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Connecticut PASRR

Quarterly Provider Newsletter:
Assessment Best Practice Tips & Reminders

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1   Always work to **keep PathTracker current, as it helps to ensure approvals for the residents are accurate**. This prevents unnecessary future submissions and speeds up turn around times. **If a SSN does not work to admit an individual to the census, using the individual's IID number will work**.

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2   The **original admission date for SNFs does not change if a person goes out to the hospital and returns**. This will save time and cut back unneeded submissions etc.

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3   All **supporting documents for PASRR/LOC reviews must either be uploaded to the review in AssessmentPro or faxed**, not emailed. Label documents correctly, and only send in requested and current documents. Always **review the attached documentation before submission**. This helps to ensure all documents belong to the person under review.

Additionally, be sure to mark the correct box on the MD certification to match the exemption requested. There is a document outlining this in our resource section MD certification guide. **Do not copy and paste whole documents into the boxes**, as this causes issues with issuing NOAs.

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4   We have an **8-hour turnaround time for Level I/LOC screens**, and a **7-day turnaround time for all Level II** referrals**.**

QUESTIONS? Contact CT PASRR Help Desk

CTPASRR@maximus.com   833.927.2777   **Provider Tools & Resources**

We will continue to reach out via email to provide you with helpful reminders, detailed information on policy, and procedural updates. We invite you to **visit our website** to learn more about us.

We are privileged to work with you to ensure individuals across Connecticut receive the services and supports they need.