information on policy, and procedural updates. We invite you to [visit our website](#) to learn more about us.

We are privileged to work with you to ensure individuals across Delaware receive the services and supports they need.



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Medicaid & Medical Assistance

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