

QUESTIONS	ANSWERS
Contact Information and Resource Access	
How do I contact the Indiana QRTP Help Desk at Maximus?	<p>Contact by phone: 833.664.7787 (833.6MI.QRTP)</p> <p>Contact by email: IndianaQRTP@maximus.com</p> <p>Business hours: Monday through Friday 8:00 a.m. to 5:00 p.m. EST</p> <p>Additional resources: https://maximusclinicalservices.com/svcs/indiana_qrtp</p>
What was the impetus for the QRTP implementation?	<p>The Family First Prevention Services Act (FFPSA) is an extensive piece of legislation that covers a wide range of child welfare programs, but primarily focuses on two areas:</p> <ul style="list-style-type: none"> • Investing in prevention, requiring the highest level of evidence-based services • Prioritizing family-based placements, such as removal of federal reimbursement for non-therapeutic group homes, and higher standards for residential programs <p>Under FFPSA, all former Child Care Intuitions (CCI)s will be required to maintain a QRTP certification to fall under the new designation of non-family-based placements that serve children with specific treatment needs who require short-term placement outside of a family setting.</p>
What is a Qualified Residential Treatment Program (QRTP)?	A QRTP is a residential treatment setting for children and youth with serious behavioral or emotional needs. QRTPs make use of a trauma-informed care model to address needs of children with serious emotional or behavioral disturbances, facilitate family participation in treatment (when appropriate), and provide aftercare support for 6 months post-discharge.
What is required for a child to admit to a QRTP?	A QRTP Qualified Individual 30 Day Assessment is required for foster children admitted to a QRTP in order to be eligible for Title IV-E funding for the placement. The Assessment must be completed prior to admission or within 30 days of admission, at the latest. This means a referral should be sent to Maximus to complete the Assessment either prior to admission or immediately upon admission. The assessment itself will be completed by a Maximus Indiana-based field assessor, identifying the child's strengths and needs, as well as short- and long- term goals. The assessment uses the CANS (Child and Adolescents Needs and Strengths) tool and determines whether the child's needs can be met in a community or family setting.
Who is Maximus?	Maximus is the contracted third-party vendor appointed on behalf of DCS to complete the Qualified Individual 30 Day Assessment. All Maximus assessors designated for the IN QRTP project are Indiana-based, CANS trained and certified, and receive oversight by Maximus quality coordinators and program management on a day-to-day basis. The Maximus assessor will contact the referral source and all members of the child's permanency team and family as listed on the child's referral and/or in KidTraks, for collateral interviews and information pertaining to the child.

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Why am I being contacted and what should I expect during this process?	<p>The QRTP Qualified Individual Assessment requires participation from multiple sources to ensure a clear and comprehensive overview of the child. Maximus assessors are required to interview the child (without this interview, an assessment cannot be completed). The Caseworker plays a significant part in ensuring the child's contact information (e.g., location and phone number) is up-to-date on the referral and in KidTraks.</p> <p>The referral source is also required to participate in the assessment, to ensure a clear understanding of the child's social service history and current clinical status, specifically providing an overview of the child's current psychiatric status and needs (within the last 30 days).</p> <p>Also, Maximus requests for the referral source to notify other individuals identified as part of the child's permanency team that a Maximus assessor will be contacting them for their participation in the child's assessment, and to encourage them to participate in all requested interviews, to assist in best meeting the child's overall placement needs.</p>
Who else should participate?	<p>The Maximus assessor is also required to interview permanency team members, such as treatment providers, educational service providers, parents or foster parents, and extended family member, and even clergy (all as applicable and noted as members of the child's permanency). The Maximus assessor will make three attempts to interview all permanency team members.</p>
Who should I contact if the child's location has changed, or if additional information has come up after my interview with the assessor?	<p>The Maximus Indiana QRTP Help Desk is always available to accept updates, additional information, or answer any outstanding questions. Please contact us at:</p> <p>833.463.7787 (833.IND.QRTP) IndianaQRTP@maximus.com</p>
Is the Maximus Assessor going to sign a Release of Information?	<p>No. Because Maximus has contracted with DCS, the contractor (Maximus and its contractors) are not required to sign a Release of Information, as they are considered a covered entity under DCS.</p>
Are interviews with the child taking place face to face or through Zoom?	<p>Due to the fluid circumstances of COVID-19, Maximus and DCS have come to the agreement that until further notice, assessments will take place via Zoom. Any updates to that process will be communicated as they occur.</p>
When will I expect to see the determination report?	<p>Within 20 days of receiving the initial referral for the Qualified Individual 30 Day Assessment, Maximus will complete the determination report, upload it into KidTraks, and notify the referral source that the determination report has been completed and uploaded. The referral source will then be responsible for ensuring that the report is forwarded to the applicable court system for the 60 day court review.</p>