

3/21/2021

DCS Announcement: DCS Launches Indiana Qualified Residential Treatment Program (QRTP) with Assessments Management Partner Maximus

The **Indiana Department of Child Services (DCS)** will launch the **Qualified Residential Treatment Program (QRTP)** 30-day assessments on **Thursday, April 1, 2021**, as part of the Family First Prevention Services Act (FFPSA). Once the program is underway, assessments will be conducted on eligible children referred from DCS or the Indiana juvenile justice system (JJS) to determine whether they require care in a QRTP and create individualized recommendations for the child's care. All referrals will be submitted to the state's new assessments management partner, **Maximus**. These will be submitted via KidTraks, following DCS' existing contractor referral process, to IndianaQRTPReferrals@maximus.com for a child and adolescent needs and strengths (CANS) assessment and corresponding determination report. Below are some important insights to review in preparation for this change, including a list of Indiana QRTP supports and resources, background on Maximus and relevant state contacts.

Upcoming QRTP Learning Opportunities

It is critical to ensure all stakeholders across the state have access to the necessary guidance and resources ahead of the planned April 1, 2021, launch. DCS and the Maximus training team will host several online training ahead of the launch. The trainings will be geared toward specific QRTP independent assessment stakeholder audiences. Webinar invitation messages, including session descriptions and registration information, will be shared with each of these individual groups in the coming weeks.

Program Support

After the implementation, please refer to the contacts and support resources below with any questions regarding QRTP processes, submissions or specific individuals moving through the assessment process. Additional updates will be shared by the state and Maximus as information becomes available.

Help Desk Contacts

IndianaQRTP@maximus.com – *General program and specific referral questions*
IndianaQRTPReferrals@maximus.com – *Generated referrals will be sent via KidTraks*
833.IND.QRTP (833.463.7787)

User Tools and Resources | https://maximusclinicalservices.com/svcs/indiana_qrtp

The new Indiana QRTP Tools and Resources page will be a repository for important program updates, relevant forms, support documents and other reference materials.

About Maximus

Maximus is nationally recognized for its work with states across the country to manage complex programs and ensure that individuals receive the appropriate care and supports necessary to improve their quality of life. Enduring commitment to process innovation and service excellence has led the company to a role as the industry's leading provider of high-quality, conflict-free assessment services for persons with intellectual, behavioral health, and developmental disabilities, as well as older adults and individuals with physical disabilities and complex medical conditions.

Questions About the Upcoming Transition?

If you have questions about Indiana QRTP or the new assessments management partner, Maximus, please contact:

David Reed, Deputy Director of Child Welfare Services
Indiana Department of Child Services (DCS)
David.Reed@dcs.IN.gov

3/24/ 2021

DCS Announcement: Indiana Qualified Residential Treatment Program (QRTP) 30 Day Assessments – Review Processes and Supports Ahead of April 1st Launch

The **State of Indiana Department of Child Services (DCS)** will launch the **Qualified Residential Treatment Program (QRTP) 30 Day Assessments** as part of the Family First Prevention Services Act (FFPSA) on **Thursday, April 1st**. Once implemented, assessments through this vital new program will be conducted for eligible children referred from DCS or the Indiana juvenile justice system (**JJS**) to help determine the appropriateness of receiving care in a QRTP and creating individualized recommendations for the child's care.

Understanding the process

All referrals will be submitted to the state's new 30 Day Assessment partner, **Maximus**, via **KidTraks** following the existing KidTraks referral process to IndianaQRTPReferrals@maximus.com for completion of the Child and Adolescent Needs and Strengths (**CANS**) assessment and corresponding determination report.

Who should be prioritized for QRTP?

In determining which **children have the greatest need for an assessment** through Indiana QRTP 30 Day Assessments, the following groups should take priority:

1. New QRTP admissions
2. Any child transferring from one to another QRTP

Indiana QRTP 30 Day Assessment Workflow

From DCS/JJS referral through KidTraks to submission of a Determination Report back into KidTraks for submission to the court for the 60-day court review, the process will take approximately 20 days. Below is a step-by-step workflow guide, including timelines for each milestone. **Note: All times listed are estimates only and may vary.*

1. DCS/JJS generates the referral via KidTraks, which creates an emailed referral to Maximus
2. Maximus reviews for completeness & Staff will contact the Referral Source to notify referral is complete, or
request additional clarification, as needed
3. Maximus will assign the referral to the IN-based Assessor who will:
 - Contact the Case Worker and other members of the child's permanency team
 - Schedule the interviews, ideally at the time of the CFTR meeting

4. Assessor conducts all interviews and completes the CANS
5. Assessor submits their assessment to Maximus (*Approximately 7 days to complete steps 1-5*)
6. Maximus IN-based licensed clinicians complete a review of the assessment and the Determination Report
7. Maximus uploads the Determination Report into KidTraks (*Approximately 7-20 days to complete steps 6-7*)
8. DCS/JJS provides Determination Report to the court for the 60 Day Court Review (*Approximately 10 days to complete step 8*)

About Maximus

Since 1975, Maximus has partnered with federal and state agencies to meet legislative mandates and operational improvements, including over three decades of partnership with the State of Indiana. The company sets the industry standard for delivering high-quality, innovative, and value-driven healthcare access solutions, including specialized clinical assessment tools, configurable information systems, and comprehensive project management services. Engaged in FFPSA since its enactment, Maximus is currently working in North Dakota and Michigan to provide similar QRTP assessments.

Indiana QRTP Support

Have questions regarding the referral or assessment processes? Contact the Indiana QRTP **Help Desk**:

Email: IndianaQRTP@maximus.com | Phone: **833.IND.QRTP (833.463.7787)**

Web resources: https://maximusclinicalservices.com/svcs/indiana_qrtp