

Delaware PASRR

Important Process Update:

List Credentials for All Clinical Users in AssessmentPro

In an effort to keep AssessmentPro (APro) records accurate and current, Maximus is asking **all clinical users in Delaware** to have their **professional credentials listed in APro**. Moving forward, please ensure that credentials are added for **all clinical users** within the system.



Examples of credentials include (but are not limited to):

- LCSW
- LMSW
- RN
- LPN
- LPC

If you manage user profiles, be sure to **review and update the credentials section for each applicable clinical user** at your earliest convenience.

If you have any questions or encounter issues while making updates, don't hesitate to contact the [DE PASRR Help Desk](#) for assistance.

CONTACT: Delaware PASRR Services Help Desk

Do you need clarification on any PASRR processes or have questions regarding a current referral? Contact your **Delaware PASRR Help Desk** for more information:



DEPASRR@maximus.com



83.DEL.PASRR (833.357.2777)



[DE PASRR Web Tools & Resources](#)

We will continue to reach out via email to provide you with helpful reminders, detailed information on policy, and procedural updates. We invite you to [visit our website](#) to learn more about us.

We are privileged to work with you to ensure individuals across Delaware receive the services and supports they need.



DELAWARE HEALTH AND SOCIAL SERVICES

Division of Medicaid & Medical Assistance

maximus

