CT PASRR Program - Quarterly Newsletter: Assessment Best Practices | Reminder - Accessing Locked Provider Resources

BEST PRACTICES: Assessment Tips & Reminders

1. Make sure all **MD certifications are filled out correctly**. If you are requesting an exemption, the corresponding exemption box must be marked. If it is not marked correctly, the Clinician will delete it and you will need to upload a new one with correct information. Clinicians have 5 hours to complete any reviews that we have received information on.

2. If you are requesting a categorical, make sure to always **complete the MD certification that corresponds with the categorical you are requesting**. Be sure to carefully read the criteria related to each categorical.

3. Always be sure to check your **AssessmentPro homepage for status updates** before calling the Help Desk regarding the status of a review.

PROCESS REMINDER: Accessing Locked Resources on CT PASRR Provider Site

Certain resources on the **Connecticut PASRR Provider Tools & Resources** page contain proprietary systems information, and have been **password-protected** to ensure this content is only available to Connecticut Providers. Any documents that have a **lock icon next to the title** require the user to log into AssessmentPro.

Simply **enter your AssessmentPro login information** when prompted, and all site documents for your program will be available for the rest of your web session.

Sign in

Email address

Continue

4 / 10 / 2024

CT PASRR Program - Important Provider Updates: Review Changes to Episode Grid and Level I Screen in AssessmentPro

Please be aware that some **important updates have been made to AssessmentPro** to help ensure Assessors make contact with the correct individuals. Providers will now see **abbreviated LOC service types** in the *episode* grid: CCNH = Chronic & Convalescent Nursing Home, and RHNS = Rest Home with Nursing Supervision.

1704835	2734290	LOC - CCNH	Withdrawn

There is also a new section on the Level I screen labeled **Additional Backup Contacts**, which will facilitate assessment completion and add additional back-up contacts in case the submitter is not available to schedule assessment or assist in the assessment.

If you have any questions about these updates, don't hesitate to contact the **CT PASRR Help Desk**.

7 / 03 / 2024

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CT PASRR Program - Quarterly Provider Newsletter: Best Practices for Hospital Admissions to Nursing Facility

1. **In the event that a Level I does not result in a suspected or known Level II condition:**

- A Level of Care (LOC) is **not** required if the applicant is under 65 years of age - or - is 65 or older and not Medicaid active, eligible, or pending.

- If the applicant is 65 or older and is Medicaid active, eligible, or pending, a Level of Care must be completed. The admitting facility **must** also prescreen the individual to ensure that they meet LOC.

The admitting and discharging facility communicate Level I, and LOC (if applicable) information. **The admitting facility accepts responsibility for ensuring that the individual meets state criteria for NF admission**.

If the individual is Medicaid active, pending or eligible, once they are admitted to the nursing facility, the facility should **complete the LOC and submit it to Maximus with the MD attestation** (first option marked). For submissions sent after normal business hours, the facility should receive an outcome the next business day. The receiving facility may be requested to provide additional information to Maximus, as needed, in order to complete the LOC.

2. **In the event that the Level I approves an Exempted Hospital Discharge:**

The Provider must **forward a Practitioner Certification with the second option marked**, indicating that the individual's stay will be 30 days or less. No LOC is required.

If the individual's stay is expected to exceed 30 days, **a LOC screen must be submitted by the 30th day** for all persons admitted to the NF under this criterion.

3. **In the event that the Level I approves a 60 day Convalescence:**

The Provider must forward a Practitioner Certification with the **third option** marked. A LOC screen is required. If the individual's stay is **expected to exceed 60 days, a LOC screen must be submitted by the 60th day** for all persons admitted to the NF under this criterion.

4. In the event that Assessmentpro indicates further review is required by an Maximus Clinician (a Level II condition is likely present and the person does not meet EHD), the admission cannot occur until Maximus approves the admission.

It is crucial that the Practitioner Certification be correctly filled out. If the correct criteria is not marked, the **Clinical Reviewer will delete the Practitioner Certification and request a new one** be signed with correct criteria marked. The screen associated with the Practitioner Certification is not valid until the Practitioner Certification is received.

PROCESS REMINDER: Transfers from a Nursing Facility to a Hospital, then back to a Nursing Facility

If a resident transfers from a nursing facility to a (medical or psychiatric) hospital and back to the nursing facility system, **no new screen is required unless there has been a PASRR status change**. If there has been a significant status change for a person with MI and/or ID, a new Level II may be required.

However, the individual can be readmitted before the PASRR screening, but **a new Level I (status change) must be submitted by the readmitting facility** to determine whether a Level II is needed.

- If the individual has a negative Level I screen (no evidence of MI and/or ID/RC), the Level I remains from the date in which the most recent screen was conducted.

- If the individual required LOC screening **because of his/her Medicaid status** (not due to PASRR), the LOC remains valid from the date in which the most recent screen was conducted.

- If the individual has a positive **Level II condition**:

  And the prior admission was **approved under a time limited provision (such as emergency**, Exempted Hospital Discharge, delirium, or a short term medical approval), a new Level I screen must be completed and, if appropriate, a Level II referral should occur.

  And the prior admission was **approved via a Level II evaluation**, a new Level II should be conducted.

The hospital is responsible for sending all PASRR approvals to the admitting nursing facility. Level I/LOC approvals are valid for 60 days from the date in which the most recent screen was conducted for NF placement. Approvals become valid on the date the individual admits to the NF.

9/ 24 / 2024

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CT PASRR Program - Save the Date: Important Provider Training Sessions Taking Place on October 9 - 10 | Registration Information Coming Soon

Have you ever wanted to learn about the foundation and structure of PASRR? What about the purpose and process of the Level I, Level II, or Level of Care? Maybe you want to learn how to use AssessmentPro from the experts?

Join our project leadership team next month to learn all about PASRR. Two separate sessions will be held on **Wednesday, October 9 and Thursday, October 10**. Session times and registration information will be coming soon, so stay tuned!

9 / 27 / 2024

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CT PASRR Program - Event Update: Provider Training Session Taking Place at 1:00 p.m. ET on Thursday, October 10 | RSVP Now!

Have you ever wanted to learn about the foundation and structure of PASRR? What about the purpose and process of the Level I, Level II, or Level of Care? Maybe you want to learn how to use AssessmentPro from the experts?

Join our project leadership team at 1:00 p.m. ET on Thursday, October 10 to learn all about PASRR. This in-person event will be taking place at the Department of Social Services Office in Hartford:

> DSS 55 Farmington Ave.
> Hartford CT, 06105
> Conference Room 1011

Use the links below to RSVP, or attend virtually if you are unable to attend in person. Space is limited, so please register as soon as possible. We look forward to seeing you!

- **CT PASRR Provider Training - In-Person | 1 p.m. ET on Thu, 10/10**
- **CT PASRR Provider Training - Virtual | 1 p.m. ET on Thu, 10/10**

Note: We ask that in-person attendees please arrive at 12:30 p.m. ET to ensure we start on-time.

10 / 01 / 2024

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CT PASRR Program - Event Reminder: Register for Provider Training Session Taking Place at 1:00 p.m. ET on Thursday, October 10 | RSVP Now!

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CT PASRR Program - Quarterly Provider Newsletter: Assessment Best Practice Tips & Reminders

1. Keep in mind that the **MD certification must always match the exemption requested**.

2. As previously communicated, the **new turnaround time for assessments is 8 hours**.

3. To ensure federal compliance, SNF should not accept anyone without a PASRR. When someone comes to the SNF with an exemption, **it is best practice to submit a follow-up PASRR screen 10 days prior** to the end of the approval.

4. To help speed up the review process, we ask that you **upload documents instead of faxing whenever possible**. Additionally, always **double-check that you've filled out the out PASRR/LOC accurately and completely** before submitting.