4/08/2021

System Announcement: Access to Former Legacy PASRR System to be Disabled on 6/30/21

Connecticut PASRR - AssessmentPro System Users:

As you may recall, the state's PASRR partner, Maximus, migrated the Connecticut PASRR program from the legacy/Ascend assessment management system to its next generation platform, AssessmentPro, on November 2, 2020. If you are still using the legacy Ascend system for any reason, please be aware that as of June 30, 2021, the legacy system, including all District Office functionality, will no longer be accessible.

- ***Will I lose any data from the legacy system?*** No. All relevant data, including legacy clients and episodes, letters, attachments, etc., have been moved to the AssessmentPro platform.
- ***Are any steps needed by my facility to be prepared for this change?*** No specific actions are required at this time.

QUESTIONS?

If you're unable to locate an older, legacy system item in AssessmentPro, contact the **CT PASRR Help Desk** or Program Team Leader, **Jean Denton**

If you have questions or concerns regarding access to the legacy CT PASRR system or any specific obstacles related to this transition, please communicate these to your supervisor.

For general inquiries on how to use AssessmentPro, be sure to review the helpful resource links shown below.

RESOURCE REMINDERS: AssessmentPro Provider Tools

AssessmentPro Toolkit

In the months following last year's AssessmentPro migration, you've likely come across a few system processes or interface questions that might have you stumped. Helpful resources have been developed to get you up to speed with AssessmentPro and maximizing it's many capabilities. Helpful content has been developed to use as your go-to resource to find fast answers to those questions. Check them out below:

Training Checklist | **Download**
Links to video tutorials and instructional PDFs on all the major features you'll need to know about AssessmentPro.

Training Recording | **Listen**
If you would like a refresher on the content shared, click the link to review a recording of one of the webinar sessions presented in October. Register to view when prompted on the log-in screen.

Provider Guide | **Download**
Developed for the system transition, this guide is still useful for any members of your team who may be

new to AssessmentPro or to PASRR. It contains reminders and tips to help understand and maximize the system.

System FAQs | **Download**
Explore some of the questions most often fielded about the PASRR process and using the AssessmentPro system.

CT PASRR Web | **Explore**
Stay up-to-date with the program's latest announcement, guides and relevant state links. Bookmark this important resource, if you've yet to do so.

SUPPORT: Connecticut PASRR Help Desk Contacts

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CT PASRR Quarterly Newsletter | AssessmentPro Feature Update | Mailing Address Accuracy | New Quality Improvement Initiative | PASRR Level II Insights

In this **Spring 2021** edition of the **Connecticut PASRR Quarterly Newsletter** we cover a few important topics, state providers may find useful. These include details on an **AssessmentPro system update** planned for **June 2nd**, a *best practice* reminder on the importance of **providing accurate mailing address** information to help ensure protection of PHI, a new **Quality Improvement** initiative being put into place, as well as some commonly asked questions about **PASRR Level II processes**.

ASSESSMENTPRO UPDATE: Print Letters Functionality

A minor change is planned to launch on **Wednesday, June 2nd** for the AssessmentPro system's queue, which is viewable to Hospital and Nursing Facility users.

What's changing?

Currently when a provider prints a letter from the Recent Outcomes queue (pictured below), the printer button in the Print Letters column disappears, and the Unprinted Letters column displays a No. To reprint letters, the provider must open the assessment record.

After the update, when a provider prints a letter from the Recent Outcomes queue, the printer button in the Print Letters column will remain, and the Unprinted Letters column will display a No. So providers will need to rely on the Unprinted Letters column to tell them whether they've already printed outcome letters. To reprint letters, the provider can use the Print Letters button again to print directly from the queue.

How does this update help your current process?

This change will make life easier for providers if they need to reprint letters they've already printed.

HIPAA REMINDER: Mailing Address Accuracy Critical to Compliance

Did you know that PASRR has **required mailings** as a critical part of the process of getting individuals the services they need? **Maximus relies on the submitter who initiated the screen to provide the correct mailing addresses** for recipients, guardians, and when applicable, attending physicians. Maximus may be required to issue **multiple surface mail notices** at various points in the process - from the date of the decision to one business day from the decision.

The submitter plays a crucial role in **protecting an individual's PHI** from potential breaches. Entering correct and current mailing address information is one of the most important ways that a Provider can help **ensure HIPAA compliance** as each person is stewarded through the required PASRR documentation process.

QUALITY IMPROVEMENT: New Plan Focusing on Older and Dependent Abuse Risk

Maximus is pleased to announce the launch of a new **Quality Improvement Plan** focusing on older and dependent adult abuse risk. We have added abuse assessment questions to the **PASRR Level II assessment tool**. These questions will guide CT PASRR Assessors through a more thorough and engaged discussion related to issues of abuse risk with our most vulnerable members.

In addition to the abuse questions, there are also new narrative boxes in which our assessors can **document that all mandated abuse reporting requirements were taken**. Maximus is committed to the safety and well being of those we serve. It is the goal of the Quality Improvement Project to ensure that CT PASRR Assessors are consistently asking our members about their safety, and reporting all situations in which abuse is suspected or known. Working together, we can make a positive impact in the safety and quality of life of those we serve.

FAQs: Insights into PASRR Level II Processes

State provider questions fielded by the Connecticut PASRR Help Desk cover many different topics. Some of the most common are related to the **Level II process**. Here are a few frequently asked questions:

If a Level II is required, how long does that process take?

This process can take up to an average of 5 calendar days. Some Level II Summary of Findings are completed in less than 5 calendar days and others may take longer than the average of 5 calendar days.

Can a person with a Level II condition be admitted to a NF over the weekend?

Before a person can admit to the NF, a level I screen must be completed, including a printed outcome letter notification from the AssessmentPro website. For instances where a person requires a Level II assessment, the Level II must be complete prior to admission.

If a submission was made today for a Level II, is the submitter the only one that will receive an email with the determination in 5 business days?

The submitter will receive the determination and is responsible for sharing it with the admitting NF. Once the individual admits to the NF, the NF can complete a PathTracker admission form to gain access to the resident's full PASRR record.

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