

QUESTIONS	ANSWERS
<i>Colbert Dementia Review FAQs</i>	
<p>What is a Colbert Dementia Review?</p>	<p>Colbert Dementia Reviews are independent, conflict-free, Dementia Reviews to facilitate the Illinois Department of Healthcare and Family Services (HFS) compliance with Colbert Consent Decree requirements. This new service will help to:</p> <ul style="list-style-type: none"> • Identify persons residing in Cook County Nursing Facilities (NFs) who may no longer require community transition services due to a severe dementia (i.e., major neurocognitive disorder (NCD)) that is unlikely to improve. • Support the long-term resolution of the Colbert Consent Decree, through the implementation of this new process. <p>These document-based Dementia Reviews will include an electronic notice from Maximus (MMS), in which Cook County NFs will need to complete a brief questionnaire and submit requested documentation via secure electronic upload. Cook County NFs should respond to requests within 14 calendar days after receiving notification from Maximus. Once Maximus has completed the Dementia Review, an outcome letter will be sent to the Cook County NF, the person who received the review, and guardian, as applicable.</p>
<p>What is the purpose of the Colbert Dementia Review?</p>	<p>Per the Colbert Consent Decree, Cook County NF residents (referred to as Class Members under the Consent Decree) <i>might</i> be excluded from further Prime Agency outreach, assessment, and community transition activities on the basis of a medical determination that the exclusionary conditions are unlikely to improve.</p> <p>Identifying these individuals allows for limited assessment and service planning resources provided by Prime Agencies to focus on Class Members who are appropriate for transition, rather than those who may be unable to transition due to their cognitive status.</p>
<p>Who receives a Colbert Dementia Review?</p>	<p>Colbert Dementia Reviews are conducted for Medicaid eligible adults living in a Cook County NF (referred to as Colbert Class Members) who have been identified as someone who may potentially have “severe dementia or other clinically significant and progressive cognitive disorder that is unlikely to improve.”</p>
<p>Who is a Colbert Class Member?</p>	<p>Class Members are Medicaid eligible adults who are residing in a Cook County NF and who are, or who may be, unnecessarily confined and may be able to live in the community with the right supports and services. There are nearly 20,000 Colbert Class Members in Cook County.</p>
<p>When will the Dementia Review be conducted?</p>	<p>MMS support for Dementia Reviews began in September 2023. MMS will initiate all individual referrals after receiving an approved list and NF contact information from the State. The exact timing of Reviews will largely depend on where the individual appears on the list, which will be worked chronologically. Timelines are also dependent upon the NF’s timely submission of supporting documentation. NFs will have up to 14 calendar days to respond to MMS’ request for information.</p>
<p>Who conducts Colbert Dementia Reviews?</p>	<p>MMS will be conducting Dementia Reviews in support of Illinois’ efforts to comply with the Colbert Consent decree. The University of Illinois – Chicago (UIC) College of Nursing also currently supports reviews and processes; however, additional capacity was needed.</p>

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<p>Who is responsible to provide information so the Dementia Review can be completed?</p>	<p>The NF is responsible to submit supporting documentation for the Dementia Review upon their receipt of an electronic request for information from MMS.</p> <p>MMS recommends that the NF social worker and/or discharge planner respond to such inquiries, and we aim to route them accordingly. However, MMS is dependent upon the contact information first provided by the State which will be confirmed via phone call to the facility and clarified or corrected as needed. Active users of the PathTracker census tracking system in MMS' AssessmentPro system are also likely candidates to support submission.</p>
<p>What documents will a NF need to submit for the Dementia Review?</p>	<p>Since the Dementia Review aims to verify whether or not a person has a severe dementia unlikely to improve, documents which support this determination are expected to include the following:</p> <ul style="list-style-type: none"> • Current History & Physical • Current Medication administration Report (MAR) • Minimum Data Set (MDS)-specific to cognition and/or behaviors • Progress notes (from a physician) • Nursing notes • Four (4) weeks of Activities of Daily Living (ADL) flowsheets • Any facility level dementia screenings (i.e., Mini-Mental State Examination (MMSE), Montreal Cognitive Assessment (MOCA), etc.) <p><i>*Note: A documented diagnosis alone is not sufficient evidence to justify an exclusionary condition.</i></p>
<p>What is considered a “severe dementia” or other “clinically significant cognitive disorder unlikely to improve?”</p>	<p>A person with a diagnosed major Neurocognitive Disorder (NCD) which is primary and progressed resulting in total dependence of Independent Activities of Daily Living (IADLs) + ADLs and whose needs are supported by documentation allowing for the determination that they are experiencing a severe stage of disease.</p> <p>This requires consideration of factors besides a diagnosis, such as the person’s current behaviors, symptoms, available neuropsychological testing, level of ADL and IADL need as well as overall orientation and cognitive status.</p> <p><i>*Note: If an exclusionary condition cannot be confidently determined with the information available, Maximus will err on the side of not excluding the person from potential community transition services through a Prime Agency.</i></p>
<p>How will I receive the results of the Dementia Review?</p>	<p>Upon completion of a Dementia Review, Maximus will generate and outcome and explanation letters which will be mailed to the NF, the individual, and any applicable legal guardian.</p>
<p>Can I appeal the outcome of the Review?</p>	<p>Yes, if the Dementia Review outcome results in <i>excluding a person</i> from transition services and supports, they or someone acting on their behalf, may appeal the decision. Being excluded from potential community transition supports is considered an adverse decision. Appeal information will be included with all adverse decisions. The process and instructions are detailed in the outcome letter that will be sent anytime a person receives the outcome, “Exclusionary Criteria is Met.”</p>
<p>Can I refer someone for a Dementia Review if they are Cook County NF resident?</p>	<p>By late summer of 2024, processes are expected to be set up to allow for NFs, Prime agencies, and others to initiate and submit referrals directly to Maximus in the same system (AssessmentPro) where we currently take referrals for PASRR and Specialized Mental Health Rehabilitation Facility (SMHRF) assessments.</p>

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<p>What is the Colbert Consent Decree?</p>	<p>In 1999, the US Supreme Court held in <i>Olmstead v L.C.</i>, that the unjustified segregation of people with disabilities constitutes discrimination in violation of Title II of the Americans with Disabilities Act (ADA). In Illinois, the Colbert v. Pritzker lawsuit claimed that people were living in nursing homes in Cook County when they could live in the community, which violates the ADA, the Rehabilitation Act, and <i>Olmstead</i>. The Colbert Consent Decree is the largest of three <i>Olmstead</i> settlements in Illinois.</p> <p>Through this settlement and ongoing Consent Decree, the State agreed to provide supports and services to help Class Members move to and live in the community, in the most integrated setting that meets their needs.</p> <p>Additional information can be found here: https://www.dhs.state.il.us/page.aspx?item=136629</p> <p>The UIC College of Nursing also offers free training courses for those that register here: https://colbert-williams.myclick4course.com/</p>
<p>How will the Dementia Review be conducted?</p>	<p>Referred Class Members will be assessed by a qualified professional in order to determine the presence of a “severe dementia” or other “clinically significant cognitive disorder unlikely to improve. Findings will be based on a document-based review and confirmed by a physician unaffiliated with a NF.</p>
<p>What are the possible outcomes of the Dementia Review?</p>	<p>Possible outcomes of the Dementia Review include determinations that:</p> <p><i>Exclusionary Criteria is Met</i> which means the information made available during the Dementia Review supports the presence of a dementia/major Neurocognitive Disorder (NCD) diagnosis and the person clinically presents with severe disease which is unlikely to improve. This also means the person will be excluded from any further Prime Agency services related to assessment and potential transition to the community/Permanent Supportive Housing.</p> <p>or</p> <p><i>Exclusionary Criteria is Not Met</i> which means the information made available during the Dementia Review indicated no major NCD only mild NCD, or the information provided was insufficient to allow for a conclusive determination. This also means the person will continue to receive Prime Agency services related to assessment and potential transition to the community/Permanent Supportive Housing.</p> <p>or</p> <p><i>Cancelled</i>, which means the NF did not respond to request for information within the 14 days allotted or the individual has discharged to new facility, a lower level of care or has passed away.</p>
<p>Will the individual potentially lose their Colbert Class Member Status?</p>	<p>No. Individuals found (or not found) to have a severe dementia or related cognitive disorder <i>will keep</i> their Class Member status. However, the person will be excluded from, and no longer receive, Prime Agency outreach, assessment, and planning <i>for community transition</i>. This allows available resources to be used for individuals who may be better suited for community living settings and/or supports.</p>
<p>How can I get someone involved with a Colbert Program Agency and transition services?</p>	<p>Each facility works with one Colbert/Williams program agency. To be in the Colbert/Williams program, you can contact the agency for your facility. This can be done by Class Members, family, friends, or the general public. To find the right agency, contact IDHS. Call: 1.312.814.3784 or email: DHS.ColbertDecree@illinois.gov or DHS.WilliamsConsentDecree@illinois.gov</p>

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Contact Information and Resource Access	
Who is Maximus?	<p>Maximus is the vendor selected by the State of Illinois Department of Healthcare and Family Services (HFS) to conduct independent, conflict-free, Dementia Reviews to facilitate HFS compliance with Colbert Consent Decree requirements for Cook County residents.</p> <p>We do also provide other clinical and assessment services in Illinois and across the country. You can learn more about Maximus here: https://maximus.com/clinical-services.</p>
How do I contact Maximus with Colbert Dementia Review questions?	<p>Contact by phone: 833.727.7745</p> <p>Contact by email: ILDementiaReview@maximus.com</p> <p>Additional resources: https://maximusclinicalservices.com/svcs/illinois_dementia_review</p>
Where can I find support materials online about Colbert Dementia Review?	<p>For questions about the Maximus Dementia Review process, go to the Maximus – Illinois Dementia Review Tools & Resources page, which has a growing list of content that will eventually include a broad range of helpful content, including contact information, recent announcements, and relevant state links.</p> <p>You can find these resources at: https://maximusclinicalservices.com/svcs/illinois_dementia_review.</p>
When I leave a voicemail for the Illinois Help Desk team at Maximus, what turnaround time should I expect for a call-back?	<p>We thank you for your patience as we address calls in the order we receive them. Our standard practice is to return them as soon as the next helpdesk agent is available, and within the same business day for calls received before 3:00 PM CST. Calls received after 3:00 PM CST will be resolved the next business day.</p>